VILLAGE STATION Docket: 1385989 - 28374
*These are the 1st 18 documents that should be completed Scanned and sent item 19/2/2011 4:00:00 PM the MPOO for review

Filing ID: 75313

the MPOO for review Page Document **Accepted 9/2/2011** 1. Request/approval to study for discontinuance (03/31/2011) V Notice (if appropriate) to Headquarters of suspension (03/31/2011) 2. M 7 Notice (if appropriate) to customers/district personnel of suspension 3. V (3/31/2011) 4. Highway map with community highlighted (04/06/2011) V 5. Eviction notice (if appropriate) (04/06/2011) 7 Building inspection report and original photos of building deficiencies (if 6. V Z appropriate) (04/06/2011) 7. Post Office and community photos (04/06/2011) F PS Form 150, Postmaster Workload Information (04/07/2011) 8. V 9. Worksheet for calculating work service credit (04/14/2011) 10. Window transaction record (04/14/2011) V 11. Record of incoming mail (04/14/2011) Z 12. Record of dispatched mail (04/14/2011) F 13. Administrative postmaster/OIC comments (04/07/2011) Inspection Service/local law enforcement vandalism reports (04/14/2011) 14. 7.10 V Post Office fact sheet (04/14/2011) 15. **V** 刑 16. Community fact sheet (04/14/2011) V 17. Alternate service options/cost analysis (04/14/2011) 18. Form 4920, Post Office Fact Sheet (04/14/2011) V 19. Recomendation and Service Replacement Type (05/03/2011) V 20. Questionnaire instruction letter to postmaster/OIC (05/03/2011) 7 V 21. Cover letter, questionnaire, and enclosures (03/25/2011) V Returned customer questionnaires and Postal Service response 22. V letters (03/25/2011) 23. Analysis of questionnaires (05/06/2011) V 7 24. Community meeting roster (05/06/2011) 1 V 25. Community meeting analysis (05/06/2011) 7 V Community meeting letter (Need to set before questionnaire if not held 26. V 7 before) (05/03/2011) 27. Petition and Postal Service response letter (if appropriate) (04/10/2011) V Congressional inquiry and Postal Service response letter (if 28. T. V appropriate) (05/06/2011) 29. Proposal checklist (05/06/2011) V

30.	District notification to Government Affairs (05/06/2011)	Į.	
31.	Instructions to postmaster/OIC to post proposal (05/06/2011)	IZ.	
32.	Invitation for comments exhibit (05/06/2011)	Ø	
33.	Proposal exhibit	E	
34.	Comment form exhibit (05/06/2011)	Ī₽.	<u> </u>
35.	Instructions for postmaster/OIC to remove proposal (05/06/2011)	V	7
36.	Round-date stamped proposals and invitations for comments from affected offices ()	E.	7
37.	Notification of taking proposal and comments under internal consideration (05/06/2011)	P	
38.	Proposal comments and Postal Service response letters (05/06/2011)	Z	
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service</u> response letter (if appropriate) ()	V	
40.	Analysis of comments (05/06/2011)	Z	
41.	Revised proposal (if appropriate) (05/06/2011)	E.	
42.	Updated PS Form 4920 (if appropriate) (05/06/2011)		
43.	Certification of record (05/06/2011)	Z.	
44.	Log of Post Office discontinuance actions (05/06/2011)	Ø	
41.	Revised proposal (if appropriate) (05/06/2011)	V	
42.	Updated PS Form 4920 (if appropriate) (05/06/2011)	ĮZ	
43.	Certification of record (05/06/2011)	Ņ	
44.	Log of Post Office discontinuance actions (05/06/2011)	F	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (05/06/2011)	Ø	Z
46.	Headquarters' acknowledgment of receipt of record (05/20/2011)	V	
47.	Final determination transmittal letter from Headquarters (06/08/2011)	Ø	
48.	Instruction letter to postmaster/OIC on posting (06/08/2011)	V	
49.	Round-date stamped final determination cover sheets (07/06/2011)	Ø	
50.	Postal Bulletin Post Office Change Announcement (08/19/2011)	P	
51.	Vice president, Delivery and Retail, instruction letter (06/08/2011)	E	Z



03/31/2011

ANGELA CURTIS DISTRICT MANAGER MID-CAROLINAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 6th congressional district.

Post Office Name:	VILLAGE STATION
Zip+4 Code:	28374-7501
EAS Level:	20
Finance Number:	
County:	MOORE
Proposed Admin Office:	PINEHURST
ADMIN Miles Away:	1.9
Near Office Name:	PINEHURST
Near Miles Away:	1.9
Number of Customers:	
Post Office Box:	
General Delivery:	
Rural Route (RR):	
Highway Contract Route (HCR):	
Intermediate RR:	
Intermediate HCR:	
City Delivery:	
Total Customers:	1,291
ZIP Code Change:	Yes NO 🗾 ZIP Code
Maintain Town Name:	Yes 🗹 NO 🗌

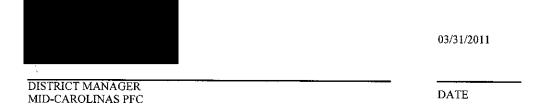
The station is a candidate office identified for review under the Retail Optimization plan.



DORIS REED

Manager, Post Office Operations

Approval to Study for Discontinuance:





(704) 424-4420

Tele No:

and the second second second	n h' , #2#h rakem à , et au e	and resourt, which where a reliant separation arms a religion of	NOTICE OF POST O	FFICE FM	PACEN	Y SUSPENSION	T. , AMERICAN MARKS ON	AND THE CONTRACTOR DESCRIPTION AND ADMINISTRAL
			HORIGE OF FOST O	n i ive emi	-1405144	JI GOGFENGION		
. Office	2							
Name:		STATION				State: NC		Code: 28374
rea:	CAPITAL				District:	MID-CAROLINAS PFO	· · ·	
ongres AS Gra	sional District:	trict: 6th			County:	Moore Finance Number:		
		<u>, , , , , , , , , , , , , , , , , , , </u>		-				
ost Offi	ce:	<u> </u>	Classified Station	1		Classified Branch		CPO
There	was no	Emergeno	y Supension for th	is office				
• • • • • • • • • • • • • • • • • • • •	, ,,,,,		,,					
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Prepare	ad by:	Jacqueline V	Mil liams				Date:	04/06/2

(704) 424-4409

Fax No:



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office Name: VILLAGE STATION State: NC Zip Code: 28374 CAPITAL METRO MID-CAROLINAS PFC Area: District: Congressional District: 6th County: Moore EAS Grade: $\overline{0}$ Finance Number: 7 Classified Branch CPO Post Office: Classified Station

There was no Emergency Supension for this office

Prepared by:	Jacqueline Williams	Date:	04/06/2011
Title:	MID-CAROLINAS PFC Post Office Review Coordinator		
Tele No:	(704) 42 4-44 20	Fax No:	(704) 424–4409

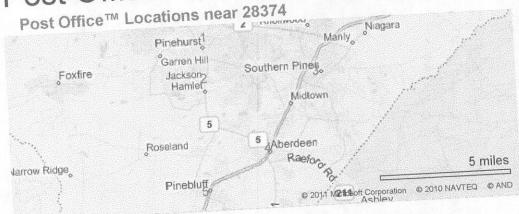


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138 2484-58317

Post Office™ Locations

PRINT | BACK



Post Office™ Location -VILLAGE STATION 95 CHEROKEE RD PINEHURST, NC 28374-7501

(800) ASK-USPS (800) 275-8777 (910) 295-6478

0.5 mi

Business Hours

Mon-Fri 10:00am-2:30pm Sat-Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location -PINEHURST 80 BLAKE BLVD PINEHURST, NC 28374-8449 (800) ASK-USPS

(800) 275-8777 (910) 295-1231

1.1 mi

Business Hours

Mon-Fri 8:30am-5:00pm Sat 9:00am-12:00pm Sun closed

Sat

Sun

closed

8:30am-12:00pm

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™
Location SOUTHERN PINES
190 SW BROAD ST
SOUTHERN PINES,
NC 28387-5405
(800) ASK-USPS

(800) 275-8777 (910) 692-2431

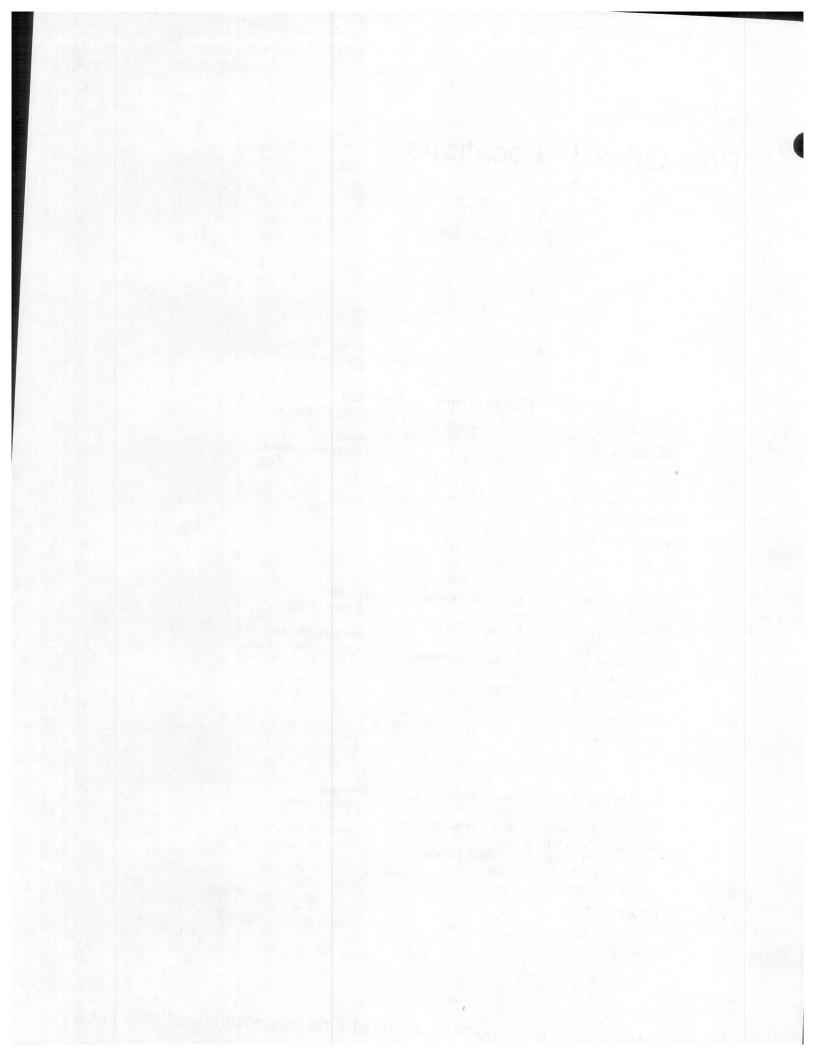
4.3 mi

Business Hours
Mon-Fri
8:30am-5:00pm
Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

A service of

White pages



Post Office™
Location ABERDEEN

111 S POPLAR ST
ABERDEEN, NC
28315-2705
(800) ASK-USPS

(800) 275-8777 (910) 944-1721 4.5 mi Business Hours

Mon-Fri 8:30am-5:00pm Sat 8:30am-12:00pm

Business Hours

8:30am-12:00pm

8:30am-12:00pm

1:30pm-4:30pm

Mon-Thu

Sat-Sun

closed

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

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PAGE

1385989-2837

5 Post Office™ Location -PINEBLUFF 125 N WALNUT ST

PINEBLUFF, NC 28373-8901 (800) ASK-USPS

(800) 275-8777 (910) 281-3918

5.5 mi

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 28374

By City

PINEHURST SOUTHERN ABERDEEN PINEBLUFF WEST END PINES

By ZIP Code

28387 28315 28363 28373 27376 27281 28350 28394 27242 27259 28396 27325 28338 28376 28355 27209 28367 28326 27229

People and Business Search Find people and businesses at WhitePages.com

People Search

addresses.

Search for a person and perform a reverse lookup on phone numbers and

Business Search

Search for a business by name or category nationwide.

Reverse Phone Number

See who is calling you

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Yellow Pages, White Pages, also nearby

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MEMO TO THE RECORD 4/6/2011

There is no eviction notice.

Tim Turner PO Review Investigator

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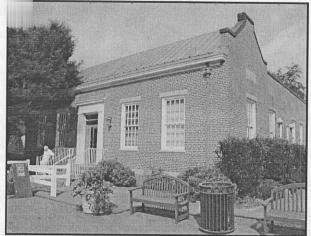
MEMO TO THE RECORD 4/6/2011

There are no building deficiencies with pictures to report.

Tim Turner PO Review Investigator

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Pictures



_Front of Station



Front of Station



_Outside of Front Door Looking Left - Down St.



Outside of Front Door Looking Right - Down St.



Outside of Front Door Looking Straight Across St.

Post Office, State & Zip Code VILLAGE STATION, NC 28374		Postmaster's Signature Tim Turner	Date 04/06/201
District Office, State & Zip Code MID-CAROLINAS PFC, NC 28228 (Check Box)		District Manager's Signature Angela Curtis	Date 04/07/201
☐ Vacancy	RFR	See Instru	
Current Office Level			20
2. Finance Number	(1-6)		
General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)	
5. Possible City Deliveries	(16-20)	,	
6. Administrative Rural Boxes Served	(21-25)	,	
7. Intermediate Rural Boxes Served	(26-30)	,	
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	,	
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	,	
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	J	
 Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices 	(44-47)		
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	 	N.
 Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office? 	(60)		<u>. </u>
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		v
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		· · · · · · · · · · · · · · · · · · ·
Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	1	·
 Is Postmaster Lessor for Government Owned Building? 	(64)		1
4. Does Office Have MPLSM/SPLSM?	(65)	, ·	
5. Does Office Distribute Food Stamps?	(65)	, ''	

PS Form 150, Postmaster Workload Information

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		Page Nor 8a	
	Normal	During Seasonal Period	
General Delivery Families Served		0	
Post Office Boxes/Call Boxes Rented		0	
Possible City Deliveries		0	
Administrative Rural Boxes Served		0	
Intermediate Rural Boxes Served		0	
Administrative Responsibility/Number Intermediate Rural Boxes		0	
Administrative Highway Contract/Star Route Boxes Served		0	
Intermediate Highway Contract/Star Route Boxes Served		0	
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes		0	

Instructions

- Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office toxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621. Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate cural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier seminencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - (5) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 28. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for o	alculating W	orkload Service Credit (W	(SC) for P	ost Offices		
Office Name:	VILLAGE STATION						
Office Zip+4:	28374 -7501	District:	MID-CAROLINAS PFC				
			Activity WSCs				
General Deliv	ery Families Served (Item	3, PS Form 1	50)		X 1.0	=	
			m 150)		X 1.0	=	
					X 1.33	=	
			150)		X 1.0	=	
			50)	_	X 0.7	=	
(Item 8 PS	Responsibility for Interme	ediate Rural B	oxes for Other Offices				
••		**********		'	X 0.3	=	
Administrative	Highway Contract/Star R	oute Boxes Se	erved		, 31 = .0		
(Item 9, PS	Form 150)	• • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •		Y 4 0		
Intermediate i	Highway Contract/Star Ro	ute Boxes Sen	ved.		X 1.0	=	
(Item 10, PS	S Form 150)		rou '				
					X 0.7	=	
Boxes for Oth	Responsibility for Interme	ediate Highway om 150)	Contract/Star Route		V 0 0		
		Total Activity		-	X 0.3	=	-
		OLGI PICKIVILY	/VSCs				
		Total Floavity	WSCs				-
	of change in service hours	s:			(if a	ppropriate)	
(when a vacar	of change in service hours	s:			(if a	ppropriate)	
(when a vacar Worksheet co	of change in service hour ncy exists, hours must refle mpleted by:	s:			(if a	ppropriate)	
(when a vacar	of change in service hour ncy exists, hours must refle mpleted by:	s:		VILLIAMS		ppropriate)	
(when a vacar Worksheet co	of change in service hour ncy exists, hours must refl mpleted by:	s:	riate EAS grade)	VILLIAMS		ppropriate)	.
(when a vacar Worksheet col JACQUELINE Printed Name	of change in service hour ncy exists, hours must refl mpleted by:	s: ect the approp	riate EAS grade) JACQUELINE.L.\	MLLIAMS		ppropriate)	

Window	Transaction	Survey	Worksheet
AA TITOTO AA	T T GITTOUCHOTT	DULVEY	WOLKSHEEL

Page 1 of 1
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PAGE

Window	Transaction	O
BAILIGOAN	Transaction	SUPPRI

		Window Trans	saction Survey	* · · · · · · · · · · · · · · · · · · ·	
PO Name:	VILLAGE STATION	ZIP+4:	28374 - 7501	Completed By:	d85500
Survey Period:	03/25/2011	through	04/07/2011	Odinploted By	40000

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey.

Post as Completed....



04/02/2011

OIC/POSTMASTER

SUBJECT: VILLAGE STATION Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to VILLAGE STATION customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the VILLAGE STATION Post Office for a 2-week period. The surveys should begin 03/25/2011 and end on 04/07/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/08/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact JACQUELINE WILLIAMS, Post Office Review Coordinator, at (704) 424-4420.

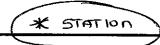
JACQUELINE WILLIAMS

Post Office Review Coordinator

cc: Official Record

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Survey of Incoming Mail



Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

VILLAGE STATION 28374 - 7501

Dates Recorded

03/25/2011 through 04/07/2011

Date	Let	ters	FI	ats	Pa	rcels	Other
	First Class	Standard	First Class	Standard	Priority	Standard	

Signature of Person Making Count:

TIM TURNER

Printed Name:

TIM TURNER

Date:

04/06/11

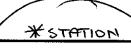
Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters		Manual Flats	
Automated Letters		Automated Flats	The second second
Sequenced Letters		Sequenced Flats	7

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail



Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

VILLAGE STATION 28374 - 7501

Dates Recorded

03/25/2011 through 04/07/2011

Date	Let	ters	Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Fri - 03/25							
Sat - 03/26							
Sun - 03/27							
Mon - 03/28							
Tue - 03/29							
Wed - 03/30							
Thu - 03/31							
Fri - 04/01							
Sat - 04/02							
Sun - 04/03							
Mon - 04/04							
Tue - 04/05							
Wed - 04/06							
Thu - 04/07							
TOTALS							
Daily Average							
Signature of Perso	on Making C	Count:	TIM TURNER				
Pr	inted Name	:	TIM TURNER				
Da	ate:		04/06/11				



04/07/2011

OIC/POSTMASTER

SUBJECT: VILLAGE STATION Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the VILLAGE STATION Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the VILLAGE STATION Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACQUELINE WILLIAMS by 04/21/2011. This information will be entered into the official record for public viewing.

Post Office Box
General Delivery
Rural Route (RR)
Highway Contract Route (HCR)
Intermediate RR
Intermediate HCR
City Delivery
Total Customers

1,291

If you have any comments on alternate means of providing services to the VILLAGE STATION customers, please provide them below:

JACQUELINE WILLIAMS
Post Office Review Coordinator

James Lullen

Comments:

cc: Official Record



04/06/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VILLAGE STATION Post Office, 28374 - 7501, located in Moore County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC

NBR records of mail theft or vandalism: 82

Comments/Findings:

cc: Official Record

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		Post	Office Survey Shee	t	
	Post Office Name	VILLAGE STATION		ZIP+4	28374-7501
	Congressional District	6th		Date	04/14/2011
1.	List specific information ab where restrooms are availab None	out the facility, such as st	ructural defects, safety hazareficiencies or factors to consid	ds, lack of runnin der.	g water or restrooms (if so,
2.	Is the facility accessible t	o persons with disabilitie	s?	Yes No	
3.	Lease terms? 30-day can	cellation clause? facil	ity is postal owned.		
4.	Are suitable alternate qua	rters available for an inde	ependent Post Office? If so, w	/here?	
	with the close proximity	of Village Station and Pin	hurst MPO, consolidation is	considered a viab	le alternative.
5.	List potential CPO sites.				
	NA				
6. 7.	If yes, please identify the Which career and noncare	n by name and address.	nailers? Yes No	ons will be made i	for them?
	1 level 6 Clerk and will m	ove to PAA at administra	tive office.	<u> </u>	
8.	Ton our retaining, will a look	a poaca or nanzeu:			scontinuance? Will a collection and later which will add service
	flexibility for customers. No	collection box will be ret	ained. No lock pouch.	inter and dispatch	ied later which will add service
	How Post Office boxes are	installed?			
	How Post Office boxes are				
	What are the window serv	ice hours?	10:00	to 14:30 M-F	
				Closed S	
	What are the lobby hours?			24 hr M-F	
				24 hr S	
9.	Have there been recent cas	es of mail theft or vandal	ism reported to the postmaste	r/OIC? Explain.	•
	Inspection service reports	32 number of records of r	nail or vandalism in Item 14]	Page 1 of this pac	ket.

Post Office Survey Sheet(continued)

Docket: 1385989 - 28374

Page Nbr: 15 Page Nbr: 2

10.	none none							
11.	 List potential CBU/parcel lockers sites and distances from present Post Office site. none 							
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical none							
13.	Rural	delivery/HCR delivery.						
	a.	What is current evaluation?						
	b.	Will this change result in the route being overburdened?	Yes No					
		If so, what accommodations will be made to adjust the route?						
	c.	How many boxes and miles will be added to the route?	0, box 0 Miles					
	d.	What would be the additional annual expense if the route is increased?	0					
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0					
	f.	At what time of the day does the carrier begin delivery to the community?	· · · · · · · · · · · · · · · · · · ·					
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No					
		If so, how?	0					
14.	Are the disconti	Post Office box fees at the facility that will provide alternative service different from the nued? If so, how (Cost)? More Same Less	se at the office to be					
			,					

Community Survey Sheet

	Post Office Name	VILLAGE STATION	y Survey Sheet ZIP+4	28374-7501
	Congressional District	6th	Date	04/14/2011
	Incorporated?		✓ Yes No	
	Local government provide	•	Town of Pinehurst	
	Police protection provide	•	Pinehurst Police Departs	ment
	Fire protection provided	by:	Pinehurst Fire Departme	
	School location:		Town of Pinehurst	
2.	What population growth 1.61.% growth http://56.	is expected? (Please document you 72.29.105/req/GrowthResults10.cfr	ur source)	
3.		ercial, or business growth is expecte		
1 .	Is the Post Office facility	pecial historical events related to the nmunity events to consider? a state or national historic landmar estate office when verification is no	Ar (see ASM 515 72)0	
5.	What is the geographic/ecretired people, commuter	conomic make-up of the community s, self-employed, professionals, and	y (e.g., retirees, commuters, self-emplo I those who work at local businesses	yed, farmers)?
i.	Which nonpostal services school bus stop, communi Do employees of the offic What provisions can be m	are provided by the Post Office (e.	g., public bulletin board, government form distribution center. s and handicapped)? office is discontinued?	

Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service							
Office	Name: Zip+4:	VILLAGE STATION 28374 -7501	District:	MID-CAROLINAS PFC				
1.		ne number of additional to be added to the route		0	x 3.64 hours per year	0.00		
2.		ne number of additional obe added to the route	·	0.00	x 10.40 hours per year	0.00		
				Tota	I time added to the route	0.00		
3.	Enter th (Contac Officer)	ie HCR hourly rate x Area Manager, Purchasin	g/Contracting			0.00		
		Total additional	compensati	on (HCR hourly rate x total	time added to the route)	0.00		

Rural Route Cost Analysis Form

Docket: 1385989 - 28374

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Rural Route Carrier **Estimated Cost for Alternative Replacement Service** Office Name: **VILLAGE STATION** Office Zip+4: 28374 -7501 District: MID-CAROLINAS PFC Enter the number of additional boxes to be added to the rural route 0 2. Enter the number of additional miles to be added to the route 0.00 Enter the volume factor 0.00 Total (additional boxes x volume factor) 0.00 Enter the number of additional boxes to be added to the rural route 0 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 Regular Non-L route boxes 0.00 x 2.00 Min 0.00 Total additional box allowance 0.00 Enter the number of additional daily miles to be added to the x 12 Mileage rural route 0.00 Standard 0.00 Total additional minutes per week (miles carried to two decimal places) 0.00 5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00 6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00 7. Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 0.00 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal S POST OFFICE CLOSING OR COI Fact She	ISOLIDATION PROPOSA	L	1. Date Prepared
2. Post Office Name VILLAGE STATION	3. State and ZIP + 4 Code NC, 28374-7501		04/14/20
4. District, Customer Service 5. Area, Customer Service MID-CAROLINAS PFC CAPITAL METRO	6. County Moore	7. Congressi	onal District
Reason for Proposal to Discontinue The station is a candidate office identified for raview under the Retail Optimization plan. 9. PO Emergency Suspension No Suspension	d(Reason and Date)	6th 10. Proposed Permanent	Alternate Service
11. Statting		12. Hours of Service	
a. PM Occupied PM Vacancy Reason & Date: 1 01/01/190	a. Time M-F 10:00 to 14:30	Sat Closed	Total Window
b. OIC Career Non-Career	a. Lobby Time M-F	Sat	Hours Per Week
c. Current PM POSITION Level (150)EAS-20 Downgraded from EAS-20	24 hr	24 hr	22.50
d. No of Clerks- 1 No of Career- 1 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		•	'
13. Number of Customers Served	14	Daily Volume (Pieces)	** *** *******************************
a. General Delivery	Types of Mail	Received	Dispatched
b. P.O. Box	a. First-Class		
c. City Delivery	b. Newspaper		
d. Rural Delivery	c. Parcel		
e. Highway Contract Route Box	d. Other		
f. Total 1,261	e. Total		
g. No. Receiving Duplicate Service 0	f. No. of Postage Meters		
h. Average No. Daily Transactions	g. No. of Permits		
Finances a.FY	<u> </u>		
2008 2009 2010	Receipts \$ \$	PM Basic Salary B (no Cola)	. PM Fringe enefits (33.5% of b.) 16,723
· . · . · . · . · . · . · . · . · . · .	Quarters	\$ 49920	····
Postal Owned Leased (# Leased, Expiration Det	e) 01/01/1900	Annual Le	ease \$ 0
30-day cancellation clause? Yes No Ev	icted? Yes No (if Yes, must vacate by)	
	itable alternate quarters availal	ole? Yes 🗾 No	
6b. Explain; ending closure the Village Station will be vacated and the building sold.			
17. Schools, Churches and Organization in Service Area: No: 18	19. Administrative/Emanatin	d Office (Proposed):	
American Legion Post 350 Given Memorial Library Communities In Schools	ł	EAS	
Of Moore County Men's Golf Assoc. Of Pinehurst Country Club Christ Church Pinehurst Elementary School Community Success Initiative Boy	Name PINEHURST PO Window Service Hours: M-F	Level 20	Miles Away 1.9
OCUUL FROOD / Pringings; Mich School DTCA The Valence Change 44	Lobby Hours; M-F		09:00 to 12:00
County Geneological Assoc. Pinehurst Civic Group Friends Of The Given ibrary St. Paul Lutheran Pinehurst Hip & Knee Charitable Foundation	PO Boxes Available: 794		
Sandhills Alliance Church Church Women United Moore County Empty stocking Fund MOAA	<u> </u>		
18. Businesses in Service Area: No: 209	20. Nearest Post Office (if di	fferent from above):	
See Attachment	PINEHIBET DO	EAC	
	Name Window Service Hours: M-F 0	Level ZV	Miles Away 1.9
	Lobby Hours: M-F 2		9:00 to 12:00
	PO Boxes Available: 794		
21. Pran	ared by		
inted Name and Title M TURNER	Signature	Te	ephone No. AC ()
nted Name and Title M TURNER Discontinuence Coordinates Name	·	Te	lephone No. AC () 14) 424-4420

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	Page Nbr:	: 1 -1
Box	Assigned Name	Status
		ISSUED
		ISSUED
<u></u>		ISSUED
		ISSUED
		ISSUED'
		ISSUED
		ISSUED
_		ISSUED
_		ISSUED
1		ISSUED
1. 1.		ISSUED
I.		ISSUED
		ISSUED
		ISSUED
<u> </u>		ISSUED
<u>.</u>		ISSUED
		ISSUED
?		ISSUED
9		ISSUED
1 1		ISSUED
47		ISSUED
57		ISSUED
72		ISSUED
73		ISSUED
6		ISSUED
<u>7</u>		ISSUED
19		ISSUED
		ISSUED

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Docket: 1385989-28374 Item Nbr: 18

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Docket: 1385989-28374 Item Nbr: 18

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A. Office							
Name: VILLAC Area: CAPITA Congressional Dis EAS Grade:	GE STATION AL METRO strict: 6th 20			District: County:	MID-CAROLINAS Moore	PFC	ip Code: <u>28374</u>
Post Office:		Classified Station			Finance Num Classified Branch		СРО
This form is a place	o boldes for some						
This form is a plac	e nolder for numb	per 19. And the verification	on of new	service ty	pe is complete.		
Prepared by:	Jacqueline Willi					Date:	05/03/2011
Title: Tele No:	MID-CAROLINA (704) 424-4420	AS PFC Post Office Revi	ew Coordi	nator	······································		(704)
				·		Fax No:	424-4409



03/25/11

OIC/POSTMASTER

SUBJECT: VILLAGE STATION Post Office

Enclosed are questionnaires addressed to customers of the VILLAGE STATION Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/03/2011 for further review.

Jacqueline Williams

Post Office Review Coordinator

Joule Killen

Enclosures

rmenurst v	/illage -	Station	Branch	Conso	lidation -	- letters i	to customers

Page 1 of 1

ITEM NO.

DOCKETNO. 1345

PAGE Pinehurst Village - Station Branch Consolidation - letters to customers

Williams, Jacqueline L - Swansboro, NC

Sent:

Wednesday, March 23, 2011 12:51 PM

To:

Williams, Kimberly B - Pinehurst, NC

Cc:

Reed, Doris C - Charlotte, NC; Johnson-Frick, Leslie - Charlotte, NC; Bennett, Tonya J - Charlotte, NC; Wiles, William W -

Charlotte, NC; Thompson, Annette - Charlotte, NC; Barton, Cindy - Pinehurst, NC; Turner, Timothy A - Harris, NC; Mills,

David E - Charlotte, NC; Hebert, Ellen W - Charlotte, NC

Importance:

Attachments:

Public Notification SBO -P~1.doc (35 KB); Stand up P Village.doc (31 KB); Letter to Boxholders - Pin~1.doc (39 KB); PS

Questionaire - Pinehurs~1.doc (65 KB)

Kim:

As discussed:

I am mailing you 2 large priority boxes today.

Each contains:

- 1. LETTER (attached) explaining the consolidation consideration of the Pinehurst Village into the Main Post Office. Each is addressed to PO BOX Holder Pinehurst Village Station
- 2. The questionnaire (attached)
- 3. BRM envelope inserted

Also attached is a

1. Station Branch Consolidation Service Talk. This service talk is be given to ALL the employees of the Pinehurst Post office on Friday morning (March 25, 2011) prior to boxing the letters.

Email me confirmation when the service talks are completed and when all of the letters have been boxed.

2. Public Notice - this public notice is to be posted in the Pinehurst village office beginning Friday March 25 (ROUND DATE) through April 25 (ROUND DATE). Once posted and round dated, email confirmation this has been done. At the end of the 30 day posting you will make a copy and send the original to me.

Please keep copies of the questionnaire at the Main Office in the event customers request them.

Questions, concerns and any correspondence you receive should be directed to me.

Jackie Williams Mid-Carolinas District F4 Coordinator 2901 Scott Futrell Dr Charlotte NC 28228-9909 704-424-4420 Cell 704-634-6877

POSTMASTER
PINEHURST NC 28374

DOCKET NO.	1382484-58321
ITEM NO.	21
PAGE	1



March 25, 2011

Dear PO Box Customer, Pinehurst Village Station, NC 28374:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374 with those at the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams
Kim Williams
Officer in Charge, Pinehurst NC

80 BLAKE BLVD

PINEHURST NC 28374-9998

ITEM NO.



PAGE

Postal Customer Questionnaire

	Weekly	Monthly	Never
			_
	Yes 🗌		
	Yes □		
		No 🗆	
		No 🗌	
	Yes 🗌	No 🗌	
	Yes 🗌	No 🗌	
	Yes 🗌	No 🗌	
	Yes 🗌	No 🗆	
			
	Yes 🗆	No 🗆	
		., , 	<u> </u>
			Yes \(\bigcap \) No \(\bigcap \)

PAGE



-2-

2.	Do you pass another needs?	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
		Yes 🗌	No 🗆			
3.			y? (Check all that apply.) Where do you go to obtain			
	Shopping					
	Personal needs					
	Banking	<u></u>				
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the communit				
		Yes	No 🗌			
	If yes, would you cor	ntinue to use them if the post office	is discontinued?			
		Yes 🗌	No 🗆			
	me:ase print your name)	· · · · · · · · · · · · · · · · · · ·				
Add	dress:					
Tel	ephone number:	Date				
Ple	ase add any additiona	l comments on a separate piece o	f paper and attach it to this form.			

Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.

DOCKET NO.	1385989-28374
ITEM NO.	21
PAGE	-4-



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

- Public Notice -

DOCKET NO. 1385989-28774
ITEM NO. 21
PAGE 5

Postal Customers Pinehurst Village Station, Pinehurst NC - ZIP Code Area 28374 -

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374 with those at the Pinehurst Main Office located 80 Blake Blvd, Pinehurst NC 28374.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main office is located less than two miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village and request street delivery:

Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

The Postal Service operates to serve our customers. We value your opinions during this review process.

You may provide your written comments to the address below by April 25, 2011.

Thanks for working with us to ensure the continuation of reliable, timely, efficient and affordable service.

Operations Program Support 2901 Scott Futrell Dr Charlotte NC 28228-9909

DOCKET NO.	1385989-28374
ITEM NO.	21
PAGE	6

- Stand-up Talk Station and Branch Optimization Process

As you know, the Postal Service does not receive tax dollars to pay for the cost of mail service. Less revenue from our customers means that there is less money to operate the Postal Service.

Continuing declines in mail volume from mail moving to the internet, as well as the effects of the current severe economic recession require action. These are hard times and the choices are difficult.

This year, mail volume is down from last year and the revenue shortfall will likely continue, even with the postage increase. Mail volume has declined by 43.1 billion pieces in the past five years alone and we are trying to do everything we can to reduce costs, save money and still provide a national service. Every aspect of the Postal Service is being reviewed for efficiency and cost savings. Our very survival as an organization is at stake.

As part of this intense examination of the way we do business, we are reviewing station and branches in Post Offices located in cities across the country to determine if there are opportunities for consolidation. We have nearly 32,000 post offices and only 19% cover their costs, which means more than 80% don't.

We are witnessing significant changes in customer behavior. About thirty percent of our retail revenue is generated by alternate access channels such as the purchase of postage and services at locations other than a retail lobby, places like the supermarket checkout and www.usps.com via personal computers. We are also seeing a continuing shift in consumer preference from hard copy to electronic. There has never been easier access, more prevalent access, to postal services and products than there is today.

As automated mail processing expands, less work space is required in the back of the office. And with less mail, there are fewer delivery routes. Less floor space is required and fewer parking spaces are required for employees and delivery vehicles.

A variety of other influences like changing demographics, changes to vehicle access and aging facilities also play a role.

The station and branch optimization process includes the following:

- o Pre-screening of all stations and branches in each District;
- Formal In-depth studies of selected candidate offices from the prescreening that include input from customer surveys or community meetings, as well as a variety of business data;
- Evaluation of in-depth study by the District Manager;
- Request for consolidation from District Manager through the Area to national headquarters;
- Authorization to consolidate, if merited, following a final review at national headquarters;
- Consolidation will take place no earlier than 60 days after HQ approval.

What does this mean for Pinehurst NC? We are studying the consolidation of the Pinehurst village into the Pinehurst MPO. Customer notifications with solicitation for customer input will be distributed on March 25 to all PO Box Customers, along with a Public Notice posted in the Pinehurst Village facility.





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely.

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	r post office during) business ho	urs while traveli	ng to or from worl	k, shopping, or for persona
		Yes	团		No 🗌	
	If yes, which offices		<u>S</u> 6	BLAKE	BLI	<i>, O</i>
3.	For which of the follo these services?	owing do you leave	e your comm	unity? (Check a	il that apply.) Wh	ere do you go to obtain
	Shopping	🗵	So !	Piver,		
	Personal needs	፱				
	Banking	%	4			
	Employment					
	Social needs 🗘	W	ALC:	10	Text	173.495
4.	Do you currently use	e local businesses	in the comm	unity?	,	
		Yes	Ø		No 🗌	
	If yes, would you cor	ntinue to use them	n if the post of	ffice is discontin	ued?	
_ر		Yes	×		No 🗌	
	/ nme: ease print your name)					
Ad	ldress:					
Te	lephone number:					

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			区	
b. Mailing letters	Ø			
c. Mailing parcels			**	
d. Picking up post office box mail	X			
e. Buying money orders				风
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail			Æ	
h. Buying stamp collecting material			П	<u>r</u>
Other postal services:	_	_		
a. Making permit mailings		es 🗆	No 🔯	
b. Using postage meter	Yı	es 🗌	No 🔼	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🗌	No 💆	
b. Using for school bus stop	Y	es 🗌	No 🗵	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 🔼	
If yes, please explain:				· · ·
d. Other	Ye	es 🗆	No 🔼	
If yes, please explain:				





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely.

CRAIG KINLAW
Manager, Post Office Oper

Manager, Post Office Operations 2901 Scott Futrell Dr



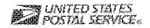
 3. Fe		Yes 🗌	No 🗹	
 3. Fe				
	or which of the follo			
	or which of the follo			
	nese services?	wing do you leave your communi	ity? (Check all that apply.) Where do you go	to obtain
S	hopping			
P	ersonal needs			
В	anking			
E	Imployment			
s	Social needs			
4. D	o you currently use	local businesses in the communi	ity?	
		Yes 🔽	No 🗆	
lf	yes, would you cor	ntinue to use them if the post offic	e is discontinued?	
		Yes 🔽	No 🗆	

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		₩,		
b. Mailing letters				
c. Mailing parcels			□ 2	
d. Picking up post office box mail	Ø			
e. Buying money orders				I
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		V		
g. Sending Express Mail				· 🗹
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes []	No 🔽	
b. Using postage meter	Yes [ם	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes []	No 🕠	
b. Using for school bus stop	Yes []	No 🔽	
c. Assisting senior citizens, persons with disabilities, etc.	Yes [] .	No 🔽	
If yes, please explain:				
d. Other	Yes []	No 🗆	
If yes, please explain:				
A Commence of the Commence of				





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



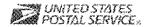
2.	Do you pass another needs?	post office during b	usiness hours w	nile traveling to or from	work, shopping, or for person
		Yes []	No/XX	
	If yes, which offices				
3.	For which of the follo these services?	wing do you leave y	our community?	(Check all that apply.)	Where do you go to obtain
	Shopping		· **** ,,		
	Personal needs		_		
	Banking				
	Employment				
	Social needs		·		
4.	Do you currently use	local businesses in	the community?		
		Yes 🕻	*	No □	
	If yes, would you cor	ntinue to use them it	the post office is	s discontinued?	
		Yes []	No	
	me: ease print your n				
Ad	dress:				
Tel	ephone numb				

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps		×		
b.	Mailing letters	\bowtie			
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Buying money orders			Ø	
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	. 🗆			
-	Sending Express Mail			. Ц	Ш
h.	Buying stamp collecting material			Ø	
0	ther postal services:				
a.	Making permit mailings	Ye	s 🗹	No 🗆	
b.	Using postage meter	Ye	s /	No 🗌	
N	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	s / 2	No 🗆	
b.	Using for school bus stop	Ye	s 🗌	No 🂢	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No	
łf	yes, please explain:				
_					
	Other	Ye	s 🗆	No 🔼	
lf :	yes, please explain:				
_					





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	needs?	post office during business nours with	ine travening to or front we	ork, shopping, or for p
		Yes	No 🔽	
	If yes, which offices			
3.	For which of the foliothese services?	wing do you leave your community?	(Check all that apply.) W	/here do you go to o
	Shopping	or Southern	J Kines	NC
	Personal needs	Southern	PINES NC	
	Banking	Premust	P N C	
	Employment	<u> </u>		
	Social needs			
4.	Do you currently use	local businesses in the community?		
		Yes 🔽	No 🗆	
	If yes, would you con	ntinue to use them if the post office is	discontinued?	
		Vac ID	No 🗆	
\				
	me: ase print your i			
<i>,</i> "				
Add	dress:			
Tol	ephone numb			

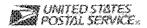
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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				œ
g. Sending Express Mail				M
h. Buying stamp collecting material				5
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🖸	
b. Using postage meter	Ye	s 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🔲	No 🖸	
b. Using for school bus stop	Ye	s 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗌	No 🔲	
If yes, please explain:				
d. Other	Ye	s 🗌	No 🗆	
If yes, please explain:				<u></u>

Docket, 1385989 - 28374 Item Nbr: 22 Page Nbr: 5



05/05/2011



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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?		
		Yes □	No ሺ
	If yes, which offices		
3.	For which of the foll these services?	owing do you leave your comr	munity? (Check all that apply.) Where do you go to obtain
	Shopping	X	· · · · · · · · · · · · · · · · · · ·
	Personal needs		
	Banking	K	
	Employment		
	Social needs		
4.	Do you currently us	e local businesses in the com	munity?
		Yes 🛣	No 🗆
	If yes, would you co	ontinue to use them if the post	office is discontinued?
		Yes 🛣	No 🗀
	ime:	The Village Chapel P.O. Box 1060	
	dress:	Pinehurst, NC 28370	
Te	lephone number: _2	95-6003	Date: 3-28-11

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never
 a. Buying stamps

	•	•	•	
a. Buying stamps				
b. Mailing letters	×			
c. Mailing parcels		斌		
d. Picking up post office box mail	À			
e. Buying money orders				×
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			\	
g. Sending Express Mail				×
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes		No 💢	
b. Using postage meter	Yes		No 🛍	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🔯	
b. Using for school bus stop	Yes		No 📉	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No Ж	
If yes, please explain:				
		. 11 - 11 - 11		
d. Other	Yes		No 🗆	
If yes, please explain:				





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

2.	Do you pass anothe needs?	er post office during business hour	s while traveling to or from work, shopping, or for	personal
		Yes	No Ъ	
				_ -
3.			ity? (Check all that apply.) Where do you go to c	– obtain
	Shopping	⊠		
	Personal needs			
	Banking			_
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the commur	nity?	
		Yes 🗹	No 🗌	
	If yes, would you co	ontinue to use them if the post offic		
	<u></u>	Yes	No □ not as of	ten .
(pl	ame: ease print your ddress:			
Te	elephone nun			

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters		X		
c. Mailing parcels			S	
d. Picking up post office box mail	\triangleright			
e. Buying money orders				⊠ ″
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			⊠′	
g. Sending Express Mail				×
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🖄	
b. Using postage meter	Yes		No ⊠	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No ⁵ ⊊ ∕	
b. Using for school bus stop	Yes		No 🔀	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No ⊠	
If yes, please explain:				
	<u></u>			
d. Other	Yes		No 🗆	
If yes, please explain:	<u></u>			
	· · · · · · · · · · · · · · · · · · ·			





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?				
		Yes 🗌	No 💢		
	If yes, which offices				
3.	For which of the follothese services?	owing do you leave your comm	unity? (Check all that apply.) Where do you go	to obtaiı	
	Shopping				
	Personal needs				
	Banking				
	Employment	tout Bugg, NC	/	_	
	Social needs				
4	. Do you currently us	e local businesses in the comm	unity?		
	•	Yes □	No 🗆		
	If yes, would you co	ontinue to use them if the post of	office is discontinued?		
		Yes ½	No □		
	Name: _ please pi				
\mathcal{N}_{A}	Address				
\mathcal{J}^{-}			00 1/10 ch 2011		
_ 1	Telephol		Date: 28 March 2011		

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		Ø		
b. Mailing letters		Ø Ø		
c. Mailing parcels		, 	×	
d. Picking up post office box mail	Ø			
e. Buying money orders				Þ
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			ÌΣ	
g. Sending Express Mail			⊠	
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes	. 🗆	No 🖾	
b. Using postage meter	Yes		No 🌠	
Nonpostal Services			·	
Picking up government forms, such as tax forms	Yes		No 🗵	
b. Using for school bus stop	Yes		No 🔯	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No ⊠	
If yes, please explain:				
d. Other	Yes		No 🗌	
f yes, please explain:				
· · · · · · · · · · · · · · · · · · ·	·		·	





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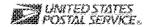
2.	Do you pass anothe needs?	er post office during busines	s hours while traveling to or from work, shopping, or for persor
		Yes □	No 🗶
	If yes, which offices		
3.	For which of the follothese services?	owing do you leave your co	mmunity? (Check all that apply.) Where do you go to obtain
	Shopping	<u> </u>	
	Personal needs		
	Banking		
	Employment	፟፟፟፟ ፟	
	Social needs		
4.	Do you currently use	e local businesses in the co	mmunity?
		Yes ⊠	No 🗆
	If yes, would you co	ntinue to use them if the po	st office is discontinued?
		Yes □	No ⊠
	me:		
(ple	ease print your		
Ad	dress:		
Tel	ephone numt		3/27/11

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters		図		
c. Mailing parcels				
d. Picking up post office box mail	Z\			
e. Buying money orders				X
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				×
g. Sending Express Mail				×
h. Buying stamp collecting material				风
Other postal services:				
a. Making permit mailings	١	∕es □	No ⊠	
b. Using postage meter	,	∕es □	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	`	∕es □	No ⊠	
b. Using for school bus stop	`	Yes □	No 🛛	
c. Assisting senior citizens, persons with disabilities, etc.	,	∕es □	No 🛛	
If yes, please explain:			•	
		- 100		
d. Other	,	Yes 🗌	No 🗆	
If yes, please explain:				



RED WOLF REFINING PO BOX 1642 Pinehurst, NC 28370

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CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	er post office during business hours	while traveling to or from work, shopping, or for person
		Yes	No 🗆
	If yes, which offices	Southern Pines	No 🗆
3.	For which of the foll these services?		y? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4	Do you currently us	e local businesses in the communit	ty?
		Yes 🗷	No 🗆
	If yes, would you co	ntinue to use them if the post office	e is discontinued?
		Yes 🗌	No.
Na (ple	me: <u>Red Wol</u> gase print your name)	L Refining	
Add	dress: <u>P0 B</u>	X 1642 Pinehur	st NC 28370
Tel	ephone number:	Date	:
Pie	ease add any addition	al comments on a separate piece o	of paper and attach it to this form.

Thank you for taking the time to complete this questionnaire.

 $[\]ensuremath{^{**}}\mbox{A}$ prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			×	
b. Mailing letters		X		
c. Mailing parcels		Ū.		×
d. Picking up post office box mail	X			
e. Buying money orders				X
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		æ		
g. Sending Express Mail			X	
h. Buying stamp collecting material				X
Other postal services:				,
a. Making permit mailings	Ye	es 🗌	No D	
b. Using postage meter	Ye	es 🗌	No X	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🗌	No E	
b. Using for school bus stop	Ye	es 🗌	No D	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	es 🗌	No.A	
If yes, please explain:				· · · · · · · · · · · · · · · · · · ·
d. Other		es 🗆	No. AT	
If yes, please explain:	· · · · · · · · · · · · · · · · · · ·			· · · · · · · · · · · · · · · · · · ·





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Manager, Post Office Operations

2901 Scott Futrell Dr



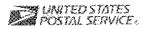
2.	Do you pass another needs?	post office during business hour	s while traveling to or from work, shopping, or for per
		Yes □	No 🗖
	If yes, which offices		
3.	For which of the follothese services?		ity? (Check all that apply.) Where do you go to obta
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the commun	ity?
		Yes 🔀	No □
	lf yes, would you cor	ntinue to use them if the post offic	ce is discontinued?
		Voc M	No 🗔
(ple	me: ease print y dress:		
, , , ,			
Tel	lephone n		

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			X	
b. Mailing letters	X			
c. Mailing parcels			×	
d. Picking up post office box mail	M			
e. Buying money orders				×
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			M	
g. Sending Express Mail				×
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	,	Yes 🗌	No 🔼	
b. Using postage meter	,	Yes 💢	No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	,	Yes 🗌	No 幫	
b. Using for school bus stop		Yes 🗌	No 🏹	
c. Assisting senior citizens, persons with disabilities, etc.		Yes □	No 🔯	
If yes, please explain:				
d. Other		Yes □	No 🗆	
If yes, please explain:				
	*	***************************************		





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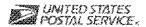
2. Do you pass another post office during business hours while traveling to or from work, shopping, or for peneeds?			ess hours while traveling to or from work, shopping, or for personal
		Yes 🗌	No N
	If yes, which offices		
3.	For which of the follo these services?	wing do you leave your c	community? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the o	community?
	•	Yes 🗹	No 🗆
	If yes, would you con	tinue to use them if the p	post office is discontinued?
		Yes □	No 🗆
Naı (ple	me: ase prir		
Add	dress:		
Tel	ephone		Date: 3-2-5-11

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			U	
b. Mailing letters	Ø			
c. Mailing parcels				
d. Picking up post office box mail	\Box			
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail			e e	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗆	
b. Using postage meter	Ye	s 🗌	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗆	
b. Using for school bus stop	Ye	s 🗆	No 🔽	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	es 🗌	No 🗆	
If yes, please explain:				
d. Other		es 🗆	No □	
If yes, please explain:		<u> </u>		





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office	e during business	hours while travelin	g to or from work, sh	opping, or for personal
			Yes 🔲		No 🔃	
	If yes, which offices	50%	of the time	- Pinehunt m	ian office	
3.	For which of the follo these services?	wing do yo	ou leave your con	nmunity? (Check all	that apply.) Where	do you go to obtain
	Shopping				AND SERVICE STREET IN THE	
	Personal needs	Y	•••			
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local busi	nesses in the cor	nmunity?		
			Yes 🕡		No 🗌	
	If yes, would you con	tinue to us	se them if the pos	st office is discontinu	ed?	
			Yes 🗹		No 🗌	
	me: ease print y					
Ad	dress:					
Tel	ephone n					

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				□
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail			V	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 🗹	
b. Using postage meter	Yes	□	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🗹	
b. Using for school bus stop	Yes	s 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗆	No 🗹	
If yes, please explain:				
d. Other	Yes	s 🗆	No 🗓	
If yes, please explain:				





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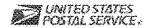
	needs?	_	_/	*
		Yes □	No 🔽	
	If yes, which office	s		
		-W118420-11-1001		
3.	For which of the fo these services?	llowing do you leave your community	? (Check all that apply.) Where do you g	jo to obtain
	Shopping	1 yes out of	state	
	Personal needs	12	1;	
	Banking			
	Employment			
	Social needs			
4.	Do you currently u	se local businesses in the community	?	
		Yes 🔽	No 🗆	
	If yes, would you o	ontinue to use them if the post office	is discontinued?	
		Yes 🔽	No 🗌	
Nο	me:			
	ease			
Ad	dres			

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Weekly Monthly Never **Postal Services** Daily П a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail П h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes forms, such as tax forms Yes b. Using for school bus stop c. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. If yes, please explain: _____ No 🗌 Yes 🗌 d. Other

If yes, please explain:





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	er post office during business hours v	while traveling to or from work, shop	ping, or for persor
		Yes 🔲	No 🖳	
	If yes, which offices			
		·		
3.	For which of the foll these services?	owing do you leave your community'	? (Check all that apply.) Where do	you go to obtain
	Shopping		, (SAMELER)	
	Personal needs			VIII VIII III II
	Banking	□ ∕		
	Employment	•		
	Social needs		<u> </u>	
4.	Do you currently us	e local businesses in the community	?	
		Yes 🖸	No 🗆	
	If yes, would you co	ontinue to use them if the post office i	s discontinued?	
		Yes 🗆	No 🗌	
	me: _ ease pr			
Add	dress:			
$\sqrt{1}$	uress.			
Tel	ephor			

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Weekly Daily **Postal Services** Ø a. Buying stamps 四 b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🕡 Yes 🗌 a. Making permit mailings Yes No □ b. Using postage meter **Nonpostal Services** a. Picking up government No 🖳 Yes 🔲 forms, such as tax forms No 🔃 Yes b. Using for school bus stop c. Assisting senior citizens, No 🗗 Yes persons with disabilities, etc.

	2000	
Yes 🗌	No 🗆	
		.,,,,,,,





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Sincerely.

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hou	rs while traveling to or from work, shopping, or for personal
		Yes 🛂~	No 🗆
	If yes, which offices	- U	
3.	For which of the follothese services?	wing do you leave your commu	nity? (Check all that apply.) Where do you go to obtain
	Shopping	2	
	Personal needs		
	Banking	1 Suntrust	
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the commu	nity?
÷	•	Yes 🗹	No 🗆
	If yes, would you con	tinue to use them if the post off	ice is discontinued?
		Yes 🗹	No 🗆
	me: ase print		
Ad	dress:		
Tel	ephone		3/27/25-11

 $[\]ensuremath{^{\star\star}}\xspace A$ prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Daily Weekly **Postal Services** 团 a. Buying stamps \square b. Mailing letters c. Mailing parcels

e.	Buying money orders		₽
f.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature		

No 🖭

confirmation			⊿	ı
g. Sending Express Mail				
h. Buying stamp collecting	_	_		

Other postal services:

d. Picking up post office box mail

a.	Making permit mailings	Yes M	No 🗌
b.	Using postage meter	Yes	No 🗹

Nonpostal Services

c. Assisting senior citizens,

persons with disabilities, etc.

material

 a. Picking up government forms, such as tax forms 	Yes 🗌	No 🗹
b. Using for school bus stop	Yes □	No 🗹

If yes, please explain:	 	 	

Yes 🗌

d. Other	Yes	No 🗗
If yes, please explain:		



STILWORKS, LLC PO BOX 321 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during business ho	urs while traveling to or from work, shopping, or for p	personal
		Yes 🗌	No 🖪	
	If yes, which offices			-
				-
3.	For which of the folk these services?	owing do you leave your commu	nity? (Check all that apply.) Where do you go to ob	otain
	Shopping	<u> </u>		_
	Personal needs			_
	Banking			_
	Employment	Q/		_
	Social needs			_
4.	Do you currently use	e local businesses in the commu	nity?	
		Yes U	No 🗆	
	If yes, would you cor	ntinue to use them if the post off	ice is discontinued?	
		Yes 🗌	No 🖬	
Nan (plea				
Add	ires			
Tele	epho			

^{**}A prepaid, preaddressed envelope is included for your convenience.





 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				9
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail	Ц	G	L	L
h. Buying stamp collecting material				
Other postal services:			•	
a. Making permit mailings	Y	es 🗌	No 🗔	
b. Using postage meter	Y	es 🗌	No 🗓	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗔	
b. Using for school bus stop	Y	es 🗌	No 🖪	
 Assisting senior citizens, persons with disabilities, etc. 	Y	es 🗆	No 🖽	
If yes, please explain:				
d. Other	Y	es □	No 🗀	
If yes, please explain:				



INDUSTRIAL FABRICATORS PO BOX 12885 Pinehurst, NC 28370

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Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

2.		oost office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes □ No □
	If yes, which offices	
3.	For which of the follo these services?	ving do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently use	local businesses in the community?
		Yes X
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes □ No □
N (p	ame: <u>Indus</u>	rial fabricators
A	ddress: <u>POBO</u>	12885
1		0481043032 Date: 3-25-11
/) ₁	Please add any additior Thank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.

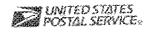
**A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain: _

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the West Gastonia Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 b. Using postage meter No 🔯 Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 If yes, please explain: __ d. Other Yes No 🔲



DEBORAH K. DAVIS FOR VILLAGE OF PINEHURSE RENTALS 19 CHINQUAPIN RD Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	Yes 🗆
	If yes, which offices
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
4.	Do you currently use local businesses in the community? Yes No □
	If yes, would you continue to use them if the post office is discontinued?
	Yes 🗆 No
N	ame: Deborah K. DAVIS for VILLAGE OF PINEHURST KEN
(p	please print your name)
A	ddress: 19 Chinquapin Ka. Pinehuist, NC
T	elephone number: 90.420.1045 Date: 325/11
	the size of pener and attach it to this form

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	X.			
b. Mailing letters	X X			
c. Mailing parcels	K			
d. Picking up post office box mail	A			
e. Buying money orders		×		
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	[]	×	. 🗆	
g. Sending Express Mail		\bowtie		
h. Buying stamp collecting material				×
Other postal services:				•
a. Making permit mailings	Yes	λ	No 🗌	
b. Using postage meter	Yes	×	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	×	No 🗆	
b. Using for school bus stop	Yes		No 🔀	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No X	
If yes, please explain:	<u> </u>			
				
d. Other	Yes		No 🗌	
If yes, please explain:				
· · · · · · · · · · · · · · · · · · ·				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

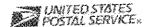


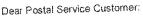
2.	Do you pass another needs?	post office during business hou	s while traveling to or from wor	k, shopping, or for personal
		Yes 🔃	No □	
	If yes, which offices	SomeTimes		
3.	For which of the follo these services?	wing do you leave your commur		
	Shopping	All Most Alun	100 moore Country	
	Personal needs	MESTLY IN M	were Control Book Prochust DC	<u> </u>
	Banking		Book Prachorst PC	<u> </u>
	Employment	A RETINE		
	Social needs			
4.	Do you currently use	local businesses in the commu	nity?	
		Yes 🔃	No 🗆	
	If yes, would you co	ntinue to use them if the post off Yes $ abla \mathcal{L}^{rac{1}{4}}$	ice is discontinued? AT AL POSIBLE NO [
	ame: lease print			
A	ddress: _		_	
<i>ј</i> т	elephone			•

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes 🗌 No 🖸 **Nonpostal Services** a. Picking up government forms, such as tax forms No 🔲 b. Using for school bus stop Yes 🗌 No 🗹 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔀 No 🔲 If yes, please explain: REGULAR d. Other Yes No 🔲 If yes, please explain: _





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CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

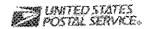


!	2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, o	r for personal
			Yes ☐ No ☐	
		If yes, which offices		
	3.	For which of the follo	wing do you leave your community? (Check all that apply.) Where do you go	to obtain
		these services?		
		Shopping Personal needs		
		Banking		
		Employment		
		Social needs	1 Chusines	
	4.	Do you currently us	e local businesses in the community?	
			Yes ☑ No □	
		If yes, would you co	ntinue to use them if the post office is discontinued?	
		ame: ease print you		
7	Ac	ldress:		-
	Te	elephone nur		

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Ø b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Making permit mailings Yes b. Using postage meter Yes 🗌 No 📑 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes 🗌 No 🛮 c. Assisting senior citizens, persons with disabilities, If yes, please explain: d. Other Yes No 🔲 If yes, please explain:





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Manager, Post Office Operations

2901 Scott Futrell Dr



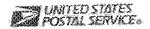
2.	needs?	r post office during business no	urs while traveling to or from work, shopp	
		Yes 🗌	No 🗔	
	If yes, which offices	<u> </u>		
3.	For which of the follo	owing do you leave your comm	unity? (Check all that apply.) Where do y	you go to obta
	these services? Shopping			
	Personal needs	<u> </u>		
	Banking			
	Employment			
	Social needs	· · · · · · · · · · · · · · · · · · ·		
4.	Do you currently us	se local businesses in the comm	unity?	
		Yes 🗹	No □	
	If yes, would you co	ontinue to use them if the post of	office is discontinued?	
	ame: ease print you			
Ad	ldress:			
			13/26/2011	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	B			
e. Buying money orders				4
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting				<u></u>
material				
Other postal services:				
a. Making permit mailings	Yes		No 🔟	
b. Using postage meter	Yes		No 🗖	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🖸	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖹	
If yes, please explain:				
d. Other	Yes		No 🗆	
If yes, please explain:		<u> </u>		
			-	





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2901 Scott Futrell Dr



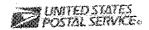
2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for persona
		Yes 🗹 No 🗆
	if yes, which offices	Pinehurst Main Office Post Office Southern Pines Post Office
		- viu
3.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Sou Pines OR Out of Jours
	Personal needs	W u or or u u
	Banking	W Son Pines (Oclosionally a branch in Pinchurst)
	Employment	Sou Pines OR Out of Jours W Son Pines (Occasionally a branch in Pinehunt) W Princhurst AND Sou. Pines
	Social needs	J Sou Pines
4.	Do you currently use	local businesses in the community?
		Yes \ OCCASIONALLY NO \
	If yes, would you co	ntinue to use them if the post office is discontinued?
	·	Yes 🗹 No 🗌
	ame: _ ease pri	
Ac	ldress:	
Te	elephon	

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

a. Buying stamps	Postal Services	Daily	Weekly	Monthly	Never
b. Mailing parcels c. Mailing parcels d. Picking up post office box mail Thindow Parcel Pickup e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms Yes No P. No P. No P. L. Assisting senior citizens, persons with disabilities, etc. Yes No P. If yes, please explain:	a. Buying stamps				□ occasionally
d. Picking up post office box mail Thindow Parcel Pickup e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:	b. Mailing letters			I	
d. Picking up post office box mail Thindow Parcel Pickup e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:	c. Mailing parcels				- Occasionally
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail	d. Picking up post office box mail + Window Parcel Pickup		Ø		_
certified, registered mail, insured mail, delivery confirmation, or signature confirmation	e. Buying money orders				
h. Buying stamp collecting material	certified, registered mail, insured mail, delivery confirmation, or signature				M
Other postal services: a. Making permit mailings Yes No P b. Using postage meter Yes No P Nonpostal Services a. Picking up government forms, such as tax forms Yes No P b. Using for school bus stop Yes No P c. Assisting senior citizens, persons with disabilities, etc. Yes No P If yes, please explain:	g. Sending Express Mail				<u>v</u>
a. Making permit mailings b. Using postage meter Yes No No Nonpostal Services a. Picking up government forms, such as tax forms Yes No No Yes No No Yes No No No C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: No Yes No					
b. Using postage meter Yes No No No No No No No No	Other postal services:				
Nonpostal Services a. Picking up government forms, such as tax forms Yes No D b. Using for school bus stop Yes No D c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:	a. Making permit mailings	Yes 🗌		No 🖸	
a. Picking up government forms, such as tax forms Yes No D D. Using for school bus stop Yes No D C. Assisting senior citizens, persons with disabilities, etc. Yes No D Mo D d. Other Yes No D	b. Using postage meter	Yes 🗌		No 🗹	
forms, such as tax forms Yes No	Nonpostal Services				
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Other Yes No		Yes 🗌		No 🗹	
persons with disabilities, etc. Yes No If yes, please explain: d. Other Yes No No No No No No No No	b. Using for school bus stop	Yes □		No 🔽	
d. Other Yes \(\square \text{No \(\overline{\text{P}} \)	 c. Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 🗹	
,00 🗀 140 🖪	If yes, please explain:				
140 🖪					
स yes, please explain:	d. Other			No 🗗	
	л yes, please explain:				





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



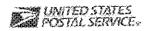
		Yes 🗌		No 🔼	
	If yes, which offices	`.			
					
•					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obthese services?				
	Shopping	DURHAM, T	GLEICH		
	Personal needs				
	Banking				
	Employment				<u>. </u>
	Social needs	<u> </u>			
4.	Do you currently use local businesses in the community?				
		Yes 🔀		No 🗆	
	If yes, would you continue to use them if the post office is discontinued?				
		Yes 🛚		No 🗌	
	ame: _ ease pr				
/ Ac	ddress				

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps			X		LY
b. Mailing letters				□ 'Slonge	·- <i>[</i>
c. Mailing parcels				occasionar	
d. Picking up post office box mail	X				
e. Buying money orders				/	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail				occasionat	.Y
				风	
 Buying stamp collecting material 				X	
Other postal services:		·			
a. Making permit mailings	Yes		No 🔼		
b. Using postage meter	Yes		No 🔼		
Nonpostal Services					
Picking up government forms, such as tax forms	Yes		No 🗷	·	
b. Using for school bus stop	Yes		No 🔼		
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🔀		
If yes, please explain:		·		 .	
d. Other	Yes		No 🗌		
If yes, please explain:					





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



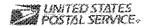
2.	Do you pass anothe needs?	r post office during business	hours while traveling to or from work, snoppin	g, or for pers
		Yes □	No 🖾	
	If yes, which offices			
3.	For which of the foll these services?		nmunity? (Check all that apply.) Where do yo	
	Shopping	D Southern	Pines	<u>.</u>
	Personal needs	N	li .	
	Banking			<u> </u>
	Employment	O		
	Social needs			
4.	. Do you currently us	se local businesses in the cor	nmunity?	
		Yes 🛛	No 🗆	
	if yes, would you c	ontinue to use them if the pos	st office is discontinued?	
		Yes 🛭	No 🗌	
/ (t	lame: please prii			
9	Address:			
ı	Telephon		•	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

persons with disabilities, etc. Yes No No If yes, please explain: d. Other Yes No	Postal Services	Daily	Weekly	Monthly	Never
c. Mailing parcels	a. Buying stamps			×	
d. Picking up post office box mail	b. Mailing letters				
e. Buying money orders	c. Mailing parcels			Ø	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	d. Picking up post office box mail	\boxtimes			
certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail	e. Buying money orders				K
h. Buying stamp collecting material	certified, registered mail, insured mail, delivery confirmation, or signature				П
Making permit mailings A Making permit mailings B Using postage meter No ☑ Nonpostal Services a. Picking up government forms, such as tax forms B Using for school bus stop C Assisting senior citizens, persons with disabilities, etc. Yes □ No ☑ No ☑ No ☑ No ☑ No ☑ If yes, please explain:	g. Sending Express Mail				
a. Making permit mailings Yes No					Z
b. Using postage meter Yes No No Nonpostal Services a. Picking up government forms, such as tax forms Yes No No b. Using for school bus stop Yes No No No No No No C. Assisting senior citizens, persons with disabilities, etc. Yes No	Other postal services:				
Nonpostal Services a. Picking up government forms, such as tax forms Yes No S b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. Yes No S If yes, please explain:	a. Making permit mailings	Yes	s 🔲	No 🔯	
a. Picking up government forms, such as tax forms Yes No S b. Using for school bus stop Yes No S c. Assisting senior citizens, persons with disabilities, etc. Yes No S If yes, please explain:	b. Using postage meter	Yes	s 🗆	No 🛛	
forms, such as tax forms Yes No No b. Using for school bus stop Yes No No No Assisting senior citizens, persons with disabilities, etc. Yes No	Nonpostal Services				
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Other Yes No	Picking up government forms, such as tax forms	Yes	; 	No ⊠	
persons with disabilities, etc. Yes No No If yes, please explain: d. Other Yes No	b. Using for school bus stop	Yes	: 	No 🗵	
d. Other Yes 🗌 No 🔲		Yes	. 🗆	No ⊠	
199 🗀	If yes, please explain:	·			
199 🗀					
199 🗀					
		Yes		No □	





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CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



:	2.	Do you pass another needs?	post office during business he	burs while traveling to or from work, shopping, or for pers
		•	Yes 🗌	No 💢
		If yes, which offices		
	3.	For which of the follothese services?	wing do you leave your comm	nunity? (Check all that apply.) Where do you go to obtai
		Shopping		
		Personai needs	如	
		Banking	K	<u> </u>
		Employment	A	
		Social needs	7	
	4.	Do you currently use	e local businesses in the comr	nunity?
			Yes 💢	No 🗆
		If yes, would you co	ntinue to use them if the post	office is discontinued?
			Yes □	№ 🖄
		ime: ease print ;		
\mathcal{A}	Α	ldress: _		
	Au	laless		
	Те	elephone i		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			X	
b. Mailing letters	×			
c. Mailing parcels			×	
d. Picking up post office box mail	Ø			
e. Buying money orders			X	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			\	
g. Sending Express Mail			团	
h. Buying stamp collecting material			× ×	
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🔀	
b. Using postage meter	Yes	s 🔲	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🔲	No 🔀	
b. Using for school bus stop	Yes	3 	No 🔼	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	; 	No ĎÅ	
If yes, please explain:				· · · · · · · · · · · · · · · · · · ·
d. Other If yes, please explain:			№ 🏚	



BROADLINK WIRELESS, INC.

688 JUNIPER LAKE RD Pinehurst, NC 28370

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Manager, Post Office Operations

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		Yes 🗆	No 🖳
	If yes, which offices		
3.			? (Check all that apply.) Where do you go to obt
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the community	1?
		Yes 🖵	No 🗆
	If yes, would you co	ntinue to use them if the post office	is discontinued?
		Yes 子	No 🗆
	ame: lease		
Δα	ddres		

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	R.			
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				9
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail			9	
h. Buying stamp collecting				لسا
material				
Other postal services:				
a. Making permit mailings	Yes		No 🗗	
b. Using postage meter	Yes		No 🔄	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🛂	
b. Using for school bus stop	Yes		No 🖭	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗹	
If yes, please explain:	· <u>.</u>			
				· · · · · · · · · · · · · · · · · · ·
d. Other	Yes		No 🗌	
If yes, please explain:		·		 .
· · · · · · · · · · · · · · · · · · ·				





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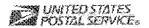


		Yes □	No 💢
	If you which offices	_	
	ii yes, willcii onices		
3.	For which of the fol these services?	llowing do you leave your community?((Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking	O	
	Employment		3
	Social needs	* Southern	rines
4.	Do you currently u	se local businesses in the community?	
		Yes 💢	No 🗆
	If yes, would you o	continue to use them if the post office is	discontinued?
		Yes □	No 🛛
	ame: ease print yo		
Ad	idress:		

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services Daily** Weekly Monthly Never a. Buying stamps × b. Mailing letters X c. Mailing parcels d. Picking up post office box mail 冱 П e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material 囡 Other postal services: a. Making permit mailings Yes 🔲 No 🔯 b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 💢 b. Using for school bus stop No 🔀 Yes c. Assisting senior citizens, persons with disabilities, etc. Yes X No 🗆 If yes, please explain: d. Other Yes No 🗌 if yes, please explain: _





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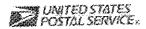
		Yes	No 🔀	
	If yes, which offices			
3.	For which of the fol		· ·	
	these services? Shopping	X		
	Personal needs	=		
	Banking	□		
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the commun	ity?	
		Yes 🕱	No 🗀	•
	if yes, would you o	continue to use them if the post office	e is discontinued?	
	<u> </u>	Yes 🔀	No □	
Na (pi	ame: _ lease pr			
Ac	ddress:			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

. 00141,000	Dany	weekiy	wontniy	Neve
a. Buying stamps			⊠	
b. Mailing letters		×		
c. Mailing parcels				
d. Picking up post office box mail	×			
e. Buying money orders				×
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				Ø
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	: 	No 🔀	
b. Using postage meter	Yes	: 🗆	No 🗷	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🌠	
b. Using for school bus stop	Yes		No 🔀	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🌠	
If yes, please explain:	<u>.</u>	<u> </u>		
d. Other	Yes		No 🗆	
If yes, please explain:	<u> </u>			
				





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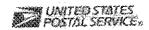
2.	. Do you pass another post office during business hours while traveling to or from work, snoppl needs?				
		Yes	No 🗵		
	If yes, which offices				
3.	For which of the foll these services?	owing do you leave your communit		o you go to o	
	Shopping	Aberdeen / Sou	Therp limes		
	Personal needs				
	Banking				
	Employment	M Aberdeen			
	Social needs	& Southern Pines			
4.	Do you currently us	se local businesses in the communi	y?		
		Yes 🛚	No □		
	If yes, would you c	ontinue to use them if the post offic	e is discontinued?		
		Yes 🗵	No 🗆		
(pl	ame: lease p ddress				
Τe	elepho				

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	X			
b. Mailing letters	×			
c. Mailing parcels	X			
d. Picking up post office box mail	X			
e. Buying money orders				· 🔯
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				\
g. Sending Express Mail				X
h. Buying stamp collecting material				園
Other postal services:				
a. Making permit mailings	Yes	s 🔲	No ⊠	
b. Using postage meter	Yes	; 	No 🖾	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	: 🗆	No 🗓	
b. Using for school bus stop	Yes	: 🗆	No 🔯	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🖫	
If yes, please explain:				<u> </u>
d. Other If yes, please explain:	Yes		No 囚	





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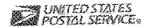
2	2.	Do you pass another needs?	post office during	business hou	hours while traveling to or from work, snopping, or for pe		
			Yes	A	No 🗆		
		If yes, which offices	West Er	id			
	3.	For which of the follow these services?	wing do you leave	your commu	nity? (Check all that apply.) Where do you go to obtain	
		Shopping	O				
		Personal needs	<u> </u>				
		Banking				<u> </u>	
		Employment	1 >		area		
		Social needs					
:	4.	Do you currently use	local businesses	in the commu	nity?		
			Yes	*	No 🗀		
		If yes, would you cor	ntinue to use them	if the post off	ice is discontinued?		
			Yes	석	No 🗌		
\Rightarrow		me: ease					
Y)		dres					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	[X]			
b. Mailing letters	対			
c. Mailing parcels		×		
d. Picking up post office box mail	X	×		
e. Buying money orders				×
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			A	
g. Sending Express Mail		A		
h. Buying stamp collecting material				\$
Other postal services:				•
a. Making permit mailings	Yes	s 🗆	No 💢	
b. Using postage meter	Yes	 	No 154	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	: 	No 🏚	
b. Using for school bus stop	Yes	; <u> </u>	No 🇖	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	: 🗆	No 17/4	
If yes, please explain:	,			
d. Other	Yes		No 🗆	
If yes, please explain:				
		·	· .	



PINE CREST INN PO BOX 879 Pinehurst, NC 28370

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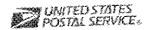


		Yes	No 💢	
	If yes, which offices			
3.	For which of the following these services?	do you leave your communit	ry? (Check all that apply.) Whe	ere do you go to obtain
	Shopping \square			<u> </u>
	Personal needs			
	Banking \square			
	Employment			
	Social needs			
4.	Do you currently use loca	businesses in the commun	ity?	
		Yes 💢	No 🗌	
	If yes, would you continue	e to use them if the post offic	e is discontinued?	
		Yes 🛚	No 🗌	
Na	ame: Pine (rest INA	<u>)</u>	
	ddress: POBO	x 879, 1	Pinehurst	NC 28.
	elephone number: 910-	295-612-1 Da	te: 3/25/11	

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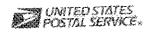
CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980

Do you pass and needs?	other post office during business hours	while traveling to or from work, shor	oping, or for perso
moodo!	Yes 🗌	No 🛱	
If yes, which offi	ces		
For which of the these services?	following do you leave your communit		
Shopping	X Kalugh &	Druens boro	
Personal needs			
Banking	<u> </u>		
Employment			
Social needs	O		
. Do you current	y use local businesses in the commun	ty?	
	Yes 风	No 🗆	
If yes, would yo	ou continue to use them if the post offic	e is discontinued?	
·	Yes 🛛 Not a		
Name: (please print ye	, -	mu	
Address:		2/2-12-11	
elephone n	K .	e: <u>3/2.5/20</u> 11	
ease add any ad ank you for takir	ditional comments on a separate piece ng the time to complete this questionna	of paper and attach it to this form. ire.	
prepaid, pread	dressed envelope is included for your	convenience.	



Postal Customer Questionnaire 1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 図 b. Mailing letters X c. Mailing parcels 风 d. Picking up post office box mail \square e. Buying money orders 図 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation \square g. Sending Express Mail Ø h. Buying stamp collecting material Ø Other postal services: a. Making permit mailings Yes 🔲 No 🖾 b. Using postage meter No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 苁 b. Using for school bus stop Yes No ⊠ c. Assisting seniizens. persons " ∍ilities, etc. Yes 🗌 No [X] If yes, please explain: _____ d. Other Yes No 12 If yes, please explain: __





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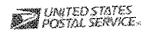
			Yes □	No 🛭	1	
	If yes, which offices					
3.	For which of the foll these services?	lowing do	you leave your community	/? (Check all that ap	oply.) Where do you go to ob みちばんかたないん	
	Shopping	A _		<u> </u>	,,	
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently u	se local b	usinesses in the communi	ty?		
	,		Yes ¼	No		
	If yes, would you continue to use them if the post office is discontinued?					
	ii yee, wedaa yee		Yes ⊠	No		
		\$	* ***			
	lame: olease print					
^	.ddress: _					
Α.	Iddi 638					

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 风 b. Mailing letters N c. Mailing parcels Ă d. Picking up post office box mail ÌД e. Buying money orders 囚 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🔣 b. Using postage meter Yes 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🎇 b. Using for school bus stop Yes 🗌 No 🔃 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔀 No 🔲 If yes, please explain: __

d. Other	Yes 🗌	No □	
If yes, please explain:			





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



			Yes 🗌	No X	•	
3.	. For which of the following do you leave your community? (Check all that apply.) Where do you go to of these services?					
	Shopping	☒				
	Personal needs	⊠			·	
	Banking					
	Employment					
	Social needs	₩				
4.	Do you currently us	se local bus	inesses in the commun	ity?		
			Yes 🖾	No □		
	if yes, would you o	continue to u	use them if the post offic	ce is discontinued?		
			Yes 🖄	No □		
	ame: lease print y					
) A	ddress:					

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			Ø	
b. Mailing letters	Ø			
c. Mailing parcels			×	
d. Picking up post office box mail	Ø			
e. Buying money orders				\B (
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			æ	П
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				•
a. Making permit mailings	Yes []	No 檱	
b. Using postage meter	Yes []	No 🗵	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes □	I	No)[2]	
b. Using for school bus stop	Yes 🗀		No 📶	
 Assisting senior citizens, persons with disabilities, etc. 	Yes □		No 🔼	
If yes, please explain:				
d. Other	Yes □		No 🔼	
f yes, please explain:				





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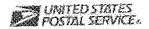
		Yes □	No 🛛			
	If yes, which offices					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to ob these services?					
	Shopping	×				
	Personal needs	⊠				
	Banking					
	Employment					
	Social needs	⊠				
4.	Do you currently us	e local businesses in the communi				
		Yes 💢	No 🗌			
	If yes, would you co	ontinue to use them if the post office	e is discontinued?			
		Yes 🏻	No 🗌			
	ame: _ lease pri					
Α	ddress:					

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If yes, please explain:			
			4
d. Other	Yes □	No 🔀	
If yes, please explain:	_		





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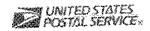


2.	Do you pass anothe needs?	r post of	ffice during business not	ars while traveling to or from work, shopping, or for per
			Yes 🗌	No 🚳
	If yes, which offices			
3.	For which of the foll these services?	owing d	o you leave your commi	unity? (Check all that apply.) Where do you go to obt
	Shopping	3	Whendern N.C	
	Personal needs			
	Banking			
	Employment			
	Social needs		Aberdeen NC.	
4.	Do you currently us	se local	businesses in the comm	unity?
			Yes 🗓	No 🗌
	If yes, would you c	ontinue	to use them if the post of	ffice is discontinued?
			Yes 🗌	No 😈
	ame: _ lease pr			
A	ddress:			
/ T/	elephoi			Date: 3-25-11

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters \Box c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation **3** g. Sending Express Mail h. Buying stamp collecting material 4 Other postal services: a. Making permit mailings Yes No 🖫 b. Using postage meter Yes 🗌 No 💽 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 🚺 b. Using for school bus stop Yes 🗌 No 🔳 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No 🔳 If yes, please explain: d. Other Yes 🗌 No 📳 If yes, please explain: __





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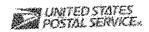
	needs?		· 	
	• •		Yes 🗌	No 🖟
	If yes, which offices			
3.	For which of the follothese services?	wing do y	ou leave your commu	nity? (Check all that apply.) Where do you go to ob
	Shopping	ወ	a cocer	ICS
	Personal needs	×	Drugst	ore - walmout, etc
	Banking	□		
	Employment	[2]	NA	
	Social needs	A	moores	Stealer, dining
4.	Do you currently use	e local bu	sinesses in the comm	unity?
		***	Yes 🗖	No 🗌
	If yes, would you co	ntinue to	use them if the post of	fice is discontinued?
			Yes D∰r	No 🗌
	ame: lease print y		_	
A	ddress:			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters	Ø			
c. Mailing parcels			⋈	
d. Picking up post office box mail	⊠			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			□	
g. Sending Express Mail			<i>'</i>	_
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	\(\)	No 🔲	
b. Using postage meter	Yes		No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗌	
b. Using for school bus stop	Yes		No 🗌	
 Assisting senior citizens, persons with disabilities, etc. 	Yes [_	No 🗆	
If yes, please explain:				
d. Other	Yes [No 🗌	
f yes, please explain:				
			<u>. </u>	
·				





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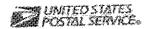
2.	Do you pass anothe needs?	er post office during business hours wh	ile traveling to or from work, shopping, or for personal
		Yes	No 🖸
3.	For which of the foll these services?	/	(Check all that apply.) Where do you go to obtain
	Shopping	D	
	Personal needs		
	Banking		
	Employment		
	Social needs	O	
4.	Do you currently us	se local businesses in the community?	?
		Yes 🗖	No 🗆
	If yes, would you c	continue to use them if the post office i	s discontinued?
		Yes 🗌	No □
	ame: _ olease pri		
Δ	.ddress:		
•			
Т	elephor		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	12			
b. Mailing letters				
c. Mailing parcels	12			
d. Picking up post office box mail				
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail		_		
				4
 Buying stamp collecting material 				ıtı
Other postal services:			_	<u></u>
a. Making permit mailings	Yes		No 🗓	
b. Using postage meter	Yes		No 🔃	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes [4	No 🌌	
b. Using for school bus stop	Yes [No 🗓	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes [No 🗗	
If yes, please explain:				
d. Other If yes, please explain:	Yes [J	No 🗆	





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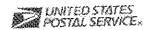
		Yes □		No ⊅		
	If yes, which offices	S				_ _
3.	For which of the for these services?	llowing do you leave your	community? (Check a	ll that apply.)	Where do you go to c	bbtain
	Shopping					
	Personal needs	O				_
	Banking	O				_
	Employment					_
	Social needs					
4.	Do you currently u	se local businesses in the	community?			
		Yes 💢		No 🗌		
	If yes, would you	continue to use them if the	post office is discontin		Sort	1
		Yes □		No 🗌	Cont 1	ensu
	ame: _ lease pri					_
A	ddress:		/			
T	elephone number: _		Date: <u>3/2</u>	7/11		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			X	
b. Mailing letters		Ø	, 	
c. Mailing parcels			M	
d. Picking up post office box mail	K			
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×	
g. Sending Express Mail			×	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗌	
b. Using postage meter	Yes		No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	≱ (No 🗆	
b. Using for school bus stop	Yes		No 🔲	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗆	
If yes, please explain:				· · ·
				<u></u>
	- "			
d. Other	Yes		No 🗌	
If yes, please explain:				
	·		<u> </u>	
		-		





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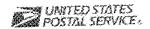
		Yes	No 🔀	-			
	If yes, which offices	3					
3.	For which of the fol these services?		? (Check all that apply.) Where do you o				
	Shopping	Some Times go TO RA	eleigh or Charlotte To purchase	<u>iTems</u>			
	Personal needs	<u> </u>	<u> </u>	 			
	Banking						
	Employment						
	Social needs	D					
4.	Do you currently use local businesses in the community?						
		Yes 🔀	No 🗆				
	If yes, would you o	continue to use them if the post office	e is discontinued?				
	•	Yes 🔀	No 🗆				
	ame: _ lease pl						
A	ddress						

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			X	
b. Mailing letters	X			
c. Mailing parcels		X		
d. Picking up post office box mail	Ø			
e. Buying money orders				X
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		⊠		
g. Sending Express Mail		Ø		
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes		No 🔯	
b. Using postage meter	Yes		No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🔀	
b. Using for school bus stop	Yes		No 🛮	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🔀	
If yes, please explain:				
d. Other	Yes [No ⊠ ′	
If yes, please explain:				
				<u> </u>
· · · · · · · · · · · · · · · · · · ·				





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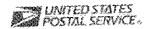


2.	Do you pass anothe needs?	r post office during business hour	s while traveling to or from work, shoppin	g, or lot per
		Yes 🗌	No 💢	
	If yes, which offices			
3.	For which of the foll these services?	owing do you leave your commur	ity? (Check all that apply.) Where do yo	ou go to obta
	Shopping	& helich		
	Personal needs			
	Banking			
	Employment	W VA, NC, SC		
	Social needs	O		
4.	Do you currently us	se local businesses in the commu	nity?	
		Yes 🂢	No □	
	If yes, would you o	ontinue to use them if the post off	ce is discontinued?	
		Yes □	No 🏻	
	ame: llease print :		_	
) A	ddress:			
Τ _ι	elephone			

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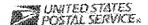
	needs?	r post office during business nour	s while traveling to or from work, shopping, or for	poroonar
		Yes □	No 🗹	
				_ _
l.	For which of the folk these services?	owing do you leave your commur	nity? (Check all that apply.) Where do you go to o	— obtain
	Shopping			
	Personal needs	′		_
	Banking			_
	Employment			
	Social needs	<u>/</u>		
4.	Do you currently us	se local businesses in the commu	nity?	
		Yes	No □	
	If yes, would you co	ontinue to use them if the post off	fice is discontinued?	
		Yes 🔽	No 🔲	

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 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No L	
If yes, please explain:			
d. Other	Yes □	No 🗹	
If yes, please explain:			





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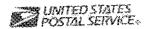
2.	Do you pass anothe needs?	er post office during business hour	s while traveling to or from work, shopping, or fo	or per
		Yes	No X	
	If yes, which offices			<u></u>
3.	For which of the fol these services?		ity? (Check all that apply.) Where do you go to	
	Shopping	10 Aberden		_ _
	Personal needs	& Annaen		
	Banking			
	Employment			
	Social needs			
4.	Do you currently u	se local businesses in the commu	nity?	
	•	Yes 🔼	No 🗆	
	If yes, would you o	continue to use them if the post of	ice is discontinued?	
		Yes D	No 🗆	
	ame: lease print	`		
A	ddress: _			
I	elephone			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		**		
b. Mailing letters	4480	well "	. 🗆	
c. Mailing parcels		₽.		
d. Picking up post office box mail	內	Ò		
e. Buying money orders				\
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		\$ nem	ν _□	
g. Sending Express Mail				5 ₽
h. Buying stamp collecting material				ď
Other postal services:				
a. Making permit mailings	Yes		No 14	
b. Using postage meter	Yes		No 🗗	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 2	
b. Using for school bus stop	Yes	コ	No 🔱	
 Assisting senior citizens, persons with disabilities, etc. 	Yes [٥	No 🕍	
If yes, please explain:				
				 _
d. Other	Yes [J	No 🗆	
f yes, please explain:				-
·				
				·





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2		Do you pass another needs?	post off	ice during business	hours while traveling	g to or from w	ork, shoppi	ing, or for persona
				Yes 🗌		No 🔽		
		If yes, which offices						
3	3.	For which of the follo these services?	wing do	you leave your com	nmunity? (Check all	that apply.)	Where do y	ou go to obtain
		Shopping	-					
		Personal needs						·
		Banking						
		Employment		·				
		Social needs						<u> </u>
	4.	Do you currently use	e local b	usinesses in the cor	nmunity?			
				Yes 🔽		No 🗆		
		If yes, would you co	ntinue t	o use them if the po	st office is discontinu	ued?		
				Yes 🔽		No 🗌		
		me: ease prin						
(\mathcal{A})	Ad	dress:			2/2	-/1,	<u> </u>	
	Te	elephone			Date: 3/25	11/		

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d. Other

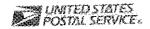
If yes, please explain:

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 No 🗹 b. Using postage meter Yes No 🛛 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🔲 b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain:

Yes

No 🔲





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2	2. Do you pass another post office during business hours while traveling to or from work, shopping needs?					
			Yes		No 🗵	
;	3.				(Check all that apply.) Where	
		Shopping				<u> </u>
		Personal needs				
		Banking	□			
		Employment				
		Social needs	<u> </u>			
	4.	Do you currently use	e local businesses	in the community?		
			Yes		No 🗆	
		If yes, would you co	ntinue to use then	n if the post office is	s discontinued?	
			Yes	3	No □	
		ame: _ ease pr				
\bigcirc	Ac	ldress:				
	Te	elephor				

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire 1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps K b. Mailing letters X c. Mailing parcels X d. Picking up post office box mail X e. Buying money orders X f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail 冈 h. Buying stamp collecting material X Other postal services: a. Making permit mailings Yes 🗌 No 🖄 b. Using postage meter Yes 🗌 No 🔀 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 🔼 b. Using for school bus stop Yes 🗌 No 🔀 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🔼 If yes, please explain: _____ d. Other Yes 🗌 No 🔀 If yes, please explain: ___





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2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for persona
	nood.	Yes □ No 🛣
	If yes, which offices	
3.	For which of the foll these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	- Seldom need to shop cleewhore
	Personal needs	
	Banking	
	Employment	
	Social needs	<u> </u>
4.	Do you currently u	e local businesses in the community?
		Yes 4
	If yes, would you o	ntinue to use them if the post office is discontinued?
	·	Yes ☐ No 🗗
	ame: blease print	
	.ddress: _	
/)^	duiess	
Źт	elephone	12ell

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters П X c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail 由 h. Buying stamp collecting material 囚 Other postal services: a. Making permit mailings Yes 🗌 No 🛛 b. Using postage meter No X Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 💢 b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: __ d. Other Yes 🗌 No 🔲 If yes, please explain: ___





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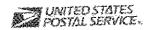
	needs?		No □
	A	Yes 🔯	NO L
	If yes, which offices	Yes A FINEHURST MAIN OFFICE	
3.	For which of the fol these services?	lowing do you leave your community? (Check a	
	Shopping	& SOU. PINES, ABERDEEN	
	Personal needs	X N A	
	Banking		
	Employment		
	Social needs	N Sou PINES, ABERDE	≥`N'
4.	Do you currently u	se local businesses in the community?	
	·	Yes 🏿	No 🗆
	If yes, would you o	continue to use them if the post office is disconti	nued?
	•	Yes 🔼	No 🗔
	ame: lease print		
A	ddress: _		
, T.	elephone		

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if yes, please explain: ___

Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps \mathbf{z} b. Mailing letters X c. Mailing parcels M d. Picking up post office box mail Ø e. Buying money orders X f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Ø g. Sending Express Mail X h. Buying stamp collecting material 図 Other postal services: a. Making permit mailings Yes No 🛛 b. Using postage meter Yes 🗌 No 🔯 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes ⊠ No 🔲 b. Using for school bus stop Yes No 🖾 c. Assisting senior citizens, persons with disabilities, etc. Yes No ⊠ If yes, please explain: __ d. Other Yes 🗌 No ⊠





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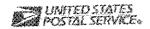
2.	Do you pass anothe needs?	er post office during business	hours while traveling to or from work, shopping, or for	r persona
		Yes 🗌	No 🔀	
	If yes, which offices			
3.			nmunity? (Check all that apply.) Where do you go to	
	Shopping	& Aberbook	NC	
	Personal needs			
	Banking	□		 .
	Employment			
	Social needs	□		
4.	Do you currently u	ise local businesses in the co	nmunity?	
		Yes 🔀	No □	
	If yes, would you	continue to use them if the po	st office is discontinued?	
		Yes 🛚	No 🗌	
	lame: olease p			<u> </u>
À	ddress			
ў т	elepho			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			%	П
b. Mailing letters	×			
c. Mailing parcels			×	_
d. Picking up post office box mail	×			
e. Buying money orders				⊠1
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			X	
g. Sending Express Mail				凶
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	Yes []	No 💢	
b. Using postage meter	Yes []	No 🏻	
Nonpostal Services			•	
Picking up government forms, such as tax forms	Yes □]	No 🗷	
b. Using for school bus stop	Yes []	No ☑	
c. Assisting senior citizens, persons with disabilities, etc.	Yes 🗆	1	No 🛛	
If yes, please explain:				
d. Other	Yes □		No 灯	
If yes, please explain:				
				





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2.	needs?	post office during business hours		•
		Yes 🗆	No 💢	÷
	If yes, which offices			
3.	For which of the follothese services?	wing do you leave your communit		do you go to obta
	Shopping	Releigh a Ch		
	Personal needs	& Charlotte		
	Banking			
	Employment	-		
	Social needs	O		
4.	Do you currently use	e local businesses in the communi	y?	
		Yes 🔼	No □	
	If yes, would you co	ntinue to use them if the post offic	e is discontinued?	
	·	Yes 🗌	No 🖾	
Na (p	ame: lease prir			
À A	ddress:			
	adioos.			
17	elephon			

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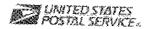


2.	Do you pass anothe	er post office during business hours	hile traveling to or from work, shopping, or fo	or pers
	needs?	Yes 🗌	No X	
	If yes, which office:	s		
3.	For which of the for these services?	ollowing do you leave your community	? (Check all that apply.) Where do you go t	o obtai
	Shopping	/ `		
	Personal needs	<i>f</i> —		-
	Banking			
	Employment			
	Social needs	y *		
4.	Do you currently	use local businesses in the communit		
		Yes X	No □	
	If yes, would you	continue to use them if the post office	e is discontinued?	
		Yes 🗌	No 🗡	
	ame: lease p			
A	ddress			
/ To	elepho			

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	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?					
			Yes 🔲	No 🔀		
		If yes, which offices				
					_ _	
	3.	For which of the folk these services?	owing do you leave your commun	ity? (Check all that apply.) Where do you go to	obtain	
		Shopping	≥ Online		,	
		Personal needs				
		Banking	=			
		Employment			_	
		Social needs		he live elsewhere on occa	- - -	
	4.	Do you currently use	local businesses in the communi			
			Yes 🛣	No 🗆		
		If yes, would you con	tinue to use them if the post office	e is discontinued?		
			Yes 🗷	No 🔲		
	Nan (plea	ne: ase print your nar			_	
	Add	ress:				
/	Tele	phone numbef				

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			×	
o. Mailing letters		×		
c. Mailing parcels			×	
d. Picking up post office box mail	×			
e. Buying money orders				凶
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	
g. Sending Express Mail			Ø	
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔀	
b. Using postage meter		Yes	No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗆	No 🔀	
b. Using for school bus stop		Yes 🗌	No 🗵	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🗷	
If yes, please explain:				
d. Other		Yes 🗌	No 🗷	
If yes, please explain:				





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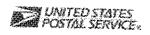
2.	Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for persor			
	If yes which officer		Yes 🗌	No 🗹	
	————————				
3.	For which of the foll these services?	owing do	you leave your commu	nity? (Check all that apply.) Whe	_
	Shopping	X			
	Personal needs				
	Banking	□			
	Employment	X			
	Social needs	Z			
4.	Do you currently use	local busi	inesses in the commun	ity?	
			Yes 🔼	No □	
	lf yes, would you cor	itinue to us	se them if the post offic	e is discontinued?	
			Yes 🔀	No 🔲	_
Nam (pleas					
Addre	ess				
Геlер	hor				

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** 図 a. Buying stamps \mathbf{N} b. Mailing letters 囨 c. Mailing parcels d. Picking up post office box mail **A** e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature \mathbf{X} confirmation g. Sending Express Mail h. Buying stamp collecting X material Other postal services: No X Yes 🔲 a. Making permit mailings No 🗹 Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government No 🗆 Yes 🛛 forms, such as tax forms No 🔼 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🔼 Yes 🔲 persons with disabilities, etc. If yes, please explain: ___

d. Other	Yes 🗌	No 🗆
If yes, please explain:		



PINEHURST PROP INC

PO BOX 1627 Pinehurst, NC 28370

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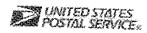
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?						
		Yes	Nó 🔼				
	If yes, which offices						
3.	For which of the folk these services?		ty? (Check all that apply.) Where do you go to obtain	in			
	Shopping						
	Personal needs						
	Banking						
	Employment						
	Social needs	_					
4.	Do you currently use	local businesses in the community					
		Yes 🗓	No □				
	If yes, would you con	tinue to use them if the post office	-				
			1				
Nan (plea	ne: ase print you						
Add	ress:						
- 							
Tele	phone num		1 /				
DI			1 /				

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying stamps	_/	_		
o. Mailing letters		□ []	_	
c. Mailing parcels		_		_
d. Picking up post office box mail		Ĺ	Ш	_
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail		Ц	₩	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	`	Yes 🗌	No 🗆	
b. Using postage meter	•	Yes 🗌	No 🛂	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗆	
b. Using for school bus stop		Yes	No 📑	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆		No 🏻	
If yes, please explain:				
d. Other		Yes 🗌	No □	
If yes, please explain:				





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	2.	Do you pass anot needs?	her post office during business	hours while traveling to or from work, shopping, or for	pers
			Yes 🗌	No ☑	
		If yes, which office	s		_
					-
	3.	For which of the fo these services?	llowing do you leave your com	munity? (Check all that apply.) Where do you go to ob	- otain
		Shopping	র্অ		
		Personal needs	র		-
		Banking	□		-
		Employment	_		-
		Social needs			•
4	4.	Do you currently us	e local businesses in the comr	nunity?	
			Yes 🗹	No □	
		if yes, would you co	ntinue to use them if the post	office is discontinued?	
			Yes 🔽	<u> </u>	
	۔۔ ما				
	Vam pleas	e: se prir			
A	ddr	ess:			
// т	eler	phone			
-	1 -				

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

following. Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	L2/			
b. Mailing letters	[2]	П		
c. Mailing parcels	<u>.</u>	П	П	
d. Picking up post office box mail	□X			. ,
e. Buying money orders				□
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail		В	<u>—</u>	,
h. Buying stamp collecting material				V
Other postal services:		•	_/	
a. Making permit mailings		Yes 🗌	No ☑	
b. Using postage meter		Yes	No 🗹	
Nonpostal Services				
 a. Picking up government forms, such as tax forms 		Yes 🗌	No 🗹	
b. Using for school bus stop		Yes 🗌	No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No	
If yes, please explain:				
d. Other		Yes □	No 🗌	
If yes, please explain:				





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2.	Do you pass anothe needs?	r post office during business	hours while traveling to or from work	k, shopping, or for personal
		Yes □	NO	·
	If yes, which offices			
3.	For which of the follo	owing do you leave your com	munity? (Check all that apply.) Whe	oro do view se to abtail
	these services?		walling: (Shook all that apply.) wille	ere do you go to obtain
	Shopping			
	Personal needs			
	Banking	_		_
	Employment	_		
	Social needs			
4.	Do you currently use	local businesses in the com		
		Yes	No 🗆	
	If yes, would you con	tinue to use them if the post	office is discontinued?	
Nan (plea	ne: ase print y			
Add	ress:			
Tele	phone n			

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a. Buying stamps		¥		
b. Mailing letters		X		
c. Mailing parcels			X	
d. Picking up post office box mail	X			
e. Buying money orders				X
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		×		
g. Sending Express Mail) XX	Ц
h. Buying stamp collecting material				K
Other postal services:			ž	
a. Making permit mailings		Yes 🗌	No 🛮	
b. Using postage meter		Yes 🗌	No 🗵	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗖	
b. Using for school bus stop		Yes 🗌	No 🗖	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No E	
If yes, please explain:				· · · · · · · · · · · · · · · · · · ·
d. Other		Yes 🗌	No 🗌	
If yes, please explain:				
				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980

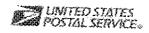


2.	Do you pass anoth needs?	ner post office during business ho	ours while traveling to or from work, shopping, or for persor
		Yes □	No D
	If yes, which office	s	
3.	For which of the fo these services?	llowing do you leave your commu	inity? (Check all that apply.) Where do you go to obtain
	Shopping	Y	
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	e local businesses in the commu	
		Yes 🔀	No 🔲
	If yes, would you co	ntinue to use them if the post off	ce is discontinued?
		Yes 🔽	No 🗔
Nam			
(piea	se p ri		
Addr	ress:		
Tele	ohon		

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** П a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No □ Yes N a. Making permit mailings No 🗆 Yes b. Using postage meter **Nonpostal Services** a. Picking up government No 🗆 Yes forms, such as tax forms No 🔲 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No □ Yes 🗌 persons with disabilities, etc. If yes, please explain: ______ No 🗆 Yes d. Other If yes, please explain: _____





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2901 Scott Futrell Dr Charlotte, NC, 28228-9980

		Yes 🗌	🛰	
If yes, w	hich offices	Tes []	No 💆 · · ·	
3. For whic	h of the followin	g do you leave your communit	ty? (Check all that apply.) Where do y	
			(- (- nook all that apply.) Whele do	ou go to obtain
Shopping	_	Ener	you of these	
Personal	needs	>serve	I am ale	e to
Banking		1500 in	Ele Tinehurt	areal
Employm	ent	1/4		
Social ne	eds 🗆			
4. Do you c	urrently use loca	al businesses in the community		
		Yes 💢	No 🔲	
If yes, wo	uld you continue	e to use them if the post office	is discontinued?	
		Yes 💢	No П	

-2-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

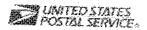
Telephone

De the vieline Post Office clases ruce require home delivery.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

onowing. Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
	×			
b. Mailing letters	П	[≱.		
c. Mailing parcels	K O	_		
d. Picking up post office box mail	L.A.		_	
e. Buying money orders				P
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				L
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔀	
b. Using postage meter		Yes 🗌	No 🔼	
Nonpostal Services				
 a. Picking up government forms, such as tax forms 		Yes 🗆	No 🖎	
b. Using for school bus stop		Yes 🗌	No 🖄	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes □	No 🔼	
If yes, please explain:				
d. Other		Yes 🗆	No 🗆	
If yes, please explain:				





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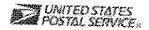
-	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?					
		Yes	No 🖫			
	If yes, which office	s				
3. For which of the following do you leave your community? (Check all that apply.) Where do you go these services?						
	Shopping	☑				
	Personal needs					
	Banking	_				
	Employment					
	Social needs					
4.	Do you currently use local businesses in the community?					
		Yes 🔽	No 🗆			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes 🔽				

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Yes □	No 🖸	
	Yes 🗆	Yes □ No ☑





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or fo needs?						
		÷.	Yes 🗌		No 💽		
	If yes, which office	es					
3.	Familia of the s						
Э.	For which of the following do you leave your community? (Check all that apply.) Where do you go to ob these services?						
	Shopping		SHOPPI	ie cent	en is	Assuboted	
	Personal needs						
	Banking						
	Employment						
	Social needs						
4.	Do you currently us	e local busir					
			Yes 🔽		No 🗌		
	If yes, would you co	ntinue to us	se them if the pos	t office is disconti	nued?		
			Yes 🔽		N= [7]		
lam pleas							
	00						
l dds	C3						
Addr							

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

Postal Services	Daily _	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
d. 110.00.9 ap passes	_	F	П	
e. Buying money orders		Ш	Ц	
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail	L	ليا	Ш	
 Buying stamp collecting material 				
Other postal services:			4	
a. Making permit mailings	Ye	es 🔲	No 🗹	
b. Using postage meter	Ye	es 🗌	No 🗷	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗹	
b. Using for school bus stop	Υ	es 🗌	No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 	Y	es 🗌	No 🗹	
If yes, please explain:				·
d. Other	Y	∕es □	No 🗆	
If yes, please explain:				





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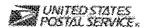
2.	Do you pass anot needs?	her post office during business	s hours while traveling to or from work, shopping, or for pers
		Yes	No 🇹
	If yes, which office	es	
3.	For which of the fo these services?	illowing do you leave your com	nmunity? (Check all that apply.) Where do you go to obtain
	Shopping	X	
	Personal needs		
	Banking		
	Employment	_	
	Social needs	X.L.	
4.	Do you currently us	se local businesses in the com	
		Yes 🔀	No 🗆
	If yes, would you co	ontinue to use them if the post	office is discontinued?
		Vec IV	—
	ne: ase print yo		
dd	dress:		
ele	ephone nui		

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Docket, 13\$5989 - 28374 Item Nor: 22 Page Nor: 61



05/05/2011



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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes □	No 🔟			
	If yes, which offices					
3.	For which of the folk these services?	owing do you leave your community?	? (Check all that apply.) Where do you go to obtain			
	Shopping	1 Wal Mar				
	Personal needs	B Belks				
	Banking	B BB+J				
	Employment	& Retired				
	Social needs					
4.	Do you currently use	e local businesses in the community?	?			
		Yes 🖸	No 🔲			
	If yes, would you co	ntinue to use them if the post office is	s discontinued?			
		Yes N	№ П			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Daily Weekly **Postal Services** a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature ΠZV confirmation g. Sending Express Mail h. Buying stamp collecting Z material Other postal services: Yes 🗌 a. Making permit mailings Yes No 🔼 b. Using postage meter **Nonpostal Services** a. Picking up government forms, such as tax forms Yes Yes b. Using for school bus stop c. Assisting senior citizens, No 🛂 Yes persons with disabilities, etc. If yes, please explain: _____ Yes 🗌 d. Other If yes, please explain:





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2.	Do you pass another needs?	post office	during business h	ours while travelin	g to or from	work, shopping, or for personal	
			Yes 🗌		No 🔀		
	If yes, which offices				.		
3.	For which of the follothese services?					Where do you go to obtain	
	Shopping	X	Harris	Teeters	1 Fn	esh market	
	Personal needs					<u> </u>	
	Banking						
	Employment						
	Social needs						
4.	Do you currently use	local busin	esses in the comr	nunity?			
			Yes 💢		No 🗆		
	If yes, would you con	ntinue to us	e them if the post	office is discontinu	ed?		
			Yes 🗌	X	No 🔲	yes, but less o	ften
	me:ase print yo						÷
Add	dress:						
Tel	ephone nu						

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			×	
b. Mailing letters	×			
c. Mailing parcels			×	
d. Picking up post office box mail	X			
e. Buying money orders				区
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			M	
g. Sending Express Mail			×	
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔀	
b. Using postage meter		Yes 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗹	
b. Using for school bus stop		Yes 🗌	No 🕱	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No 🔀	
If yes, please explain:				
d. Other		Yes 🗌	No 🗌	
If yes, please explain:		100/0-811		
				<u></u>





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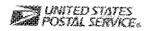
2901 Scott Futrell Dr Charlotte, NC, 28228-9980

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
		Yes 🗌	No 🔯		
	If yes, which offices		,		
3.	For which of the foll these services?	lowing do you leave your communit	y? (Check all that apply.) W	here do you go to obt	ain
	Shopping	X			
	Personal needs	A Clothing + res	tamento Barl	u shop, dry	deanin
	Banking	Mostly Cinhust	Lower also you	the brancha	+ Sather
	Employment	Southern Prices			
	Social needs				
4.	Do you currently us	e local businesses in the communit	y?		
		Yes 💢	No 🗆		
	If yes, would you co	ontinue to use them if the post office	e is discontinued?		
		Yes 🔽	No 🔲		
	ne: ase print your	/ •			
Ado	lress:				
Tele	ephone numl				

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2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?				
		Yes	No 🔟		
	If yes, which offices	3			
3.	For which of the fol	lowing do you leave your communi	ity? (Check all that apply.) Where do you go to obta		
	Shopping				
	Personal needs	·			
	Banking				
	Employment				
	Social needs	<u> </u>			
4.	Do you currently us	se local businesses in the communi	ity?		
		Yes 🔟	No □		
	If yes, would you co	ontinue to use them if the post offic	e is discontinued?		
		Yes	No 🗌		
Nar (ple	me: ease print yo				
Add	dress:				
Tel	ephone nu	ate	e: <u>3-29-1</u>]		

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters	₽			
c. Mailing parcels				
d. Picking up post office box mail	☑			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 🗌	
b. Using postage meter	Yes	s 🗆	No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🗌	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No □	
If yes, please explain:				
d. Other	Ye	s 🗌	No 🗆	
If yes, please explain:				





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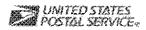


	e e	Yes 🖸	No □	
	If yes, which offices	Yes 🗹 Aherdu	er N.C.	
3.	For which of the follothese services?		/? (Check all that apply.) Where do you go	to
	Shopping	Charlotte		
	Personal needs	. 🗖		
	Banking			
	Employment	Jour Goullein 1	Pins	
	Social needs			
4.	Do you currently use	e local businesses in the communit	y?	
		Yes 🗹	No □	
	If yes, would you co	ntinue to use them if the post office	is discontinued?	
		Yes 🗹	No □	
	me:ease print your nat			
Ad	dress:			

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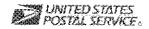


2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?				
		Yes No No		
	If yes, which offices			
3.	For which of the follo these services?	ving do you leave your community? (Check all that apply.) Where do you go to obtain	1	
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	ocal businesses in the community?		
		Yes ☑ No □		
	If yes, would you con	inue to use them if the post office is discontinued?		
		Yes T No T /avbe		
Naı (ple	me: ase			
Add	dres			
Tel	epho			

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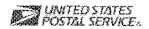


	2.	Do you pass anothe needs?	er post office durin	g business hours wh	nile traveling to or from w	ork, shopping, or for pe	ersonal
		If yes, which offices	\cap	M MAIN 18374	No □ Dffice-	80 Blake B	3/00
	3.	For which of the foll these services?	owing do you leav	e your community?	(Check all that apply.) V	Vhere do you go to obt	tain
		Shopping					
		Personal needs					
		Banking	□				
		Employment		,			
		Social needs					
	4.	Do you currently use	e local businesses	in the community?			
			Yes	X	No □		
		If yes, would you co	ntinue to use them	n if the post office is	discontinued?		
			Voc	` ₩	No □		
	Nar (plea	me: _ ase pr					
	Add	dress:					
\mathcal{I}	Tele	ephor					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Daily Weekly **Postal Services** X a. Buying stamps X b. Mailing letters X c. Mailing parcels X d. Picking up post office box mail 么 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature 囟 confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No XI Yes a. Making permit mailings No <mark>火</mark> Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government No 🗌 Yes 🔀 forms, such as tax forms No **Y**Z Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🗌 Yes 🔀 persons with disabilities, etc. If yes, please explain: No 🛣 Yes 🔲 d. Other If yes, please explain:





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



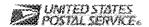
2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for pe				
		Yes 🗌	No 🔯			
	If yes, which offices					
3.	For which of the follow these services?	wing do you leave your community?	(Check all that apply.) Where do you go to obtain	n		
	Shopping Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes 🗹	No 🗆			
	If yes, would you con-	tinue to use them if the post office is	s discontinued?			
		Yes D	No 🗌			
	me: _ ase pr					
Add	dress:					
Tel	ephor		10-2011			

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		☑,		
b. Mailing letters				. 🗆
c. Mailing parcels		□ Z		
d. Picking up post office box mail	Ø			
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				-
g. Sending Express Mail		lacksquare		
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🔽	
b. Using postage meter	Ye	s 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗵	
b. Using for school bus stop	Ye	s 🗆	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🗖	
If yes, please explain:				
d. Other	Ye	s 🗌	No 🗌	
If yes, please explain:				





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2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?			personal
		Yes 🗹	No 🗆	
	If yes, which offices	Pinehust So	Souther Pines	
3.	For which of the follo	wing do you leave your communi	ty? (Check all that apply.) Where do you go to obtain	in
	Shopping	d		
	Personal needs			
	Banking			
	Employment			
	Social needs	<u> </u>		
4.	Do you currently use	local businesses in the commun	ity?	
		Yes 🗹	No 🗆	
	If yes, would you cor	ntinue to use them if the post offic	e is discontinued?	
		Yes ☑	No 🗆	
(ple	me: _ ase pr			
Add	dress:			
Tel	ephor			

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d. Other	Yes □	No 🗆	
If yes, please explain:	****		





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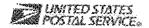


2.	Do you pass another needs?	nother post office during business hours while traveling to or from work, shopping, or for personal		
		Yes	No 🔀	
	If yes, which offices			
	Carrelish of the folio	wing do you leave your community? (Cl	pack all that apply) Where do w	ou go to obtain
3.	these services?	wing do you leave your community! (Or	EIN PINETURET SI	O. WP + Aberder
	Shopping	A All Shapping down	EIN PINETIUS 1)	1 1 to the file
	Personal needs		<u> </u>	<u>.</u>
	Banking			
	Employment			TE
	Social needs	DONLY TO SOME	out-of-men q	att courses
4.	Do you currently use	local businesses in the community?	,	
		Yes 🔀	No 🗌	
	If yes, would you con	ntinue to use them if the post office is dis	continued?	
	me: ease print		, ,,	
Ad	dress: _			
Te	lephone		2011	

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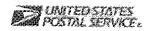


2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, needs?			k, shopping, or for personal
		Yes	No 🗹	
	If yes, which offices		_	
3.	For which of the foll these services?	owing do you leave your commu	nity? (Check all that apply.) Whe	ere do you go to obtain
	Shopping	- Wgimant		
	Personal needs	- Pinchurst N	C	
	Banking	□ Pinehurstn	C	
	Employment			
	Social needs	-		
4.	Do you currently use	e local businesses in the commu	nity?	
		Yes □	No 🔲	
	If yes, would you co	ntinue to use them if the post offi	ce is discontinued?	
		Yes 🔽	No 🗆	
Nar (plea				·
Add	ires			· · · · · · · · · · · · · · · · · · ·
Tele	eph			
Plea Tha	ase add any additiona nk you for taking the	al comments on a separate piece time to complete this questionna	of paper and attach it to this formire.	n.

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Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes 🗌		No 🔯		
	If yes, which offices					
3.	For which of the folio these services?	wing do you leave your comm	unity? (Check all	that apply.) Where do you go to obtain		
	Shopping	Vanywh.	ve			
	Personal needs	Vanuelle		· ·		
	Banking	Veinehunst?		BBFT		
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the commu	ınity?			
		Yes 🔽		No 🗆		
	If yes, would you con	tinue to use them if the post of	fice is discontinue	d?		
		Yes IV		No 🗆		
Nan (plea]			
Add	ress		<u> </u>			
Tele	epho		ate: <u>3 - 2 6</u>	-/1		

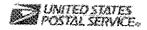
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Otl	ner postal services:		
a.	Making permit mailings	Yes 🗆	No ☑
b.	Using postage meter	Yes 🗌	No ☑
No	npostal Services		
a.	Picking up government forms, such as tax forms	Yes ☑	No 🗆
b.	Using for school bus stop	Yes	No 🖸
C.	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No ₽
lf y	ves, please explain:		
d.	Other	Yes 🗌	No 🗆
lfy	yes, please explain:		<u> </u>
_			
_			





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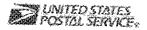
2.	Do you pass anothe needs?	er post office during busines	s hours while traveling to or from work, shopping, or for personal
		Yes □	No 🛣
	If yes, which offices		
	<u> </u>		· · · · · · · · · · · · · · · · · · ·
3.	For which of the foll these services?	owing do you leave your cor	mmunity? (Check all that apply.) Where do you go to obtain
	Shopping	7	
	Personal needs	Tralepad	RET ABERDEEN,
	Banking		SOUTHERN TRUES
	Employment		
	Social needs	X	
4.	Do you currently use	e local businesses in the cor	
		Yes 🕱	No 🗆
	If yes, would you con	ntinue to use them if the pos	t office is discontinued?
		Yes 🔀	No 🗆
	me: ase print your		
Add	dress:		
Tele	ephone num		3/28/11

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			Yes 🖊	No 🗹
	If yes, which offices	s		
3.	For which of the fol these services?	lowing do	you leave your comm	unity? (Check all that apply.) Where do you go to obta
	Shopping	□ _		
	Personal needs	_		·
	Banking			
	Employment			
	Social needs			
4.	Do you currently us	e local bus	sinesses in the commu	unity?
			Yes 🖪	No 🗌
	If yes, would you co	ntinue to u	ise them if the post of	fice is discontinued?
			Yes V	No 🗆
Nam	ne:			
(plea				
Addı	ress			

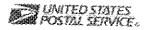
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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				図
b. Mailing letters				ø,
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:			/	
a. Making permit mailings		Yes 🗌	No 🖬	
b. Using postage meter		Yes □	No 🖬	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗆	No 🗹	
b. Using for school bus stop		Yes 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗆	No 🗹	
If yes, please explain:				
				
d. Other		Yes 🗌	No 🗌	
If yes, please explain:	. <u>.</u>			





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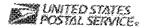
	2.	Do you pass anothe needs?	r post c	office during business hour	s while traveling to	or from work, shopping, or for perso
				Yes	No	
		If yes, which offices	· ·			
			*			
	3.	For which of the follothese services?	wing d	o you leave your communi	ty? (Check all that	apply.) Where do you go to obtain
		Shopping				
		Personal needs		10	/	
		Banking	<u> </u>	- Hu	OCAL	
		Employment	<u> </u>			
		Social needs				
	4.	Do you currently use	local b	usinesses in the communi	ty?	
				Yes 🗗	No	
		If yes, would you con	tinuể tơ	use them if the post office	e is discontinued?	
			de.		Vо	₽
	Nan	ne [.]				
		ase print you				
	Add	ress:				
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$\overline{}$	i ele	ephone nui			//	'/
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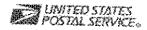


2.	Do you pass anoth needs?	ner post office during business	s hours while traveling to or from work, shopping, or for perso	onal
	÷	Yes □	No II	
	If yes, which office	s		
3.	For which of the fo these services?	llowing do you leave your com	nmunity? (Check all that apply.) Where do you go to obtain	
	Shopping	J Carry		
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the com	munity?	
		Yes 🖸	No 🗌	
	If yes, would you co	ontinue to use them if the post	office is discontinued?	
		Yes 🖫	No 🗆	
Nar (plea	ne: ase p			
Add	iress			
Tele	ephone number:		Date: <u>3-25-//</u>	
Plea Tha	ase add any addition nk you for taking the	al comments on a separate pi time to complete this question	ece of paper and attach it to this form. nnaire.	

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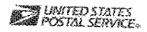
2.	Do you pass anoth needs?	er post office	during busines:	s hours while trav	veling to or from work, shopping, or for pers
			Yes 🗌		No X
	If yes, which office	s		-	·
3.	For which of the fo these services?	llowing do you	ı leave your cor	nmunity? (Checl	k all that apply.) Where do you go to obtair
	Shopping	X			
	Personal needs	~ .			
	Banking				·
	Employment				
	Social needs				
	Do you currently us				
			Yes 📉		No 🗆
	If yes, would you co	ontinue to use	them if the pos	t office is discont	tinued?
			Yes 💢		No 🗍
an lea	ne: ase pri				
dd	ress:				
əle	phone				

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2.	Do you pass anoth needs?	post office during business hours while traveling to or from work, shopping, or for personal
		Yes 🗆 No 🗖
	If yes, which office	
3.	For which of the fo these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
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	Employment	
	Social needs	
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		Yes_No 🗆
	If yes, would you co	tinue to use them if the post office is discontinued?
Nan	ne:	
	ase p	
Add	ress	
Tele	epho enq	
/		
Tha	ise add any addition nk you for taking the	comments on a separate piece of paper and attach it to this form. ne to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes 🗌 a. Making permit mailings Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗌 forms, such as tax forms Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, Yes 🔲 persons with disabilities, etc. If yes, please explain: _____ Yes 🗌 d. Other If yes, please explain:





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during business hours	s while traveling to or from work, shopping, or for	personal
		Yes 🗌	No 🔀	
	If yes, which offices			_
				_
3.	For which of the foliothese services?	·	y? (Check all that apply.) Where do you go to ol	- otain
	Shopping			
	Personal needs			_
	Banking			-
	Employment	_		-
	Social needs	_		-
4.	Do you currently use	local businesses in the community	· · · · · · · · · · · · · · · · · · ·	-
		Yes 🛣	No 🗀	
	If yes, would you con	tinue to use them if the post office	is discontinued?	
		Yes □	No 🔼	
Nan (plea	ne: ase print yo			
Add	ress:			
Tele	phone nu			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

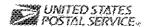
^{**}A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain: _____

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** K a. Buying stamps И b. Mailing letters c. Mailing parcels d. Picking up post office box mail 包 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature 包 confirmation M g. Sending Express Mail h. Buying stamp collecting 7 material Other postal services: No 🗌 Yes 🔲 a. Making permit mailings No 🔲 Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government No 🗌 Yes forms, such as tax forms No 🗌 Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 🗔 Yes 🗌 persons with disabilities, etc. If yes, please explain: ____ Yes 🗌 No 🔲 d. Other





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



	e de la companya de l	Yes □	No D	-
	If yes, which offices			
		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		_
				_
3.	For which of the folio these services?	owing do you leave your community?	(Check all that apply.) Where do you go to o	btain
	Shopping	NoT IN	PINEHURST	
	Personal needs	0 -		_
	Banking	SOU PINE	- \$	
	Employment	- RETIRED		
	Social needs			
ŀ.	Do you currently use	local businesses in the community?		
		Yes 🔽	No 🗆	
	If yes, would you con	tinue to use them if the post office is	discontinued?	
		Yes 🔽		

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters		12		
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				ď
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		5		
g. Sending Express Mail				
h. Buying stamp collecting material				Ù
Other postal services:				
a. Making permit mailings	Y	′es □	No 🗹	
b. Using postage meter	Y	′es □	No 🔟	
Nonpostal Services			_	·
Picking up government forms, such as tax forms	Y	∕es □	No 🗓	
b. Using for school bus stop	Y	∕es □	No 🗓	
 Assisting senior citizens, persons with disabilities, etc. 		∕es □	No 🖸	
If yes, please explain:	1			
	7)/	Υ		
d. Other	`	Yes □	No 🗓	
If yes, please explain:		NA		· · · · · · · · · · · · · · · · · · ·
· · · · · · · · · · · · · · · · · · ·				



BEULAH HILL BAPTIST CHURCH PO BOX 492 Pinehurst, NC 28370

Dear Postal Service Customer:

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2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



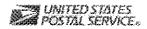
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes 🗌	No 🕩				
	If yes, which offices						
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?						
	Shopping						
	Personal needs -	C					
	Banking						
	Employment	_					
	Social needs						
4.	Do you currently use	local businesses in the commu					
	•	Yes 🔽	No □				
	f yes, would you continue to use them if the post office is discontinued?						
		Yes 🗹	No □				
	ne: Bellah ase print your name)	Hill Baptist C	hureL				
Add	ress: P v Bo	(492 Pinch	118 NC 28270				
Tele	ephone number:	<u>/0 - 295 - (323</u> Da	ate: <u>3-28-11</u>				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** a. Buying stamps \mathbf{M} b. Mailing letters c. Mailing parcels d. Picking up post office box mail 9 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation П g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗹 Yes 🔲 a. Making permit mailings No 🗹 Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗌 forms, such as tax forms Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🗹 Yes persons with disabilities, etc. If yes, please explain: _____ No 🗌 Yes 🔲 d. Other If yes, please explain: _____





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Charlotte, NC, 28228-9980



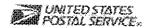
		Yes 🔲		No 1/ _		
	If yes, which offices	s		<u> </u>		
3.	For which of the fol these services?	llowing do you leave your commun	ity? (Check	all that apply.) Wh	ere do you go to obta	in
	Shopping	d charlotte and	& nea	very town	sof moore	G,
	Personal needs	I own property	in olk	er Countie	voln.C.	•
	Banking	- PINEHURST			/	
	Employment	□ <u>Retired</u>				
	Social needs	Children and	family	member/	visits.	
4.	. Do you currently use local businesses in the community?					
	•	Yes 🚺		No 🗌		
	If yes, would you continue to use them if the post office is discontinued?					
		Yes ₩		No 🔲		
		,				
	me: _ ase pi					
Δda	dress					
Auc	ness					

Please and any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** \mathbf{V} a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings No 🗹 Yes 🔲 b. Using postage meter **Nonpostal Services** a. Picking up government No **☑** Yes 🔲 forms, such as tax forms No 🔽 Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, Yes persons with disabilities, etc. If yes, please explain: _____ No 🔲 Yes 🗌 d. Other If yes, please explain:



MERCEDES YODER - BANK OF AMERICA PINEHURST 5 VILLAGE GREEN PINEHURST, NC 28374

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CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or for personal
		Yes No No
	If yes, which offices	
3.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently use	e local businesses in the community?
		Yeş 🗖 No 🗆
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes 🗆 No 🔽
Nar (plea	ne: ase prir	
Add	Iress:	
Tele	ephone	
Plea Tha	ase add any additiona nk you for taking the	i comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				X
b. Mailing letters				
c. Mailing parcels				Æ
d. Picking up post office box mail	A			
e. Buying money orders				M
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail 				X
h. Buying stamp collecting material				A
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No E	
b. Using postage meter	Ye	s 🗌	No D	
Nonpostal Services		•		
Picking up government forms, such as tax forms	Υe	es 🗆	No.	
b. Using for school bus stop	Υe	es 🗌	No X	
c. Assisting senior citizens, persons with disabilities, etc.	Υe	es 🗌	No	
If yes, please explain:				
		<u> </u>		
d. Other	Ye	es 🗌	No 🗆	
If yes, please explain:				



PINEHURST DRIVING AND TRAINING CLUB PO BOX 41 Pinehurst, NC 28370

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Manager. Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?						
		Yes 🗌	No 🗹				
	If yes, which offices						
3.	For which of the follo these services?	wing do you leave your o	ommunity? (Check all that apply.) Where do you go to obtain				
	Shopping						
	Personal needs						
	Banking						
	Employment						
	Social needs						
4.	Do you currently use	local businesses in the co	ommunity?				
		Yes 🔃	No 🗆				
	If yes, would you con	tinue to use them if the po	ost office is discontinued?				
		Yes 🗌	No 🗹				
Nan	ne: PINE HUA	NT Driving & TRA	wing Club				
1	$\rho \rightarrow 0$						
Tele	ephone number: <u>'</u> /lo	295-4107	Date: 3/29/10/11				

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		Ø		
b. Mailing letters	₽			
c. Mailing parcels		I		
d. Picking up post office box mail	Ø			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				. 🗆
g. Sending Express Mail	V			
h. Buying stamp collecting material			⊡	I
Other postal services:				
a. Making permit mailings	Yes		No 🗆	
b. Using postage meter	Yes	; 	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	; 🗹	No 🗆	
b. Using for school bus stop	Yes	□	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🖸	No 🗹	
If yes, please explain:			·	
d. Other	Yes	s 🗆	No 🗹	
if yes, please explain:				





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Manager, Post Office Operations

2901 Scott Futrell Dr

	e e e	Yes	No ₩	
	If yes, which offices	3		
3.	For which of the for these services?	lowing do you leave your community? (Check all that apply.) Where	do you go to ol
	Shopping	₩ Lower Food		
	Personal needs			···
	Banking	- 0 20 0 1.		
	Employment	B Elliots on Lind	un	
	Social needs	3 Southern Pines		
4.	Do you currently us	se local businesses in the community?		
		Yes 🗗	No 🗆	
	lf yes, would you co	ontinue to use them if the post office is d	iscontinued?	
		Yes 🔝	No 🗌	
Mai	me:			
	ease prin			
٩d٥	dress:			

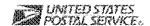
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d. Other	Yes □	No 🗆
If yes, please explain:		





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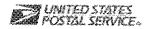
2.	Do you pass anothe needs?	er post office during bus	iness hours while traveling to	or from work, shopping, or for personal	
		Yes 🗹	No		
	If yes, which offices	Pinehust	MAIN Office		
		80 Blake	3175		
3.	For which of the foll these services?	lowing do you leave you	r community? (Check all that	apply.) Where do you go to obtain	
	Shopping	& Panchus	1, Fayatteville	, cr c	
	Personal needs				
	Banking	Z			
	Employment				
	Social needs				
4.	Do you currently us	e local businesses in the	e community?		
		Yes 🗹	No		
	If yes, would you co	entinue to use them if the	e post office is discontinued?		
		Yes 🛂	No		
	ne: _ ase pri				
Add	Iress:				
Tele	ephon				
Piea Tha	ase add any additiona nk you for taking the	al comments on a separ time to complete this qu	rate piece of paper and attach uestionnaire.	it to this form.	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Υe	es 🗌	No 🔼	
b. Using postage meter	Ye	es 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Υ€	es 🗆	No 🗹	
b. Using for school bus stop	Ye	es 🗌	No 🗷	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 🛮	
If yes, please explain:	·	·		
d. Other	()	es 🗌	No 🗆	
If yes, please explain: Gred Hurt Some of them			with i	£





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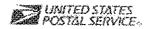
2.	Do you pass anothe needs?	er post office during business	hours while traveling to	or from work, shopping, c	
		Yes 🗌	No		
	If yes, which offices				
					
3.	For which of the foll these services?	owing do you leave your con			
	Shopping	2			
	Personal needs	P			
	Banking				
	Employment				
	Social needs	· Ø			·
4.	Do you currently use	e local businesses in the con	nmunity?		
		Yes 🎬	No		
	If yes, would you co	ntinue to use them if the pos	t office is discontinued?		
		Yes 🍎	No		
	me: ase print yo				
	dress: ephone nu				
Ple Tha	ase add any additiona ank you for taking the	al comments on a separate p time to complete this question	iece of paper and attach	it to this form.	

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a. Buying stamps			>	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				•
h. Buying stamp collecting material				4 9
Other postal services:				
a. Making permit mailings		Yes 🗀	No 💇	
b. Using postage meter		Yes 🗌	No 🚯	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes	No 👨	
b. Using for school bus stop		Yes 🗌	No 🙆	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No 🌠 :	
If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	
d. Other		Yes 🗌	No 🗆	
If yes, please explain:				





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2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
			Yes 🗌		No IX		
	If yes, which offices		- Market or the Control of the Contr				
							_
3.	For which of the foliothese services?	•	•				o obtain
	Shopping	☒	So. Pines	, Aberdee ne	en, Rale	ezzh	
	Personal needs	₩_	3 47	ne			
	Banking						
	Employment	□ _		as abov.			
	Social needs		Same	as abov.	۹		
4.	Do you currently use	local bu	usinesses in the co	ommunity?			
			Yes 🔼		No 🗆		
	If yes, would you con	ntinue to	use them if the po	ost office is disconti	nued?		
			Yes 🔼		No 🗌		
	me: _ ase pri						
,	dress: ephon						
∕Ple Tha	ease add any additions ank you for taking the	al commo	ents on a separate complete this ques	e piece of paper and stionnaire.	dattach it to this for	m.	

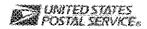
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Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			X	
b. Mailing letters	Ø			
c. Mailing parcels			Ø	
d. Picking up post office box mail	X			
e. Buying money orders				凶
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×	
g. Sending Express Mail				
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	Υe	es 🗌	No 💢	
b. Using postage meter	Ye	es 🗌	No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms	Υє	es 🗌	No 🔼	
b. Using for school bus stop	Ye	es 🗌	No 🔼	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 🄼	
If yes, please explain:				<u>.</u>

d. Other	Ye	es 🗌	No 🂢	
If yes, please explain:				<u></u>





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
			No 10 10 10 10 10 10 10 10 10 10 10 10 10		
	If yes, which offices	S			
				_	
3.	For which of the fol these services?	llowing do you leave your commur	nity? (Check all that apply.) Where do you go to o	btain	
	Shopping	<u> </u>		_	
	Personal needs			_	
	Banking			_	
	Employment			_	
	Social needs			_	
4.	Do you currently us	se local businesses in the commun	nity?		
		Yes 🗸	No 🗆		
	If yes, would you co	ontinue to use them if the post offi	ce is discontinued?		
		Yes	No □		
	me: ease print your			_	
•	dress:			_	
Tel	ephone num				

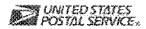
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^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		×		
b. Mailing letters	Æ			
c. Mailing parcels		VZ V		
d. Picking up post office box mail				
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	W/			
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:		,		
a. Making permit mailings	Ye		No 🗆	
b. Using postage meter	Ye	s 🗌	No. 🗖	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗸	
b. Using for school bus stop	Ye	s 🗆	No. 🛮	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗌	No	
If yes, please explain:				<u> </u>
d. Other	Ye	s 🗆	No 🗆	
If yes, please explain:				





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r which of the folloses services?						
r which of the follose services?						
	owing do you	ı leave your co	ommunity? (Chec	k all that apply.)	Where do you	go to obta
opping				<u> </u>		
rsonal needs	<u> </u>					<u> </u>
nking	<u> </u>					
nployment	<u> </u>					
cial needs	<u> </u>					
you currently use	e local busin	esses in the co	ommunity?			
		Yes 🗹		No 🗌		
es, would you co	ntinue to use	them if the po	ost office is discon	tinued?		
		Yes 🗌		No 🗹		
						1
print your						
s:						
	rsonal needs nking nployment cial needs you currently use res, would you con	rsonal needs	rsonal needs nking nployment cial needs you currently use local businesses in the converse, would you continue to use them if the portion of the portion	rsonal needs nking nployment cial needs you currently use local businesses in the community? Yes res, would you continue to use them if the post office is discon Yes	rsonal needs nking nployment cial needs you currently use local businesses in the community? Yes No res, would you continue to use them if the post office is discontinued? Yes No responsible to the post office is discontinued?	rsonal needs nking nployment cial needs you currently use local businesses in the community? Yes No res, would you continue to use them if the post office is discontinued? Yes No Print your

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Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			Ø	
b.	Mailing letters		ď		
c.	Mailing parcels			v	
d.	Picking up post office box mail	Ø			
e.	Buying money orders				
f.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		- /		y 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
g.	Sending Express Mail		ď		
h.	Buying stamp collecting material				
0	ther postal services:				
a.	Making permit mailings	Y	es 🗌	No 🗹	
b.	Using postage meter	Y	es 🗌	No 🛮	
N	onpostal Services				
a.	Picking up government forms, such as tax forms	Y	es 🗌	No 🗆	
b.	Using for school bus stop	Y	es 🗌	No. 🗆	
c.	Assisting senior citizens, persons with disabilities, etc.	Y	es 🗹	No 🗆	
lf	yes, please explain:		DIL FOR	mothweid	<u> </u>
_	THAT PORT WALL	<u> </u>			
_					
d.	Other	Y	es 🗌	No 🗆	
lf	yes, please explain:				
_	n. dente arra e				
_					





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2.	Do you pass anoth needs?	er post office during business hours	while traveling to or from work, shopp	ing, or for per
		Yes 🔲	No.No.	
	If yes, which office	s		
3.	For which of the fo these services?	llowing do you leave your communit	y? (Check all that apply.) Where do y	ou go to obta
	Shopping	& Pinehurst	Village village	
	Personal needs			
	Banking	1 pinehurs	Village.	
	Employment	X Southern Pi	nes	
	Social needs			
4.	Do you currently us	se local businesses in the communit		
		Yes X	No 🗆	
	If yes, would you c	ontinue to use them if the post office	is discontinued?	
		Yes	No 😾	
	me:ease print			
Ad-	dress: _			
Tel	lephone i			
		·		

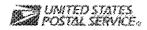
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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps			M		
b. Mailing letters	M				
c. Mailing parcels		×			
d. Picking up post office box mail	M				
e. Buying money orders				X	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×		
g. Sending Express Mail				X	
h. Buying stamp collecting material				X	
Other postal services:					
a. Making permit mailings	Yes		No 💢		
b. Using postage meter	١	∕es □	No Z		
Nonpostal Services					
Picking up government forms, such as tax forms	١	∕es □	No Ĵ⊠_		
b. Using for school bus stop	١	∕es □	No 🗵		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 🗡		
If yes, please explain:				· · · · · ·	
d. Other	`	Yes □	No 💆		
If yes, please explain:		 	· · · · · · · · · · · · · · · · · · ·		





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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for paneeds?						
	e e e e	Yes □	No 🗹			
	If yes, which offices					
3.	For which of the foll these services?		(Check all that apply.) Where do you	ı go to obtain		
	Shopping	So Pini				
	Personal needs			·		
	Banking					
	Employment					
	Social needs	T So Pini				
4.	Do you currently use	e local businesses in the community?				
		Yes 🖺	No 🗆			
	If yes, would you co	ntinue to use them if the post office is	discontinued?			
		Yes 🔽	No 🗆			
	ne: ase print you		_			
Ado	Iress:					
Tele	ephone nui					

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			V	
b. Mailing letters		回		
c. Mailing parcels				when needed
d. Picking up post office box mail	1			
e. Buying money orders				V
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				□ when needed □ when needed
g. Sending Express Mail				□ When needed
h. Buying stamp collecting material				Z
Other postal services:				
a. Making permit mailings		Yes 🗌	No 😈	
b. Using postage meter		Yes	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🔽	
b. Using for school bus stop		Yes 🗌	No 🗓	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	G 6in	
If yes, please explain:				<u> </u>
		_	_	
d. Other		Yes	No 🗌	
If yes, please explain:				





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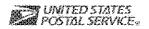
2.	Do you pass another needs?	post office during busine	ess hours while travelin	ng to or from work, she	opping, or for pe
		Yes □		No 🔼	
	If yes, which offices	RETIRED AND	DISAGILITY	ī	
		Kellices Are) SISNEJCI I		
3.	For which of the follo these services?	wing do you leave your c	ommunity? (Check al	I that apply.) Where o	lo you go to obta
	Shopping	¤			
	Personal needs	4		_	
	Banking				
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the c	ommunity?		
		Yes 💢		No 🗌	
	If yes, would you con	tinue to use them if the p	ost office is discontinu	ied?	
		Yes □		No √ Z	
Nar (ple	me: _ ase pri				
Add	dress:				
Tele	ephon				

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Please check the appropriate box to indica following.	ite whethe	you used the Pinehurst Village Station for each of t タム ルビルビ			
Postal Services	Daily	Weekly	Monthly	_	Neve
a. Buying stamps			×	B	
b. Mailing letters		×			
c. Mailing parcels			X		
d. Picking up post office box mail	X				
e. Buying money orders					M
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		×			
g. Sending Express Mail					
h. Buying stamp collecting material				Ø	×
Other postal services:					
a. Making permit mailings		Yes 🗌	No 🔀		
b. Using postage meter		Yes □	No 🗖		
Nonpostal Services					
Picking up government forms, such as tax forms		Yes 💢	No 🗆		
b. Using for school bus stop		Yes 🗌	No 🔲		
c. Assisting senior citizens, persons with disabilities, etc.		Yes	No 💆		
If yes, please explain:	-				
				_	
d. Other		Yes 🗆	No 🗆		
If yes, please explain:					
en de la					





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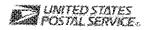
	2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?						
			Yes 🗌	No 🗹				
		If yes, which offices						
	3.	For which of the follothese services?	owing do you leave your community?	(Check all that apply.) Where do you go	to obtain			
		Shopping						
		Personal needs						
		Banking			<u>. </u>			
		Employment						
		Social needs						
	4.	Do you currently use	e local businesses in the community?					
			Yes 🗹	No 🗆				
		If yes, would you cor	ntinue to use them if the post office is	discontinued?				
			Yes 🗹	No 🗌				
		me:ase print						
	Add	dress: _						
y	Tel	ephone r						

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Daily Weekly **Postal Services** M a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No ✓ Yes a. Making permit mailings Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes forms, such as tax forms Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. If yes, please explain: No 🗆 Yes d. Other If yes, please explain:





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2901 Scott Futrell Dr



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?								for personal	
			Yes 🗹			No 🗌		^	
	If yes, which offices		OCCASIONLLY	ュ	22A9_	THE	MAIN	POFF	<u>VC</u>
3.	For which of the follothese services?	wing o	do you leave your commo	unity?	(Check a	II that apply	.) Where	do you go t	o obtain
	Shopping		CCCASIONALLY	<u> To</u>	THE	MALL	וע שע	KHAM O	r Kackigh
	Personal needs	□.	\$						
	Banking								
	Employment								
	Social needs	□.							
4.	Do you currently use	local	businesses in the comm	unity?					
			Yes 🗹			No 🗌			
	If yes, would you cor	itinue i	to use them if the post of	ffice is o	discontinu	ued?			
			Yes 🛮			No 🗌			
-	me: ase print yo								
Adı	dress:								_
Tel	ephone nu								

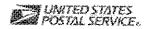
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Postal Services	Daily	Weekly	Monthly	Neve	
a. Buying stamps					
b. Mailing letters					
c. Mailing parcels					
d. Picking up post office box mail					
e. Buying money orders				Ø	
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			· .	Ø	
g. Sending Express Mail					
h. Buying stamp collecting material					
Other postal services:					
a. Making permit mailings		Yes 🗌	No 🗷		
b. Using postage meter		Yes 🗌	No 🗷		
Nonpostal Services					
Picking up government forms, such as tax forms		Yes 🗌	No 🗹		
b. Using for school bus stop		Yes 🗆	No 🗷		
c. Assisting senior citizens, persons with disabilities, etc.		Yes □	No 🗹		
If yes, please explain:					
d. Other		Yes 🗆	No 🗷		
If yes, please explain:	<u> </u>				



JR SQUARE LLC PO BOX 733 Pinehurst, NC 28370

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or for personal
		Yes □ '' No
	If yes, which offices	
3.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	DNEHUKO
	Banking	DALEHURST
	Employment	
	Social needs	
4.	Do you currently us	e local businesses in the community?
		Yes No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
		Yes 🗆 No 📉
	me:ase print your name)	JR SQUARE LLC
	dress:	P.O. BOX 733-19 CHINQUAPIN RD PINSHURST, NC
Tel	ephone number: 9	0.420.1045 Date: 32911
Ple	ase add any addition	al comments on a separate piece of paper and attach it to this form.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Daily Weekly **Postal Services** a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗌 a. Making permit mailings No 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, Yes persons with disabilities, etc. If yes, please explain: __ No 🗆 Yes d. Other If yes, please explain:





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2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for perso needs?					rsonal	
		Yes]	<u> </u>	·	No 🗹		
	If yes, which offices						
3.	For which of the follo these services?	wing do you leave	your communi	ty? (Check all	I that apply.) Where	do you go to obta	ain
	Shopping	J PLUE	Least 7	LAZA		·	
	Personal needs	✓ "					
	Banking	7.WE	4wR57)	VILLA	-6£		
	Employment		<u> </u>				
	Social needs		00RE 0		<u> </u>		
4.	Do you currently use	local businesses in	n the commun	ity?			
		Yes	<u> </u>		No 🗆		
	If yes, would you cor	tinue to use them i	f the post offic	e is discontinu	ied?		
		Yes			No 🗹		
Nar (ple	me: _ ase pi					-	
Add	dress						
Tel	ephoi						
Pie Tha	ase add any additiona ank you for taking the t	l comments on a si ime to complete th	eparate piece is questionnai	of paper and a re.	attach it to this form.		

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			d	
b. Mailing letters				
c. Mailing parcels			☑′	
d. Picking up post office box mail	Ø			
e. Buying money orders				♂
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		\(\)		
g. Sending Express Mail				Y
h. Buying stamp collecting material			g	
Other postal services:			•	
a. Making permit mailings	Ye	es 🗌	No 🗹	
b. Using postage meter	Ye	es 🗌	No ☑	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🗹	No 🗆	
b. Using for school bus stop	Ye	es 🗌	No ☑	
c. Assisting senior citizens, persons with disabilities, etc.	Υe	es 🗹	No 🗆	
If yes, please explain:				
d. Other	Υe	es 🗌	No 🗆	
If yes, please explain:				





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2.	Do you pass anothe needs?	her post office during business hours while			raveling to or from work	k, shopping, or for persona
			Yes 🗌		No 🕡	
3.	For which of the foll these services?	lowing do yo	ou leave your com	munity? (Cł	neck all that apply.) Wh	ere do you go to obtain
	Shopping	o	<u></u>	 .		
	Personal needs	□				
	Banking		<u></u>			
	Employment					
	Social needs					
4.	Do you currently us	se local busi	nesses in the com	munity?		
			Yes 🚇		No 🗆	
	If yes, would you co		se them if the post	t office is dis	continued?	
	<u></u>		Yes 🗌		No 🔝	
	ime: ease print you				· ·	
**	dress:				<u> </u>	
) Te	lephone nui				9-25-11	

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Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps	. 🗆		4	
b. Mailing letters			Ò	
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				2 -
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			<u>.</u>	
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🙋	
b. Using postage meter	Ye	s 🗌	No 🔼	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🔲	No 👰	
b. Using for school bus stop	Yes	s 🗌	No 🕡	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗀	No 💯	
If yes, please explain:				
				······································
d. Other	Yes	s 🗆	No 🗆	
If yes, please explain:				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



	Yes	No 🏹
If yes, which office	es	
. For which of the fo	ollowing do you leave your community	/? (Check all that apply.) Where do you go to obtai
these services?	, , , , , , , , , , , , , , , , , , ,	
Shopping		
Personal needs		
Banking		
Employment		
Social needs		
. Do you currently	use local businesses in the community	у?
	Yes 💢	No 🗔
If yes, would you	continue to use them if the post office	is discontinued?
	Yes 💢	No 🗆
	4	
Name: _ (please pri		
Address:		

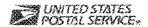
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			Ø	
b. Mailing letters		Ø		
c. Mailing parcels				
d. Picking up post office box mail	X			
e. Buying money orders				A
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		a		
g. Sending Express Mail		×		
h. Buying stamp collecting material				图
Other postal services:				
a. Making permit mailings	Yes	· 🗆	No 🗵	
b. Using postage meter	Yes	; 	No. 🔄	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	: 	No ⊠	
b. Using for school bus stop	Yes 🗌		No ⊠	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No Ş ∤	
If yes, please explain:				
d. Other	Yes		No 🗆	
If yes, please explain:				
				· · · · · · · · · · · · · · · · · · ·



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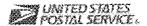
2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?				from work, shopping, or for personal
		Yes 🗌	No	
	If yes, which offices			
3.	For which of the follothese services?	owing do you leave your o	ommunity? (Check all that a	apply.) Where do you go to obtain
	Shopping		1.0	
	Personal needs		ω , ω	ucc
	Banking	<u> </u>		
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the o	community?	
		Yes 💆	No	
	If yes, would you co	ntinue to use them if the p	oost office is discontinued?	
		Yes 👪	No	
	ime ease			
Δd	dre			
Au				
Те	lepl			
/ /Pic	ease add any addition	al comments on a separa	te piece of paper and attach	it to this form.
∕ Th	ank you for taking the	time to complete this que	estionnaire.	

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps ٧. b. Mailing letters **W** c. Mailing parcels d. Picking up post office box mail e. Buying money orders \Box (3) f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material 3 Other postal services: a. Making permit mailings Yes 🗌 No 💽 b. Using postage meter Yes No 🚯 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No ছ b. Using for school bus stop Yes No 🕥 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🐷 If yes, please explain: d. Other Yes 🗌 No 🗖

If yes, please explain: _____



MICHAEL LEACH - STATE FARM INSURANCE

PO BOX 1529 Pinehurst, NC 28370

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2. Do you pass another post office during business hours while traveling to or from work, shopping, needs?			, or for pers	onal								
				Yes 🗌				No	o I			
		If yes, which offices										
	3.	For which of the follothese services?	owing do	you leave yo	our com	nmunit	/? (Checl	k all tha	t apply.) Whe	ere do you	go to obtai	n
		Shopping										
		Personal needs										
		Banking										
		Employment	\Box _		· ·				<u> </u>			
		Social needs										
	4.	Do you currently us	e local b		_	nmunit	y?					
				Yes 🗓				N	o 🗆			
		if yes, would you co	ontinue to	use them if	the pos	st office	is discon	ntinued?	•			
			٠	Yes 🗓	-				lo 🗌			
	Na (ple	me: MICHA ease print your name)	E.L	LEAC	H		6 +x	TE_	FRAN	IN	SURAN	LE
Y		dress: Po Bo	x 19	729		28	370					
	Τρ	lenhone number: 9	6-29	5.728°	3	Date	: 03	- 29	- 11			

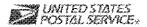
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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:		,		
a. Making permit mailings	Yes	s	No 🗹	
b. Using postage meter	Yes	s 🗆	No 🕡	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	· 🗆	No 🗹	
b. Using for school bus stop	Yes	s 🗆	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	; 	No 🗔	
If yes, please explain:				
·		. <u> </u>		
d. Other		· 🗆	No 🗌	
If yes, please explain:				
			· · · · · · · · · · · · · · · · · · ·	





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business h	ours while traveling to or from work, shopping, or for personal
		Yes	No □
	If yes, which offices	Southern P	ines, do not use
3.	For which of the follo	wing do you leave your comr	nunity? (Check all that apply.) Where do you go to obtain
	these services?		
	Shopping	<u> </u>	
	Personal needs		
	Banking		
	Employment		
	Social needs		· · · · · · · · · · · · · · · · · · ·
4.	Do you currently use	local businesses in the com	nunity?
	·	Yes 🗹	No 🗀
	If yes, would you con	tinue to use them if the post	office is discontinued?
		Yes 🗌	No 🗆
	me: ease prin		
Ad	dress:		20.12
Te	lephone		<u> 29 (20</u> 1)

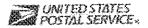
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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps			汝		
b. Mailing letters	×				
c. Mailing parcels			À		
d. Picking up post office box mail	×				
e. Buying money orders				X	
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		Х			
g. Sending Express Mail				M	
h. Buying stamp collecting material				汝	
Other postal services:					
a. Making permit mailings	Ye	es 🗌	No 🗹		
b. Using postage meter	Ye	es 🗌	No 📉		
Nonpostal Services					
Picking up government forms, such as tax forms	Υe	es 🗌	No 🗹		
b. Using for school bus stop	Ye	es 🗆	No 🗹		
 Assisting senior citizens, persons with disabilities, etc. 	Υє	es 🗌	No)		
If yes, please explain:					
d. Other If yes, please explain:		es 🗌	No 🗆		
	· · · · · · · · · · · · · · · · · · ·				





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Sincerely.

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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for p needs?			
		Yes 🗌	No 15X	
	If yes, which offices			
3.	For which of the follothese services?		ity? (Check all that apply.) Where do you go to obtain	n
	Shopping	Soutifer	n pintes	
	Personal needs			
	Banking			
	Employment			
	Social needs	<u> </u>		
4.	Do you currently use	e local businesses in the commur	ity?	
		Yes ᡮ	No 🗆	
	If yes, would you co	ntinue to use them if the post offi	ce is discontinued?	
		Yes 🗡	No 🔲	
	me:ease print your na			
Ad	dress:			
Te	lephone numbe			

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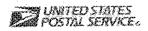


If yes, please explain: _

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps $\mathbf{Z}_{>}$ Ø b. Mailing letters c. Mailing parcels \square d. Picking up post office box mail 杈 X. e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail X h. Buying stamp collecting material Other postal services: No 1

✓ a. Making permit mailings Yes No 🗹 b. Using postage meter Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No **∑**∠ b. Using for school bus stop Yes 🗌 No 🛛 c. Assisting senior citizens, No ⊅ persons with disabilities, etc. Yes If yes, please explain: ___ d. Other Yes





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Manager, Post Office Operations

2901 Scott Futrell Dr



	Yes □	No ☑	
If yes, which offices			
. For which of the followhere services?	-	y? (Check all that apply.) Where do y	
Shopping	D SOUTHERN P	INES, RALEKAI, CO	10 4
Personal needs	O		
Banking			
Employment			
Social needs		The state of the s	
. Do you currently us	e local businesses in the communi	y?	
	Yes 🗹	No 🗆	
If yes, would you co	ontinue to use them if the post office	e is discontinued?	
	Yes 🗌	No 🗹	
lame: _ please pr			
Address:			

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following.	,		g	
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			ď	
b. Mailing letters		Ø		
c. Mailing parcels		\square		
d. Picking up post office box mail	Ø			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mai delivery confirmation, or signature confirmation 	ı,	Ø		
g. Sending Express Mail			\square	
h. Buying stamp collecting material				\square
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No	
b. Using postage meter	Yes	s 🗆	No ☑	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No ☑	
b. Using for school bus stop	Yes	s 🗆	No ☑	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No ☑	
If yes, pléase explain:		· · · · · · · · · · · · · · · · · · ·		
d. Other	Yes	s 🗆	No	
If yes, please explain:				

2.5





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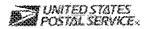
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	If yes, which offices Main post office at 80 Blake Soud
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
4.	Do you currently use local businesses in the community?
	Yes No.
	If yes, would you continue to use them if the post office is discontinued?
	Yes No No
	ame:ease prin
A	ddress:
/ Te	elephone

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters П c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 b. Using postage meter Yes 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 If yes, please explain: __ d. Other Yes No 🗌 If yes, please explain: _





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?			s hours while tra	veling to or from work, st	nopping, or for personal
	e e		Yes 🗌		No 🔽	
	If yes, which offices		<u>. </u>			
		<u> </u>				
3.	For which of the follothese services?	owing do you	ı leave your co	mmunity? (Che	ck all that apply.) Where	do you go to obtain
	Shopping		NEHWEST	DILLAGE	· · · · · · · · · · · · · · · · · · ·	
	Personal needs	☑′			_	
	Banking	1				
	Employment	図		<u>.</u>		<u> </u>
	Social needs	I	•	n		
4.	Do you currently us	e local busin	esses in the co	mmunity?		
			Yes 🗹		No 🗆	
	If yes, would you co	ontinue to use	e them if the po	st office is disco	ontinued?	
			Yes 🗌		No 🗀	
	ame: lease print					
	ddress: _					
/ I	elephone					

Please add any additional comments on a separate piece of paper and attach it to this form.

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	d			
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail	Ø			
h. Buying stamp collecting material				囡
Other postal services:				
a. Making permit mailings	Yes	₃ 🗆	No 🗹	
b. Using postage meter	Yes	₃ 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🗹	
b. Using for school bus stop	Yes	s 🗖	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗆	No 🗹	
If yes, please explain:				· · · · · · · · · · · · · · · · · · ·

d. Other		: 🗆	No 🔲	
If yes, please explain:				



A. FRANKLIN DEAN VILLAGE APPRAISERS, LLC

PO BOX 1734 Pinehurst, NC 28370

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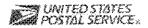


		Yes 🗌	No 🗔
	If yes, which offices		
3.	For which of the follothese services?	owing do you leave your com	munity? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	e local businesses in the com	munity?
		Yes 🗹	No □
	If yes, would you co	ntinue to use them if the pos	t office is discontinued?
		Yes 🗹	No 🗆
Na	me: A. Fra	rnklin Dean	Village Appraisers, LLC
(ple	dress: $\overline{P.O.}$	1734, Pine	Village Appraisers, LLC hurst, NC 28370
		10-215-5866	1
Ple	ease add any addition	al comments on a separate p	piece of paper and attach it to this form.

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CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Fulrell Dr

Charlotte, NC. 28228-9980



2.	Do you pass anothe needs?	r post offic	ce during business hours while	traveling to or from work, shopping, or for persona
			Yes 🗆	No 💆
	If yes, which offices			
3.	For which of the foll these services?	owing do	you leave your community? (C	theck all that apply.) Where do you go to obtain
	Shopping	☒	FAYETTEUILLE	RALEIGH
•	Personal needs		MEDICAL	F (
	Banking	□ _		
	Employment			
	Social needs			
4	Do you currently us	e local bu	sinesses in the community?	
			Yes 💢	No 🗆
	If yes, would you co	ontinue to	use them if the post office is di	scontinued?
			Yes ሺ	No 🗀
	me: ease print yo			
Ad	dress:			
Те	lephone nu			
Ple Th	ease add any additior ank you for taking the	nal comme e time to c	ents on a separate piece of pap omplete this questionnaire.	per and attach it to this form.

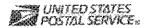
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If yes, please explain: _

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Ø b. Mailing letters \mathbf{X} П c. Mailing parcels M d. Picking up post office box mail \mathbf{Z} e. Buying money orders ĮД, f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail 风 h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No ⊠ b. Using postage meter No 🏹 Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 🔯 b. Using for school bus stop Yes No 🖾 c. Assisting senior citizens. persons with disabilities, etc. Yes No √【 If yes, please explain: __ d. Other Yes 🔲 No 🔲





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations



	needs?	· · · · · · · · · · · · · · · · · · ·	Yes 🗌	No 🛣	•
	If yes, which offices	·			
	For which of the fol these services?	lowing do you le	eave your communit	/? (Check all that apply.)	Where do you go to obtain
	Shopping				
	Personal needs			· · · · · · · · · · · · · · · · · · ·	
	Banking				
	Employment	Π			
	Social needs	<u> </u>			
	Do you currently us	se local busines	sses in the communit	y?	
			Yes 😿	No □	
	If yes, would you c		them if the post office	e is discontinued?	
			Yes X	No 🗌	
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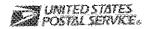
**A prepaid, preaddressed envelope is included for your convenience.





Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: ___ d. Other Yes

If yes, please explain: _____





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Sincerely.

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes	No 🗹			
	If yes, which offices					
3.	For which of the follothese services?	owing do you leave your community	? (Check all that apply.) Where do you go to obtain			
	Shopping					
	Personai needs					
	Banking	☑ w	henever necessary			
	Employment					
	Social needs					
4.	Do you currently use	e local businesses in the community	?			
		Yes 🗹	No 🗆			
	If yes, would you co	ntinue to use them if the post office	is discontinued?			
		Yes 🖸	No 🗆			
(ple	ame: ease prir ddress:					

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ar cama ter contect bac ctop	ies 🗆	NO 🖻	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes □	No 🗹	
If yes, please explain:		· · · · · · · · · · · · · · · · · · ·	
			.
d. Other	Yes 🗌	No 🗆	
If yes, please explain:			
· · · · · · · · · · · · · · · · · · ·			





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Manager, Post Office Operations



	2.	Do you pass anothe needs?	er post office during business hours	while traveling to or from work, shop	oping, or for personal
			Yes	No 🗇	
		If yes, which offices	-		rat ·
	3.	For which of the foll	owing do you leave your community	y? (Check all that apply.) Where do	VOLL go to obtain
		these services?		1	
		Shopping	1 Walnut	Harris Teater	<u>La</u> wes
		Personal needs	1 Clothing		
		Banking			
		Employment			
		Social needs	Kestaura	uto Movie	
	4.	Do you currently use	e local businesses in the community	n.	
			Yes 🖫	No □	
		If yes, would you co	ntinue to use them if the post office	is discontinued?	Limitedle
	Nar	ne:			
		ase print you			
(ψ)	Add	dress:			-
	Tele	ephone nur			
	Plea	ase add any additiona	al comments on a separate piece of	paper and attach it to this form.	

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Thank you for taking the time to complete this questionnaire.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** Ø a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings No ☐ Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🔲 No 🖺 forms, such as tax forms Yes 🔲 No 🗗 b. Using for school bus stop c. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. If yes, please explain: _

I. Other	Yes □	No 🗆	
f yes, please explain:			

Docket: 1385989 - 28374 ftem Nbr: 22 Page Nbr: 112



05/05/2011



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Manager, Post Office Operations



	2.	Do you pass anothe needs?	r post office during business hours while	traveling to or from work, shopping, or for personal
			Yes 🗹	No 🗌
		If yes, which offices	Highway 5 Main pos	tagge
	3.	For which of the foliothese services?	owing do you leave your community? (C	heck all that apply.) Where do you go to obtain
		Shopping	DE Sockson Hamlert	Sipmis
		Personal needs	J 3	<u> </u>
		Banking	Tolmstrad U.	Mage
		Employment	Formpaque C	Abedieng Lac
		Social needs	W Mhardean,	souther pune
	4.	Do you currently use	local businesses in the community?	•
			Yes 🗌	No 🗔
		If yes, would you cor	tinue to use them if the post office is dis	continued?
			Yes 🗌	No 🗆
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J	Tele	epho		

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BOB BARMORE

PO BOX 1107 Pinehurst, NC 28370

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Manager, Post Office Operations



2.	Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for pe		
		Yes 🔲	No 🖪	
	If yes, which offices			
3.	For which of the foliothese services?	•	nity? (Check all that apply.) Where do you go to obta	ain
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	Personal needs			
	Banking			
	Employment	& Southern Pin	ses	
	Social needs			
4.	Do you currently use	local businesses in the commur		
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	If yes, would you con	ntinue to use them if the post offic	ce is discontinued?	
		Yes □	No Et	
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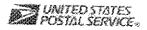


		Yes 🗌	No 🖫
	If yes, which offices	3	
3.	For which of the foll these services?	owing do you leave your communit	y? (Check all that apply.) Where do you go to o
	Shopping	2	
	Personal needs	_	
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	e local businesses in the communit	/?
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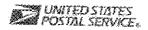
Manager, Post Office Operations

	•	Yes	No 🖫	
	If yes, which offices			
•	For which of the folk these services?	owing do you leave your community	? (Check all that apply.) Where do yo	ou go to obtai
	Shopping	0 Sater 4	· // 4.	
	Personal needs	Doubles 6	- made	
	Banking	1 Southern 6) rab	
	Employment	abeedoe.		
	Social needs			
	Do you currently use	local businesses in the community		
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	If yes, would you cor	ntinue to use them if the post office i	s discontinued?	
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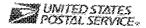


2.	Do you pass anothe needs?	er post office during busi	usiness hours while traveling to or from work, shopping, or for person
		Yes 🗌	l No 📜
	If yes, which offices		,
3.		owing do you leave you	our community? (Check all that apply.) Where do you go to obtain
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٠			
	Banking	LI	
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the	
		Yes 🌠	No □
	If yes, would you cor	ntinue to use them if the	ne post office is discontinued?
		Yes □	No. 🎉
Nan (plea	ne: ase print y		
Add	ress:		
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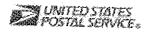


	2.	Do you pass anothe needs?	r post offic	ce during business hours w	hile traveling to or from work, shopping, or for personal
				Yes 🗌	No V
		If yes, which offices			
	3.	For which of the follo these services?	wing do y	ou leave your community?	(Check all that apply.) Where do you go to obtain
		Shopping	□		
		Personal needs			
		Banking	_		
		Employment			
		Social needs	<u> </u>		
	4.	Do you currently use	local busi	nesses in the community?	
				Yes 🗹	No 🗆
		If yes, would you con	tinue to us	se them if the post office is	discontinued?
				Yes 🗌	No 🗹
	Nan (plea	ne: ase prin			
	Add	lress: _			
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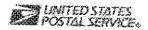
	2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
			Yes No No					
		If yes, which office	s					
	3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?						
		Shopping						
		Personal needs						
		Banking						
		Employment	П .					
		Social needs	& west family in Holly Spring					
	4.	Do you currently us	se local businesses in the community?					
			Yes No 🗆					
	If yes, would you continue to use them if the post office is discontinued?							
	Yes 17 maybe							
	Name: (please pri							
IJ	Address:							
	Tele	ephon						

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d. Other	Yes □	No □	
If yes, please explain:			





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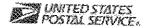


2	Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for personal				
	If yes, which offices	finehunt Main - Blake Blod				
		The state of the s				
3.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain				
	Shopping	& Aberdeen Souther Pines				
	Personal needs	& sherden / Souther Pines				
	Banking	Denk of America - Pinehn +				
	Employment	Bank of America - finalist				
	Social needs	Aberdeen / Souther Pines				
4.	Do you currently use	local businesses in the community?				
		Yes ☑ No □				
	If yes, would you continue to use them if the post office is discontinued?					
		Yes No. 🗆				
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) Ad	idress: _					
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Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during business hou	rs while traveling to or from work	c, shopping, or for po
	·	Yes 🗌	No 🗹	
	If yes, which offices			
3.	For which of the folk these services?	owing do you leave your commun	ity? (Check all that apply.) Whe	ere do you go to obt
	Shopping			
	Personal needs	- WONI	2 ALL	
	Banking			1
	Employment	DONY	IN TINEMU	rst
	Social needs			
4.	Do you currently use	local businesses in the communi	ty?	
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	If yes, would you con	tinue to use them if the post offic	e is discontinued?	
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			2/20/2	
Tele	ephone number:	Date	3/29/2011	

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never
 a. Buying stamps □ □ □ □ □

Postal Services	Daily	weekiy	Monany	******
a. Buying stamps		abla		
b. Mailing letters	Ľ			
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		Ø		
g. Sending Express Mail				Ø
h. Buying stamp collecting material				\Box
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🗹	
b. Using postage meter		Yes	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes □	No 🗹	
b. Using for school bus stop		Yes 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🔲	No I	
If yes, please explain:				· ·
	·			
			/	
d. Other		Yes 🗌	No 🗹	
If yes, please explain:				<u> </u>





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2.	Do you pass anoti needs?	er post office during business hours while traveling to or from work, shopping, or for persona
	·	Yes ☐ No ☑
	If yes, which office	
3.	For which of the fo these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
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	Banking	
	Employment	
	Social needs	
4.	Do you currently us	e local businesses in the community?
		Yes No 🗆
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes No P
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Add	Iress:	
Tele	enhon	

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			ø	
b. Mailing letters				
c. Mailing parcels	1			
d. Picking up post office box mail	Ø			
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	es 🗌	No 🗹	
b. Using postage meter	Ye	es 🗌	No 🗹	
Nonpostal Services				
 a. Picking up government forms, such as tax forms 	Ye	es 🗆	No ☑	
b. Using for school bus stop	Y	es 🗌	No	
 Assisting senior citizens, persons with disabilities, etc. 	Y	es 🗆	No 🗹	
If yes, please explain:				
d. Other	Y	′es □	No □	
If yes, please explain:	·			





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

Charlotte, NC, 28228-9980

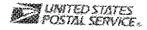


2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for pers needs?			
		Yes 🗌	No ⊠	
	If yes, which office	s	·	
3.	For which of the fo these services?	llowing do you leave your comm	unity? (Check all that apply.) Where do you go to obtain	
	Shopping			
	Personal needs			
	Banking	<u></u>		
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the comm	unity?	
		Yes 🔯	No 🗌	
	If yes, would you co	ontinue to use them if the post o	fice is discontinued?	
		Yes 🔀	No 🗆	
Nan (plea			_	
Add	res			
Tele	ph			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** Ø a. Buying stamps M b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting M material Other postal services: No 🗶 Yes a. Making permit mailings No ₩ Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes 街 No 🗌 forms, such as tax forms No 🏠 Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 🖎 Yes 🗌 persons with disabilities, etc. If yes, please explain: ___ No 🗆 Yes 🗌 d. Other If yes, please explain: ____





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2.	Do you pass anoth needs?	ner post office during business h	nours while traveling to or from work, shopping, or for pe	rsonal
		Yes □	No 反 *	
	If yes, which office:	s		
3.			nunity? (Check all that apply.) Where do you go to obta	un
	Shopping			
	Personal needs	_		
	Banking			
	Employment	_		
	Social needs			
4.	Do you currently use	e local businesses in the comm		
		Yes 🔀	No 🗆	
	If yes, would you co	ontinue to use them if the post o	ffice is discontinued?	
Nan (plea	ne: ese print your i			
Add	ress:			
Tele	phone numb			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
			嶅	
a. Buying stamps	_	52		
b. Mailing letters		~. □	₽	
c. Mailing parcels	_		П	П
d. Picking up post office box mail	₩.	Li	Ш	_
e. Buying money orders				₽
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			\(\frac{1}{2}\)	
g. Sending Express Mail			Æ	
h. Buying stamp collecting material				Ħ
Other postal services:		.*		
a. Making permit mailings		Yes 🗌	No ⊠	
b. Using postage meter		Yes 🗌	No 🔼	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🔀	No □	
b. Using for school bus stop		Yes 🗌	No 🛂	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🔀	
If yes, please explain:				
d. Other		Yes 🗌	No 🗆	
If yes, please explain:				





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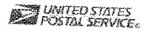
2.	Do you pass anoth needs?	er post office during business	hours while traveling to or from work, shopping, or for pers
		Yes 🗌	No 🗹
	If yes, which offices	S	
3.	For which of the foll these services?	lowing do you leave your comr	munity? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	e local businesses in the comn	
	•	Yes ☑	No 🔲
	If yes, would you co	ntinue to use them if the post of	office is discontinued?
		Yes 🗹	No □
Nan (plea	ne: _ ase pr		
Add	ress:		
Tele	phor		128 111

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters		\square		
c. Mailing parcels				d
d. Picking up post office box mail				
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				回回
g. Sending Express Mailh. Buying stamp collecting material		_		Y
Other postal services:			/	
a. Making permit mailings	`	∕es □	No ☑	
b. Using postage meter	•	Yes □	No 🗹	
Nonpostal Services			/	
 Picking up government forms, such as tax forms 	,	Yes 🗌	No ☑	
b. Using for school bus stop	•	Yes 🗌	№ 🛛	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🗹	
If yes, please explain:				
		<u> </u>		
d. Other If yes, please explain:		Yes 🗆	No 🖬	
,00, pioco 0. p				





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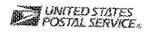


Do you pass another post office during business hours while traveling to or from work, shopping, oneeds?				
	÷	Yes 🗌	No 🔀	
	If yes, which office	s	•	
3.	For which of the fo these services?	llowing do you leave your community	? (Check all that apply.) Where	do you go to obtain
	Shopping	& Pinchurst	Plaza	
	Personal needs	X Health Ino	vations Phan	mercy
	Banking	BB+T. Chi	postelieren Rd	Finehinat
	Employment			
	Social needs			
4.	Do you currently us	e local businesses in the community?	?	
		Yes 🔀	No □	
	If yes, would you co	ontinue to use them if the post office is	s discontinued?	
		Yes	No 🔀	
Nan (plea	ne: _ ese pri			
Add	ress:			
Tele	phone			

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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes □ No Œ				
	If yes, which offices					
3.	For which of the folio these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain				
	Shopping					
	Personal needs	ণ				
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes ☑ No □				
	If yes, would you con	tinue to use them if the post office is discontinued? I would confinue				
		Yes □ No □ +0 go to the bank				
Nan (plea	ne: ase print you					
Add	ress:					
Tele	phone nun					

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Jeams like the USPS would know our correct zipcode - 28370 NOT 28374 as mailed.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				•
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail 				
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	Y	es 🗌	No 🗹	
b. Using postage meter	Y	es 🗌	No 🛮	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗌	
b. Using for school bus stop	Y	es 🗌	No □	
 Assisting senior citizens, persons with disabilities, etc. 	Y	′es □	No □	
If yes, please explain:				
d. Other		∕es □	No 🗆	
If yes, please explain:				





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	2.	Do you pass anoth needs?	er post o	office during business hou	ırs while traveling to	or from wor	k, shopping, or for pe	ersona
				Yes 🗆	No			
		If yes, which offices	·					
	3.	For which of the foll these services?	lowing d	o you leave your commu	nity? (Check all that	apply.) Whe	ere do you go to obta	iin
		Shopping						
		Personal needs						
		Banking						
		Employment						
		Social needs						
	4.	Do you currently use	local b	usinesses in the commun				
				Yes 🗾	No			
		If yes, would you con	ntinue to	use them if the post offic	e is discontinued?			
				Yes 🚮	No	口		
	Nan (plea	ne: ase pri						
\mathcal{N}	Add	ress:						
	Tele	phon				11		

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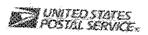


Do you pass another post office during business hours while traveling to or from work, shopping, or needs?					
		Yes □	No 🛣		
	If yes, which offices				
3.	For which of the follothese services?		ity? (Check all that apply.) Where do you go to obtain		
	Shopping	V Pinerux	Shapping aun		
	Personal needs		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	Banking	* Ornerest S	happen aug		
	Employment	1 Punchent	Record and		
	Social needs				
4.	Do you currently use	local businesses in the communi	ty?		
		Yes 🛂	No 🗆		
	If yes, would you con	ntinue to use them if the post office	e is discontinued?		
		Yes	No 🗆		

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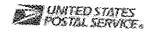
2901 Scott Futrell Dr Charlotte, NC, 28228-9980

2.	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or f							
	If yes, which offices	Yes 🔲	No No						
3.		For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain							
	Shopping								
	Personal needs								
	Banking								
	Employment								
	Social needs								
4.	Do you currently use	local businesses in the comm							
		Yes X	No 🔲						
	If yes, would you con	tinue to use them if the post of	fice is discontinued?						
		Yes □	No 🗷						
Nan	ne:								
(plea									
Add	res								
Гele	nha								
CIC	price								

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2.	Do you pass anoti needs?	ner post offi	ce during business	hours while travelin	g to or from work,	shopping, or for p	ersonal
		·	Yes 🗌		No I		
	If yes, which office	s					
3.	For which of the fo these services?	llowing do y	ou leave your com	munity? (Check all	that apply.) When	re do you go to obt	ain
	Shopping		Whin p	2766	_		
	Personal needs		When n	1466			
	Banking						
	Employment	_					
	Social needs						
4.	Do you currently us						
			Yes 🔟		No 🗀		
	If yes, would you co	ntinue to us	se them if the post o	office is discontinue	d?		
			Voc EV				
Nan (plea	ne: ase p						
Add	ress						
Геlе	phoi						

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Pos	tal Services	Daily	W	<i>l</i> eekly	Monthly	Never	whon neede
a. E	Buying stamps						•
b. I	Mailing letters			□ ·	e e		
c. f	Mailing parcels						
	Picking up post office box mail						
e.	Buying money orders					B	
f. (Obtaining special services, including						Laire
	certified, registered mail, insured mail, delivery confirmation, or signature confirmation						
	Sending Express Mail						
h.	Buying stamp collecting material						
Ot	her postal services:						
a.	Making permit mailings		Yes 🗌		No 🗹		
b.	Using postage meter		Yes 🗌		No 🖟		
N	onpostal Services						
a.	Picking up government forms, such as tax forms		Yes 🗌		No 🗹		
b.	Using for school bus stop		Yes 🗌		No 🗳		
C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🗌		No □ ?		
lf	yes, please explain:						
_							
	, Other		Yes 🗌		No 🗆		
H	yes, please explain:					·	





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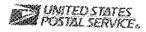
	2.	Do you pass anothe needs?	er post of	fice during busine	ess hours w	hile traveling	to or from work	k, shopping,	or for persona
				Yes 🗌			No 🐷		
		If yes, which offices							
	3.	For which of the follothese services?	owing do	you leave your c	ommunity?	(Check all th	nat apply.) Whe	ere do you g	o to obtain
		Shopping							
		Personal needs	Comp.						
		Banking	Table 1						
		Employment							
		Social needs	<u> </u>						
	4.	Do you currently use	local bus						
				Yes 🕜		N	No □		
		If yes, would you cor	tinue to u	use them if the po	st office is	discontinued1	?		
		_		Yes □			1o 🖸		
	Nan								
	(plea	ise				<u></u>			-
(V)	Add	res							
\mathcal{Y}	Tele	ph				4-1-1	, ,		
						4-1-1	_		

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		60		
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail		•		
a. Picking up post office box mail	_			,
e. Buying money orders				Ц
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			8	. v.
g. Sending Express Mail				
h. Buying stamp collecting material				8
Other postal services:				
a. Making permit mailings	·	Yes 🗌	No 🕖	
b. Using postage meter		Yes	No 💯	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗹	No 🗆	
b. Using for school bus stop		Yes 🗌	No 🖸	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 😺	
If yes, please explain:				
d. Other		Yes 🗌	No 🔯	
If yes, please explain:				





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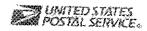


2.	Do you pass anoth needs?	ner post	office during busines	ss hours	while travelin	g to or from wo	rk, shoppi	ng, or for p	perso
			Yes 🗌			No 街			
	If yes, which office	s			-		····		_
									-
3.	For which of the fo these services?	llowing c	lo you leave your co	mmunity'	? (Check ali	that apply.) W	here do yo	u go to ob	tain
	Shopping		SOUTHERN 11	1 Pine	<u> </u>				
	Personal needs		//						
	Banking		PINEHURST	VILL	AGE				
	Employment		NA						
	Social needs		NA						
4.	Do you currently us	e local b	usinesses in the cor	mmunity?	?				
			Yes 🄼			No 🗌			
	If yes, would you co	ntinue to	use them if the pos	t office is	s discontinue	d?			
			Yes 🖎			No 🗆			
Nam	ne:								
plea	se p		·						
Addı	ress								
ele	pho			Date: _	3/20/	1,1			
iea har	se add any additiona nk you for taking the	i comme	ents on a separate p complete this question	iece of p	aper and atta	ich it to this for	'n,		

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Weekly **Daily Postal Services** ৰ্ম a. Buying stamps b. Mailing letters Ø c. Mailing parcels Ø d. Picking up post office box mail 囟 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature Ø confirmation 囡 g. Sending Express Mail h. Buying stamp collecting Ø material Other postal services: No 🖄 Yes a. Making permit mailings No 🔯 Yes b. Using postage meter **Nonpostal Services** a. Picking up government No 🛚 Yes 🏻 forms, such as tax forms No 🗵 Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 🛛 Yes 🔲 persons with disabilities, etc. If yes, please explain: _____ No 🔲 Yes 🗌 d. Other If yes, please explain:





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during business	hours while traveling to or from work, shopping, or for persona
		Yes 🗌	No ☑
	If yes, which offices		
3.	For which of the foliothese services?	owing do you leave your com	munity? (Check all that apply.) Where do you go to obtain
	Shopping	✓ SouThen	Duy / A her Leey
	Personal needs	v	er
	Banking	<u> </u>	
	Employment		
	Social needs	of chuch	
4.	Do you currently use	local businesses in the com	munity?
		Yes 🔽	No 🗆
	If yes, would you con	tinue to use them if the post	office is discontinued?
		Yes 🔽	No □
Nar (ple	ne:		
Add	fress: _		
Tele	ephone r		30/11

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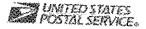


	Yes No No No Which offices
	which offices
3. For wh	
3. For wh	
these s	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain services?
Shoppi	sing & Wal-Mark
Person	nai needs
Bankin	ng
Employ	yment & Siner Lake
Social ı	needs
4. Do you	currently use local businesses in the community?
	Yes No 🗆
lf yes, v	would you continue to use them if the post office is discontinued?
	Yes 🗆 No M

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2901 Scott Futrell Dr



2.	Do you pass anoth needs?	ner post office dur	ing business hours while	le traveling to or from work, shopping, or for pe	rsonal
	•	Ye	:s_12	No 🔲	
	If yes, which office	s <u>07 Hqr</u>	72244425	98	
3.	For which of the fo these services?	llowing do you lea	ve your community? (0	Check all that apply.) Where do you go to obta	in
	Shopping	<i>A</i>			
	Personal needs				
	Banking	_			
	Employment	_			
	Social needs				
4.	Do you currently us	se local businesse	s in the community?		
		Ye	s_D	No 🗆	
	If yes, would you co	ontinue to use the	m if the post office is dis	scontinued?	
		Ye	s 🗌	No.	_
	me: ease print your r				
Ad	dress:				
Tel	ephone numb				

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	A			
e. Buying money orders				Æ
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				0
g. Sending Express Mail		니	4	
h. Buying stamp collecting material			1	
Other postal services:				
a. Making permit mailings	Y	es 🗌	No.	
b. Using postage meter	Y	es 🗌	No.	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗌	No 🗗	
b. Using for school bus stop	Y	es 🗌	No 🗖	
c. Assisting senior citizens, persons with disabilities, etc.	Y	′es □	No	
If yes, please explain:				
d. Other	١	∕es □	No 🗆	
If yes, please explain:				
			<u> </u>	_





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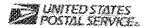


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for perso needs?				
		Yes 🗌	No 📮		
	If yes, which offices	3			
3.	For which of the foll these services?	lowing do you leave your co	ommunity? (Check all that apply.) Where do you go to obtain		
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently us	e local businesses in the co	mmunity?		
		Yes 📮	No 🗆		
	If yes, would you co	ntinue to use them if the po	st office is discontinued?		
		Yes 📙	No □		
Nar (plea	ne: _ ase pri				
\ A dd	iress:				
Tele	ephon		Date: 3/31/11		
Plea Tha	ase add any addition nk you for taking the	al comments on a separate time to complete this quest	piece of paper and attach it to this form. ionnaire.		

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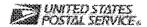
2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?				
		Yes	🗖		
	If yes, which offices				
					
3.	For which of the follothese services?	owing do you leave your commun	ity? (Check all that apply.) Where do you go	o to obtain	
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the commun			
		Yes ☑	No 🗆		
	If yes, would you con	tinue to use them if the post offic	e is discontinued?		
		Yes 🗹	No 🗆		
	me: ase print you				
Add	lress:				
Tele	ephone num				

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			豆	
b. Mailing letters		I		
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail			Ц	المحا
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings		Yes	No ⊡ *	
b. Using postage meter		Yes	No 🔛	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗆	No 🛂	
b. Using for school bus stop		Yes 🗌	No 🕪	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🖸	No 🗆	
If yes, please explain:				
d. Other		Yes 🗌	No 🏻	
If yes, please explain:				
				<u></u>





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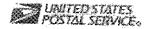


2.	Do you pass anothe needs?	r post office during business he	ours while traveling to or from work, shopping, or for pe	ersona
		Yes⊖⊠	No □	
	If yes, which offices	Blake Blvd		
			·	
3.	For which of the follothese services?	owing do you leave your comm	nunity? (Check all that apply.) Where do you go to obta	ain
	Shopping	Southern Pin	res, Aberdeen Fauthevill.	e
	Personal needs	A	11 () 11	
	Banking			
	Employment	<u> </u>		
	Social needs			
4.	Do you currently use	local businesses in the comm		
		Yes 🔼	No 🗀	
	If yes, would you con	ntinue to use them if the post of	ffice is discontinued?	
		Voc. XI	N- 🗖	
Nan (plea				
Add	r			
, tuu				
Tele				

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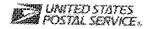


2. Do you pass another post office during business hours while traveling to or from work, shopping, or for perso needs?				
	·	Yesः□	No 🗹	
	If yes, which office	es		
3.	For which of the for these services?	ollowing do you leave your comm	nunity? (Check all that apply.) Where do you go to obtain	
	Shopping	I		
	Personal needs	_		
	Banking	- /		
	Employment	\rightarrow		
	Social needs			
4.	Do you currently us	se local businesses in the comm	unity?	
		Yes 🗹	No 🗌	
	If yes, would you c	ontinue to use them if the post o	ffice is discontinued?	
			,	

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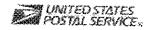
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?				
		Yes	No D̀	Ź.	
	If yes, which offices		·		
3.	For which of the follothese services?	owing do you leave your community?	(Check all that app	ply.) Where do you go to ob	tain
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the community?			
		Yes 💢	No 🗆	1	
	If yes, would you cor	tinue to use them if the post office is	discontinued?		
		Yes □	No □	NOT SURR	
	ne: _ ase pr			_	
)	ress: ephor				
Piea Tha	ase add any additiona nk you for taking the t	comments on a separate piece of pairing to complete this questionnaire.	aper and attach it to	o this form.	

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			×	
b. Mailing letters	M			
c. Mailing parcels			Ø	
d. Picking up post office box mail	A			
e. Buying money orders				K
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail 			⊅	
h. Buying stamp collecting material			_	中
Other postal services:				
a. Making permit mailings		Yes 🗆	No 🔃	
b. Using postage meter		Yes 🗌	No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗆	No 🏝	
b. Using for school bus stop		Yes	No 🎦	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No 🔁	
If yes, please explain:				
d. Other		Yes 🗆	No 🗆	
If yes, please explain:				
			,	





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2.	Do you pass anoti needs?	ner post office during busine	ess hours while traveling to or from work, shopping, or for personal
		Yes □	No 🔀
	If yes, which office	s	
3.	For which of the fo these services?	ilowing do you leave your c	ommunity? (Check all that apply.) Where do you go to obtain
	Shopping	X	
	Personal needs		
	Banking	_	
	Employment	_	
	Social needs		
4.	Do you currently us	se local businesses in the co	
		Yes 🙀	No 🗀
	If yes, would you co	ontinue to use them if the po	ost office is discontinued?
		Yes □	No M
Nan (plea			
Add	res		
Tele	phone number:		Date: Cipne 1 2011

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			×	
b. Mailing letters		M		
c. Mailing parcels				
d. Picking up post office box mail	X		X	
e. Buying money orders				戽
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			U E/2	
g. Sending Express Mail				
h. Buying stamp collecting material				Þ
Other postal services:				
a. Making permit mailings		Yes 🗌	No IZÍ	
b. Using postage meter		Yes	No 🏚	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🌠	
b. Using for school bus stop		Yes 🗌	No ⊯	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	№ 🔯	
If yes, please explain:				
d. Other		Yes 🗌	No 🗆	
If yes, please explain:				





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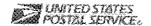
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes 🗌		No 🕡		-	
	If yes, which office	s					
3.	For which of the fo these services?	llowing do you leave you	r community? (Check	call that apply.)	Where do you go to obta	in	
	Shopping						
	Personal needs						
	Banking						
	Employment	_					
	Social needs				·		
4.	Do you currently us	e local businesses in the			-		
		Yes 🕢	-	No 🗆			
	If yes, would you co	ontinue to use them if the	e post office is disconti	inued?			
		Yes 🗸	•	No 🗆			
NI							
Nar (ple:	ne: ase p						
Ado	Iress						
Tele	epho						

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a. Buying stamps			R.	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				ď
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail 				
h. Buying stamp collecting material				 ✓
Other postal services:				
a. Making permit mailings	Υ	∕es □	No 🗹	
b. Using postage meter	Yes 🗌		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	`	Yes □	No 🗹	
b. Using for school bus stop	`	Yes 🗌	No 🕡	
 c. Assisting senior citizens, persons with disabilities, etc. 	•	Yes □	No 🗹	
If yes, please explain:	· · · · · · · · · · · · · · · · · · ·			
d. Other		Yes 🗆	No 🗹	
If yes, please explain:				



PINEHURST AREA REALTY PO BOX 1511 Pinehurst, NC 28370

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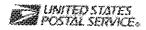
			Yes 🗌	No 🗹	
	If yes, which offices				
					_
3.	For which of the folk	owing do y	ou leave your commun	ty? (Check all that apply.) Where do you go to	— obtair
	these services?			The state of the s	ob lan
	Shopping				
	Personal needs				
	Banking				
	Employment	□			_
	Social needs				
4.	Do you currently use	local bus	inesses in the communi	ty?	
			Yes 🗹	No □	
	If yes, would you cor	ntinue to u	se them if the post offic	e is discontinued?	
			Yes 🔃	No 🗆	
	me: Pinehi ase print your name)	urst	Area -	Realty	_
	700				

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a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				4
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			Œ	
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	es 🗌	No 🖳	
b. Using postage meter	Y	es 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗗	
b. Using for school bus stop	Y	es 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Y	es 🗆	No 🗹	
If yes, please explain:				
d. Other	Υ	′es □	No 🗹	
If yes, please explain:				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futreil Dr

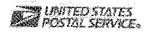


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes No No				
	If yes, which offices					
3.	For which of the followhese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain	l			
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes ☑ No □				
	If yes, would you cont	tinue to use them if the post office is discontinued?				
		No [
Nan (plea	ne: ese prin					
Add	ress:					
Tele	phone	_2011				

^{**}A prepaid, preaddressed envelope is included for your convenience.



ostal Services	Daily,	Weekly	Monthly	Never	
Buying stamps			9		
Mailing letters		Ħ			
Mailing parcels					
. Picking up post office box mail					
. Buying money orders					
Obtaining special services, including					
certified, registered mail, insured mail, delivery confirmation, or signature	П		П		
confirmation Sending Express Mail					
n. Buying stamp collecting material		_			
materia। Other postal services:	_	·			
a. Making permit mailings	Yes		No 🗹		
o. Using postage meter	Yes		No 🖸		
Nonpostal Services					
Picking up government forms, such as tax forms	Yes		No 🖸		
b. Using for school bus stop	Yes		No 🔲	participation of the second of	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖸		
If yes, please explain:		<u></u>			
	.,	F-1	No 🎞		
d. Other	Yes Salaaa	Dan La	No LI	and	
If yes, please explain: Dr. Mar	I Will	Cen I	have a	reed.	
asolver of find M	upely	1 have	ug to lise	Blake	
rend port office some, of the time because My					





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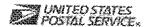
2.	Do you pass anotheneeds?	er post office during business he	ours while traveling to or from work, shopping, or for person
		Yes □	No 🗹
	If yes, which offices	5	
3.	For which of the foll these services?	lowing do you leave your comm	unity? (Check all that apply.) Where do you go to obtain
	Shopping	Ø	
	Personal needs	<u> </u>	
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	e local businesses in the comm	
		Yes 🗌	No 🔲
	If yes, would you co	ontinue to use them if the post of	ffice is discontinued?
		_	
	me: _		
(ple	ase p		·
Add	Iress		
Tele	ephor		

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			DZ	
b. Mailing letters	ď			
c. Mailing parcels			Ø	
d. Picking up post office box mail				
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			ď	. 🗆
g. Sending Express Mail			Ø	
h. Buying stamp collecting material				a
Other postal services:			,	
a. Making permit mailings	Υ	′es □	No ☑	
b. Using postage meter	Y	∕es □	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	١	∕es □	No 🗹	
b. Using for school bus stop	١	∕es □	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	`	∕es □	No 🗹	
If yes, please explain:	<u> </u>			· _ ·
d. Other If yes, please explain:		Yes 🗌	No □	
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				





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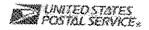


	2.	Do you pass anothe needs?	er post office	during busine	ess hours wh	nile traveling t	o or from	work, sh	opping, or	for personal
				Yes 🗌		١	10 II			
		If yes, which offices				<u> </u>	10.24			
										
	3.	For which of the foll these services?	owing do yo	u leave your o	community?	(Check all tha	at apply.)	Where o	lo you go t	o obtain
		Shopping	V		<u></u>					
		Personal needs								
		Banking								
		Employment		<u> </u>						
		Social needs								
	4.	Do you currently use								
				Yes 🔽		N	lo 🗌			
		If yes, would you co	ntinue to use	e them if the p	ost office is	discontinued?	•			
				Yes 🗆		N				
	Nan	ne								
	(plea									
Ŋ	Add	re								
	Tele	epl								

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** Ø a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🛂 Yes a. Making permit mailings No 🗹 Yes 🔲 b. Using postage meter **Nonpostal Services** a. Picking up government No 🗌 Yes 🔽 forms, such as tax forms Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🛂 Yes persons with disabilities, etc. If yes, please explain: _____ No 🗹 Yes 🗌 d. Other If yes, please explain:





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2.	Do you pass anoth- needs?	er post office during business hour	s while traveling to or from work, shopping, or for	persona
		Yes □	No 🔀	
	If yes, which offices			_
3.	For which of the foll	lowing do you leave your commun	ty? (Check all that apply.) Where do you go to o	– htain
	these services?	·	The state of the s	Dani
	Shopping			_
	Personal needs			_
	Banking			
	Employment			
	Social needs			_
4.	Do you currently us	e local businesses in the communi		_
		Yes 🔀	No 🗌	
	If yes, would you co	ntinue to use them if the post office	e is discontinued?	
		Yes 🗌	No 🕱	
Nar (ple				
Add	ires			
Tele	epho			

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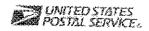
	2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for pe	ersonal
			Yes No No	
		If yes, which offices		
	3.	For which of the follo these services?	ring do you leave your community? (Check all that apply.) Where do you go to obta	ain
		Shopping		
		Personal needs		
		Banking		
		Employment		
		Social needs	Y So Pines, Aberdeen, Sanford	
	4.	Do you currently use	ocal businesses in the community?	
			Yes No □	
		If yes, would you con	nue to use them if the post office is discontinued?	
			Yes 🗔 /	
		ne:ase print ye		
~ <i>)</i>)	Add	lress:		
	Tele	ephone nu		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail 	<u> </u>			
h. Buying stamp collecting material				
Other postal services:			,	
a. Making permit mailings	Ye	s 🗌	No 🗓	
b. Using postage meter	Ye	s 🗆	No 🗖	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🔽	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🗔	
 Assisting senior citizens, persons with disabilities, etc. 	Υe	es 🗌	No 🗇	
If yes, please explain:			<u> </u>	
d. Other		es 🗌	No 🗆	
If yes, please explain:				



R. PATRICK BARRY - FIRST CITIZENS BANK PO BOX 1649 Pinehurst, NC 28370

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2901 Scott Futrell Dr Charlotte, NC, 28228-9980

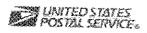


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?							
	4 4	Yes □	No 🔽					
	If yes, which office	s						
	·							
3.	For which of the fo these services?	llowing do you leave your commu	nity? (Check all that apply.) Where do you go to obtain					
	Shopping							
	Personal needs	_						
	Banking							
	Employment							
	Social needs							
4.	Do you currently us	Do you currently use local businesses in the community?						
		Yes 🖸	No 🗌					
	If yes, would you co	ontinue to use them if the post off	ice is discontinued?					
		Yes 🗹	No П					
Nar (plea	ne: ase print y							
Add	lress:							
Tele	ephone n							

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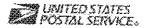
Manager, Post Office Operations 2901 Scott Futrell Dr

Do you pass anothe needs?	er post office during business h	ours while traveling to or from work, shopping, or for personal
	Yes □	No IA
If yes, which offices	*	
For which of the folk these services?	owing do you leave your comm	unity? (Check all that apply.) Where do you go to obtain
Shopping		
Personal needs		
Banking		
Employment		
Social needs		
Do you currently use	local businesses in the comm	unity?
	Yes	No 🗆
If yes, would you cor	ntinue to use them if the post o	ffice is discontinued?
<u> </u>	Yes	No 🗀
ase pri		
lress:		
ephon		
	time to complete this questions	circ
	If yes, which offices For which of the folk these services? Shopping Personal needs Banking Employment Social needs Do you currently use If yes, would you containe: ase printers:	Yes

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2.	Do you pass anothe needs?	er post office during business hours	s while traveling to or from work, shopping	, or for personal
		Yes □	No 🗓	• •
	If yes, which offices			
3.	For which of the folk these services?	owing do you leave your communit	y? (Check all that apply.) Where do you o	go to obtain
	Shopping	J Southern F	ines & Aberdeen	+ Pinehurst
	Personal needs			
	Banking	or In Pinehurst	Village	
	Employment	1 In Pinchurs	+ Village	
	Social needs			
4.	Do you currently use	local businesses in the community	y?	
		Yes 🖳	No 🗆	
	If yes, would you cor	ntinue to use them if the post office	is discontinued?	
		Yes 🗗	No 🗌	
Nan (plea	ne: ase print			
Add	dress: _			
Tele	ephone r			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** 凹 a. Buying stamps b. Mailing letters c. Mailing parcels 0 d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗹 Yes a. Making permit mailings No 🗗 Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗌 forms, such as tax forms Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 🗷 Yes 🗌 persons with disabilities, etc. If yes, please explain: _ No 🗆 Yes 🔲 d. Other If yes, please explain: _____





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2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?					
		Yes	s 🗆	No 🗵		
	If yes, which offices				,	
3.	For which of the foliothese services?	0		I that apply.) Where do you go to ob	tain	
	Shopping		leigh, N.C.			
	Personal needs		U			
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local businesses	s in the community?			
		Yes	· 🛛	No 🗆		
	If yes, would you cor	tinue to use them	n if the post office is discontinu	ed?		
		Yes	· 🖊	No 🗆		
Nar (ple						
Add	Ires					
Tele	eph					

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters	Ø			
c. Mailing parcels		×		
d. Picking up post office box mail	Ø	. 🗖		
e. Buying money orders				X
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			Ø	
g. Sending Express Mail				
h. Buying stamp collecting material				Д
Other postal services:				
a. Making permit mailings		Yes	No ⊠	
b. Using postage meter		Yes 🗌	No 💢	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗵	No 🗆	
b. Using for school bus stop		Yes 🗌	No 🖟	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🗀	
If yes, please explain:	<u> </u>			
				<u> </u>
d. Other		Yes 🗌	No 🗀	
If yes, please explain:				





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		Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?					
		Ye	s 🗆	No 🖃	•		
l -	If yes, which offices						
3. F	For which of the folio	wing do you lea	ve your community	? (Check all that apply.)	Where do you go to obtain		
Ş	Shopping						
F	Personal needs						
E	Banking						
E	Employment	u					
\$	Social needs						
4. [Do you currently use	local businesse	s in the community	?			
		Ye	s 🖶	No 🗌			
h	f yes, would you cor	itinue to use the	m if the post office i	s discontinued?			
		Vo	. 🖰	No D			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Daily	Weekly	Monthly	Never
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		₽	
			· .
		4	
			<u> </u>
Yes		No 🗹	
Yes	; 	No 🗹	
Yes	; 2	No 🗆	
Yes	s 🗆	No 🗗	
Yes	s □	No 🗗	
Yes	s 🗆	No 🗆	
	<u> </u>		
	Yes Yes Yes		





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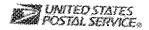


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?						
			Yes 🗌	No 🗹			
	If yes, which offices	·					
3.	For which of the foll these services?	lowing do	you leave your com	munity? (Check all that apply.) Where do you go to obtair			
	Shopping	<u> </u>	CHIGIELO	TTE, NC			
	Personal needs						
	Banking						
	Employment						
	Social needs	d		TTE,NC			
4.	Do you currently use	e local bus					
			Yes 🖸	No 🗆			
	If yes, would you co	ntinue to u	se them if the post	office is discontinued?			
			Yes 🖸	No □			
Nan							
	ase print						
Add	ress: _						
Tele	phone r			Date: 3 (2.8 (1)			

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KIM SMITH - BB&T 50 AVIEMORE AVE Pinehurst, NC 28370

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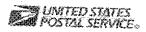
2901 Scott Futrell Dr

2.	Do you pass anothe needs?	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes 🗌		No 🗔				
	If yes, which offices		 			_		
						- -		
3.	For which of the folk these services?	owing do you leave your	community? (Check all that apply.)	Where do you go to ol	otain		
	Shopping							
	Personal needs					-		
	Banking							
	Employment	_						
	Social needs					-		
4.	Do you currently use	local businesses in the				=		
		Yes 🔽		No 🗀				
	If yes, would you con	tinue to use them if the p	oost office is di	scontinued?				
		Yes		No 🔽				
Nar (plea	ne: BB+T ase print your name)		Kini	Smith (Office up	. / 11)		
Add	Iress: 50 Av	emore 1	tre.	Pinehur	3+ NC			
Tele	ephone number: 910	emore 1	Date:	3/29/11				
Plea Tha	ase add any additional	comments on a separat	e piece of pape	er and attach it to this	form.			

**A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** W a. Buying stamps Ø b. Mailing letters ₩. c. Mailing parcels **☑** d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature ₩. confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No □ Yes 🔲 a. Making permit mailings No □ Yes b. Using postage meter **Nonpostal Services** a. Picking up government No ☑ Yes 🔲 forms, such as tax forms No 🗹 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No Œ Yes 🗌 persons with disabilities, etc. If yes, please explain: No 🔲 Yes 🗌 d. Other If yes, please explain: _____





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



Do you pass another post office during business hours while traveling to or from work, shopping, or for peneeds?					
	If yes, which office	Yes II S PINEHURS	Pourtouir		
3.	For which of the fol these services?	lowing do you leave your commu	nity? (Check all that apply.) Where do you go to obtain		
	Shopping	A FAX			
	Personal needs	P-hical			
	Banking	BA R	NE		
	Employment				
	Social needs	A LOCA			
4.	Do you currently us	e local businesses in the commu	· · · · · · · · · · · · · · · · · · ·		
		Yes 🔀 🖰	No 🗌		
	If yes, would you co	ntinue to use them if the post offi	ce is discontinued?		
	-	Yes 🗍	No □		
Nan (plea	ne: ase pri				
Add	ress:				
Tele	phone		<u>20</u> 11		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			X	
b. Mailing letters	Z.			
c. Mailing parcels	冱			
d. Picking up post office box mail	卢			
e. Buying money orders	Ü			Ų
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			□ ⊠	⊠ (
g. Sending Express Mailh. Buying stamp collecting material				X
Other postal services:				
a. Making permit mailings		Yes	No '⊠'	
b. Using postage meter		Yes 🗌	No Z	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No ∑	
b. Using for school bus stop		Yes	No 🗷	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗆	No X	
If yes, please explain:				· · ·
d. Other		Yes (0 < \forall 0)	No □	
If yes, please explain:	EAR	CUSTO	NIEK	





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2901 Scott Futrell Dr

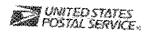


	2.	Do you pass anothe needs?	er post office during busine	ess hours while traveling to or from work,	shopping, or for persona
			Yes □	No \(\)	
		If yes, which offices			
	3.	For which of the follothese services?	owing do you leave your c	ommunity? (Check all that apply.) Where	do you go to obtain
		Shopping	☑ groceries	- Harris Teeter, Wal M	ut.
		Personal needs		- Harris Teeter, Wal M	<u>-</u> -
		Banking			
		Employment			
		Social needs			
	4.	Do you currently use	local businesses in the co		
			Yes 🔀	No 🗆	
		If yes, would you con	tinue to use them if the po	ost office is discontinued?	
			Yes 🗌	No ⊠	
	Nar (plea	ne: ase print			
	\ Add	lress: _			
M)				
<u></u>	Tele	ephone			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** X a. Buying stamps 区 b. Mailing letters 図 c. Mailing parcels X d. Picking up post office box mail M e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature 図 confirmation ໘ g. Sending Express Mail h. Buying stamp collecting \mathbb{Z} material Other postal services: No 🔀 Yes 🗌 a. Making permit mailings No ⊠ Yes 🗌 b. Using postage meter Nonpostal Services a. Picking up government No 🔯 Yes forms, such as tax forms No 🔯 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🗵 Yes 🗌 persons with disabilities, etc. If yes, please explain: No 🔲 Yes 🗌 d. Other If yes, please explain:





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2901 Scott Futrell Dr



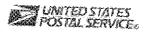
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for per needs?					
	•	Yes 🗌	No 🗗			
	If yes, which office	es				
3.	For which of the fo these services?	llowing do you leave your commi	unity? (Check all that apply.) Where do you go to obtai			
	Shopping					
	Personal needs					
	Banking					
	Employment	_				
	Social needs					
4.	Do you currently us	se local businesses in the commu				
		Yes 🗗	No 🗆			
	If yes, would you co	ontinue to use them if the post off	ice is discontinued?			
		Yes 🗗	No.			
Nam (pleas	e:se print you					
Addr	ess:		·			
Telep	phone num					

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			D/	
b. Mailing letters	Ø			
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:			_	
a. Making permit mailings	Y	es 🗆	No 🗹	
b. Using postage meter	Y	es 🗌	No 🗗	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	′es □	No 🗹	
b. Using for school bus stop	١	′es □	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	١	∕es □	No 🗹	
If yes, please explain:				
d. Other If yes, please explain:		Yes 🗌	No 🗹	





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2901 Scott Futrell Dr Charlotte, NC, 28228-9980



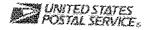
2.	hile traveling to or from work, shopping, or for per	sonal		
		Yes 🗌	No 🗖	
	If yes, which offices			
3.	For which of the follothese services?	owing do you leave your community?	(Check all that apply.) Where do you go to obtain	n
	Shopping			
	Personal needs			
	Banking	_		
	Employment	_		
	Social needs			
4.	Do you currently use	local businesses in the community?		
		Yes 🔀	No 🗆	
	If yes, would you con	tinue to use them if the post office is	discontinued?	
			No 🗆	
Nan	ne:			
(plea				
Add	ress			
Tele	phone number:	Date: _		

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters		义		
c. Mailing parcels		o`	×	
d. Picking up post office box mail	Ø			Ц
e. Buying money orders				A
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			X	
g. Sending Express Mail			Lì	×
h. Buying stamp collecting material				A
Other postal services:				
a. Making permit mailings		Yes 🗌	No.	
b. Using postage meter		Yes 🗌	No_X	
Nonpostal Services				
 Picking up government forms, such as tax forms 		Yes 🗆	No 🔃	
b. Using for school bus stop		Yes 🗌	No.X	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🎾	
If yes, please explain:				
d. Other		Yes 🗌	No 🛘	
If yes, please explain:				





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Manager, Post Office Operations 2901 Scott Futrell Dr



	•		urs while traveling to or from work, shopping, or for perso
	· • .	Yes 🗌	No 🔀
If yes, whi	ch offices		
 For which these serv 	of the following o	o you leave your commur	nity? (Check all that apply.) Where do you go to obtain
Shopping		Pnehurst	Southern Pines
Personal n	eeds 🔲 _		
Banking			
Employme	nt 🔲 _		
Social need	ds 🗆 _		
1. Do you cur	rently use local b	usinesses in the commun	
		Yes 🔯	No 🗀
if yes, woul	d you continue to	use them if the post offic	e is discontinued?
•		Yes IX Soul	No 🗍
lame: please print you			
ddress:			
elephone num			29/11

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters		×		
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				丛
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail			Z Z	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings		Yes 🗌	No ⊠	
b. Using postage meter		Yes 🗆	No ☑	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🔀	No 🗌	
b. Using for school bus stop	Yes 🗌		No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗆	No 🔀	
If yes, please explain:				
d. Other		Yes 🗌	No 🗌	
If yes, please explain:				





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Manager, Post Office Operations

2901 Scott Futrell Dr

2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for persor needs?					
		Yes 🗌	No ⊡∕			
	If yes, which offices	S				
3.	For which of the foll these services?	owing do you leave your commu	nity? (Check all that apply.) Where do you go to obtain			
	Shopping	□/				
	Personal needs	_ /				
	Banking	_				
	Employment	- /				
	Social needs					
4.	Do you currently use	e local businesses in the commur				
		Yes 🔽	No 🗌			
	If yes, would you cor	ntinue to use them if the post offic	ce is discontinued?			
		Yes □	No 🗹			
Nan (plea	ne: ase prin					
Add	ress:					
Tele	phone		3/30/11			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗆 Yes 🔽 a. Making permit mailings No □ Yes 🔽 b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗌 forms, such as tax forms No 🗹 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No □ Yes 👿 persons with disabilities, etc. If yes, please explain: No 🗌 Yes d. Other If yes, please explain:





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Ye	es 🗌		No 📮		
	If yes, which office	es					
3.	For which of the fo	llowing do you lea	ve your commu	inity? (Check all	that apply.) W	here do you go	to obtain
	Shopping	D'					
	Personal needs						
	Banking						
	Employment						
	Social needs	7					
4.	Do you currently us						<u> </u>
		Yes	s Z		No 🗌		
	If yes, would you co	ontinue to use then	n if the post offi	ce is discontinue	d?		
		Yes			No 🗌	_	
Nar	ne:						
	ase print ye					<u></u>	
\ Add	dress:						
Tole	ephone nu						
	spriorie III						

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	_	M		
b. Mailing letters		~	П	
c. Mailing parcels			П	П
d. Picking up post office box mail	abla	Ц	ш	
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			d	
g. Sending Express Mail			/	
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	`	Yes 🗌	No 🗸	
b. Using postage meter	,	Yes 🗌	No 🖊	
Nonpostal Services			,	
Picking up government forms, such as tax forms		Yes 🗌	No 🔼	
b. Using for school bus stop		Yes 🗌	No Z	
 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🗵	
If yes, please explain:				
			·	
d. Other		Yes 🗌	No 🗹	
If yes, please explain:				





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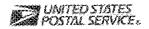
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for persona needs?					
		Yes 🗓	No 🗆			
	If yes, which offices	80 Blake Blyd				
3.	For which of the follothese services?	owing do you leave your community? (Check al	l that apply.) Where do you go to obtain			
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes 🔟	No 🗌			
	If yes, would you cons	tinue to use them if the post office is discontinue	ed?			
		Yes 🖳	No. 🗇			
Nan (plea	ne: se print y					
Address:						
Telephone n						
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.						

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
	П			
b. Mailing letters		П		
c. Mailing parcels			П	
d. Picking up post office box mail	দ্রে	ы	_	,
e. Buying money orders				<u> </u>
f. Obtaining special services, including certified, registered mail, insured mail,				
delivery confirmation, or signature confirmation				ď
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Y	′es □	No 🗆	
b. Using postage meter	١	∕es □	No 🗔	
Nonpostal Services				
 a. Picking up government forms, such as tax forms 	`	Yes 🗆	No 🗆	
b. Using for school bus stop	•	Yes 🗆	No □	
c. Assisting senior citizens, persons with disabilities, etc.	,	Yes 🗆	No 🗖	
If yes, please explain:				
				<u> </u>
d. Other		Yes 🗌	No 🗆	
If yes, please explain:				





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
			Yes 🔯		No 🗆	
	If yes, which offices	<u>'95</u>	CHEROLEZ	n,	Pinskurst, 28370	
3.	For which of the follo these services?	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?				
	Shopping	\Box _			· Ulmsismo Valuge	
	Personal needs		Pinelwat	Valla	45	
	Banking		PINELLUNG	- V.	Nagt	
	Employment		REFIRE)		
	Social needs		Pirelwo	<u>. Vu</u>	Magt	
4	. Do you currently use	e local b	usinesses in the com	munity?	•	
			Yes 🔀		No □	
	If yes, would you co	ntinue t	o use them if the post	office is	s discontinued?	
			Yes		No 🔀	
(lame: please prin Address: _					
ļ -	relephone					

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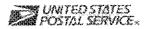


Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters X c. Mailing parcels 囚 d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation χ g. Sending Express Mail X h. Buying stamp collecting material Other postal services:

•	outor postal sel vices.						
a.	Making permit mailings	Yes 🗌	No 🗆				
b.	Using postage meter	Yes 🗌	No 🗆				
No	onpostal Services						
a.	Picking up government forms, such as tax forms	Yes 🛚	No 🗆				
b.	Using for school bus stop	Yes 🗌	No 🗀				
	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🗆				
lf y	res, please explain:						
				+			

d. Other	Yes 🗌	No 🗌	
If yes, please explain:			
***************************************	<u>.</u>		

Docket: 1385989 - 28374 Item Nbr: 22 Page Nbr: 165



05/05/2011



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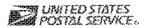


2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for personal
		Yes □ Ne Ne
	If yes, which offices	
3.	For which of the foll these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	X
	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently us	local businesses in the community?
	•	Yes Yo □
	if yes, would you co	ntinue to use them if the post office is discontinued?
		Yes 🗆 No No
		· ·
	ame: _ ease pri	
۸۵	ddress:	
<i>-</i> -(uai 000.	1 1/
Te	elephor	

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



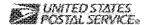
Do you pass needs?	another post office	e during business hour	s while trav	eling to or from work, shopping, or for per
		Yes 🚭		No 🗆
If yes, which	offices	FranHur	I NL	Marap. O.
	X			
-				
For which of these service	es?			k all that apply.) Where do you go to obta
Shopping	@	Seather	2~ (ine
Personal ne	eds 🙎			//
Banking	Ø	n		//
Employmen		TRI TI	22 D_	
Social needs	s 2	Sentiles	W C	nes
. Do you curre	ently use local bus	sinesses in the commu	ity?	
		Yes 🗌		No 🖅
If yes, would	I you continue to ι	use them if the post offi	ce is discon	ntinued?
	* 1	Yes 🗌		No 🗆
Name: (please print your				
V dqtooo.				
Address:				
Telephone num				3)26/2011
Please add anv	auditional comme	па оп а осрагато рюсь	or paper a	nd attach it to this form.
Thank you for ta	king the time to co	omplete this questionna	iire.	

**A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps • b. Mailing letters П c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 No 🌌 b. Using postage meter Yes 🗌 No 🗹 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🗹 b. Using for school bus stop Yes No 🌌 c. Assisting senior citizens, persons with disabilities, etc. Yes No 📝 If yes, please explain: __ d. Other Yes No 🚰

If yes, please explain:



CARLINA SHAG DANCE SHOES

PO BOX 1254 Pinehurst, NC 28370

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Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



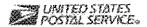
2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?				
		Yes 🗆	No 🂢		
	If yes, which offices				
3.	For which of the follothese services?	owing do you leave your comm	unity? (Check all that apply.) Where do you go	to obtain	
	Shopping			<u>.</u>	
	Personal needs				
	Banking				
	Employment				
	Social needs	O			
4.	Do you currently use	e local businesses in the comm	nunity?		
		Yes 💢	No 🗆		
	If yes, would you co	ntinue to use them if the post of	office is discontinued?		
		Yes □	No 🂢		
	ame: <u>Cavolin</u>	a Shay Dance Sh	hes	<u> </u>	
	lease print your name)	, and the second			
A	ddress: Po	20x 1254			
Te	elephone number:	690-9176	Date: 3[28]11		

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	5 4			
b. Mailing letters	⊠			
c. Mailing parcels	K			
d. Picking up post office box mail	岚			
e. Buying money orders				\bowtie
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	K			
g. Sending Express Mail		×		
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes	s 🗌	No 📉	
b. Using postage meter	Yes	s 🗆	No ☑	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 💢	
b. Using for school bus stop	Yes		No 🔯	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🏿	
If yes, please explain:	 			
		····		
d. Other		· 🗆	No 💢	
If yes, please explain:				
material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:	Yes Yes Yes	s	No 🔯 No 🔯 No 🔯	





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Manager, Post Office Operations 2901 Scott Futrell Dr

2.	Do you pass anothe needs?	r post office during business hours	while traveling to or from work, shopping, or for perso	nai
		Yes	No 🗆	
	If yes, which offices			
3.	For which of the foll these services?	owing do you leave your communit	? (Check all that apply.) Where do you go to obtain	
	Shopping			
	Personal needs			
	Banking	<u> </u>		
	Employment			
	Social needs			
4.	Do you currently us	e local businesses in the communit	y?	
		Yes 🗹	No 🗆	
	If yes, would you co	ontinue to use them if the post office	is discontinued?	
		_ /	=/	
	me: ease print ye			
Ad	dress:			
Te	lephone ni			
Ple Th	ease add any addition ank you for taking the	nal comments on a separate piece of a time to complete this questionnair	of paper and attach it to this form.	

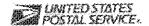
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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			v	
b. Mailing letters		Ø		
c. Mailing parcels		Ø		
d. Picking up post office box mail	P			
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting		Œ		<u>.</u>
material				
Other postal services:			,	
a. Making permit mailings	Y	es 🗌	No 🖭	
b. Using postage meter	Y	es 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗹	
b. Using for school bus stop	Y	es 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Y	es 🗆	No 🗖	,
If yes, please explain:				 .
d. Other If yes, please explain:	Ye	es 🗌	No 🗆	

Docket: 1385989 - 28374 Item Nbr: 22 Page Nbr: 169



05/05/2011



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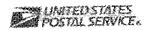
			Yes 🗌	No	
	If yes, which offices	s			
3.	For which of the for these services?	llowing do	you leave your communit	y? (Check all that apply.) Where do you g	o to obtain
	Shopping				
	Personal needs	- L			
	Banking				
	Employment	% –			
	Social needs				
4.	Do you currently u	ise local bu	sinesses in the communi	ty?	
			Yes	No 🗆	
	If yes, would you o	continue to	use them if the post offic	e is discontinued?	
			Yes X	No 🔲	
	ime: ease print you				
Ad	ldress:				

**A prepaid, preaddressed envelope is included for your convenience.



a. Buying stamps			×	
b. Mailing letters		A		
c. Mailing parcels				
d. Picking up post office box mail	X			
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				•
a. Making permit mailings	Yes 🗌		No B	
b. Using postage meter	Yes 🗌		No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🗌		No	
b. Using for school bus stop	Yes 🗌		No 👌	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 🍇	
If yes, please explain:			<u> </u>	· · · · · · · · · · · · · · · · · · ·

d. Other	Yes □		No	
If yes, please explain:				





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2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hours while t	traveling to or from work, shopping, or for personal
		Yes 🗌	No 🖸
	If yes, which offices		
3.	For which of the follo these services?		neck all that apply.) Where do you go to obtain
	Shopping	D Abandaaw	
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the community?	
		Yes 🗹	No 🗆
	If yes, would you con	ntinue to use them if the post office is dis	_
		Yes 🗌	No 🖽
	ume: ease pri		
Ac	ldress:		
Te	lephon		17/11

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a.	Buying stamps				
b.	Mailing letters				
C.	Mailing parcels			Ø	
d.	Picking up post office box mail	Ø			
e.	Buying money orders				☑
f.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			ı√	
g.	Sending Express Mail			 ✓	
h.	Buying stamp collecting material				Ø
Ot	her postal services:				
a.	Making permit mailings	Yes	; 	No 🖸	
b.	Using postage meter	Yes		No 🗹	
No	enpostal Services				
a.	Picking up government forms, such as tax forms	Yes	प्र	No □	
b.	Using for school bus stop	Yes		No 🗹	
	Assisting senior citizens, persons with disabilities, etc.	Yes ⊡ No □		No 🗌	
lf y	res, please explain:				<u>.</u>
d.	Other	Yes		No 🗌	
lf y	es, please explain:				





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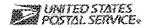
2.	Do you pass another needs?	post office during business hours	s while traveling to or from work, shopping, or for pe	rsonal
		Yes	No 📶	
	If yes, which offices			
3.	For which of the follo these services?	wing do you leave your commun	ty? (Check all that apply.) Where do you go to obta	ain
	Shopping	<u> </u>		
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the commur	ity?	
		Yes 🔀	No 🗆	
	If yes, would you co	ntinue to use them if the post office	ce is discontinued?	
		Yes	No 🛛	
	ime: ease			
Ad	dres			
Те	leph			

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			X	
b. Mailing letters	×			
c. Mailing parcels				
d. Picking up post office box mail	×			
e. Buying money orders				×
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	
g. Sending Express Mail		⊠ †		
h. Buying stamp collecting material		⊡ *		
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No ☑	
b. Using postage meter	Yes	s 🗌	No ∜	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🛭	No 🗆	
b. Using for school bus stop	Yes	s 🗆	No ∤	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗆	No ⊠	
If yes, please explain:				
d. Other		s 🗆	No 🗆	
If yes, please explain:				





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2901 Scott Futrell Dr



2.	Do you pass another needs?	r post office during business hours	while traveling to or from work, shopping, or	r for personal
		Yes	No 🛝	
	If yes, which offices			
				
3.	For which of the folk these services?		y? (Check all that apply.) Where do you go	
	Shopping	8 Pin-churst	- Aberdsen - South	reuntine
	Personal needs	<u> </u>		
	Banking			
	Employment			
	Social needs	O		
4.	Do you currently use	e local businesses in the communi	y?	
		Yes 💢	No 🗆	
	If yes, would you co	ontinue to use them if the post office	e is discontinued?	
		Yes 🔯	No 🔲 📌	
N1a	ame:			
	ease print			
Ac	ddress: _			
JΤe	elephone			
PI	ease add any addition	nal comments on a separate piece	of paper and attach it to this form.	
ΙŤ	tank you for taking the	e time to complete this questionnal	~ ·	

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Postal Customer Questionnaire 1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters Ø c. Mailing parcels d. Picking up post office box mail X \mathbf{Z} e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail П h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes 🗌 No 🔀 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🔀 No □ b. Using for school bus stop No 🛣 Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🎙 No 🔲 If yes, please explain: d. Other Yes No □ If yes, please explain: _

It is very convenient for usfor work, bankeny ite





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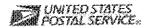
2.	Do you pass another needs?	post office during busin	ness hours while tr	aveling to or from work, sh	opping, or for personal
		Yes 🗹		No 🔲	
	If yes, which offices	Post Office	R15		
3.	For which of the follothese services?	owing do you leave your	community? (Ch	eck all that apply.) Where	do you go to obtain
	Shopping	☑			<u>.</u>
	Personal needs				·
	Banking	b			
	Employment	d			
	Social needs	<u> </u>			
4.	Do you currently use	e local businesses in the	community?		
		Yes 👿		No 🗌	
	If yes, would you co	ntinue to use them if the	e post office is disc	continued?	
		Yes 🗹		No □	
	me: ease				
-	dres				
Te	leph				

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If yes, please explain: _

Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters П c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail П h. Buying stamp collecting material Other postal services: Making permit mailings Yes No 🛂 b. Using postage meter Yes 🗌 No 🖬 Nonpostal Services a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes c. Assisting senior citizens. persons with disabilities, etc. Yes If yes, please explain: __ d. Other Yes 🗌 No 🗌





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Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for personal
		Yes 🗆 No 💆
	If yes, which offices	
3.	For which of the follothese services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Lowes in the Neighborhard
	Personal needs	IN The Neighborhood
	Banking	- IN The Weighborhood
	Employment	Not Employed (Retired)
	Social needs	IN The Neighborhood IN the Weighborhood Not Employed (Retired) IN the Neighborhood
4.	Do you currently us	e local businesses in the community?
		Yes ► No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
		Yes 🗆 No No
	ame: ease p	
Ad	ddress	
Τe	elephone number:	Date: 3 -2 / - / /

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Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters П \Box c. Mailing parcels d. Picking up post office box mail e. Buying money orders П f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail П h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes □ **Nonpostal Services** a. Picking up government forms, such as tax forms No □ b. Using for school bus stop Yes c. Assisting senior citizens. persons with disabilities, etc. Yes No 🔲 If yes, please explain: ___ d. Other Yes 🗌 No 🔲 If yes, please explain:

Please Reep village of Pinehust Post Office Open -





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for needs?				
		Yes M	No 🗆		
	If yes, which offices	MAIN Pinehu	NST.		
3.	For which of the follo these services?	wing do you leave your community?	(Check all that apply.) Where o	lo you go to obtai	
	Shopping	<u> </u>		-	
	Personal needs				
	Banking =				
	Employment	4		<u> </u>	
	Social needs	D/			
4.	Do you currently use	local businesses in the community	?		
		Yes 🗹	No 🗆		
	If yes, would you co	ntinue to use them if the post office	is discontinued?		
		V H	No 🗆		
Na (ple	ime: ease prir				
\ bA /	ldress:				
/			7	nII	
Те	elephon			ひけ	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never		
a. Buying stamps			4			
b. Mailing letters	4					
c. Mailing parcels						
d. Picking up post office box mail						
e. Buying money orders						
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 						
g. Sending Express Mail			ф			
h. Buying stamp collecting material				b		
Other postal services:			<i>)</i> .			
a. Making permit mailings	Yes	; 	No 🖢			
b. Using postage meter	Yes	; 🗆	No 🗗			
Nonpostal Services						
Picking up government forms, such as tax forms	Yes	· 🗆	No 🖢			
b. Using for school bus stop	Yes		No 🗖			
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No D			
If yes, please explain:						
				<u> </u>		
d. Other	Yes		No 🗆			
If yes, please explain:	f yes, please explain:					
		\$1				





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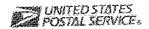


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for persona needs?					
		Yes	No 🖸			
	If yes, which offices					
3.	For which of the follothese services?	owing do you leave your commun	ity? (Check all that apply.) Where do you go to obtain			
	Shopping	<u> </u>				
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently us	e local businesses in the commur	nity?			
		Yes 🗓	No 🗆			
	If yes, would you co	ontinue to use them if the post offi	ce is discontinued?			
		Yes 🗌	No 🗵			
(p A	ame: lease print y ddress: elephone r					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders 4 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 No 🗗 b. Using postage meter Yes 🗌 No 🗹 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗹 No 🗌 b. Using for school bus stop Yes No 🗵 c. Assisting senior citizens, Yes 🔽 persons with disabilities, etc. No 🔲 if yes, please explain: __ d. Other Yes No 🔲 If yes, please explain: ___





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

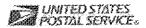


2.	Do you pass another needs?	r post office during business hours while traveling to or from work, shopping, or for personal
		Yes □ No 🗹
	If yes, which offices	
3.	For which of the folk these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	J 15:501 Sauther Vines
	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently us	e local businesses in the community?
		Yes ☑ No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
		Yes ☐ No M
		-
	ame: lease print	
\ <u> </u>	ddress: _	
/ T	elephone	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps <u>u</u> b. Mailing letters c. Mailing parcels d. Picking up post office box mail √ e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation П g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 No **□** b. Using postage meter No ♂ Yes **Nonpostal Services** a. Picking up government forms, such as tax forms No 🔲 b. Using for school bus stop Yes □ c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: __ d. Other Yes No 🔲 If yes, please explain: _





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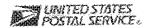
2.	Do you pass anothe needs?	r post office during business hours w	nile traveling to or from work,	shopping, or for pe
		Yes □	No 🗆	
	If yes, which offices			
3.	For which of the foll these services?	owing do you leave your community	? (Check all that apply.) Whe	ere do you go to obt
	Shopping	Z		
	Personal needs			<u></u>
	Banking	o		
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the community	?	
		Yes 🗌	No 🗹	
	If yes, would you co	ontinue to use them if the post office	is discontinued?	•
		Yes	No 🗆	
	ame ease		:	
Ac	ddre			· · · · · · · · · · · · · · · · · · ·
т,	elep		/	<u>.</u>

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

,	leekly	Monthly	Never
	Ø		
		Z	
			Ø
		,	
Yes 🗌	N	lo 🗹	
Yes 🗌	N	10 IZ	
Yes 🗌	N	o 🗆	
Yes 🗌	N	o 🛮	
Yes 🗌	N	o ⊭	
,			
			
Yes 🗌	· N	o 🗆	
	Yes	Yes N Yes N Yes N Yes N	





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
			Yes 🗌		No 💢	
	If yes, which offices					
3.	For which of the foll these services?					do you go to obtain
	Shopping	A	RALEIGHT RALEIGH			
	Personal needs	X _	RALEIGH			
	Banking	□		<u> </u>		
	Employment	□				
	Social needs	□				
4.	Do you currently us	e local bus	inesses in the comr	nunity?		
			Yes 💢		No 🗌	
	if yes, would you co	ontinue to u	se them if the post	office is discontinue	ed?	
			Yes 🗌		No 🕱	
	ame: ease prir					
	ddress:					
T	Jonhone					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never
 a. Buying stamps □

-		Daily	TICCKIY	MORITIN	Neve
a.	Buying stamps			×	
b.	Mailing letters		A		
c.	Mailing parcels			×	
d.	Picking up post office box mail	X			
e.	Buying money orders				×
f.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				À
g.	Sending Express Mail			X	
h.	Buying stamp collecting material				ΆĮ
Ot	ther postal services:				·
a.	Making permit mailings	Yes	: 	No 🔀	
b.	Using postage meter	Yes	: 🗆	No 154	
No	onpostal Services			,	
a.	Picking up government forms, such as tax forms	Yes	· 🗆	No 🔀	
b.	Using for school bus stop	Yes		No 🛭	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No ⊠	
lf y	/es, please explain:				
					<u> </u>
d.	Other	Yes		No ∯	
lf y	res, please explain:			·	



BASKETBALL TIMES

PO BOX 1269 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations



2.	Do you pass another needs?	post office during business hours w	hile traveling to or from work, shopping, or for p	personal
		Yes	№ 🔀	
	If yes, which offices			- -
				·· -
3.	For which of the follothese services?	wing do you leave your community?	(Check all that apply.) Where do you go to o	btain
	Shopping			_
	Personal needs			_
	Banking			_
	Employment			
	Social needs			_
4.	Do you currently use	e local businesses in the community	?	
		Yes 🔀	No 🗆	
	If yes, would you co	ntinue to use them if the post office i	s discontinued?	
		Yes □	No Ď x	
Na (ple	nme: Buske ease print your name)	etball Times		_
		ox 1269		
11	elephone number:		3/28/2011	_
/ Pi Th	ease add any addition nank you for taking the	al comments on a separate piece of time to complete this questionnaire	paper and attach it to this form.	

**A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps	×			
b. Mailing letters	×			
c. Mailing parcels	×			
d. Picking up post office box mail	⊠	<u>П</u>		
e. Buying money orders				×
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		\\		
g. Sending Express Mail	Ы	赵		
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No 🛣	
b. Using postage meter	Ye	s 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗌	No 🛛	
b. Using for school bus stop	Ye	s 🗌	No 🛚	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🕍	
If yes, please explain:				
	····			·
d. Other	Ye	s 🗍	No 🔀	
If yes, please explain:	-			
				



DAVID RICH - PINEHURST ROTARY CLUB PO BOX 388 Pinehurst, NC 28370

Dear Postal Service Customer:

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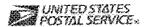
		Yes 🗹	N	lo 🗆
	If yes, which offices	main Office	@ Blene Bl	do [
3.	For which of the fol	lowing do you leave your co	mmunity? (Check all th	at apply.) Where do you go to obt
	Shopping	□		
	Personal needs			
	Banking			
	Employment	Π		
	Social needs	<u> </u>		
4.	Do you currently u	se local businesses in the co	ommunity?	
		Yes 🔽		No 🗆
	If yes, would you o	ontinue to use them if the p	ost office is discontinued	?
		Yes 🔽		No 🗆
(pl	ame: Dawio 1 lease print your name)	and for Pen	hunt Rotay	Club
Ac	ddress: Po	800 38E	Pinchunt 1	ne 28370
Τe	elephone number:	110/215-8836	Date: 3-30~	<u>u</u>

**A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never
 a. Buying stamps □

a. Buying stamps			5 4	
b. Mailing letters			×	
c. Mailing parcels				abla
d. Picking up post office box mail		₽	. 🗆	
e. Buying money orders				ø
 f. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 			П	9 Z
g. Sending Express Mail				<u>−</u> √2′
h. Buying stamp collecting material				Æ
Other postal services:	•			,
a. Making permit mailings	Yes □		No 🙀	
b. Using postage meter	Yes 🗌		No 🖪	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes □		No 🕡	
b. Using for school bus stop	Yes □		No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes □		No 🖟	
If yes, please explain:			"-	·
d. Other	Yes 🗌		No 🗆	·
If yes, please explain:				
		**		





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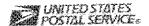
2.	Do you pass anoth needs?	ner post office during business hour	s while traveling to or from work, shopping, or for persona
		Yes 🗌	No 🗹
	If yes, which office		
3			ity? (Check all that apply.) Where do you go to obtain
	these services?		
	Shopping	Z	
	Personal needs		
	Banking	v	
	Employment	D	
	Social needs		
4	l. Do you currently u	use local businesses in the commu	nity?
		Yes 🔽	No □
	If yes, would you	continue to use them if the post off	ice is discontinued?
		, ₋	No. 🗆
 	Name: _ please pri		
)	Address:		
	Telephone		<u>, , , , </u>

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters

c. Mailing parcels			Ø	
d. Picking up post office box mail	\Box			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes 🗆]	No 🗗	
b. Using postage meter	Yes □]	No 🗓	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🔽		No 🗆	
b. Using for school bus stop	Yes 🗌	l	No 🖸	
 Assisting senior citizens, persons with disabilities, etc. 	Yes □	I	No 🗔	
If yes, please explain:				
d. Other	Yes □		No 🗔	
If yes, please explain:		-		
				 .





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2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



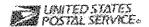
2.	Do you pass another needs?	post office during business hours	while traveling to or from work, shopping, or fo	r persona
		Yes 🗌	No 🕡	
	If yes, which offices			<u> </u>
3.	For which of the follothese services?	owing do you leave your community	? (Check all that apply.) Where do you go to	obtain
	Shopping			
	Personal needs			
	Banking	<u> </u>		
	Employment	O		
	Social needs	-		
4.	Do you currently use	e local businesses in the communit	y?	
		Yes 🗹	No 🗌	
	If yes, would you co	ntinue to use them if the post office	is discontinued?	
		Yes M	No 🗌	
	ame:ease print you			
ı	ddress:			
PI	elephone nu ease add any addition nank you for taking the	nal comments on a separate piece of time to complete this questionnair	of paper and attach it to this form. e.	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			ΦZ .	
b. Mailing letters		☑ /		
c. Mailing parcels		₩ (In the last of		
d. Picking up post office box mail				
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes 🗌	l	No ☑ ,	
b. Using postage meter	Yes □	l	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes □		No 🗹	
b. Using for school bus stop	Yes □	I	No ☑	
 Assisting senior citizens, persons with disabilities, etc. 	Yes □		No 🏗	
If yes, please explain:				
d. Other If yes, please explain:	Yes □		No 🗌	





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	needs?	·	vhile traveling to or from work, shopping, or for pe
		Yes	No 🏻
	If yes, which offices		
3.	For which of the fol these services?	lowing do you leave your community	? (Check all that apply.) Where do you go to ob
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	se local businesses in the communit	/?
		Yes 🗹	No 🗆
	If yes, would you o	ontinue to use them if the post office	is discontinued?
		Yes 🔲	No 🕱

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b. Using for school bus stop	Yes □	No 🔟	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗹	
If yes, please explain:			
d. Other	Yes □	No 🗌	
If yes, please explain:			
, <u>, , , , , , , , , , , , , , , , , , </u>			
·	·		



BONNIE E. BERGER - ENGLISH SPEAKING UNION 5333 SEVEN LAKES WEST END, NC 27376

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations



2.	Do you pass another needs?	post office during bus	iness hours while tra	aveling to or from work	k, shopping, or for persona	al
		Yes 🗹		No 🗆		
	If yes, which offices	Pinchersof M	ain Office	& West End	· · · · · · · · · · · · · · · · · · ·	
3.	For which of the follothese services?	wing do you leave yo	ur community? (Che	eck all that apply.) Wh	nere do you go to obtain	
	Shopping	@ Raleigh	on On-line	<u>.</u>	·	
	Personal needs	<u> </u>	<u> </u>			
	Banking					
	Employment					
	Social needs	D Some				
4.	Do you currently use	e local businesses in t				
		Yes 🔽		No 🗆		
	If yes, would you co	ntinue to use them if t	he post office is disc	ontinued?		
		Yes 🖸		No 🗌		
					Spenking Unic	on (by holds
Ac	ddress: _ <i>5333</i>	Seven LAKE	s West, Wes	st End 27378	<u> </u>	
/ Te	elephone number: <u>(</u>	13-5565	Date: <u>3</u>	-30-1/		
Pi Tł	ease add any addition nank you for taking the	al comments on a sep time to complete this	parate piece of pape questionnaire.	and attach it to this fo	orm.	
	A prepaid, preaddress					
	The P.O.	Box is fue:	the above	arganizat	line.	
9	an susent	ly trasur	wand a	theen HO.L	10 K ~	



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Post 1.0.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters			Ø	
c. Mailing parcels				
d. Picking up post office box mail		Ø		
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				_ ☑∕
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No ☑	
b. Using postage meter	Yes	s 🗌	No 🖬	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🗹	
b. Using for school bus stop	Yes	s 🗆	No 🛮	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🖬	
If yes, please explain:			· .	
d. Other	Yes	; 	No 🗹	
If yes, please explain:				
		<u> </u>		





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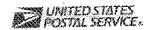
•	needs?	V 🗖	No 😡
		Yes	-
	If yes, which offices		
3.	For which of the foll these services?	lowing do you leave your communit	y? (Check all that apply.) Where do you go to
	Shopping	O	
	Personal needs	O	
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	se local businesses in the communi	ty?
		Yes 🗹	No □
	If yes, would you c	ontinue to use them if the post offic	e is discontinued?
		Yes □	No 🕟
	ame: lease		
۱Ad	ddres		
)			

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters	Ø			
c. Mailing parcels				
d. Picking up post office box mail		. 🗖		
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🖸	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes [No 🖭	
b. Using for school bus stop	Yes [No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes {		No 🗆	
If yes, please explain:				
d. Other	Yes [٥	No 🗆	
If yes, please explain:				 -
	ж.			





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?				
		Yes [] No ⊠		
	If yes, which offices				
3.	For which of the foll these services?	owing do you leave y	our community? (Check all that apply.) Where do you go to obtain		
	Shopping				
	Personal needs				
	Banking	🖾			
	Employment				
	Social needs	☒			
4.	Do you currently us	se local businesses ir	the community?		
		Yes [⊠ No □		
	If yes, would you co	ontinue to use them i	f the post office is discontinued?		
		Yes	□ No ☑		
			·		
	ame: _ lease p				
Δ	ddress				
, .	and the second of				
T	elepho		Date: 4-6-11		



^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

Postal	Services	Daily	Weekly	Monthly	Neve
a. Buyi	ing stamps				
b. Mail	ing letters		M		
c. Maili	ng parcels			Ø	
d. Pick	ing up post office box mail	Z			
e. Buyi	ng money orders				Z
certii deliv	ining special services, including fied, registered mail, insured mail, ery confirmation, or signature rmation				Ø
g. Send	ding Express Mail			\square	
h. Buyi mate	ing stamp collecting rial				凶
Other p	ostal services:				
a. Mak	ing permit mailings	Yes	s 🗆	No 🛭	
b. Usin	g postage meter	Yes	s 🔲	No 🔯	
Nonpos	tal Services				
a. Pickii forms	ng up government s, such as tax forms	Yes	s 🗍	No 🛛	
b. Using	for school bus stop	Yes	; 	No 🔃	
	ting senior citizens, ns with disabilities, etc.	Yes	· 🗵	No 🗆	
If yes, pl	ease explain: a suict	a sin	ir citize	ex someti	mes
					
d. Other		Yes		No 🗆	
If yes, ple	ease explain:				<u>.</u>
			· · · · · · · · · · · · · · · · · · ·	 	





Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?						
	•••	**	Yes 🗌		No 🗖		
	If yes, which offices						
3.	For which of the folk these services?	owing do yo	ou leave your con	nmunity? (Che	ck all that apply.)	Where do	you go to obtain
	Shopping	<u> </u>		 -			
	Personal needs	□	<u> </u>	<u> </u>			
	Banking					 :	
	Employment						
	Social needs						
4.	Do you currently us	e local busi	inesses in the con	mmunity?			
			Yes 🗖		No 🗌		
	If yes, would you co	ontinue to u	se them if the pos	st office is disc	ontinued?		·
			Yes 🗹		No □		
	ame: ease print						
Ac	ddress: _						
Te	elephone						

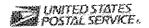
^{**}A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain: __

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly 2/year a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes [] No 🔲 b. Using postage meter Yes No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 🗌 b. Using for school bus stop Yes No 🗆 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🔲 If yes, please explain: ___ d. Other Yes 🗌 No 🔲





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



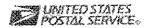
2.	Do you pass anothe needs?	r post office during business hours wh	ile traveling to or from work, shopping, or fo	or perso
		Yes 🗌	No 🗗	
	If yes, which offices	*		
3.	For which of the follothese services?		(Check all that apply.) Where do you go to	obtain
	Shopping	W Kalocy W		
	Personal needs			
	Banking	D Villege & Pu	ucherst	
	Employment	Respiration Pun	churst	
	Social needs	& Village Deli	etc	
4.	Do you currently us	e local businesses in the community?		
		Yes 🕡	No 🗆	
	If yes, would you co	ontinue to use them if the post office is	discontinued?	
		Yes 🖳	No 🗆	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps ₽ b. Mailing letters V c. Mailing parcels Z d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🕡 b. Using postage meter Yes 🔲 No 🗹 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🛂 No 🔲 b. Using for school bus stop No 🗹 🖰 Yes c. Assisting senior citizens. persons with disabilities, etc. Yes 🗌 If yes, please explain:

		· -	
i. Other	Yes □	No 🗌	
f yes, please explain:			
		·	_
	·		





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Charlotte, NC, 28228-9980

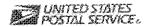
2. Do you pass another post office during business hours while traveling to or from work, shopping, or for peneeds?					
		Yes	No <u>⊠</u>		
	If yes, which offices				
3.	For which of the follothese services?	wing do you leave your community?(Check all that apply.) Where do you go to obtain		
	Shopping	Q PINEHURST			
	Personal needs				
	Banking	A PINEHURST			
	Employment	PINEHURST			
	Social needs				
4.	Do you currently use	e local businesses in the community?			
	·	Yes 🔼	No □		
	If yes, would you co	ntinue to use them if the post office is	discontinued?		
		Yes ⊠	No 🗆		
	ime: ease prir				
	ldress:				
Te	lephone				

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 区 b. Mailing letters X c. Mailing parcels 又 d. Picking up post office box mail Ø e. Buying money orders 风 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail \Box 风 h. Buying stamp collecting material X Other postal services: Making permit mailings Yes No 🗵 b. Using postage meter Yes No 🗵 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🔽 b. Using for school bus stop Yes 🗌 No 🔯 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗵 If yes, please explain:

d. Other	Yes □	No □	
If yes, please explain:			
			-





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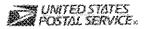
Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		:00 12	No □			
	If yes, which offices	BLAKE BLVD.	- CLOSE TO	TRAVEL		
3.	For which of the foll these services?	owing do you leave your community?(Cl	heck all that apply.) Where o	do you go to obtain		
	Shopping					
	Personal needs					
	Banking					
	Employment	<u> </u>				
	Social needs					
4.	Do you currently us	e local businesses in the community?				
		Yes 🖫	No □			
	If yes, would you co	ontinue to use them if the post office is dis	scontinued?			
		Yes 🔼	No 🗌	I not as much		
	ame: ease print					
Ac	ldress: _					
Te	elephone					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No ₩

b. Using for school bus stop	Yes 🗆	No 🔽
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No N
If yes, please explain:		
d. Other	Yes □	No 🔽
If yes, please explain:		





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Manager, Post Office Operations

2901 Scott Futrell Dr



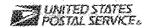
2.	Do you pass another needs?	ost office during business hours while traveling to or from work, shopping, or for persona
		Yes □ No □
	If yes, which offices	
3.	For which of the follo these services?	ring do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	1 Abandan
	Personal needs	<u> </u>
	Banking	
	Employment	1 Pinelust
	Social needs	A hundran
4.	Do you currently use	ocal businesses in the community?
	·	Yes 🗆 No 🗌
	if yes, would you co	inue to use them if the post office is discontinued?
		Yes No 🗗
	ame: ease print;	
Ac	ddress: _	
Te	elephone i	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters		Ø		· 🔲
c. Mailing parcels				
d. Picking up post office box mail		Ø		
e. Buying money orders			□ ·	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail				
	LJ	Ш		Ш
 Buying stamp collecting material 				G
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🛮	
b. Using postage meter	Ye	s 🗹	No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗌	No 🛮	
b. Using for school bus stop	Ye	s 🗌	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🗵	
If yes, please explain:				· .
			·	<u>.</u>
d. Other	Ye	s 🔲	No 🗆	
If yes, please explain:				
	·· •· · <u>·</u> · · ·	***************************************		
W	·	···.		





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CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futreil Dr



2.	Do you pass anothe needs?	r post office during busi	ness hours while	e traveling to or from work,	shopping, or for personal
		Yes □		№ 🔀	
	If yes, which offices				
3.	For which of the follothese services?	owing do you leave you	r community? (Check all that apply.) Wher	e do you go to obtain
	Shopping	F 1	Vargle	- ; sc	
	Personal needs	*	7	· (¢	
	Banking	<u> </u>			
	Employment				
	Social needs	70	<u> </u>	Ч	
4.	Do you currently us	e local businesses in th	e community?		
		Yes X)	No 🗆	•
	If yes, would you co	ontinue to use them if th	e post office is o	iscontinued?	
		Yes 🗌		No 🔯	
	ame:				
	ease print your name)				
h	ddress:		Date:	3/10/N	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes b. Using postage meter Yes 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes 🔲 If yes, please explain: __ d. Other Yes 🗌 if yes, please explain: _





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Šcott Futreli Dr



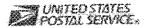
2.	Do you pass another needs?	Do you pass another post office during business hours while traveling to or from work, shopping, or for personanceds?				
	,	Yes 🗌	No 🗗			
	If yes, which offices					
3.	For which of the follothese services?	wing do you leave your community?	(Check all that apply.) Where do you go to obtain			
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use	e local businesses in the community?	•			
		Yes 🗇	No 🗆			
	if yes, would you co	ntinue to use them if the post office is	s discontinued?			
		Yes 🗹	No 🗆			
	ame:					
	ease print					
Ad	ddress: _					
Te	elephone		4-8-11			

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material			臣	
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🖆	
b. Using postage meter	Ye	s 🗀	No 🖳	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🖾	
b. Using for school bus stop	Ye	s 🗌	No 🖾	
 c. Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🛛	
If yes, please explain:				
				<u> </u>
d. Other		s 🗌	No 🗗	
If yes, please explain:				
· · · · · · · · · · · · · · · · · · ·				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business ho	urs while traveling to or from work, shopp	ing, or for persona
		Yes 🗌	No 🗹	
	If yes, which offices			
3.	For which of the follothese services?	owing do you leave your commu	unity? (Check all that apply.) Where do y	ou go to obtain
	Shopping	П		
	Personal needs	⊠ Cowe's		
	Banking			
	Employment		Inn	
	Social needs			
4.	Do you currently use	e local businesses in the comm	unity?	
	•	Yes ⊠	No 💹	
	If yes, would you co	ntinue to use them if the post of	ffice is discontinued?	
		Yes ⊠	No □	
	ame: _ ease pri			
	ddress: elephon			

^{**}A prepaid, preaddressed envelope is included for your convenience.



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Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters c. Mailing parcels d. Picking up post office box mail \mathbf{X} e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation × g. Sending Express Mail X h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🔲 b. Using postage meter Yes 🔲 No 🗆 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🖾 No 🗌 b. Using for school bus stop Yes 🗌 No 🔲 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🔲 d. Other Yes No 🗌 If yes, please explain:





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980

2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for personation
		Yes No 🖪
	If yes, which offices	
3.	For which of the folk these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	So FinES & ABERCLER
	Personal needs	
	Banking	
	Employment	SANFORD NC
	Social needs	
4.	Do you currently use	local businesses in the community?
		Yes ☑ No □
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes ☑ No □
	me:	
Ad	dress:	
Те	lephone r	
Pie Th	ease add any addition	al comments on a separate piece of paper and attach it to this form.

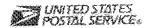
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

FOR THE FEW HOURS IT IS OPEN THE OFFICE IS NO USE FOR my POST OFFICE NEEDS.



Please check the appropriate box to infollowing.	dicate whether yo	ou used the Pineho		
Postal Services	Daily	Weekly	Monthly A	Never
a. Buying stamps			ď	
b. Mailing letters		U		
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature				
confirmation				
g. Sending Express Mail			回	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🖸	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🕡	
If yes, please explain:			·	
·	,			
				.
d. Other	Yes		No 🗌	
If yes, please explain:				
		-		 -





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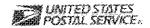
2901 Scott Futrell Dr Charlotte, NC, 28228-9980

2.	needs?		s while traveling to or from work, shop	
		Yes	No ⊡	
	If yes, which offices			<u> </u>
3.	For which of the foll these services?	owing do you leave your commun	ity? (Check all that apply.) Where do	you go to obtain
	Shopping	Souther	n Pines	
	Personal needs			
	Banking			
	Employment		0.	
	Social needs	Southers	Pines	
4.	Do you currently us	e local businesses in the commur	ity?	
		Yes 🕰	No 🗆	↑ .
	If yes, would you co	ontinue to use them if the post offic	ce is discontinued?	
	<u> </u>	Yes 🗌	NO I NOT	asmac
	ame: _ ease pr			
Ad	ldress:			
То	lephor			

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	•	•	•	
a. Buying stamps			B	
b. Mailing letters		Ø *		
c. Mailing parcels				
d. Picking up post office box mail	B			
e. Buying money orders				E
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	П	П	™	
Commination		Ш	1.921	
g. Sending Express Mail				
h. Buying stamp collecting material				M
Other postal services:				
a. Making permit mailings	Yes		No 🔀	
b. Using postage meter	Yes		No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	A	No 🗆	
b. Using for school bus stop	Yes		No 🛣	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No ∑	
If yes, please explain:	<u> </u>			
d. Other	Yes		No 🗆	
If yes, please explain:				
				





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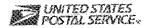


2.	Do you pass another needs?	r post office during business	hours while traveling	to or from work, s	shopping, or for pers
		Yes 🖫		No 🗌	
	If yes, which offices	Aberdoon &	Southern	PINES.	
3.	For which of the folk these services?	owing do you leave your con			_
	Shopping	W VINEHURST,	Aberdeen.	- SouthER	N YINES.
	Personal needs	d	٠. •	• •	2 4
	Banking	· '	→ ¥	* *	* *
	Employment		• 0		÷
	Social needs		• *	£ *	, (
4.	Do you currently use	e local businesses in the cor	mmunity?		
		Yes 🔲		No 🗹	
	If yes, would you co	ntinue to use them if the pos	st office is discontinue	ed?	
		Yes □		No 🔼	
	ame: ease p				
Ac	idress				
T€	elepho				

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 1 b. Mailing letters П c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 b. Using postage meter Yes **Nonpostal Services** a. Picking up government Yes 🖼 forms, such as tax forms b. Using for school bus stop Yes 🔲 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🖳 If yes, please explain: __ d. Other Yes 🗌 If yes, please explain: _





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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for persona needs?				
		Yes 🗌	No X Í		
	If yes, which offices				
3.	For which of the follo these services?	owing do you leave your co	mmunity? (Check all that apply.) Where do you go to obtain		
	Shopping) X	·		
	Personal needs	□	· · · · · · · · · · · · · · · · · · ·		
	Banking				
	Employment	<u> </u>			
	Social needs		<u> </u>		
4.	Do you currently use	e local businesses in the co	ommunity?		
		Yes X	No 🗀		
	If yes, would you con	ntinue to use them if the po	est office is discontinued?		
		Yes	No 🗆		
(ple	me:asse print your nam				
	lephone number:		Date: 4 4 11		

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps **X** b. Mailing letters c. Mailing parcels X d. Picking up post office box mail e. Buying money orders 対 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material K Other postal services: Making permit mailings No 🔲 No 💢 b. Using postage meter Yes □ **Nonpostal Services** a. Picking up government forms, such as tax forms No 🔲 b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 If yes, please explain: _ d. Other Yes 🗌 No 🔲 If yes, please explain: _





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2901 Scott Futrell Dr



2	2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?				
			Yes 🗌	No 🗟		
		If yes, which offices			_	
					<u>-</u>	
	3.	For which of the follo these services?	wing do you leave your commur	nity? (Check all that apply.) Where do you go to	obtain	
		Shopping			_	
		Personal needs			_	
		Banking			_	
		Employment				
		Social needs				
	4.	Do you currently use	local businesses in the commu	nity?		
			Yes 🔀	No 🗆		
		If yes, would you con	ntinue to use them if the post off	ice is discontinued?		
			Yes □	No <u>I</u>		
		•				
\frown		me: ease print				
	Ad	dress: _				
	Те	lephone				

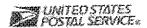
^{**}A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain:

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Weekly Daily Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No XÍ a. Making permit mailings Yes 🗍 No X b. Using postage meter Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🛛 No 🔲 b. Using for school bus stop Yes 🔲 No ∑Z c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: ___ d. Other Yes 🗌 No 🔲





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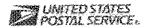
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal					
	needs?	Yes 🛚	No 🗹			
3.	For which of the follo these services?	wing do you leave your commun	ity? (Check all that apply.) Where	e do you go to obtain		
	Shopping Personal needs		<i>v</i>			
	Banking	_				
	Employment	=				
	Social needs	O				
4.	Do you currently us	e local businesses in the commu	nity?			
_	•	Yes 🔽	No 🗆			
1	If yes, would you continue to use them if the post office is discontinued?					
ノ))	· ·	Yes 🔽	No 🗆			
Ni (p	ame: lease print your nar					
Α	ddress:					
T	elephone numbe		ce of paper and attach it to this for			

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never

a. Buying stamps			TDV	П
b. Mailing letters		_ 		
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders			П	Г
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		П	— . I ∀	
g. Sending Express Mail				Image: Control of the
h. Buying stamp collecting material			П	M
Other postal services:			_	
a. Making permit mailings	Yes 🗌		No 🗹	
b. Using postage meter	Yes 🗌		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🗹		No 🔲	
b. Using for school bus stop	Yes 🗌		No ☑	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes □		No 🗹	
If yes, please explain:				
d. Other	Yes 🗌		No 🗹	
If yes, please explain:				
				 _





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CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



	needs?	. 1
		Yes No No
	If yes, which offices	3
3.	For which of the fol these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	- mehurst
	Personal needs	- Unehur
	Banking	- Enghurt
	Employment	- Inhe
	Social needs	- Dorehus
4.	Do you currently us	se local businesses in the community?
		Yes No □
	If ves, would you c	continue to use them if the post office is discontinued?
	. , ,	

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d. Other	Yes □	No □	
If yes, please explain:			





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2.	2. Do you pass another post office during business nours while travelling to or from work, snoppling, or for placeds?					
		Yes 🗌	No 🗗			
	If yes, which offices	3				
3.	For which of the fol	lowing do you leave your commu	inity? (Check all that apply.) Where	do you go to obt		
	Shopping	v				
	Personal needs	<u> </u>				
	Banking					
	Employment					
	Social needs					
4.	. Do you currently use local businesses in the community?					
		Yes 🗹	No 🔲			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes 🗹	No □			
	ame: ease print your nam		<u> </u>			
∖ Ad	ldress:					
<i>)</i>)	elephone number:		4/8/2011			

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters		<u>u</u>		
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders			ď	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:			,	
a. Making permit mailings	Ye	s 🗌	No 🔼	
b. Using postage meter	Ye	s 🗌	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗹	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🖪	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗌	No 🖸	
If yes, please explain:				
d. Other	Ye	s 🗆	No 🗹	
If yes, please explain:		-		





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:	2.	Do you pass another needs?	r post office during business ho	ours while traveling to or from work, shopping, or for pers	sonal
			Yes □	No 🖸	
		If yes, which offices			
	3.	For which of the follothese services?	owing do you leave your comm	nunity? (Check all that apply.) Where do you go to obtain	in
		Shopping	Douthern	Tines on Hoerdeen	
		Personal needs	□ O(msteas	d Village	
		Banking	- Pinehu	rst	
		Employment	- Pinehu	urs l	
		Social needs	Both_		
	4.	Do you currently use	e local businesses in the comn	munity?	
			Yes 🗹	No 🗆	
		If yes, would you co	ontinue to use them if the post	office is discontinued?	
			Yes 🖊	No 🗆	
		<			
		me ease			
	Δd	dre			
	Au	uie		\bigcirc :1 \circ	
_	Те	lep		Date: (19,2011	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				<u>-</u>
b. Mailing letters			⊡	
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders		. 🗆		<u> </u>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail				
h. Buying stamp collecting material				3
Other postal services:				
a. Making permit mailings	Υ	es 🗌	No 🖯	
b. Using postage meter	Υ	es 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🔲	No 🗹	
b. Using for school bus stop	Y	es 🗌	No 🖯	
c. Assisting senior citizens, persons with disabilities, etc.	Υ	es 🔲	No 🗗	
If yes, please explain:				
			,	
d. Other	Y	es 🗌	No 🗆	
If yes, please explain:				<u> </u>
				





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2901 Scott Futrell Dr



needs?					, snopping, or lor p	
		Yes 🗌		No.		
If yes, which offices						
For which of the follothese services?					ere do you go to ol	
Shopping	<u> </u>	GROCERY	@ Lou	is Fad		
Personal needs			·			
Banking						
Employment						
Social needs	□					
Do you currently use local businesses in the community?						
		Yes 🗹		No □		
If yes, would you co	ntinue to	use them if the p	ost office is dis	continued?		
		Yes 🗌	7	No 🗌		
nme: _ ease pr						
ldress:						
6	For which of the follothese services? Shopping Personal needs Banking Employment Social needs Do you currently us If yes, would you co	For which of the following do these services? Shopping Personal needs Banking Employment Social needs Do you currently use local but If yes, would you continue to ease pr	For which of the following do you leave your continues services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the continue to use them if the paragraph of the paragraph	For which of the following do you leave your community? (Che these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes If yes, would you continue to use them if the post office is discovered by the community of the post office is discovered by the community? Yes The community of the post office is discovered by the community of the community? Yes The community of the post office is discovered by the community of the community	For which of the following do you leave your community? (Check all that apply.) Whethese services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes The sase present the community of the post office is discontinued? Yes The sase present the community of the post office is discontinued?	

To close this post office would be a disservice to the community.

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			V	
b. Mailing letters	U			
c. Mailing parcels	,D			
d. Picking up post office box mail	Q			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🖽	
b. Using postage meter	Yes		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🛮	
b. Using for school bus stop	Yes		No 🖆	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗹	
If yes, please explain:				<u> </u>
d. Other	Yes		No 🗆	
If yes, please explain:				
		· · · · · · · · · · · · · · · · · · ·	<u></u>	





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during business hours v	while traveling to or from work, shopp	snopping, or for personal	
		Yes	No 🔛		
	If yes, which offices				
3.	For which of the foll these services?	owing do you leave your community	? (Check all that apply.) Where do y	ou go to obtain	
	Shopping				
	Personal needs				
	Banking				
	Employment	D			
	Social needs				
4.	Do you currently us	e local businesses in the community	?		
		Yes 🗹	No □		
	If yes, would you co	ontinue to use them if the post office	is discontinued?		
		Yes	No 🔲		
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Ac	dress				
[]					
To	lenha				

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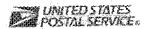




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b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature confirmation 	il,			
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				·
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🖫	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🔃	
b. Using for school bus stop	Yes		No 🗖	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🔽	
If yes, please explain:				.
d. Other	Yes		No 🗹	
If yes, please explain:			·	
		·		

the family since the larly 50's my grandmather purchasely the bay then my mother & rende took on the rest and one myself Have been paying the hop rent Mother manne Hatte Thompson unde Margie Hompson otis Thompson





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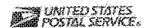


2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personaneeds?					
		Yes 🗆		No 🔳		
	-					
3.	For which of the folk these services?	owing do you leave your com			do you go to obtain	
	Shopping	LOWES FOODS	OLMSTEAD	VILLACE		
	Personal needs		<u></u>			
	Banking	D RBC TRAFFIC	CIRCLE			
	Employment					
	Social needs					
4.	Do you currently us	e local businesses in the com	nmunity?			
		Yes 🕜		No 🗀		
	If yes, would you co	ontinue to use them if the pos	t office is discontinue	ed?		
		Yes 🚾		No 🗌		
(pl	ame: ease prin					
	ddress: _ elephone					

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2.	Do you pass another needs?	r post office during busine	ss hours while traveling to or from v	work, shopping, or for personal
		Yes 🗌	No 🗵	
	If yes, which offices			
3.	For which of the folk these services?	owing do you leave your c	ommunity? (Check all that apply.)	Where do you go to obtain
	Shopping	So: Pines		
	Personal needs	□		
	Banking	O		
	Employment	. 🗆		
	Social needs			
4.	Do you currently us	e local businesses in the c	community?	
		Yes 🔀	No □	
	If yes, would you co	ontinue to use them if the p	post office is discontinued?	()
		Yes □	No 🖾	not asmuch
	ame: lease prin		<u></u>	<u> </u>
Α	ddress:			
]]	elephone		3-27-11	
P	lease add any additior	nal comments on a separa	ite piece of paper and attach it to the estionnaire.	iis form.

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Please do not close this station!
It's the boub of our community!



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters X c. Mailing parcels X d. Picking up post office box mail 不 e. Buying money orders X f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 沤 g. Sending Express Mail '⊠' h. Buying stamp collecting material **∕**₽ Other postal services: a. Making permit mailings Yes 🗌 No ≯≤ No M b. Using postage meter Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🔼 No 🔲 b. Using for school bus stop Yes 🔲 No **X** c. Assisting senior citizens, No 📐 persons with disabilities, etc. Yes If yes, please explain: ___ d. Other Yes 🗌 No I If yes, please explain: _





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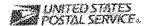


2.	Do you pass anothe needs?	er post office o	luring busine	ss hours while	traveling to or from work, sh	nopping, or for personal
			Yes 🗌		No 👿	
	If yes, which offices					
3.	For which of the fol these services?	lowing do you	leave your c	ommunity? (C	neck all that apply.) Where	do you go to obtain
	Shopping					
	Personal needs	-				
	Banking					
	Employment					
	Social needs					
4.	Do you currently us	se local busine	esses in the c	community?		
			Yes 🗹		No 🗆	
	If yes, would you c	ontinue to use	them if the p	ost office is dis	scontinued?	
			Yes 🗌		No X	
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	ddress:elephone numb					

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Ø П b. Mailing letters 10 c. Mailing parcels Ø d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🔲 b. Using postage meter Yes No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🗌 b. Using for school bus stop Yes No 🔲 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: _ d. Other Yes 🗌 If yes, please explain:





Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980

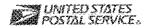


2.	Do you pass another needs?	post office during business hour	s while traveling to or from work, shopp	oing, or for personal
		Yes □	No 🌃	
	If yes, which offices			
3.	For which of the folk	owing do you leave your commun	ity? (Check all that apply.) Where do	you go to obtain
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	Social needs	₩		
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2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during business hou	rs while traveling to or from work, shopping, or	ioi pei
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Manager, Post Office Operations 2901 Scott Futrell Dr

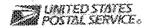


2.	Do you pass another post office during business hours while traveling to or from work, snopping, or for personeeds?
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3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
4.	Do you currently use local businesses in the community?
	Yes No 🗆
	If yes, would you continue to use them if the post office is discontinued?
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^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: ___ d. Other Yes No 🔲 If yes, please explain:





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?								
			Yes 🗌			No 🎾			
	If yes, which offices							- -	
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	Personal needs		<u>/</u>			V		-	
	Banking	□				·		_	
	Employment	□				<u> </u>		_	
	Social needs							_	
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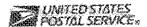


 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never			
a. Buying stamps							
b. Mailing letters							
c. Mailing parcels			VE				
d. Picking up post office box mail	VZ/						
e. Buying money orders							
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 							
g. Sending Express Mail							
h. Buying stamp collecting material			i 🖳				
Other postal services:							
a. Making permit mailings	Yes 🗌		No D				
b. Using postage meter	Yes		Ne				
Nonpostal Services							
Picking up government forms, such as tax forms	Yes		No				
b. Using for school bus stop	Yes		Nop				
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No i				
If yes, please explain:							
·	<u> </u>						
d. Other	Yes [No 🗆				
If yes, please explain:							
							

Best Office!!

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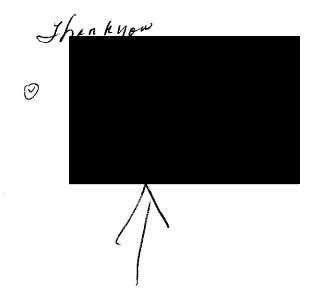
Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr Charlotte, NC, 28228-9980

Post master :

I wouldn't mind moving to the main Post office on Blake Blvd.





March 25, 2011

Dear PO Box Customer, Pinehurst Village Station, NC 28374:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374 with those at the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

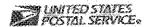
You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams
Kim Williams
Officer in Charge, Pinehurst NC

80 BLAKE BLVD PINEHURST NC 28374-9998





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You stated you wouldn't mind the change if your Post Office Box address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



		Yes 💢	No 🗆	
	If yes, which office	Penichuit Main Off	m on Blake Blud	
3.	For which of the fo these services?	llowing do you leave your community	y? (Check all that apply.) Wher	e do you go to obtain
	Shopping	À		
	Personal needs		••	
	Banking			
	Employment			
	Social needs			
4.	Do you currently u	se local businesses in the communit	y?	
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	If yes, would you c	Yes continue to use them if the post office	**	
	If yes, would you o	_	**	_
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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 囡 b. Mailing letters c. Mailing parcels Ø d. Picking up post office box mail e. Buying money orders X f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🛣 Making permit mailings Yes No 🏄 b. Using postage meter Yes **Nonpostal Services** a. Picking up government No 🔯 forms, such as tax forms Yes 🗌 No 🖎 b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, No 🖎 persons with disabilities, etc. Yes 🗌 If yes, please explain: ___ d. Other Yes 🗌 No 🛣 If yes, please explain:





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In response to your letter:

 You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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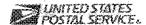
Manager, Post Office Operations

2901 Scott Futrell Dr

2.	Do you pass anoth needs?	er post office during business hours	while traveling to or from work, shopping, or for	person
		Yes 🗌	No 🏧	
	If yes, which office	s		_ _
3.	For which of the fo these services?	llowing do you leave your communit	y? (Check all that apply.) Where do you go to c	— btain
	Shopping			_
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	Banking			_
	Employment			_
	Social needs			_
4.	Do you currently us	se local businesses in the communit	y?	
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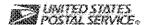
	2.	Do you pass another needs?	r post office during business hours while traveling to or from work, shopping, or for personal
			Yes □ No No
		If yes, which offices	MY BUSINESS IS AT THE VIllage
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		Shopping	
		Personal needs	- NEXT DOOR TO UILLAGE
		Banking	- But DATICE, WE DO
		Employment	- All of Dur Business Right
		Social needs	1 NEXT to Post Office in Village
	4.	Do you currently use	e local businesses in the community. LEAUE IT ALOWEY
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		If yes, would you con	ntinue to use them if the post office is discontinued?
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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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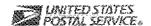
CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr

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A prepaid, preaddressed envelope is included for your convenience.

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Docket: 1385989 - 28374 Item Nbr: 22 Page Nbr: 219



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community.
 We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



	needs?		
		Yes □	No 🔁
	If yes, which offices	s	
		,;	
3.	For which of the fo these services?	llowing do you leave your communi	ty? (Check all that apply.) Where do you go to obta
	Shopping		
	Personal needs		
	Banking	, 🗖	
	Employment	X	
	Social needs		
4.	Do you currently us	se local businesses in the communi	ity?
		Yes 🔀	No 🗆
	If yes, would you c	ontinue to use them if the post offic	e is discontinued?
		Yes □	No 🔼

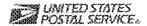
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly **Postal Services** Daily Weekly Never B a. Buying stamps X b. Mailing letters Ø c. Mailing parcels d. Picking up post office box mail X e. Buying money orders \mathbf{Z} f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature X confirmation X g. Sending Express Mail h. Buying stamp collecting material A. Other postal services: a. Making permit mailings Yes No 🔀 Yes No 🔀 b. Using postage meter **Nonpostal Services** a. Picking up government Yes forms, such as tax forms No 🔀 No 🗷 b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes No 🔄 If yes, please explain: d. Other Yes No 🗌

necessary services & businesses. is very needed in a town or village.





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Fulrell Dr



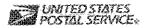
2.	Do you pass another needs?	post office during bu	siness hours whil	e traveling to or from	work, shopping, or	for personal
		Yes 🖪		No 🗀		
	If yes, which offices _	When I go to	the grocery	store, I go w	vithin 2 city	<u>bl</u> ocks
	the Main post	office on 80	Blake Boule	evard, Pinehurs	st, NC 28374	<u>.</u>
3.	For which of the follow these services?	wing do you leave yo	our community?(Check all that apply.)	Where do you go	to obtain
	Shopping	NONENONE				
	Personal needs	□ NONE			x 1	
	Banking	□NONE	<u> </u>			
	Employment	□NONE				
	Social needs	NONE				
4.	Do you currently use	local businesses in t	the community?			
		Yes 🗹	ĺ	No 🗆		
	If yes, would you con	tinue to use them if t	the post office is o	liscontinued?		
		Yes 🗹	, l	No 🗌		
	ame: ease print yo					
Δd	ldress:					
, 10						
Te	elephone nu			2011	- Tuesday	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. COMMENT PAGE ATTACHED

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			团	
b. Mailing letters				
c. Mailing parcels			Ø	
d. Picking up post office box mail		Ø		
e. Buying money orders				4
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	П	A		П
g. Sending Express Mail			П	_
h. Buying stamp collecting material				_
Other postal services:			<i>)</i> '	
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	<u>a</u>	No 🗆	
If yes, please explain:				
the door open for other custo				
ffice. I watch that other cu	stomers a	re safely con	ning up and do	wn the
d. Other	Yes	Ø	No 🗌	
If yes, please explain:	1.04			





Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

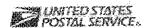


			Yes j <u>⊪</u>		No . □		
	If yes, which office	s	main,	post office			
3.	For which of the for these services?	llowing do	you leave you	ur community?(Check all that app	ly.) Where d	o you go to ob
	Shopping	鱼_				- -	
	Personal needs						
	Banking	☒					
	Employment					·	
	Social needs						
4.	Do you currently u	ise local bu	usinesses in th	ne community?			
			Yes ⊠	1	No 🗆		
					Observation and O		•
	If yes, would you o	continue to	use them if the				
Na		continue to					
	If yes, would you out the second seco	continue to					
(ple	ıme:	continue to					
(ple	ime: ease prir dress:	continue to					
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	MAYBE	No □		
(ple	ime: ease prir dress:		Yes 🗍	MAYBE	No □		
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □	o this form.	
(ple Ad Te	ime: ease prir dress: lephone		Yes 🗍	M A Y B €	No □		



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 口 b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting 囡 material Other postal services: a. Making permit mailings Yes 🗌 No 🔲 b. Using postage meter Yes 🔲 No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🔲 b. Using for school bus stop Yes No 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: ___ d. Other Yes No 🔲

If yes, please explain:





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office of	during business hours while travelin	g to or from work, shopping, or for personal
			Yes	No 🗹
	If yes, which offices			
3.	For which of the follothese services?	wing do you	leave your community? (Check all	that apply.) Where do you go to obtain
	Shopping	□		
	Personal needs			
	Banking	□		
	Employment	<u> </u>		
	Social needs			
4.	Do you currently use	local busine	esses in the community?	
			Yes ☑	No 🗆
	If yes, would you con	ntinue to use	them if the post office is discontinu	red?
			Yes 🗹	No 🗆
	me: ease print :			
Ad	dress: _			
Те	lephone ı			

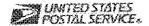
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Closing the Vellage Station would be a horaship on me! At in a long dame to the main postoffice from my home.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly **Monthly** Never a. Buying stamps \mathbf{M} b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings No 🗹 b. Using postage meter Yes 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🔽 No 🔲 b. Using for school bus stop Yes No 🛂 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🔽 If yes, please explain: _ d. Other Yes 🗌 No 🔲 If yes, please explain:





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



	2.	Do you pass anothoneeds?	er post office during business hours	while traveling to or from work, snoppir	ig, or for perso
			Yes 🗌	No Ş ∕	
		If yes, which offices	3		
	3.	For which of the fol these services?		? (Check all that apply.) Where do yo	
		Shopping	De only for those	e tems net available	locally
		Personal needs			
		Banking	O		
		Employment			<u></u>
		Social needs			
	4.	Do you currently us	se local businesses in the community	?	
			Yes 🛱	No 🗆	
		If yes, would you o	ontinue to use them if the post office	is discontinued?	
			Yes 🗖	No 🗆	
9		ame: ease pri			
	Ad	idress:			
	Te	elephon			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never 囪 a. Buying stamps b. Mailing letters 增 c. Mailing parcels X d. Picking up post office box mail e. Buying money orders 図 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation M g. Sending Express Mail h. Buying stamp collecting material M Other postal services: a. Making permit mailings Yes No 👿 b. Using postage meter Yes No 🔯 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🗗 b. Using for school bus stop Yes No 🔀 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔀 No 🗆 WIPO Box - check her If yes, please explain: d. Other Yes No 🔲 If yes, please explain:





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely.

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr

ure while traveling to or from work, shopping, or for personal



2.	needs?	ier post office	uuring busines	s nours write tra	Cing to or ne	/ work, or op	ping, or to por
			Yes □		No □		
	If yes, which office	es					
				<u> </u>			
3.	For which of the for these services?	ollowing do you	ı leave your co	mmunity? (Ched	ck all that appl	y.) Where do	you go to obta
	Shopping		·		<u> </u>		
	Personal needs	XX					<u> </u>
	Banking	ጆ—_		<u></u>			
	Employment	□					
	Social needs		<u> </u>				
4.	Do you currently	use local busin	esses in the co	mmunity?			
			Yes		No 🗌		
	If yes, would you	continue to use	e them if the po	st office is disco	ntinued?	<i></i>	
			Yes □		No 🔽		
	ame: lease						
A	ddres						
, ,							
Te	elepho						
P. Ti	lease add any additi hank you for taking t	onal comments the time to com	s on a separate aplete this ques	piece of paper a tionnaire.	and attach it to	this form.	
**	A prepaid, preaddre	ssed envelope	is included for	your conveniend	ce.		1
ńt	A prepaid, preaddre	OUV	Dust	offic	e -	you	have
		} ,	1	H^{*}	Ĭ.	1000	. *

Don't close our post office - you move among made a problem culting the hours-it-was or vital part of the village and still is - quit shortchanging it's operation



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		X		
b. Mailing letters	\nearrow			
c. Mailing parcels		\nearrow		
d. Picking up post office box mail				
e. Buying money orders			×	
f. Obtaining special services, including certified, registered mail, insured m				
delivery confirmation, or signature confirmation		П		
g. Sending Express Mail				
h. Buying stamp collecting	_	/- <	basid	
material				
Other postal services:			\	
a. Making permit mailings	Yes		No 15	
b. Using postage meter	Yes		No	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	DK.	No 🗌	
b. Using for school bus stop	Yes		No	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🔽	
If yes, please explain:				
		<u> </u>		<u> </u>
	_			
d. Other	Yes	X	No 🗌	
If yes, please explain:		- ·		
I Thas III	11/1/	10 M	10 (i =	$\frac{1}{2}$
K lines not			re the	PUCNI
' ufes if	the hi	JUS W	rere no	4 Shu
Itsa PAIN 2 Cause you	to 0	uto	other fe	cili tie
		ء أ م	11-0	attan





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



		Yes □	No 🔁			
	If yes, which offices					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtathese services?					
	Shopping					
	Personal needs			 		
	Banking					
	Employment	□ Both retired				
	Social needs					
4.	Do you currently use local businesses in the community?					
		Yes □	No 🗆			
	if yes, would you continue to use them if the post office is discontinued?					
		Yes 🗌	No □	· : : : : : : : : : : : : : : : : : : :		
	ame: lease print					
Ac	ddress: _					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire 1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Æ b. Mailing letters $\overline{\mathbf{Q}}$ c. Mailing parcels $\overline{\mathbf{Q}}$ d. Picking up post office box mail V e. Buying money orders M f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Z g. Sending Express Mail h. Buying stamp collecting material ゙ Other postal services: a. Making permit mailings Yes 🔲 No 🔃 b. Using postage meter Yes No 🔃 **Nonpostal Services** a. Picking up government forms, such as tax forms No 🔽 Yes b. Using for school bus stop Yes No 🔃 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No 🔽 If yes, please explain: ___ d. Other Yes 🗌 No 🗹

If yes, please explain:



To Whom It May Concern:

We would most definitely appreciate the continued use of our Post Office in the Village of Pinehurst.

first rented a P. O. Box there in the early 1950's or somewhere during that time. Since the death of my parents, my family and I have resumed paying the rent and using the box for about the past years. (I'm the youngest of nine children)

Not only is the building a Historic spot in Pinehurst, our P. O. Box 611 is a Historic spot within the Post Office building ② All buildings of time past are of importance, however, this building has such a special meaning for my family and myself. (They don't build them the way they did yester year.)

Sincerely,







Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another needs?	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes 🗌		No 🗹				
	If yes, which offices							
3.	For which of the followhese services?	wing do you leave your com			you go to obtain			
	Shopping	& Southern	Pines/	Aberdeen				
	Personal needs	Y						
	Banking							
	Employment				<u> </u>			
	Social needs				· · · · · · · · · · · · · · · · · · ·			
4.	Do you currently use	Do you currently use local businesses in the community?						
		Yes 🗹		No 🗆				
	If yes, would you cor	If yes, would you continue to use them if the post office is discontinued?						
		Yes 🗹		No 🗌				
	ame: ease print							
Ac	ddress: _							
Τe	elephone							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps		. 🗆	Ø	
b. Mailing letters	Ø'			
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail	ĻJ	Ш	Ц	¥
h. Buying stamp collecting material				Ŋ
Other postal services:				
a. Making permit mailings	Yes	: 🗆	No 🗹	
b. Using postage meter	Yes	: 	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms b. Using for spheel bug step.			No ☑	
b. Using for school bus stop	Yes		No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No II	
If yes, please explain:		. , , , , , , , , , , , , , , , , , , ,		<u> </u>
d. Other	Yes		No 🗌	
If yes, please explain:			<u> </u>	<u> </u>





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2. Do you pass another post office during business hours while traveling to or froneeds?				oping, or for personal
		Yes	No D	
	If yes, which offices			
3.	For which of the follow these services?	wing do you leave your community?(Check all that apply.) Where do	you go to obtain
	Shopping) Cabolist	
	Personal needs		e of the	
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	local businesses in the community?		
		Yes X	No 🗆	
	If yes, would you cor	ntinue to use them if the post office is	discontinued?	
		Yes - Possibly	No 🗆	
Na: (ple	me: ease print your name)			
Ad	dress:			
Tel	lephone number:			

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail

e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		П	X	П
g. Sending Express Mail			X	
h. Buying stamp collecting material				\bowtie
Other postal services:				
a. Making permit mailings	Yes 🗌		No D	
b. Using postage meter	Yes		No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes □		No X	
b. Using for school bus stop	Yes 🗌		No 📐	
 Assisting senior citizens, persons with disabilities, etc. 	Yes □		No D	
If yes, please explain:	·		<u>.</u>	· · · · · · · · · · · · · · · · · · ·
		·		
d. Other	Yes 🗌		No 🗌	
If yes, please explain:				
	- W.H	· · · · · ·	\	****
	***	·lin	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·



ELEANOR M. PINHURST CARDIOLOGY PO BOX 819 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another needs?	post office during business hours wh	nile traveling to or from work, shopping, or for po	ersonal
	,	Yes 🔲	No 🗹	٠.
	If yes, which offices			
3.	For which of the follow these services?	ving do you leave your community?	(Check all that apply.) Where do you go to ob	tain
	Shopping	•	thing is within	
	Personal needs	a mile of	our office	-
	Banking			-
	Employment			-
	Social needs			-
4.	Do you currently use	local businesses in the community?	•	
		Yes 🗹	No □	
	If yes, would you cor	tinue to use them if the post office is	s discontinued?	
		Yes 🗹	No 🗌	
	me: ease p			-
Ad	dress			-
Те	lepho			

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			- ,	
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:			,	
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🗹	
Nonpostal Services	•		•	
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No ₩	
If yes, please explain:				
d. Other	Yes [_	No 🗆	
If yes, please explain:				





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Charlotte, NC, 28228-9980



2. Do you pass another post office during business hours while traveling to or from work needs?			s, shopping, or for person	
	e e e	Yes 🗌	No 🖸	
	If yes, which offices			
3.	For which of the fol these services?	lowing do you leave your communit	y? (Check all that apply.) Wh	ere do you go to obtain
	Shopping	<u> </u>		
	Personal needs			
	Banking			
	Employment	O		
	Social needs			
4.	Do you currently us	se local businesses in the communi	ty?	
		Yes 🗹	No 🗆	
	If yes, would you c	ontinue to use them if the post office	e is discontinued?	
		Yes 🗌	No 🖳	
	nme: _ ease pi			
Ad	dress			
Te	lephoi		= 3-31-ZON	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			<u>U</u>	
b. Mailing letters				
c. Mailing parcels	<u>u</u>			
d. Picking up post office box mail				
e. Buying money orders				<u>u</u>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail				
	Ш	Ц	ųzr	L !
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 🔼	
b. Using postage meter	Yes		No 🚨	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗀	No 🗔	
b. Using for school bus stop	Yes	; 	No [4	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s U	No 🗆	
If yes, please explain:				· · · · · · · · · · · · · · · · · · ·
d. Other	Yes	s 🗆	No 🗆	
If yes, please explain:			***************************************	





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needs?	· Y	∕es □		No A		
If yes, which office				<u>/``</u>		
						·
<u> </u>						
3. For which of the fo these services?	llowing do you le	eave your communi	ty? (Check all t	hat apply.) \	Where d	o you go to obt
Shopping					·	
Personal needs			-			
Banking	MA		.			
Employment			· · · · · · · · · · · · · · · · · · ·			
Social needs	<u> </u>		<u>-</u>			
4. Do you currently u	se local busines	ses in the communi	ty?			
		Yes Z		No 🗌		
If yes, would you	continue to use t	hem if the post offic	e is discontinue	ed?		
	,	Yes A		No 🗌		
- 516	6 7 -47 7					
Name (pleas		ween of S				
Addre						
			-2 15	1110		
Telephone number:		Dat	e: —)/~	COLVI		
Please add any addition Thank you for taking th	onal comments one time to compl	on a separate piece ete this questionnai	of paper and at re.	tach it to this	s form.	
**A prepaid, preaddres	ssed envelope is	included for your c	onvenience.			
It was before	only	a Mu	the of	Am	C	
	0,	- Im	,	ĹĺΩn		
before	our V	us toka	C W	MCC		
Duta	(۱ ه م	us clos	U.			



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters Ø 囟 c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No ⊠ a. Making permit mailings Yes 🗌 No A b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No ₩ b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: ___ d. Other Yes No 🗌 If yes, please explain:





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Charlotte, NC, 28228-9980



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?			
		Yes - Same No 1	
	If yes, which offices	- main = but prefer our own Village post	H
3.	For which of the following	ving do you leave your community? (Check all that apply.) Where do you go to obtain	
J.	these services?		
	Shopping	Kery Village of en	
	Personal needs		
	Banking	Jo help Village Shy	7.5
	Employment		L
	Social needs	Coffee Lunely	
4.	Do you currently us	local businesses in the community?	
		Yes No No	
	If yes, would you co	tinue to use them if the post office is discontinued?	
		Yes No No	
	me: ease prin		
Ad	dress:	3//	
Te	lephone	3/25/11	

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps M b. Mailing letters X c. Mailing parcels X d. Picking up post office box mail X X e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting 承 material Other postal services: a. Making permit mailings Yes No 🔲 b. Using postage meter Yes No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🗌 b. Using for school bus stop Yes No 🗹 c. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. No 🗌 If yes, please explain: ___ d. Other Yes No 🔲

If yes, please explain:





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		Yes	ио 🖾	
	If yes, which offices			
3.	For which of the follothese services?	wing do you leave your community? (Che	ck all that apply.) Where do you go to obta	ain
	Shopping	V		
	Personal needs			
	Banking			
	Employment	□ retiod		
	Social needs			
4.	Do you currently use	e local businesses in the community?		
		Yes 🗹	No 🗆	
	If yes, would you co	ntinue to use them if the post office is disco	ontinued?	
		Yes 🗓	No 🗆	
	me: ase print yo			
Ad	dress:			
Te	lephone nu			

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 4 b. Mailing letters c. Mailing parcels - Some line d. Picking up post office box mail Ĺ e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🗌 b. Using postage meter Yes No 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🔲 b. Using for school bus stop Yes No 🔲 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: d. Other Yes No 🗌 If yes, please explain:





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?			
		Yes 🔲	No D	
	If yes, which offices			
3.	these services?		inity? (Check all that apply.) Where do you go to obtain	
	Shopping	□ <u>NoNe</u> - 6	thors do her.	
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the commu	inity? (Care Giver)	
		Yes 🔀	No 🗆	
	if yes, would you cor	ntinue to use them if the post of	fice is discontinued?	
		Yes 🗌	No 🗆	
Na (ple	me: ease prir		The state of the s	
Ad	dress:			
Tel	ephone			

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2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during business ho	urs while traveling to or from work, sl	nopping, or for persona
	• •	Yes 🕡	No □	
		i .		
3.		owing do you leave your comm	unity? (Check all that apply.) Where	do you go to obtain
	Shopping	✓		
	Personal needs	☑		
	Banking	D		
	Employment			
	Social needs	<u> </u>		
4.	Do you currently us	e local businesses in the comm	unity?	
		Yes []	No □	
	If yes, would you co	ontinue to use them if the post o	ffice is discontinued?	
		Yes □	No 🗹	
Na (ple	me: _ ease pri			
Ad	dress:			
Te	lephone number:		Date: 3-24-2011	-
Ple Th	ease add any addition ank you for taking the	nal comments on a separate pie e time to complete this question	ce of paper and attach it to this form. naire.	
** <i>F</i>	A prepaid, preaddress	sed envelope is included for you	ır convenience.	C. n

I have been using this post office for Hoyr, my Mother used it for years before me,



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Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980

		Yes 🗌		No 🗹	
	If yes, which offices				
3.	For which of the following these services?	lowing do you leave your c			
	Shopping	X Lou	ves Food)	<u>.</u>
	Personal needs	团	te Aide	***	
	Banking	Right	Around	Corner	from P
	Employment	$ \begin{array}{c c} X & Loc \\ \hline X & R. \\ \hline X & R. \\ \hline V. 1/a $			<u>. </u>
	Social needs	X V.1/a	se of T	Pinehurst	
4.	Do you currently us	se local businesses in the o			
		Yes ሺ		No 🗆	
	If ves. would you co	ontinue to use them if the p	ost office is discontin	nued?	
	ii yoo, waala you o	Yes □		No K	
	ame:ease print yo				
(þi	ease print ye				
Ad	ldress:				
Te	elephone nu				
DI.		nal comments on a separat	to piece of paper and	attach it to this form	
Th	ease add any addition ank you for taking the	e time to complete this que	stionnaire.	attach it to this form	•
**/	A prepaid, preaddress	sed envelope is included fo	r your convenience.		
			A A	7 +	OCL.
	Please	e Keep	My	05/	
	, , ,				



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If yes, please explain:	· · · · · · · · · · · · · · · · · · ·				
d. Other	Yes □	No 🗀			
If yes, please explain:			· · · · · · · · · · · · · · · · · · ·		



SANFORD HOLSHOUSER LLP PO BOX 1227 Pinehurst, NC 28370

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Manager Post Office Or

Manager, Post Office Operations 2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



	needs?					_
			Yes 🗌		No	a
	If yes, which offices	- A				
					3.1	
			7/16/2			
3.	For which of the following these services?	wing do you l	eave your co	mmunity?	(Check all that	apply.) Where do you go to obta
	Shopping					
	Personal needs	□	<u></u>			
	Banking					
	Employment	~				
	Social needs					
1.	Do you currently use	local busines	sses in the co	mmunity?		
			Yes 🔳		No	
	If yes, would you con	itinue to use t	them if the po	st office is	discontinued?	
			Yes 🌃		No	
	me: Sanford	Holshouse	r LLP			
•-	ease print your name)			*		
Ad	dress: P. O. Bo	x 1227, P	inehurst	, NC 283	370	
	lephone number:	295-4250		∗Date:	3/25/11	

**A prepaid, preaddressed envelope is included for your convenience.



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CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?							
		Yes 🗌	No 🕱	e e				
	-							
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?							
	Shopping	GROCERY, E.	rc.					
	Personal needs	DOCTOR'S A	PPT.					
	Banking							
	Employment	□	N/A - RETIRED					
	Social needs	□						
4.	Do you currently use local businesses in the community?							
		Yes 💢	No 🗆					
	If yes, would you continue to use them if the post office is discontinued?							
		Yes	No 🔀					
	me: ease prin							
Ad	dress:							
Te	lephone		MARCH 28, 2011					

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never AS NEEDED a. Buying stamps П b. Mailing letters П \Box c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail AS NEEDED h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🔲 b. Using postage meter Yes 🖂 No 🗌 Nonpostal Services a. Picking up government forms, such as tax forms Yes No □ b. Using for school bus stop Yes No 🗆 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No 🔲 If yes, please explain: __ d. Other Yes 🗌 No 🔲 If yes, please explain: _ I can think of no good reason to close this Post Office!





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for per needs?						for persona
			Yes 🗌		No		
	If yes, which offices						
				*			
3.	For which of the follothese services?		2"	nunity? (Check a	ill that apply.) V	/here do you go	to obtain
	Shopping	□				··	
	Personal needs	□				<u> </u>	<u>-</u>
	Banking			. 0	- 0		
	Employment	/	South	Am / 12	169		
	Social needs						
4.	Do you currently use	local busi	nesses in the comr	munity?			
			Yes 🗌		No		
	If yes, would you co	ntinue to u	se them if the post	office is discontir	nued?		
		J	Yes 🗌		No 🗆	•	
	ame ease					····	
۸۰	ldre				4		
ΑC	iui d			-1-5	1,,		
Τe	elep			3/2)/\'		

Please Keep the Danie Tenno Fice Open!

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2901 Scott Futrell Dr

2.	Do you pass another needs?	post office during bus	usiness hours while traveling to or from work, shopping, or for person	ai
		Yes 💢) No □	
	If yes, which offices	main bost	No []	
3.	these services?	• •	our community? (Check all that apply.) Where do you go to obtain	
	Shopping	X OCCASION	ON TOID TO FHEHEVILLE OR RANGE	
	Personal needs	X	90/F) e.D_	
	Banking			
	Employment			
	Social needs	D		
4.	Do you currently use	e local businesses in t	the community?	
		Yes 💢	() No □	
	If yes, would you co	ntinue to use them if t	the post office is discontinued?	
		Yes 🗹	No 🗆	
	me:ease print			
Ad	dress: _			
Te	lephone		Date: 4/-/-//	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I THERE IS SO MUCH OSIECTOR TO Closing The

U.1/149E Station post office May be The Commodity

Should help with The Cost of Keeping it elen!

I would be walling to do my state but know

No idea what That would be, Maybe you should

Put Those Humbers together and let The Commody

Know what it would Cost to steep The U.1/49e Station Ope

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps M b. Mailing letters X c. Mailing parcels \square d. Picking up post office box mail Ø e. Buying money orders 凶 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation M g. Sending Express Mail П M h. Buying stamp collecting material 図 Other postal services: Making permit mailings Yes No **☆** b. Using postage meter Yes 🗌 No 🔼 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 No 🔽 b. Using for school bus stop Yes 🗌 No **₩** c. Assisting senior citizens. persons with disabilities, etc. Yes No 🔀 If yes, please explain: d. Other Yes 🗌 No 🗹

if yes, please explain:





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



			Yes 🗌	No ₩	
	If yes, which offices				
	For which of the fol these services?			y? (Check all that apply.) Where do	
	Shopping	፟፟፟፟፟፟	other to	uns	
	Personal needs	₽ _	other to	ōuns	
	Banking	·			
	Employment				
	Social needs	,			
	Do you currently us	e local bus	sinesses in the communit	ty?	
			Yes 🛱	No 🗆	
	If yes, would you c	ontinue to	use them if the post office	e is discontinued?	
			Yes 🗆 🕽 🕏	me No 🗆	
			·		
	me: ase print				
ole	ase print				
ole					
de .de	ase print				
de de	ase print dress: _ ephone ase add any additio	nal comme e time to c	ents on a separate piece o	of paper and attach it to this form.	

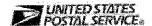
Please note:

The U.S. Postal Service could improve its financial well being by inclasing the postage charged for mailing unwanted catalogs and other "trash" that is not taken home by customers and is pitched into the teach Can



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	.00 🗀	110 🖽	
If yes, please explain:			
	-		
		·	
d. Other	Yes 🗌	No 🗆	
If yes, please explain:			
			





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Sincerely,

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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes	No 💢			
	If yes, which offices					
3.	For which of the follo these services?	wing do you leave your community?	(Check all that apply.) Where do you go to obta	iin		
	Shopping					
	Personal needs	•				
	Banking	<u> </u>				
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes 💢	No 🗆			
	If yes, would you co	ntinue to use them if the post office is				
		Yes X Some	L No X Some			
(pl	nme: ease p					
	elepho		2011			

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d. Other	Yes □	No □	
f yes, please explain:			
		-	

To: Officer in Charge. Pinehurst. N.C. 333B I recognize the Financial squege the USA is encountering but I would like to see some data comparing the cost to Local citizens to use the cost to Local citizens to use the main post office Versus the Cost of mountaining the Village Post Office Pam referring to gasoline and Car use, time of patrous, Convenience + etelhane had a good relation with the Village post office The service is very good and it is centrally located. I have a When we moved to pinehust when we knowed it if 1977 I from washington D.C. in 1977 I washington D.C. in 1977 I washed if I could be washed if I could be washed was asked if I could be happy there. I said hely have a happy any place if they have a happy any place if they have a past office, a barber shop and a Liquor Hore. The Barbar Shot is gove. The requior store has moved and it looks like the fast office is nette What us left







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	·	Yes No No					
	If yes, which office	s					
3.	For which of the fol these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain					
	Shopping	- PINECIEST Shapping - Walnut - Harriste etz					
	Personal needs	□ Village MEdical Village					
	Banking	- Frise Citizen -					
	Employment	- Retired					
	Social needs	- PCC - Library -					
4.	Do you currently us	e local businesses in the community?					
		Yes 12 No 🗆					
	If yes, would you co	ontinue to use them if the post office is discontinued?					
		Yes ☑ No □					
	ne: ase						
Δda	dres						
Auc	1168						
Tele	eph						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are a lot of older people in dillage that would find it very difficult to troops to get mail on #5 — along with all the Hillege bushiess people that need the convenience of Postograe.

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CRAIG KINLAW
Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



			No 🗹	
. For w				
these	which of the following services?	do you leave your commu	unity? (Check all that apply.) Where do you go	to obtain
Shop	pping			
Perso				
Bank	ting " 🔲			
Empl				
Socia	al needs 🔲			
. Do yo	ou currently use local	businesses in the commu		
		Yes 🗹	No □	
If yes	, would you continue	to use them if the post off	fice is discontinued?	
		<u></u>	,	

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FIRST BANK

1/1/11/20	er Questionnaire		
The Village P.O. is a	you used the Pinehurs	t Village Station for ea	ch of the
very im sortanton men	Weekly	Monthly	Never
i james		\square	
very in portant revouce to the communicals			
Docial life of Time hurt.			
Why not stop Sat			M
deliring a P. Doffice 5			
rewaite			
Don't chose it			
			A
	Yes 🗆	No 🔽	
b. Using postage meter	Yes □	No 🗹	
Nonpostal Services			
Picking up government forms, such as tax forms	Yes	No 🗹	
b. Using for school bus stop	Yes 🗌	No 🔽	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	No 🇹	
If yes, please explain:			
d. Other	Yes 🗆	No 🗆	
If yes, please explain:			





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Manager, Post Office Operations 2901 Scott Futrell Dr



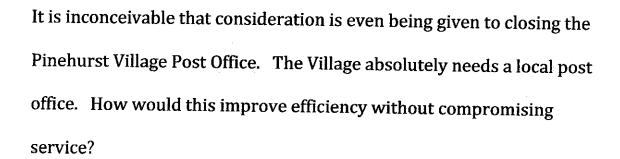
2.	Do you pass another needs?	r post office during business hours while traveling to or from work, shopping, or for personal	
	en e	Yes ☐ No 🕱	
	If yes, which offices		
3.	For which of the folio these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain	
	Shopping	& WALMART, HAKRIS TEETER, LOWES, FRESHMKT, RITEA	b
	Personal needs	SAME	
	Banking	- FREQUENT TRIPS TO VILLAGE	
	Employment	- RETIRED	
	Social needs	O FLEQUENT TRIPS TO VILLAGE; RESTAURANTS, ETC	,
4.	Do you currently use	local businesses in the community?	
		Yes ⊠ No □	
	If yes, would you con	tinue to use them if the post office is discontinued?	
		Yes ☐ No 🔀	
Nar (ple	ne: ase print		
Add	lress: _		
Tele	ephone		

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2901 Scott Eutrell Dr Charlotte, NC, 28228-9980



2.	Do you pass anoth needs?	er post office during business hours	while traveling to or from work,	shopping, or for persor
		Yes □	No 🗹	
	If yes, which offices	3		
3.	For which of the fol these services?	lowing do you leave your community	? (Check all that apply.) Where	e do you go to obtain
	Shopping			
	Personal needs			
	Banking			
	Employment	_		
	Social needs	<u></u>		
4.	Do you currently us	e local businesses in the community		
		Yes	No 🗌	
	If yes, would you co	ntinue to use them if the post office i	s discontinued?	
		Yes	No 🗆	
N. 1				
Nar (plea	ne: ase p			
Add	lress			
Tele	epho		<i>V J</i> ·	
Piea Tha	ase add any additiona nk you for taking the	al comments on a separate piece of p time to complete this questionnaire.	paper and attach it to this form.	
**A	prepaid, preaddresse	ed envelope is included for your conv	venience.	
	I do.	not want this his	brial/working	
	facility	to close. Mak	e the Changes	
	necessar	y to keep it of	pen.	
	Fewer	hours / Services / P	rayull	
		~	Thanks;	



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2.	Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for personal
		Yes No 🖸
	If yes, which offices	
3.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Walnut, Harris Teeter Lowes
	Personal needs	1 Clothine
	Banking	
	Employment	
	Social needs	Kestaurants, Moviess
4.	Do you currently use	local businesses in the community?
		Yes No 🗆
	If yes, would you con	tinue to use them if the post office is discontinued? Limitedly
Nar (plea	me: ase prin	
Add	lress:	
Tele	ephon€	
	ase ad nk you	
**A	prensid proeddroses	Lamvalana in Sankula I C

To close the Village office would

put businesses & personal trips to

post office totally out of

the way. It you have to

put vending nachines for stamps in the

leave poxes. Still incominconvenient

of to be able to have Staff,

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			- []	
b. Mailing letters	9	. 🗆		
c. Mailing parcels	Ø	/ 🗆		
d. Picking up post office box mail	9			
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
g. Sending Express Mail	L		ш	
 Buying stamp collecting material 				
Other postal services:				
a. Making permit mailings	Yo	es 🗌	No 🗗	
b. Using postage meter	Y	es 🗌	No 🖸	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🗆	
b. Using for school bus stop	Y	es 🗌	No 🗖	
 Assisting senior citizens, persons with disabilities, etc. 	Y	es 🗆	No 🖸	
If yes, please explain:				
d. Other	Y	′es □	No 🗆	
If yes, please explain:				





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Manager Post Office (

Manager, Post Office Operations 2901 Scott Futrell Dr

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes 🕡	No 🗆			
	If yes, which office	s				
3.	For which of the fo these services?	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?				
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs	V				
4.	Do you currently us	Do you currently use local businesses in the community?				
		Yes 🐧	No 🗌			
	If yes, would you continue to use them if the post office is discontinued?					
		Von S	·			
Jor	me:					
	ase					
١dc	lres:					
			v 1			
ele	epho		, i			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This post office is an historical post office my family has been a customer generations now. This post office has a legacy. To keep a legacy historical place alive just remodel.

Thank you! Have a great day.

May by be blassed.

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			\Box	
b. Mailing letters				
c. Mailing parcels	\square			
d. Picking up post office box mail	U			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			VI .	
g. Sending Express Mail				
h. Buying stamp collecting material				d
Other postal services:		/		-
a. Making permit mailings	Y	′es ☑	No 🗆	
b. Using postage meter	Υ	′es ☑	No 🗌	
Nonpostal Services		,		
Picking up government forms, such as tax forms	١	(es 🕡	No □	
b. Using for school bus stop	١	∕es ☑	No 🗆	
 c. Assisting senior citizens, persons with disabilities, etc. 	`	∕es □	No □	
If yes, please explain:				
d. Other	,	Yes □	No 🗌	
If yes, please explain:				





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?				
		Yes 🔲	No 🖬		
	If yes, which office:	s			
3.	For which of the fol these services?	llowing do you leave your communi	ty? (Check all that apply.) Where do you go to obtain		
	Shopping	JS.P. ABERDA	EEN, RALEIGH ETC		
	Personal needs	o			
	Banking	_			
	Employment ~	4			
	Social needs	SP. ABERDER	EN		
1.	Do you currently use local businesses in the community?				
		Yes 🔽	No 🗆		
	If yes, would you continue to use them if the post office is discontinued?				
	<u> </u>	Yes □	No 🗓		
lan	30				
plea					
١dd	re				
ele	pł				

Piease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SOME OF US ARE LUCKY ENOUGH TO WALK OR RIDE BIKES TO THE P.O. OTHERS WALK THEIR DOGS.

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THE VILLAGE POST OFFICE BRINGS OUR ENTIRE COMMUNITY TOGETHER ON A DAILY BASIS WE COME TO GET OUR MAIL, SEE OUR FRIEND: WE COME TO GET OUR MAIL, SEE OUR FRIEND: SEE WHAT'S HAPPENING IN THE VILLAGE (BULLETING TOARD NEWS) AND BEST OF ALL VISIT PAM / TOARD NEWS) AND BEST OF ALL VISIT PAM /



COMMUNITIES IN SCHOOLS OF MOORE CO.

PO BOX 223 Pinehurst, NC 28370

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		Yes 🗓	No □	
	If yes, which offices	Yes If Southern P	Pines	
3.	For which of the follothese services?	owing do you leave your com	munity? (Check all that apply.) Where do you go to obtain	
	Shopping			
	Personal needs			
	Banking	<u> </u>		
	Employment			
	Social needs	_		
4.	Do you currently use	local businesses in the comm	munity?	
		Yes 🔽	No 🔲	
	If yes, would you con	tinue to use them if the post	office is discontinued?	
		Yes 🗌	No 🗆	
	ne: Com r	nunities In	-Schools of Moore Co.	
Add	ress: <u>300 Ke</u>	114 Road -PE)B 223 Phst	
		95-1072	, , _	
Plea Thai	se add any additional nk you for taking the ti	comments on a separate pie me to complete this question	ece of paper and attach it to this form. nnaire.	
**A		d envelope is included for you		
	Tund	erstand th	e need to consider this	closure
u	muer, i	+ will tale	away from the comme	enites
) n .	osphen &	The villag	۷.	
				5



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly **Daily Postal Services** W a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation □ g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗹 Yes a. Making permit mailings No 🔲 Yes 🗹 b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗀 forms, such as tax forms Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 🗗 Yes persons with disabilities, etc. If yes, please explain: _ No 🗆 Yes 🗌 d. Other If yes, please explain:





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hours	while traveling to or from work, s	shopping, or for person
		Yes 🗆	No 🗹	
	If yes, which offices _			
3.	For which of the follow these services?	ving do you leave your community ماد نه جاریا	? (Check all that apply.) Where	do you go to obtain
	Shopping	\$ /		
	Personal needs \			
	Banking	₩		
	Employment			-
	Social needs	1		
4.	Do you currently use lo	ocal businesses in the community		
		Yes ☑	No 🗆	
	If yes, would you contin	nue to use them if the post office i	s discontinued?	
		Yes 🗌	No 🔽	
Nan (plea	ne: ase prii			
Add	ress:			
Tele	phone	_ Date:	4/1/2011	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** \square a. Buying stamps 团 b. Mailing letters П Ø c. Mailing parcels П Ø d. Picking up post office box mail 四 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature 口 П confirmation \\ g. Sending Express Mail h. Buying stamp collecting **7** material Other postal services: No ☑ Yes □ a. Making permit mailings No **☑** Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government Yes ☑ No 🗔 forms, such as tax forms No 🗹 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🗹 Yes 🗌 persons with disabilities, etc. If yes, please explain: No 🔲 Yes 🔲 d. Other If yes, please explain: _____

Note: Using the main past office wooded be a great inconsensence with regard to extra time for travel, not to mention additional milesse which increases feel consumption.



TERSA COLE - FIRST BANK PO BOX 151 Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for personal
		Yes No No
	If yes, which offices	
3.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
,	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently use	ocal businesses in the community?
		Yes ☑ No □
	If yes, would you con-	nue to use them if the post office is discontinued?
		Yes ☑ No □
Nan (plea	ne: Teresa ase print your name)	Cole, Manager
Add	ress: <u>Po Bo)</u>	151, Pinehurst, NC 28370
Tele	phone number: 910	295-5524 Date: 3-28-11
Pipa	se add any additional	

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Re: PINEHURST VILLAGE STATION, NC 28374

To Whom It May Concern:

The Post Office is very important to the viability and survival of our small village. We know the Postal Service is undergoing cutbacks like every other business in our area. We have seen many of our local merchants, small shops and restaurants affected by the economic downturn and several who have recently closed. We fear that closing the village station would only add to the loss of even more people and foot traffic in town. There has already been a sharp decrease in activity as well as tourists in town and we fear this will only add to the further decline of business for all concerned.

We are one of four financial institutions in town who use your services daily. We can walk to the Post Office and transact our business. Not having this would be quite an inconvenience for us here. This would mean rather than an employee being out of the office for 5 minutes it could take up to 30 minutes. Even though the distance is only 1.9 miles you point out in your letter, it's not always a quick trip to reach the Pinehurst Main Office due to traffic and congestion issues. However we would be interested in street delivery if it were offered to the local businesses.

We have always received a high level of service from your employees even though the staffing numbers have been cut over the years. During high volume times of the year, it is not uncommon for the line to reach the outer perimeters of the building. Customers are not always happy about standing in a long line but would much prefer to wait rather than lose this convenient location.

We appreciate your time and consideration in this matter.

Sincerely,

Teresa T. Cole

Tanch Manager
HNEHURST VILLAGE
10 CHINQUAPIN ROAD
P.O. BOX 151
PINEHURST, NC 28370-0151
910-295-5524
FAX 910-295-3496
www.FirstBancorp.com

rem Cole





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?					
		Yes □	No To			
	If yes, which offices			_		
				- -		
3.	For which of the foll these services?	owing do you leave your community	y? (Check all that apply.) Where do you go to ob	otain		
	Shopping	X Sou Pines				
	Personal needs			•		
	Banking			•		
	Employment	$\Delta L = \Delta L = \Delta L$				
	Social needs					
4.	Do you currently use	e local businesses in the community	?			
		Yes	No 🗆			
	If yes, would you co	ntinue to use them if the post office	is discontinued?			
		Yes	No 🗆			
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plea	ase					
Add	res					
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ele	ph					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

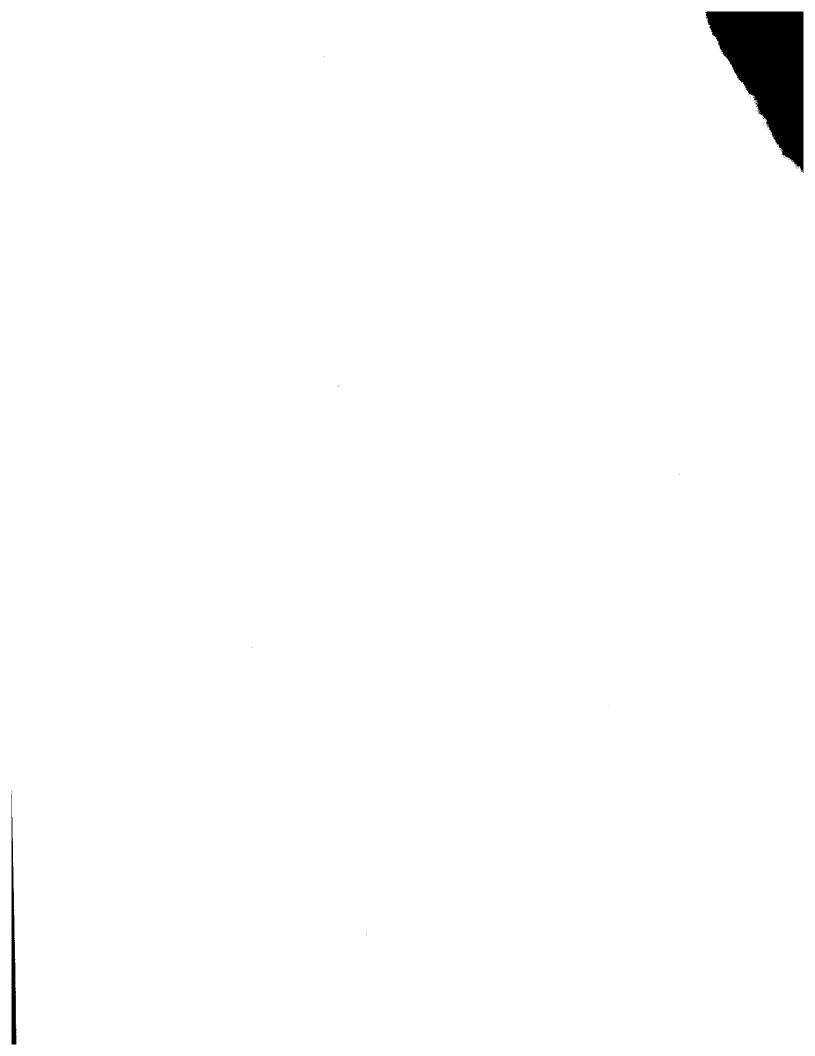
^{**}A prepaid, preaddressed envelope is included for your convenience.

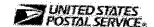


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I understand the need to save money, but could the Pinehurst Village Station stay could the Pinehurst Village Station stay open for people to get their mail from the bat and go to the mail office to the bat and go to the mail office to purchase stamps, pick up packages, exc. Furchase stamps, pick up park and then It is very convicient to park and then It is very convicient to park and then walk to everywhere you reed to go along walk to everywhere you reed to go along walk to everywhere you read.

3-3011





EILEEN HELTON - SCOTTISH HERITAGE USA 315 N. PAGE RD. PINEHURST, NC 28374

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr



2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for persona
		Yes ☐ No ☐
	If yes, which offices	
3.	For which of the foliothese services?	ving do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Larger retail Stores (SAM'S MACY'S etc)
	Personal needs	Dr. Visite (specialized when referred)
	Banking	
	Employment	
	Social needs	
4.	Do you currently use	ocal businesses in the community?
		Yes ☑ No □
	If yes, would you con	nue to use them if the post office is discontinued?
		Yes No (
	ne: <u>Elleen</u> He ase print your name)	0 5 1 1
Add	ress: <u>315 N</u>	PAGE RO, Pinehurst NC 28370
Tele	phone number: 29	5 4448 Date: 33/11
Plea	ise add anv additional	Omments on a congrete pipes of parameters to the congrete pipe of paramet

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters			. 🗆	
c. Mailing parcels		Ø		
d. Picking up post office box mail	d			
e. Buying money orders		_		
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:		,		
a. Making permit mailings	١	′es ☑	No □	
b. Using postage meter	١	res 🗹	No 🗆	
Nonpostal Services				
 Picking up government forms, such as tax forms 	•	Yes □	No 🛛	
b. Using for school bus stop	•	Yes 🗌	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	,	Yes 🗌	No 🖸	
If yes, please explain:				
d. Other		Yes 🗌	No 🗆	
If yes, please explain:				

We use this post office for business purposes. The main post office is out of our way and we only use it for bulk mailing. We have to pay our employees mileage when they use the main post office. We do not have to pay mileage when our employee uses the Village Station because it is on route to home.

Closing the Village Station will add more time to our employee's workday and add additional cost to our budget.

We are a non-profit organization and need to watch our spending.





DEBORAH BARR- PINEHURST CIVIC GROUP 20 CEDAR WOOD CT PINEHURST, NC 28374

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	s hours while traveling to or from work, shopping, or for persona	
		Yes □	No 🗹
	If yes, which offices		
3.	For which of the follothese services?	wing do you leave your co	mmunity? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs	O	
	Banking		
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the co	mmunity?
		Yes 🎦	No 🗀
	If yes, would you con	tinue to use them if the po	st office is discontinued?
		Yes 🛛	No 🗆
Nar (ple	ne: <u>Jehorah</u> ase print your name)	Borr Pin	pharst Civic browp Pinchurst 28374 Date: 3/09/2011
Ado	Iress: <u>20 (ea</u>	las Wood G	Pinchurst 28374
Tele	ephone number: <u>2/5</u>	5-0695	Date: 3/09/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Buying stamps	Buying stamps	Adulting letters	ital Services	Daily	Weekly	Monthly	Never
Mailing letters	Mailing letters	Adailing letters Adailing parcels Adailing parcels Adailing parcels Buying money orders Buying money orders Buying special services, including partified, registered mail, insured mail, leflivery confirmation, or signature confirmation. Bending Express Mail Buying stamp collecting material Buying stamp collecting Buying stamp	stal Services	_	-	_	
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Buying money orders	Buying money orders	Buying money orders		<u> </u>			_
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail Buying stamp collecting material her postal services: Making permit mailings Yes No Using postage meter Picking up government forms, such as tax forms Using for school bus stop Assisting senior citizens, persons with disabilities, etc.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail Buying stamp collecting material her postal services: Making permit mailings Yes No Using postage meter Picking up government forms, such as tax forms Using for school bus stop Assisting senior citizens, persons with disabilities, etc.	bothalning special services, including certified, registered mail, insured mail, lelivery confirmation, or signature confirmation. Sending Express Mail Buying stamp collecting certified, registered mail, lelivery confirmation. Sending Express Mail Buying stamp collecting certified certified certified. Buying stamp collecting certified certified certified certified certified. Buying stamp collecting certified certifie	Picking up post office box mail	Ψ	Ц	L	اسية
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other Yes No yes, please explain: This is a business account. Every thing s based in the village. Users of this box walk or bike to the post office. Having to drive another location would be a major in convenien	yes, please explain: This is a business account. Every thing s based in the Village. Users of this box Walk DR bike to the post office. Having to drive a major in convenient	s post office is the heart of mish village. wy years there was not even mail delivery as age homes only had names, Not street address		11	, _L	Historica.	For
yes, please explain: This is a business account. Every thing is based in the Village. Users of this box walk or bike to the post office. Having to drive a major in convenien	yes, please explain: This is a business account. Every thing is based in the Village. Users of this box walk or bike to the post office. Having to drive a major in convenient	y years there was not even mail contract address tage homes only had names, not street address		The K	part of	Inish Villag	re.
yes, please explain: This is a business account. Every things is based in the village. Users of this box walk of bike to the post office. Having to drive a major inconvenien	yes, please explain: This is a business account. Every thing s based in the village. Users of this box walk or bite to the post office. Having to drive a major inconvenien	Tage homes only had Names, Not since	is post office is	7716 - 2	1	the state	<i>10/11 4</i> 5
yes, please explain: This is a business account. Every thing is based in the village. Users of this box walk of bike to the post office. Having to drive a major inconvenien	yes, please explain: This is a business account. Every thing is based in the village. Users of this box walk or bite to the post office. Having to drive another location would be a major inconvenient		is post office is any years there w	Vas No	of ever	mail delive	ary as



AVESTRA LLC PO BOX 1590 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



If yes, which offices 3. For which of the following do you leave your community? (Check all that apply.) Where do you go these services? Shopping Personal needs Banking Employment Social needs 4. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No		Yes	No 🖸	
these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes \(\sum \) No \(\sum \) If yes, would you continue to use them if the post office is discontinued? Yes \(\sum \) No \(\sum \)	If yes, which offices			
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No			(Charle all that apply) Where do ye	v. aa ta abta
Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No No No No No No N		wing do you leave your community:	Check all that apply.) Where do yo	d go to obta
Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No No No No No No N	Shopping	<u> </u>		
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No No No O	Personal needs	2		
Social needs Do you currently use local businesses in the community? Yes No \[\text{If yes, would you continue to use them if the post office is discontinued?} Yes \[\text{No } \[\text{No } \[\text{In the post office is discontinued?} \]	Banking	a		
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No	Employment			
Yes ☑ No ☐ If yes, would you continue to use them if the post office is discontinued? Yes ☐ No ☐	Social needs	E		<u> </u>
If yes, would you continue to use them if the post office is discontinued? Yes No	Do you currently use		?	
Yes 🗍 No 🗍		Yes 🖸	No 🔲	
	If yes, would you con	tinue to use them if the post office i	s discontinued?	
A. 1000 00 11 C		Yes	No 🗌	
ame: Huestra LLC, lease print your name)	ne: Auest	ra LLC.		
ddress: P. O. Box 1590 and 1501971	lress: 🔻 🗸 .	Box 1590	and 15 19	76
elephone number: 900 - 295-0004 Date: 25 3 21 20 11	ephone number: <u>W</u>) -295-0004 Date:	2013/2n/2011	
lease add any additional comments on a separate piece of paper and attach it to this form. hank you for taking the time to complete this questionnaire.			paper and attach it to this form.	
A prepaid, preaddressed envelope is included for your convenience.	prepaid, preaddresse	d envelope is included for your con-	venience.	

four away from our businesses.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				Æ
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	: 	No 🗹	
b. Using postage meter	Yes	□	No 🕡	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	; 	No ☑	
b. Using for school bus stop	Yes	s 🗆	No 🖸	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	; 	No 🖵	
If yes, please explain:				
d. Other If yes, please explain:		s 🗆	No 🗖	





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

UNITED STATES POSTAL SERVICE Hwy 5 1+ seems till the waterner is an annoyance -2-

2.	Do you pass anothe needs?	r post office during business I	nours while traveling to or from work, shopping, or for persor	al
		Yes	No 💢	
	If yes, which offices			
3.	For which of the follothese services?	owing do you leave your com	munity? (Check all that apply.) Where do you go to obtain	
	Shopping	pr 50. Mus 2	Aberdeen	
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the com	munity?	
		Yes □X	No 🗆	
	If yes, would you co	ntinue to use them if the post	office is discontinued?	
	_	Yes 📈	No 🗆	
	me: ase print			
Ade	dress: _			
Tel	ephone number:		Date: 3/89/11	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Daily Weekly Monthly Never **Postal Services** \mathbf{X} a. Buying stamps П 囡 b. Mailing letters c. Mailing parcels d. Picking up post office box mail <u>/</u>[Z]\ e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature (D) \Box confirmation 內 g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes 🗌 No 🂢 Making permit mailings Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government No ₽ forms, such as tax forms Yes 🗌 No 121 Yes 🔲 b. Using for school bus stop c. Assisting senior citizens, No 10 Yes persons with disabilities, etc. If yes, please explain: _ Yes 🗌 No 🗌 d. Other main post office in down town If yes, please explain: ________ most conventent for me the down town office io cation. Also I take packages their daily for the company I work for & it's so easy to just walk them their vs having to centre them to the main office on they 5. Not to mention now friendly the staff is in the downteun Village compared to Huy 5. The staff makes it in to go to the post office on the village of act





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Sincerely,

CRAIG KINLAW
Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another needs?	r post office during b	ousiness hours whi	le traveling to or from w	ork, shopping, or for p	ersonal
		Yes [No 🔀		
	If yes, which offices		·		-	-
	-		, MI			•
3.	For which of the follothese services?	owing do you leave y	your community?	(Check all that apply.) \ Kin / Mile	Where do you go to ob	Postotlice
	Shopping					
	Personal needs	□				-
	Banking					-
	Employment					-
	Social needs		,			-
4.	Do you currently use	e local businesses ir	the community?			
		Yes 1	%	No □		. 110
	If yes, would you co	ntinue to use them i	f the post office is	discontinued? $\mathcal{D}\mathcal{B}$	iontinuing seri	vice of the
		Yes		No 🔀	Pinehuvst U	lillage station
					·	vice of the lillage station will bethe
	me: ease prin					ruin of the
Δd	dress:					
, tu				-11		Village and tithas
Te	lephone			3/25/1 <u>/</u>	luha	tithas
Pie Th	ease add any addition ank you for taking the	al comments on a s time to complete th	eparate piece of pairs is questionnaire.	aper and attach it to this		for for years art of the village
** <i>P</i>	prepaid, preaddress	ed envelope is inclu	ded for your conve	nience. It is an	nintegral po	art of the village
•	The past of	Hice 15°	the Cove	of the l	VIllage an	rd
	an es	n i La	er busir	ess and	personal	
	We as a	11 01 00	o pour	from the	Donahurst	
	mailings	and pi	ck ups	10 me	office of	12at
	Village H	ation. C	lose anoi	ther pos	la a aus	· Pat postoffice
/-	s not used	a - bud	Please	don't Cl	use our	position



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X b. Mailing letters X X c. Mailing parcels d. Picking up post office box mail X M N/A e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation X g. Sending Express Mail X h. Buying stamp collecting material Other postal services: No 🔲 a. Making permit mailings Yes 🔲 b. Using postage meter Yes No 🔲

Nonpostal Services			
Picking up government forms, such as tax forms	Yes 🗌	No 🔀	
b. Using for school bus stop	Yes 🗌	No 🔀	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes 💢	No 🗆	,
If yes, please explain: I am in daily and help senior to ITT-would be a sham the senior citizens	the Pirehurs cifizens in take package e to take t that live do	t Village Sto and oid of is to their his post service se to the vill	tion the car etc. ice fri lage.
d. Other	Yes □	No 🗆	<i></i>
If yes, please explain:			





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for persor needs?					
		Yes	No 🔼			
	If yes, which offices	3				
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use local businesses in the community?					
		Yes 🔯	No 🗀			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes □	No ⊠			
	me: ease print					
Αd	dress: _					
Tel	ephone	_ Date:	3/28/11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps	Ø			
b. Mailing letters	×			
c. Mailing parcels		Ø		
d. Picking up post office box mail	>			
e. Buying money orders				X
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		DX		
g. Sending Express Mail		Ž		
h. Buying stamp collecting material				Ø
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔼	
b. Using postage meter		Yes 🗆	No 🔼	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗵	
b. Using for school bus stop		Yes 🗌	No 🔯	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No □	
If yes, please explain:				
d. Other		Yes □	No 💢	
If yes, please explain:				

because it was lis unique and I

Could wark to get mail, shop

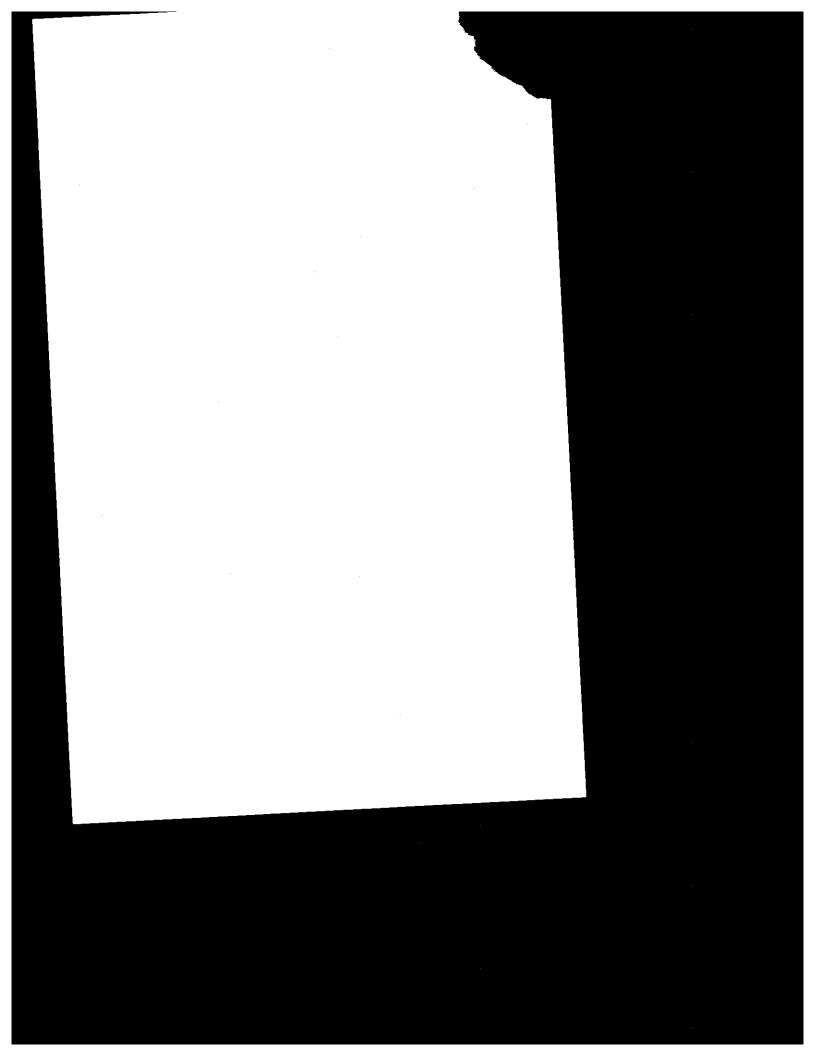
Meet Friends for lunch.

The P.O. is a community center.
You never know who you will see Often someone you've been out of
touch. with.

Please don't close a contributing part of the uniquenes and source well being 9 our Village -



Making the Difference[™] 1-888-SRA-4543 • SRAonline.com







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Manager, Post Office Operations 2901 Scott Futrell Dr

	Yes 🗌	ı "×⊓	
If yes, which office	ces		
			 -
	0.111		
For which of the these services?	following do you leave yo	our community? (Check all that apply.) Where o	lo you go to obta
Shopping			
Personal needs	-		
Banking	<u> </u>		
Employment		(1) (1) (290	
Social needs	. 🔲	/ The	
. Do you currently	use local businesses in t	the community?	
	Yes	No □	
If yes, would you	ι continue to use them if t	he post office is discontinued?	
	Yes 🗖	K No □	
lame: olease			
Addres			
elepho			

I use the Village Station all the time.

I work for BOA in The Village also!

So - We use the Village Station for all our Postal Needs!

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps		本		
b. Mailing letters	Ħ			
c. Mailing parcels			×	
d. Picking up post office box mail	A			
e. Buying money orders				风
 f. Obtaining special services, including certified, registered mail, insured mai delivery confirmation, or signature confirmation 	il,		X	
g. Sending Express Mail			A	
h. Buying stamp collecting material				×
Other postal services:				,
a. Making permit mailings	`	∕es □	No ₹	
b. Using postage meter	١	∕es □	No 🗖	
Nonpostal Services			•	
Picking up government forms, such as tax forms	`	∕es □	No	
b. Using for school bus stop	`	res 🗌	No 💢	
c. Assisting senior citizens, persons with disabilities, etc.	•	∕es □	No X	
If yes, please explain:				
d. Other	•	Yes 🗌	No	
If yes, please explain:				
•				





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personneeds?						
		Yes	No 💢				
	If yes, which offices						
3.	For which of the follo these services?	wing do you leave your community?	(Check all that apply.) Where do you	u go to obtain			
	Shopping	□ Most Lucal - So	ome online				
	Personal needs	□ ALL LOCAT					
	Banking	- ALL LOCAL					
	Employment	□ None					
	Social needs						
4.	Do you currently use	local businesses in the community?					
		Yes 🖪	No 🗆				
	If yes, would you con	tinue to use them if the post office is	discontinued?				
		Yes 🗹	No 🗆				
	me: ease prin						
Ad	dress:						
Tel	ephone						

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There is A FEDEX FACILLY close by.

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Weekly Monthly Daily **Postal Services** 刄 a. Buying stamps 图 b. Mailing letters 囟 c. Mailing parcels 汝 d. Picking up post office box mail SITE PO Closes, I, Will e. Buying money orders 汝 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting D material Other postal services: No TA Yes a. Making permit mailings No 🔀 Yes 🔲 b. Using postage meter Nonpostal Services a. Picking up government No D Yes 🔲 forms, such as tax forms No X Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🔀 Yes persons with disabilities, etc. If yes, please explain: No 🔲 d. Other If yes, please explain: Posting And





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?					
		Yes	No M			
	If yes, which offices	-		_		
				-		
3.	For which of the foll these services?	lowing do you leave your communi	ty? (Check all that apply.) Where do you go to o	obtain		
	Shopping	Aberdeen +	Southern Pines	_		
	Personal needs			_		
	Banking			_		
	Employment	<u> </u>		_		
	Social needs					
4.	Do you currently us	e local businesses in the communi	ty?			
	•	Yes 🔀	No □			
	If yes, would you co	ontinue to use them if the post offic	e is discontinued?			
		Yes 🗌	No Inotas much			
	me: ease p			_		
٩d	dress					
				_		
ГеІ	epho					

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			M	
b. Mailing letters		M		
c. Mailing parcels			×	
d. Picking up post office box mail	Z			. 🗆
e. Buying money orders				198
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			™	
g. Sending Express Mail				×
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Y	es 🗌	No 🗷	
b. Using postage meter	Υ	es 🗌	No 🌌	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗌	No M	
b. Using for school bus stop	Y	es 🗆	No 🔽	
c. Assisting senior citizens, persons with disabilities, etc.	Y	es 🗆	No ⊾	
If yes, please explain:				
d. Other	Y	es 🗌	No 🗹	
If yes, please explain:				





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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for peeds?				
		Yes □	No 🙇		
	If yes, which office	s			
3.	For which of the fo these services?	llowing do you leave your community	? (Check all that apply.) Where do y	ou go to obtain	
	Shopping	Douten Piner, Al	reiden, Fayetteville	,	
	Personal needs	X Aberdeen, + Sou	serdien, Fayetteville		
	Banking	Deglatown			
	Employment				
	Social needs	& Southern Rines,	aberdeen, Penibluff		
4.	Do you currently us	se local businesses in the community	?		
		Yes 🔀	No 🔲		
	If yes, would you o	ontinue to use them if the post office	is discontinued?		
		Yes 🔀	No 🗆	•	
	me: ease p				
Ad	dress				
Tel	epho				

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Daily Weekly **Postal Services** X a. Buying stamps X. b. Mailing letters c. Mailing parcels **Z** d. Picking up post office box mail X e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature Z confirmation П g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes"X No 🔲 a. Making permit mailings Yes 🗌 No 🔯 b. Using postage meter **Nonpostal Services** a. Picking up government No □ forms, such as tax forms Yes 🔀 No 🔼 Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, No 🗌 Yes persons with disabilities, etc. If yes, please explain: ccal State Yes 📉 No 🗌 d. Other board If yes, please explain:

additional Comments to Postal Customer Questionnaire

We use the Pinehurst Village Station Post office on a daily basis. If required to use the Blake Blad Post office we would be required to drive approximately (5) five miles lound trip as opposed to a much shorter (1/2) one and one-half mile sound trip to the Village station Post office.

This longer trip on a daily basic to Blake Blod. on an increasingly congested and dangerous seededays by Two Very senior Citizens, instead of the shorter and safer trip to the Village Station, results in an unecessary Cost and danger to our physical Well being.

We believe these observations to be Twe not only for us but also for a great number of our follow Pineheust Citizens. 3/31/2011

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr

2.	. Do you pass another post office during business hours while traveling needs?	to or from work, shopping, or for pe	ersonal
	Yes	No 🔽	
	If yes, which offices		
3.	th		ain
	Shopping Aberdeen, Suther Pill Personal needs Aberdeen Banking Decal in the Village)	
	Personal needs A Devdee \(\text{V}\)		
	Banking _ Local in the Village	<i>'</i>	
	Employment		
	Social needs local in Village		
4.	. Do you currently use local businesses in the community?		
	Yes If yes, would you continue to use them if the post office is discontinue	NO [] d? Probably reduce	d vama tica
	Yes □	No 🗆	
	lame: olease print your na		
Add	ddress:		
Tel	Telephone number	31/2011	
Ple Tha	Please add any additional comments on a separate piece of paper and attinank you for taking the time to complete this questionnaire.		
**A	*A prepaid, preaddressed envelope is included for your convenience.	hour and hu	Sl
	the village fost offer is a la part of the pivelinest village fost offer is a la part of the pivelinest village of the piv	community.	
	It has a veel sense of	,	



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		<u>,</u> ø		
b. Mailing letters				
c. Mailing parcels		ø		
d. Picking up post office box mail	Ø			
e. Buying money orders				Ø
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				, 🗆
g. Sending Express Mail			Ø	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings		Yes	No 🗌	
b. Using postage meter		Yes 🔟	No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🔽	No 🗆	
b. Using for school bus stop	· ·	Yes	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 		Yes	No 🔟	
If yes, please explain:				
d. Other If yes, please explain: Adviso c	i A	Yes D mailing parcels,	No □ expvels	mail, providy
			-	





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		Yes 🗌	No 🗖			
	If yes, which offices	3				
3.	For which of the foll these services?	lowing do you leave your commu				
	Shopping	Werdle	r Southain	Time		
	Personal needs	□				
	Banking					
	Employment					
	Social needs					
4.	Do you currently us	se local businesses in the commu	unity?			
		Yes •	No 🔲			
	If yes, would you co	ontinue to use them if the post of	fice is discontinued?			
		Yes	No 🗆			
	me:ease print your					
Ad	dress:					
Тę	lepho n e num					

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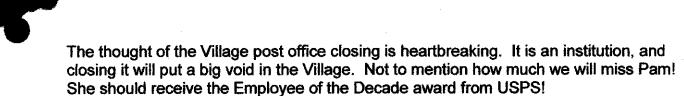


2.	Do you pass anothe needs?	er post office during	business hours while		k, shopping, or for personal
		Yes	_	No X	
	If yes, which offices	<u></u>	•		
				•	
			*		<u> </u>
3.	For which of the foll these services?	lowing do you leave		Check all that apply.) WI ONE ー	nere do you go to obtain
	Shopping	₩ 2×8×3			
	Personal needs				
	Banking		, a		
	Employment				
	Social needs	<u> </u>			
4.	Do you currently us	se local businesses i	in the community?		
		Yes	Ĭ	No 🗌	
	If yes, would you co	ontinue to use them	if the post office is d	iscontinued?	
		Yes		No 🔀	
	me: _ ase p				
Add	dress				
Tel	epho	•	a	/-/	
Ple Tha	ase add any additior ank you for taking the	nal comments on a satime to complete the	separate piece of par his questionnaire,	per and attach it to this fo	orm.

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Also, I always mail my packages there because I go to pick up my mail every day. If it closes, I will start using <u>UPS</u> because it will be more convenient for me.

The main post office is out of the way, and I will probably cancel the P.O. Box we have had for 18 years! The thought of it makes me want to cry.





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		Yes	No 🔼		
	If yes, which offices				
3.	For which of the folkothese services?	owing do you leave your co	ommunity? (Check all that app	ly.) Where do you go to obt	ain
	Shopping	1 N/a-2	most a shape	<u> </u>	
	Personal needs	≥ Sathern	Pued, aborde	er	
	Banking	A Pirkhur	st Village		
	Employment	□ Sadlow	- Pries		
	Social needs	12 Holy Petros	testival your new	Kyling, holida	ef prades.
4.	Do you currently use	e local businesses in the co	Miles of Pinchus	1. D	• •
		Yes ⊠	No 🗌		
	If yes, would you co	ntinue to use them if the pe	ost office is discontinued?		
		Vec 🔽	No 🗆		
	me: ease prir				
Ad	dress:				
Tel	lephone				

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			Yes 🗌			No)				
	If yes, which offices								-	
3.	For which of the folk these services?	owing do you	leave your c	ommunity?	(Check all	that apply.)	Where do y	ou go to ob	otain	
	Shopping							***************************************	-	
٠	Personal needs								-	
	Banking							w	-	
	Employment	麥							-	
	Social needs								-	
4.	Do you currently use	e local busine	esses in the c	ommunity?						
			Yes 🔀			No 🗌				
	If yes, would you con	ntinue to use	them if the p	ost office is	discontinue	ed?	ike to	CR7	ace	- ne
			Yes 🗌		The manufacture of the second	No 🔲	bus	mess	done /	المراصل
	me: _							ore	Stop	7
(pie	ease pr									
Ad	dress					<u> </u>			_	
Tel	lephor			te: _	4/1/1	<u> </u>				

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		Yes 🗌	No 🔀		
	If yes, which offices _				
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?				
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently use local businesses in the community?				
		Yes X	No 🗆		
	If yes, would you con	tinue to use them if the post off	ce is discontinued?	SOME	
		Yes 🗌	No 🗌	•	
(ple	me: ease print your name) dress:	*** *** ** **	* * * * * * * * * * * * * * * * * * *		
	lephone number:	Da			

MAMY, MANY OF US USE THE VILLAGE POST-OFFICE EVERY DAY. It IS THE HUB OF THE VILLAGE AND IS VITAL TO THE HISTORIC CHARACTER OF THE VILLAGE AND BUSINESSES IN THE VILLAGE.

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		Yes □	No ₩			
	If yes, which offices					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
4.	Do you currently use local businesses in the community?					
	·	Yes 🖼	No 🗆			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes □	No 🗹			
	nme: ease print yo					
Ad	dress:					
Te	lephone nu					

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		Yes ☐ No 🔀	
	If yes, which offices		- -
3.	For which of the follothese services?	owing do you leave your community? (Check all that apply.) Where do you go to o	
	Personal needs		_
	Banking		_
	Employment		-
	Social needs		-
4.	Do you currently use	e local businesses in the community?	
		Yes ► No □	
	if yes, would you co	ntinue to use them if the post office is discontinued?	ably not
		Yes \(\text{No } \text{No } A op down for w	a P'hurst-
Naı (ple	me ease	Yes No	Aberdeen.
Add	dre		_
Tel	epi		

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	Yes □	No D
If yes, which offic	ces	
3. For which of the these services?	following do you leave your commur	ity? (Check all that apply.) Where do you go to obtain
Shopping	NZ	· · · · · · · · · · · · · · · · · · ·
Personal needs		
Banking		
Employment		
Social needs	—	
4. Do you currently	use local businesses in the commun	nity?
	Yes 🗖	No 🗆
If yes, would you	u continue to use them if the post offi	ce is discontinued?
	Yes N	No ˙□
Name: _ (please pri		
Address:		. (.) 14
Telephon	a	te: 41 11
	tional comments on a separate piece	

It will be an awful customers incovering bor me a my customers incovering bor me a my customers the Rost other was consolitable.

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d. Other	Yes □	No 🗌	
If yes, please explain:			
			





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		Yes ☐ No ☐				
	If yes, which offices	Yes I No [
3.	For which of the follothese services?	ving do you leave your community? (Check all that apply.) Where do you go to obtain				
	Shopping	d				
	Personal needs					
	Banking	<u> </u>				
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes ☑ No □				
	If yes, would you co	inue to use them if the post office is discontinued?				
		Yes No majle?				
	me: ease print y					
Ad	dress:					
Те	lephone n	April & Zas				
Ple	ease add any addition	comments on a separate piece of paper and attach it to this form.				

Great comments bonding at local
post office. A friendly meeting place.

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If yes, please explain:

Postal Customer Questionnaire

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		Yes	No 🔀	
	If yes, which offices		<u>-</u>	
				•
3.	For which of the follothese services?	owing do you leave your commu	nity? (Check all that apply.) Where do you go to ob	tain
	Shopping			
	Personal needs			
	Banking			
	Employment		100-000	
	Social needs			
4.	Do you currently use	e local businesses in the commu	ınity?	
		Yes 💆	No 🗆	
	If yes, would you con	ntinue to use them if the post of	fice is discontinued?	
		Yes	No ⊠ `	
	me: ease print you			
Ad	dress:			
Tel	ephone num			

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Postal Services	Daily	Weekly	Monthly	Never

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps		K		
b. Mailing letters		Ģ		
c. Mailing parcels			₽	
d. Picking up post office box mail		Å		
e. Buying money orders				Ŋ.
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				ĪΧ
g. Sending Express Mail				×
h. Buying stamp collecting material			Þ	
Other postal services:				
a. Making permit mailings	Yes	s 🗌	No 🌠	
b. Using postage meter	Yes	s 🗌	No 15/2	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗌	No 🗆	
b. Using for school bus stop	Yes	s 🗌	No 🗆	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🗆	
If yes, please explain:		:		
d. Other	Ye	s 🗆	No 🗆	
If yes, please explain:				

Phease do not Close the Village office. If it closes I would not support the Shops in the area and shop other places. This close would have big impact on the village!





Dear Postal Service Customer.

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	er post office during business ho	urs while traveling to or from work, sho	pping, or for personal
		Yes 🗌	No D	
	If yes, which offices AND 17 US dain	will be very	to day opera	tions
3.	For which of the foll these services?	owing do you leave your commu	nity? (Check all that apply.) Where d	o you go to obtain
	Shopping	A OCCUSION	ally	
	Personal needs			
	Banking			
	Employment		***	
	Social needs			
4.	Do you currently us	e local businesses in the commi	unity?	
		Yes 🂢	No 🗆	
	If yes, would you co	ontinue to use them if the post of	fice is discontinued?	
		Yes 炬	No 🗆	
	me: _ ease pi			
Ad	dress			
Te	lephoi			

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 风 b. Mailing letters c. Mailing parcels 図 d. Picking up post office box mail e. Buying money orders 风 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature X confirmation g. Sending Express Mail X h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes No 🔯 b. Using postage meter Yes **Nonpostal Services** a. Picking up government No 🔯 Yes forms, such as tax forms No 🔽 b. Using for school bus stop Yes c. Assisting senior citizens, No X persons with disabilities, etc. Yes If yes, please explain: __ d. Other Yes If yes, please explain:





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		Yes 🗌	No 💢			
	If yes, which offices					
3.	For which of the follothese services?		(Check all that apply.) Where do you			
	Shopping	1 Olmstead	Village Loures - 15 11 - Pinecrest S not Village + Traff	5/501 South		
	Personal needs		11 1 - PinecresT S	happing Center		
	Banking	I BB+T-Pinehu	not Village + Traff	ic Civile		
	Employment	- Retired	<u> </u>			
	Social needs	Ir_ ALL Over				
4.	Do you currently use	e local businesses in the community?	•			
		Yes 🗹	No 🗆			
	If yes, would you con	ntinue to use them if the post office is	s discontinued?			
		Yes	No X			
	nme: _ ease pr					
Ad	ldress:					
Te	lephoi					

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels			Ø	
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				B
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 🛚	
b. Using postage meter	Yes	s 🗆	No ⊠	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🔀	
b. Using for school bus stop	Yes	s 🗌	No ໘	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗆	No ∑ ⁄	
If yes, please explain:				· · · · · ·
			<u> </u>	
d. Other	Yes	s 🗆	No □	
If yes, please explain:				





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2901 Scott Futrell Dr Charlotte, NC, 28228-9980



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		Yes	No 汉	
	If yes, which offices	·		
3.			unity? (Check all that apply.) W	
	Shopping			
	Personal needs	O		
	Banking			
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the comm	unity?	
		Yes 💢	No 🗆	
	If yes, would you o	ontinue to use them if the post o	ffice is discontinued?	
	_	Yes 🔀	No 🗆	
	me: ease print your name)			
Ad	dress:			
Tel	ephone number:		Pate: 4/4/2011	
Pie Th:	ease add any addition ank you for taking the	nal comments on a separate pied e time to complete this questionr	ce of paper and attach it to this for a contains.	orm.

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters X c. Mailing parcels Ø d. Picking up post office box mail 凕 e. Buying money orders 馭 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No **⊡**∕ a. Making permit mailings Yes 🔲 b. Using postage meter Yes No □ **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🔲 b. Using for school bus stop Yes No 🕡 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔀 No 🗌 d. Other Yes No 🔲 If yes, please explain:





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	Yes □	No 🗹	
If yes, which offices _	_	• •	
ii yes, willon onices _			
For which of the follow these services?	ving do you leave your comn	nunity? (Check all that apply.) Where	do you go to obta
Shopping	* Kaleigr)	
Personal needs	& Kaluigh		
Banking	X Souther	U Pines evinely	UST .
Employment	X The Uil	lage of PInchul	71
Social needs	X SPEPH		
l. Do you currently use	local businesses in the com	nunity?	
	Yes	No □	
If yes, would you cont	tinue to use them if the post	office is discontinued?	
	Yes 🗌	No	
Name:			
please p			
Address			
Falanha			
Telepho			
ੀease add any additional Γhank you for taking the ti	l comments on a separate pi ime to complete this questio	ece of paper and attach it to this form. nnaire.	
**A prepaid, preaddressed	d envelope is included for yo	ur convenience.	./.
Th. mest	Hicewith	eheartagthe U	111450
it would m	habe more so	ensete stop sat	anday
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DOST OFFI	as like star	¿ Ether NC sho	War we
i		clothe Post Office	I



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PINEHURST RESUE

PO BOX 1432 Pinehurst, NC 28370

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2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hou	rs while traveling to or from	work, shopping, or for personal
		Yes □	No 🗓	•
	If yes, which offices			
3.		wing do you leave your commur	nity? (Check all that apply.)	Where do you go to obtain
	these services? Shopping	V Pinehuson		
	Personal needs			
	Banking	Down town	Pinehurs1	
	Employment	D Downtown	Pinehulb	
	Social needs			
4.	Do you currently use	local businesses in the commun	nity?	
		Yes 🗓	No 🗆	
	If yes, would you con	itinue to use them if the post offi	ce is discontinued?	•
	0	Yes □	No 🗹	
Naı	me: Ine hur	st Resur		
	dress:	432 Pinet	wrst Nc	2837=
Tel	ephone number:	0 295 Da	te: <u>H-1-11</u>	

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the

Postal Services Buying stamps Daily Weekly Monthly Never Buying stamps Discrete Services C. Mailing letters Discrete Services Discrete Services Discrete Services Daily Weekly Monthly Never Discrete Services Discrete Services Discrete Services Discrete Services Discrete Services Daily Weekly Monthly Never Discrete Services Discrete Services Discrete Services Discrete Services Discrete Services Daily Weekly Monthly Never Discrete Services Discrete Services Discrete Services Discrete Services Discrete Services Daily Weekly Monthly Never Discrete Services Discrete Servic		Daily			
b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.		Duny	Weekly	Monthly	Never
c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc.	a. Buying stamps				
d. Picking up post office box mail	b. Mailing letters		<u>U</u>		
e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc.	c. Mailing parcels				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	d. Picking up post office box mail	d d			
certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc.	e. Buying money orders				d/
confirmation					
h. Buying stamp collecting	delivery confirmation, or signature	_			
Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc.	g. Sending Express Mail				也
a. Making permit mailings b. Using postage meter Yes No					
b. Using postage meter No D Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. Yes No D No D	Other postal services:				
Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. Yes No	a. Making permit mailings	Yes		No 🗹	:
a. Picking up government forms, such as tax forms Yes □ No □ b. Using for school bus stop Yes □ No □ C. Assisting senior citizens, persons with disabilities, etc. Yes □ No □	b. Using postage meter	Yes		No 🗗	
forms, such as tax forms Yes No	Nonpostal Services				
c. Assisting senior citizens, persons with disabilities, etc. Yes No No		Yes		No 🖺	,
persons with disabilities, etc. Yes No No	b. Using for school bus stop	Yes		No 🗹	:
If yes, please explain:		Yes		No 🔟	
	If yes, please explain:				
		-			
	If yes, please explain:	Wa Fin	enursi	13 /na	1.1012
d. Other If yes, please explain: O(1) No D No	see drundruin an) [0~90	ce how	TS NOW -	<u> 11946</u> 70
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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for p needs?					sonal
		Yes		No XX		
	If yes, which offices					
3.	For which of the follothese services?	owing do you leave	your community?	(Check all that apply.) Who	ere do you go to obtai	n
	Shopping	X				
	Personal needs					
	Banking	X				*
	Employment					
	Social needs					
4.	Do you currently use		_			
		Yes	X	No 🗆		
	If yes, would you co	ntinue to use them	if the post office is	s discontinued?		
		Yes		No ,		
	me: ease prir					
Ad	dress:					
Tel	ephone					

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Please check the appropriate box to indic following.	ate whether y	ou used the Pinehi	urst Village Station f	or each of t
Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			\bowtie	
b. Mailing letters	X			
c. Mailing parcels			X	
d. Picking up post office box mail	A			
e. Buying money orders				ps.
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	:
g. Sending Express Mail			×	
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes		No 🔀	; !
b. Using postage meter	Yes		No 🗹	:
Nonpostal Services				i
Picking up government forms, such as tax forms	Yes		No X	:
b. Using for school bus stop	Yes		No)	; ·
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗹	
If yes, please explain:				<u> </u>
		- 1		
d. Other	Yes		No 🗌	:
If yes, please explain: MAWT.	422,006	Cow,	not with	+
	<u> </u>	22.100.201		<u>:</u>





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		Ye	s 🗌			No 🗹			
	If yes, which offices								
3.	For which of the fol these services?	lowing do you lea	ve your con	nmunity? (Check all ti	hat apply.) W	here do yo	u go to ob	tain
	Shopping	-							
•	Personal needs	□							
	Banking								
	Employment								
	Social needs								
4.	Do you currently us	se local businesse	s in the cor	nmunity?					
		Ye	s 🖽			No 🗀			
	If yes, would you co	ontinue to use the	m if the pos	st office is d	iscontinue	d?			
		Ye	s 🔲			No 🖽			
-	me: _ ase pr								
Add	dress:								
Tel	ephor								

are lower the convenience and service est

the village station - the other post office in way

out of our way and the village station is an of the

things that makes living is Princhant so special.

Pan is special and makes going to the post office

a sood experience. Please, In 14 close it!

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Monthly Never Daily Weekly **Postal Services** 团 a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation П g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes 🗌 a. Making permit mailings b. Using postage meter Yes 🔲 No II **Nonpostal Services** a. Picking up government No 🔲 Yes 🗹 forms, such as tax forms Yes 🖺 No 🔼 b. Using for school bus stop c. Assisting senior citizens, No 🗆 Yes 🗌 persons with disabilities, etc. distresse If yes, please explain: Yes 🗌 No 🖸 d. Other If yes, please explain:





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			Yes 🔲		No K	
	If yes, which offices					
3.	For which of the follothese services?	wing do you	u leave your com	munity? (Check a	ill that apply.) Where	e do you go to obtain
	Shopping	X				
	Personal needs	<u> </u>	. <u> </u>			
	Banking	□				
	Employment	□				
	Social needs					
4.	Do you currently use	e local busin	nesses in the com	munity?		
			Yes 🗖		No 🗌	
	If yes, would you co	ntinue to us	e them if the pos	t office is discontir	nued?	
			Yes 🗖		No 🗆	
	nme: _ ease pr					
Ad	ldress:					
Te	elephone number:			Date:	11	

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			X	
b. Mailing letters		这		
c. Mailing parcels		, D	Æ	
d. Picking up post office box mail	De da	enl go ú □		
e. Buying money orders				□ ra
Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation Sending Express Mail				
h. Buying stamp collecting material				D X
Other postal services:				
a. Making permit mailings	Yes		No 🖄	
b. Using postage meter	Yes		No D	
Nonpostal Services			V	
Picking up government forms, such as tax forms	Yes		No A	
b. Using for school bus stop	Yes		No 🔼	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🖄	
If yes, please explain:		:		
	· ·			
d. Other If yes, please explain:	Yes		No 🗆	

Jost The is a gallery are in the local community - like myself many do not drive or do not want to go ant on the highery. I can wolk as do attend "up town" and get the mail etc. Vistand to our Community wise the post opice to mail cards and noted dury their west. The many merchant in our vibrant "downtown" was this facility. The history value is also impuled. I am all enough to remain the Sec. 3 Slite conduct the Slite report the

our Community 1





March 25, 2011

Dear PO Box Customer, Pinehurst Village Station, NC 28374:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374 with those at the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams
Kim Williams
Officer in Charge, Pinehurst NC

80 BLAKE BLVD PINEHURST NC 28374-9998





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



	Yes 🗌	No 🔀	
	<u> </u>		
For which of the fo these services?		munity? (Check all that apply.) Where do	you go to obtail
Shopping		NEHURST	
Personal needs		/ *	
Banking	O		
Employment	-		
Social needs		PINEHURST	
Do you currently u	use local businesses in the con	nmunity?	
	Yes 🔀	No 🗌	
If yes, would you	continue to use them if the pos	t office is discontinued?	
	Yes 🗌	No 🔀	
ame: lease print yo			
ddress:			
elephone ni			
lease add any additi hank you for taking t	onal comments on a separate p he time to complete this questi	piece of paper and attach it to this form. onnaire.	
ta propoid procedero	ssed envelope is included for y	our convenience.	
A prepaid, preadure			
A prepaid, preaduce			



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps X X b. Mailing letters c. Mailing parcels স d. Picking up post office box mail X e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation ঠ্র g. Sending Express Mail X h. Buying stamp collecting material X Other postal services: a. Making permit mailings Yes 🗌 No **∑** b. Using postage meter Yes No為 **Nonpostal Services** a. Picking up government forms, such as tax forms No A Yes No X b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes X No 🔲 HANDICAPPED PEOPLE INSIDE If yes, please explain: OUTSIDE Yes 🔽 d. Other No 🗆 RO. 15 THE GATHERING CENTER PINEHURST if yes, please explain: FOR THE VILLAGE CITIZENS I WHERE THEY SUBSEQUENTLY USA THE ADJAGANT BUSINESSES. IF THE PO IS CLOSED THE EFFECT ON BUSINESSES WILL BE DISABTROUS. IT WILL NEVER BE THE SAME. 1.1.1





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		Yes 🗌	No A		
	If yes, which offices _		·		
3.	For which of the follow these services?	wing do you leave your comr	munity? (Check all that apply.) Where do you go to obta	in	
	Shopping				
	Personal needs				
	Banking	<u>/</u>			
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the com	munity?		
		Yes 🔽	No 🗆		
	if yes, would you con	tinue to use them if the post	t office is discontinued?		
		Yes □	No D		
	ame: lease print				
Ad	ddress: _				
Τe	elephone				

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		Yes □	No 🗹
	If yes, which offices		
3.	For which of the follow these services?		nunity? (Check all that apply.) Where do you go to obtain
	Shopping	50 STHONN	PINES RALEIGH
	Personal needs		
	Banking	<u> </u>	
	Employment	O	
	Social needs		
4.	Do you currently use	local businesses in the com	munity?
		Yes 🗹	No 🗔
	If yes, would you cor	ntinue to use them if the post	office is discontinued?
		Yes 🗌	No 🗹
	me: _ ease pr		
Ad	dress:		
Те	lephor		

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OUR POST OFFICE IS A PART OF THE SOCIAL

FABRIC OF OUR COMMUNITY. IT'S A GATHERING

PLACE TO VISIT, MAKE TEE TIMES & SOCIALIZE

WITH OLD FRIENDS. IT'S AVOTHER 9000 REASON

TO COME TO TOWN AND SUPPORT THE BUSINESSES

IN OUR UNIQUE VILLAGE. THERE'S A MUCH MINE

INTIMATE & WELCOMING FEELING THAN OUR NEW P.O.

ON BLOKE BLVD, PAM-THE POSTAL WORKER IS A GREAT ASSET!



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps ☑ b. Mailing letters c. Mailing parcels T d. Picking up post office box mail e. Buying money orders $\mathbf{\mathbf{G}}$ f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail П h. Buying stamp collecting material \square Other postal services: a. Making permit mailings Yes 🗌 No 🗹 b. Using postage meter Yes 🗌 No **☑ Nonpostal Services** a. Picking up government forms, such as tax forms Yes No 🗹 b. Using for school bus stop Yes 🗌 No 🗹 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No 🗹 If yes, please explain: ___ d. Other Yes 🗌 No 🔲 If yes, please explain: _





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		Yes 🗌	No 🔼			
	•					
3.	For which of the follothese services?	owing do you leave your community	? (Check all that apply.) Where do you go to obtain			
	Shopping	X				
	Personal needs					
	Banking					
	Employment					
	Social needs	凤				
4.	Do you currently us	e local businesses in the community	??			
		Yes 🗹	No □			
	If yes, would you co	ontinue to use them if the post office	is discontinued?			
		Yes □	No 🖾			
	ame: _ ease p					
Ac	ldress					
Τe	elepho		VAR 2011			

I undenstand that the P.O. needs to ell costs, but to ell out the old post office expected bee a huge low to the village Cexter. Bushost office and be the heart of the village cexter except one goes that.

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f yes, please explain:		 <u></u>	
d. Other f yes, please explain:	Yes □	No □	
- you, ploade diplain.	:		





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			Yes 🗌	No 🖟	
	If yes, which offices				
		*		•	
	For which of the follothese services?	wing do y	ou leave your commu	nity? (Cfeck all that apply.) Where do yo	ou go to obta
	Shopping *				_
	Personal needs	□			
	Banking	<u> </u>		0 11/1	···· <u></u>
	Employment		Souther	Piver, NC	
	Social needs	□			
1.	Do you currently use	e local bus	sinesses in the commi	unity?	
			Yes	No 🗆	
	If yes, would you co	ntinue to u	use them if the post of	fice is discontinued?	
			Yes	No 🔲	

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The Bost office in a ways place in our community sel has such utility use plus hestorical significani. We strong unge The U.S. Pishel Sevice to Keep our Pact other in Pinebut OPEN.



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		Yes	No 🗆		
	If yes, which offices				
3.	For which of the follothese services?	owing do you leave your communit	/? (Check all that apply.) Where do you go to obtain		
	Shopping	-			
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently us	e local businesses in the communit	y?		
		Yes 🗹	No 🗆		
	If yes, would you co	ontinue to use them if the post office	e is discontinued?		
		Yes 🗌	No 🗹		
	ame: ease				
	ldres				
Te	eleph				

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Traffic into





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2.	Do you pass anothe needs?	er post office during business hours w	hile traveling to or from work	, shopping, or for personal
		Yes 🗹	No □	Senan
	If yes, which offices	OCCASIONALLY SOUTH	BINKE OCATION	/ !
3.	For which of the foll these services?	lowing do you leave your community?	' (Check all that apply.) Wh	ere do you go to obtain
	Shopping			
	Personal needs			
	Banking	BOA IN THE VILL	nge	
	Employment			<u> </u>
	Social needs	<u> </u>		
4.	Do you currently us	se local businesses in the community	?	
		Yes 🖳	No □	
	If yes, would you o	ontinue to use them if the post office i	s discontinued? ///ost	I Kely would USE MOTHE
		Yes □	No 🖸 🧳	ILKELY WOULD USE MOTHE BANK LOCATION OF MOT GO INTO THE VILLINGS.
	ime: ease print y		_	
Ad	ldress:		-	
Te	lephone n			
-		noi comments on a senarate niece of	naper and attach it to this fo	orm.

PLEASE RECONSIDER CLOSING VILLAGE POST OFFICE.
WE BELIEVE CLOSURE WOULD HAVE AN ADVERSE
AND FAR-REACHING EFFECT ON THE VILLAGE OF PINEHURSI.

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2.	Do you pass another needs?	post office during business hours while traveling	g to or from work, shopping, or for personal
		Yes 🔲	No X
	If yes, which offices		
3.	For which of the followthese services?	wing do you leave your community? (Check all	that apply.) Where do you go to obtain
	Shopping	Sometimes	hardresson
	Personal needs	1 ? don't know	what that means I
	Banking		
	Employment		
	Social needs	_ sometimes	
4.	Do you currently use	local businesses in the community?	
		Yes 🖸	No 🗆
	If yes, would you cor	ntinue to use them if the post office is discontinu	red?
		Yes 🖽	No 🗆
	me: ase print your		
Ad	dress:		
Te	lephone num		2011

The four need to part to passed to part the ist toves her service to belonging

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters	团			
c. Mailing parcels		四		
d. Picking up post office box mail	ΙΖ Ι	. 🗆		
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		ر ۵	, ď	
g. Sending Express Mail				
h. Buying stamp collecting material				M
Other postal services:				
a. Making permit mailings	Yes		No □	
b. Using postage meter	Yes		No 📴	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗹	
If yes, please explain:	· · · · · · · · · · · · · · · · · · ·			<u> </u>
d. Other If yes, please explain:	Yes		No 🗌	
		-		





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2.	Do you pass anothe needs?	Do you pass another post office during business hours while traveling to or from work, shopping, or for personanceds?				
		Yes 🗌	No X			
	If yes, which offices					
3.	For which of the follothese services?	owing do you leave your commu	nity? (Check all that apply.) Where do you go to obtain			
	Shopping	Southern Pines,	NE			
	Personal needs	´				
	Banking					
	Employment					
	Social needs					
4.	Do you currently us	e local businesses in the commu	nity?			
		Yes X	No 🗆			
	If yes, would you co	ontinue to use them if the post of	ice is discontinued?			
		Yes	No 🔀			
	ame: _ ease prii					
Ad	ldress:					
Τe	elephone					

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d. Other	Yes 🔀	No 🗌	
If yes, please explain: When we	are in the villo	ge Post Office	(old tout tour)
getting mail we patri	onize local bus	inesses inclu	ding building have a
restaurants, etc. A	150, local com	raderie woul	d be lost
			·





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		Yes		No ⊴		
	If yes, which offices					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping	<u> </u>				
	Personal needs					
	Banking					
	Employment *					
	Social needs					
4.	Do you currently use local businesses in the community?					
		Yes		No 🗌		
	If yes, would you continue to use them if the post office is discontinued?					
	. <u> </u>	Yes		No □		
Na (pl	ame: ease print your name					
Ac	ddress:					
Τe	elephone number:					

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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes □ No D					
	If yes, which offices	The 28370 Branch was full					
	ma a	est of power (as I as 374 in					
,	you in	and as well from the					
2	For which of the folio	wing do you leave your community? (Check all that apply.) Where do you go to obtain					
3.	these services?						
	Shopping	- Punehurst Village near 28370					
	Personal needs						
	Banking	□ Ginehurt Village near 28370					
	Employment						
	Social needs	□ Resteurents in Village near 28370					
4.	Do you currently use local businesses in the community?						
		Yes No □					
	If yes, would you continue to use them if the post office is discontinued?						
	·	Yes 🗆 No 🔭					
Name:(please prin							
(pi	odoo p.ii						
Αd	idress:						
Τe	elephone						
_		al comments on a senarate piece of paper and attach it to this form.					

Please add any additional comments on a separate Thank you for taking the time to complete this questionnaire.

to drive to the 28374 Branch for all the people who walk to the 28370 Branch. There is expand the 28370 Branch. There is plenty of room to expand 28370.

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R.SMITH-FOCUS PERFORMANCE GROUP

PO BOX 1998 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?	
	Yes □ No 🗹	
	If yes, which offices	
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
4.	Do you currently use local businesses in the community?	
	Yes ☑ No □	
	If yes, would you continue to use them if the post office is discontinued?	
	Yes ☐ No ☐	
(ple	me: R. SMITH - FOCUS Ver/ON MINUS GRAND base print your name) dress: Do Box 1998 Renchal Me	
	dress: 100 11 Date: 30 MARCH 2011	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps \square b. Mailing letters V c. Mailing parcels d. Picking up post office box mail e. Buying money orders M f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings No 🗹 Yes 🗌 b. Using postage meter Yes 🗌 No 📝 **Nonpostal Services** a. Picking up government forms, such as tax forms No ☑ Yes b. Using for school bus stop Yes 🔲 № 🛛 c. Assisting senior citizens, persons with disabilities, etc. Yes № П yes, please explain: Yes No □ If yes, please explain:





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		Yes			No.		
	If yes, which offices			<u> </u>	<u></u>		
3.	For which of the follothese services?	owing do you leave	e your commu	unity? (Chec	k all that apply.)	Where do you go	to obtain
	Shopping	$\times V_{i}$	HOL	<u> </u>			
	Personal needs		1000				<u>.</u>
	Banking	$\frac{V}{I}$	mae				
	Employment	× <u>\</u>	104ge				
	Social needs	X AU	eA	- 			
4.	Do you currently us	e local businesses	s in the comm	unity?			
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	If yes, would you co	ntinue to use then	n if the post o	ffice is disco	ntinued?	. //	9
		Yes	s 🔲		No 🗌	heis Fr	regiden 714
	me: ease prin						
٨٨	dress:						
AU	uiess.						
Tel	ephone						

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INTERPRET THE CARBON PROTATION TO DRIVE.





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			Yes 🗌		No 🗹		
	If yes, which offices						
	•						
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	Shopping	⊌′			<u> </u>		
	Personal needs	□					
	Banking	□		·			
	Employment	Д					
	Social needs	-					<u> </u>
4.	Do you currently use	e local busii	nesses in the	community?			
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	If yes, would you co	ntinue to us	se them if the	post office is	discontinued?		
			Yes 🗌		No 🖵		
	me: ease print your name)						
Ad	dress:						
Te	lephone number: _						

I will not pick up my mail AT The MAIN P.O. AS it is not convient. Closings the old PO will how a very negative impact on the Village!

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				⊡ ✓
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		D		
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗹	No 🗌	
b. Using postage meter	Yes	s 🛂	No 🗆	
Nonpostal Services			ı	
Picking up government forms, such as tax forms	Yes	· • • • • • • • • • • • • • • • • • • •	No 🗆	
b. Using for school bus stop	Yes	· 🗆	No 🖳	
c. Assisting senior citizens, persons with disabilities, etc.	* Yes	. 🗆	No 🖳	
If yes, please explain:				
d. Other	Yes		No 🗌	
If yes, please explain:				
,			<u> </u>	





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Do you pass anot needs?	ther post office during business hours v	while traveling to or from work, shopping, or	tor persona
	Yes 🗌	No 🗵	
If yes, which offic			
		O (Charle all that apply) Whore do you go	
3. For which of the these services?	following do you leave your community	? (Check all that apply.) Where do you go	to obtain
Shopping	O		
Personal needs	<u> </u>		
Banking			
Employment	<u> </u>		
Social needs			
4. Do you currently	use local businesses in the community	?	
	Yes 🛭	No □	
If yes, would you	continue to use them if the post office	is discontinued?	
	Yes 🔀	No 🗆	
Name:(please prin			
Address:			
Telephone			

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a.	Buying stamps			X	
b.	Mailing letters	X			
C.	Mailing parcels				
d.	Picking up post office box mail	Ø			
e.	Buying money orders				×
f.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		×		
g.	Sending Express Mail		⋈		
h.	Buying stamp collecting material				
Ot	her postal services:				
a.	Making permit mailings	Yes	×	No 🗌	
b.	Using postage meter	Yes		No 🔀	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes	×	No 🗆	
b.	Using for school bus stop	Yes		No 🗹	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes	M	No 🗆	
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	CLIENTS AND U				<u>E</u> conse
	IT IS SMALL AND	<u> </u>	SABLE	•	
d.	Other	Yes	×	No 🗌	
lf y	es, please explain:	w(17	my	tome And	<u> </u>
	سيرم سيصر والمسم	1			





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	If yes, which offices	Blake Rd.	(Blvd.?)
3.	For which of the follo these services?	wing do you leave your communi	ry? (Check all that apply.) Where do you go to obtain
	Shopping	<u> </u>	
	Personal needs	- too vague	
	Banking		
	Employment	_ refered_	
	Social needs	□ <u>.</u>	
4.	Do you currently use	e local businesses in the commun	ty?
		Yes 🔽	No 🗌
	If yes, would you co	ntinue to use them if the post offic	e is discontinued?
		Yes 🗷	No □
		,	
	me: ease prin		
Αd	dress:		
	lephone		129/71

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps			DZ		
b. Mailing letters		Ø	₽		
c. Mailing parcels					- 1
d. Picking up post office box mail	¥				When needed
e. Buying money orders				₽	,,,,,
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation					In when
g. Sending Express Mail					Mordey
h. Buying stamp collecting material					neiles
Other postal services:			,	•	
a. Making permit mailings	Yes □		No 🗷		
b. Using postage meter	Yes □		No 🖾		
Nonpostal Services					
Picking up government forms, such as tax forms	Yes 🗆		No 🗹		
b. Using for school bus stop	Yes 🗌		No 🍱		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 🔯		
If yes, please explain:				·	
			·		
d. Other	Yes □		No. III		
if yes, please explain:	res 🖂		No 👿		
1 100; piedoc expidiii.				<u>.</u>	





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	If yes, which offices	Penchurst Main Post Here outhern Pines Joseph Mere.	
3.	For which of the folk these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain	I
	Shopping	Denolust Southern times Kerhan	u_
	Personal needs	X Timeliurat Southern times	
	Banking	X Ceneburst Southern Lines	
	Employment	Douthern Tines	
	Social needs	& finehust Southern times	
4.	Do you currently us	local businesses in the community?	
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	If yes, would you co	ntinue to use them if the post office is discontinued?	
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Na (ple	me: aase print		
Ad	dress: _		
Te	lephone		

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2.	Do you pass another needs?	post office during	business hours wh	nile traveling to or from work, shopping	, or for personal
		Yes		No 🗹	
	If yes, which offices				
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3.	For which of the follow these services?	wing do you leave	e your community?	(Check all that apply.) Where do you	go to obtain
	Shopping				
	Personal needs	<u> </u>			
	Banking				_
	Employment				
	Social needs				<u> </u>
4.	Do you currently use	local businesses	in the community?)	
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	If yes, would you con	tinue to use ther	n if the post office is	s discontinued?	
		Yes	. 🗆	No 🗹	
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Ad	ldress:				
Te	elephon				

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 Postal Services Daily Weekly Monthly Never
 a. Buying stamps

r Ostai Sei Vices	Dally	weekiy	Monthly	Neve
a. Buying stamps	Image: Control of the			
b. Mailing letters	ď			
c. Mailing parcels			Ø	
d. Picking up post office box mail				
e. Buying money orders				₫
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	ď			
g. Sending Express Mail	丘			
h. Buying stamp collecting material	卤			
Other postal services:				
a. Making permit mailings	Yes []	No ☑	
b. Using postage meter	Yes []	No ☐	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes []	No 🗹	
b. Using for school bus stop	Yes []	No 🗹	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes 🖸	1	No 🗌	
If yes, please explain:				
d. Other	Yes [1	No 🗆	
If yes, please explain:				



I have had my post office box in the Village of Pinehurst for 44 years. I can truthfully say that when I have had to go to the new post office for service (when the Village was closed), the service is very poor. They have a note on their window giving the hours of operation and more likely than not, they are not open at 8:30 AM. Also, at Christmas this past year, they gave dates their window was to be closed and two days after the last day, they still were not opened. I called them to complain and their answer was, "The window is to be closed until January 3rd." When I mentioned that the sign gave other dates, they simply replied that I was in error and hung up.

The post office in Pinehurst has been in the Village for many years and has become a daily habit to many people. I know people who live out of Pinehurst who come to that particular post office just to see their friends and neighbors. Closing it would be the greatest mistake you ever made. People are waiting for a box to open so they can have an enjoyable experience from the personnel in the Village post office—unlike the ones you hired at the new facility.

The architecture is especially becoming as part of our Village. The location is superb as the new post office is completely out of the way for most people and is very inconvenient. The new building looks like it was put out to pasture and the Village building is completely in character.

Again, closing the Village post office would be the biggest mistake you could make. Maybe a trip to Pinehurst for the ambience of the Village would help you realize what you would be doing!



Docket: 1385989 - 28374 Item Nbr: 22 Page Nbr: 392



05/05/2011



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		Yes □	No 🗔		
	If yes, which offices				
3.	For which of the follow these services?	wing do you leave your cor	nmunity? (Check all that apply.) Where do you go to obtain		
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the co	mmunity?		
		Yes 🔽	No 🗆		
	If yes, would you cor	ntinue to use them if the po	st office is discontinued?		
		Yes 🗹	No 🗆		
(ple	ame:ease print your n				
Ad	ldress:				
Te	lephone number:		Date:		

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 Postal Services

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes 🗌		No 🖸	
b. Using postage meter	Yes 🗌		No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🗹		No 🗌	
b. Using for school bus stop	Yes 🗌		No 🔽	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 🗌	
If yes, please explain: IVCLUDING	MYSELF. H	KETING	FAIENDS.	
	· <u> </u>			<u>_</u>
d. Other If yes, please explain:	Yes 🗆		No 🗆	
усо, рюдое ехрідін. <u>— У.Б. Б. ук (7 укс</u>	news			
		-		

Mr. Kim, Williams Pinehurst Post Office Officer in Charge, Pinehurst. NC March 25, 2011

Dear Mr. Williams:

I understand your financial problem. However, I believe the situation goes a bit beyond that.

The Pinehurst Village Station is a landmark, a meeting place, part of the "heart' of Pinehurst. Frankly, I have only been inside what you term "The Main Office" once. It is 'cold', unfriendly and inconvenient.

What is happening to Pinehurst.

The ABC store has been moved out to Rte 5, where you now want us to get our mail. Inconvenient and remotel

The Town Hall has moved and isn't even near the village.

I would have to change my address (PO #1611) and my stationary and business cards, as well as advise friends of the new address.

To save money, close "The Main Office." It would make a great bank building.

Sincerely,







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		Yes □	No 🖎	,
	If yes, which offices			
3.	For which of the follothese services?		munity? (Check all that apply	
	Shopping	J SO. PINES (I MILE AWAY FROM	M US/PINEHURST)
	Personal needs		<u> </u>	
	Banking			
	Employment	-		<u> </u>
	Social needs			
4.	Do you currently us	e local businesses in the con	nmunity?	· ·
		Yes ⊠ √	No 🗆	
	If yes, would you co	ntinue to use them if the pos	t office is discontinued?	, WITHOUT THE "OLD
		Yes □	No ⊠	POST OFFICE,
				THERE'D BE NO
	ame: ease p			VILLAGE. I WOULD
				STOP SHOPPING, ETC.
Ad	Idress			HERE. WOULD CHANGE BANKS, ETC. PRESERVE THE
Te	elepho			"OLD" POST OFFICE -
D)	any addition	nal comments on a separate	piece of paper and attach it to	this form. IT'S HISTORIC
Th	nank you for taking the	e time to complete this questi	onnaire. SEE ATTACHED SHEET.	A ETERAL I
**	A prepaid, preaddress	sed envelope is included for		

P.S. OUR POST LADY "PAM" IS THE BEST REASON
TO USE THE "OLD" POST OFFICE. ALWAYS
VERY KNOWLEDGEABLE AND VERY FRIENDLY!



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POST OFFICE/"OLD" TOWN PINEHURST

- "WITHOUT THE OLD POST OFFICE, THERE WOULD BE NO "VILLAGE".
- OI WOULD SHOP & BANK ELSEWHERE IF YOU CLOSE THE "OLD" POST OFFICE.
- THE "OLD" POST OFFICE IS A HISTORICAL BUILDING & NEEDS TO BE PRESERVED & KEPT IN ITS CURRENT LOCATION.
- OTHE POST LADY NAMED "PAM" IS THE BEST REASON TO USE AND KEEP AT THE "OLD" POST OFFICE (AND KEEP THAT POST OFFICE OPEN). PAM IS ALWAYS VERY KNOWLEDGEABLE AND VERY FRIENDLY.
- OMPETENT AND FRIENDLY SERVICE!
- ODON'T CLOSE OUR ICONIC, HISTORIC, AND BEAUTIFUL "OLD TOWN PINEHURST POST OFFICE".

 YOU'LL CLOSE MORE THAN A BUILDING -YOU'LL CLOSE A BEAUTIFUL, SMALL TOWN (PINEHURST).







Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

No 🖷

Yes 🔲



	If yes, which offices	3				
3.	For which of the fo these services?	llowing do you leave		? (Check all that apply.)		
	Shopping	× Shall	ery & Dug	Stow- Bi-	weetly- Town	er Rite ade
	Personal needs	& Stein	mart 1	Seg Tota, Belk	Stappingcon	tw
	Banking					-
	Employment	□	<u> </u>			-
	Social needs					-
4.	Do you currently u	se local businesses	in the community	?		
		Yes	*	No 🗆		
	If yes, would you o	continue to use them	n if the post office	is discontinued?		
		Yes		No 🕮		
Ad Te	ease pri dress: lephon ease add any additio ank you for taking th	onal comments on a ne time to complete	separate piece of this questionnaire	paper and attach it to th	is form.	
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				\mathcal{O}^{-}	-	



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders Ō f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🔲 No 💢 b. Using postage meter Yes No 🍱 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔲 No 🗶 If yes, please explain: _

d. Other	Yes 🗌	No 🌌	
lf yes, please explain:			
MAN			





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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for person needs?				or for personal		
		Yes 🗌		No 🗷			
	If yes, which offices						
_		· · ·					
3.	these services?	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping	IZ					
	Personal needs						
	Banking						
	Employment				, <u>,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>		
	Social needs	<u> </u>			<u></u>		
4.	Do you currently us	Do you currently use local businesses in the community?					
		Yes 🖸		No 🗆 .			
	If yes, would you continue to use them if the post office is discontinued?						
		Yes 🗹		No 🗌			
	me: _ ease pr						
Ad	dress:						
Te	lephor						

We would be SADDENED TO SEE THE VILLAGE POST OFFICE CLOSE, AND DO FEEL ITS CLOSURE WOULD I HAVE A LARGE ADVERSE EHEO ON LOCAL BUSINESSES.

^{**}A prepaid, preaddressed envelope is included for your convenience.



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Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels			₽′	
d. Picking up post office box mail				
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			12 /	
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🖸	
b. Using postage meter	Ye	s 🗌	No 📿	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🕡	
b. Using for school bus stop	Ye	s 🗌	No 🖸	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🗗	
If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	
d. Other	Yes	s 🗌	No 🔟	
If yes, please explain:				





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			Yes 🗌		No 🗷		
	•						
3.	For which of the follo these services?	wing do yo	u leave your o	community? (Check all	that apply.) Where do	you go to obtain	
	Shopping	□	· <u>-</u> .				
٠	Personal needs						
	Banking						
	Employment	□					
	Social needs	□				<u>.</u>	
4.	Do you currently use	e local busir	nesses in the	community?			
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	If yes, would you co	ntinue to us	e them if the	post office is discontinu	ed?	1 A cd.	
			Yes 🗌		No X !! -5	ee note on other side of this letter.	5
	me: ease print						
Ad	dress: _						
Te	lephone						

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d. Other		Yes 🔀	No 🔲	
If yes, please explain: _	This is an esser	stal Dart of	the communit	2. this
timos me into 4	the Village - by the a	Day This mud	ins I also sp	and money as
restaurants and:	shops in the Villap,	.0	-	0
, .	/	-		



AUDREY MORIARTY - GIVEN MEMORIAL LIBRARY PO BOX 159 Pinehurst, NC 28370

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		Yes 🗌	No 🕽	4
	If yes, which offices _			
3.	For which of the follow these services?	wing do you leave your co	mmunity? (Check all that ap	oply.) Where do you go to obtain
	Shopping			
	Personal needs	o		
	Banking			
	Employment			
	Social needs	≥ Sometime	<u>s-Raleigh</u>	
4.	Do you currently use	local businesses in the co		
		Yes 🔀	No I	
	If yes, would you con	tinue to use them if the po	ost office is discontinued?	Less
		Yes □	No I	
				emorial Library
Add	dress: PO Bo	x 159 Pi	nehurst, NC	<u> 28370</u>
Tel	ephone number: 910).295-6022	Date: 3/25/11	_

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a. Buying stamps			×	
b. Mailing letters	×			
c. Mailing parcels		×		
d. Picking up post office box mail	×			
e. Buying money orders				A
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×	
g. Sending Express Mail		\bowtie		
h. Buying stamp collecting material				×
Other postal services:				,
a. Making permit mailings	Yes	s 🗷	No 🗌	
b. Using postage meter	Yes	s □`	No 💢	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🔀	
b. Using for school bus stop	Yes	3 🗆	No 💢	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	s 🗀	No 💢	
If yes, please explain:				
d. Other	Yes	s 🗆	No 🗌	·
If yes, please explain:				
			·	

Please do not close this station. I brings people into the Village!





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		Yes □	No 🔀	
	If yes, which offices		,	
3.	For which of the follothese services?	owing do you leave your o	community? (Check all that apply.)	Where do you go to obtain
	Shopping	□		
	Personal needs	1 go to 50	e family	
	Banking	<u> </u>		
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the	community?	
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	If yes, would you co	ntinue to use them if the p	post office is discontinued?	
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	me:		the post	not as much office is the heart of this village
(ple	ease			
Ade	dres			
Tel	eph		Date: 3/25/11	

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Gpz. 8, 2011

Dear Vostal Service:

to get your address.

My driving has been limited for about 18 mon. The Village and its Post Office are perfect for me. I brug stamps, mail le Hers + packages and use Certifical, registered, unscired and delivery Affermation Services. I am within Aleps of my

bank and my favorite lake.

An addition to the above.... the building is a beautiful, busy place where residents and (our much appreciated) visitors can meet while they use the mailing facilities.

It is an essential part of the village!

Jease don't Hose our wonderful Post Office!





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	V [***	., ∀	<u>^</u> ` 1	
	Yes	No	Í	
If yes, which offices	S			
3. For which of the fo	llowing do you leave your communi	ty? (Check all that ap	oly.) Where do yo	u go to obtain
these services?	_			
Shopping				
Personal needs				
Banking				
Employment				
Social needs		· .		
4. Do you currently us	se local businesses in the commun	ity?		
	Yes	No []	
If yes, would you o	ontinue to use them if the post office	e is discontinued?		
	v ka	N. F	7	
Name:				
(please print you				
(please print you Address:				
Address:	nal comments on a separate piece	of paper and attach it	to this form.	
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Address: Telephone nun Please add any addition Thank you for taking the **A prepaid, preaddress L	seetime to complete this questionnal seed envelope is included for your control of the control o	ire. convenience. INEME	r dell	Fine of to



If yes, please explain:

Postal Customer Questionnaire

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		Yes	No	
	If yes, which offices			
3.	For which of the foll these services?	!	ity? (Check all that apply.) Where of	
	Shopping		Oines, Taylortown, Al	
	Personal needs		ines Taylortoun	
	Banking	Pinehurst	Village Center	
	Employment	□ Retired		
	Social needs	A Pinehurst	-, Southern P.	nes
4.	Do you currently us	se local businesses in the commun	nity?	
		Yes 🗖	No 🗀	
	if yes, would you co	ontinue to use them if the post offi	ce is discontinued?	
		Yes	No 🗆	_
	me: ase print			
Add	dress: _			
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From:



Subject: Reasons for not closing the Pinehurst Village Station Post Office

Re:

Phone conversation with Ms. Jackie Williams 3/25/11 with regard to possible closing of the **Pinehurst Village Station**

- 1. The Pinehurst Main Office is inconveniently located for at least 75% of the Village population, many of which are elderly, retired citizens.
- 2. The service offered by the main office personnel is often impersonal and there are usually long lines of patrons waiting to be served.
- 3. The closing of the Village Station would have a very negative effect on the business of the Village merchants who are struggling during the recession. Several businesses in the Village Center have closed as a result of this. The closing would further reduce traffic in the Village Center contributing to additional business closings.
- 4. For the many elderly retired patrons who receive services, billings and financial information by mail, closing the **Village Station** would be an extreme inconvenience.
- 5. Closing the **Village Station** would seriously detract from the ambiance and historic heritage of the Village of Pinehurst in innumerable ways.
- 6. For parcel shipping, it will be more convenient and less aggravating (myself included) to use the UPS store in Pinecrest Plaza than to use the Pinehurst Main office.







BETH P. CROUCH - GROOVY VILLAGE, LLC PO BOX 2233 Pinehurst, NC 28370

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3.	For which of the fol these services?	llowing do you leave your co	mmunity? (Check all that apply.) Where do you go to obtain
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	Personal needs		<u> </u>
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	se local businesses in the co	ommunity?
		Yes 🗹	No 🔲
	If yes, would you co	ontinue to use them if the p	ost office is discontinued?
		Yes 🗌	No 🗆
(ple		P. Couc Box 233: 11st, ruc 2837: 110) 215-8811	h - Groory Village, LLC B Pine Court Pinehurst rac a83n4 Date: 3/26/11
Ple	ease add any addition ank you for taking the	nal comments on a separate e time to complete this ques	e piece of paper and attach it to this form. tionnaire.
		sed envelope is included for	
ئسر	This is t	he busiest	business in the village.
	HAVE 40	n measured	the foot traffic?
->	Notone	PEISON WIN	walk to the other P.O.
-	We wil	1 have to	drive & sas prices are
	11/	10000	.01
/	What I	is the total	SAULUSS for the Gov.?
-	Please	e reconcida	✓ r



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Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during business h	nours while traveling to or from work, shopping, or for pers	sonal
		Yes □	No 🔽	
	If yes, which offices			
	·			
3.	For which of the follothese services?	1 (1)	nunity? (Check all that apply.) Where do you go to obtain	n
	Shopping	# FAyether	He & CARY MALLS	
	Personal needs			
	Banking			
	Employment		·	
	Social needs			
4.	Do you currently use	local businesses in the comm		
		Yes 🖢	No 🗆	
	If yes, would you cor	ntinue to use them if the post o	office is discontinued?	
			·	
	me: ase prir			
Add	dress:			
Tel	ephone			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Weekly Daily **Postal Services** a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings Yes b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🔲 forms, such as tax forms Yes 🗌 b. Using for school bus stop c. Assisting senior citizens, Yes persons with disabilities, etc. If yes, please explain: __

d. Other If yes, please explain:	Yes □	No 🗗	
n yes, piedse explain.			



LUGHES FAMILY LTD PRTNRS RLLC

PO BOX 1508 Pinehurst, NC 28370

Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personeeds?		
		Yes 🗆 No No	
	If yes, which offices		
3.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain	
	Shopping	SOUTHERN PINES ABERDEEN	
r	Personal needs	SOUTHERN PINES / ABERDEEN SOUTHERN PINES / ABERDEEN	
	Banking	<u> </u>	
	Employment		
	Social needs		
4.	Do you currently use	local businesses in the community?	
		Yes → No □	
	If yes, would you con	tinue to use them if the post office is discontinued?	
,		Yes X	
Nar (ple	ne: LUGHES FA	MILY LTD PRTNRS RUC DBA WELLESLEY BIDG	
Ado	lress: P,O . Box	1508 DOGWOOD '3 MARKET SQ.	
Tele	ephone number: 9	0315-5952 Date: 4-21-2011	
Plea Tha	ase add any additiona nk you for taking the t	comments on a separate piece of paper and attach it to this form. ime to complete this questionnaire.	

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2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?						
		Yes	No No				
	If yes, which office	S					
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?						
	Shopping	1 Mostly 16 CAF)				
	Personal needs	\Box J n					
	Banking	□ <u>4</u>					
	Employment	u					
	Social needs	\					
4.	Do you currently us	Do you currently use local businesses in the community?					
		Yes 📐	No 🗌				
	If yes, would you continue to use them if the post office is discontinued?						
		Yes □ 2	No 🗀				
Nar (ple	ne: ase p	· -					
Ado	Iress	_					
Tel	epho		1 / Le				

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		Yes 🗌	No 🗓			
	If yes, which offices					
3.	For which of the follothese services?		nity? (Check all that apply.) Where do you go	/ 4		
	Shopping	- Stry to p	atronize local sho	perbanks_		
	Personal needs					
	Banking	O		<u> </u>		
	Employment					
	Social needs					
4.	Do you currently use	local businesses in the commur	nity?			
		Yes 🔯	No 🗆			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes 🗌	No Wnot as often	\sim		
Nar (ple	ne: _ ase p					
Add	iress					
Tele	ephol					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Daily	Weekly	Monthly	Never
		□ ·	
	□		
	U		
			□
			贝
	Yes 🗌	No 🗹	
	Yes	No 🖸	
	Yes 🗌	No 🗓	
	Yes	No 🔲	
	Yes 🗌	No 🗓	
			<u> </u>
	Yes 🗌	No 🗆	
-			





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Manager, Post Office Operations 2901 Scott Futrell Dr



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		Yes 🗌	No 🗓			
	If yes, which offices					
3.	For which of the follothese services?	owing do you leave your communi	ty? (Check all that apply.) Whe	ere do you go to obtain		
	Shopping	Pinelund	4 aherden			
	Personal needs	1 Philms	I			
	Banking	D Ponelment				
	Employment	- Returd				
	Social needs					
4.	Do you currently use	e local businesses in the communi				
		Yes 🗎	No □			
	If yes, would you con	ntinue to use them if the post office	e is discontinued?			
		Yes □ PA	abably No D			
	ne: ase print yo					
Add	iress:					
Tele	ephone nu					

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 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	0			
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<u>п</u>			
g. Sending Express Mail	Ш	린	Ц	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes [ב	No 🗹	
b. Using postage meter	Yes []	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye ŝ~ [No 🗆	
b. Using for school bus stop	Yes []	No 🖸	
c. Assisting senior citizens, persons with disabilities, etc.	Yes [No 🔟	
If yes, please explain:	<u> </u>		<u> </u>	<u> </u>
d. Other	Yes [_	No 🗆	
If yes, please explain:				





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during busin	ess hours while trav	reling to or from work	c, shopping, or for	personal
		Yes 🗌		No A	e e de la companya de	
	If yes, which offices					_
						-
3.	For which of the follothese services?	owing do you leave your			ere do you go to o	btain
	Shopping	1 Pinehust	but also	5. P. & AL	rendear	• -
	Personal needs			,		_
	Banking					_
	Employment					_
	Social needs	mostly in	Moore Ut	}		_
4.	Do you currently use	local businesses in the	community?	,		
		Yes 🗹		No 🗆		
	If yes, would you cor	ntinue to use them if the p	oost office is discont	tinued?		
		Yes 🗹		No 🗀		
Nar (ple:	me: ase prir					
Add	iress:					
Tele	ephone					

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CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hour	s while traveling to or from t	work, shopping, or for personal
		Yes □	No 🗹	
	If yes, which offices			
3.	For which of the follothese services?	wing do you leave your communi	ty? (Check all that apply.)	Where do you go to obtain
	Shopping			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	local businesses in the communi	ty?	
		Yes 🗹	No 🗆	
	If yes, would you con	tinue to use them if the post office	e is discontinued?	
		Yes □	No 🔲	NOT SURE
	me: ase prii			
Add	lress:			
Tele	ephone			

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If yes, please explain: _____

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Never Monthly Daily Weekly **Postal Services** ď a. Buying stamps Z \Box b. Mailing letters c. Mailing parcels 7 d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature Ø confirmation Z g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🖊 Yes a. Making permit mailings No 17 Yes 🗌 b. Using postage meter **Nonpostal Services** a. Picking up government Yes 🗹 No 🔲 forms, such as tax forms No 🗹 Yes b. Using for school bus stop c. Assisting senior citizens, No 🗹 Yes persons with disabilities, etc. If yes, please explain: _____ No 🔲 Yes 🗌 d. Other





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Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	er post office during business hou	urs while traveling to or from work, shopping	ng, or for personal
		Yes 🗌	No)⊠	-
	If yes, which offices			
			*	
3.	For which of the foll these services?	owing do you leave your commu	nity? (Check all that apply.) Where do yo	u go to obtain
	Shopping	Grocery sh	offing	
	Personal needs			
	Banking			
	Employment	-		
	Social needs	✓ go to the s	TCC for courses	· ·
4.	Do you currently us	e local businesses in the commur	nity?	
		Yes 🔼	No 🗆	
	If yes, would you co	ntinue to use them if the post offi		
		v . 🗖	~ L . C	l
	me: _ ase pr			
Add	dress:			
Tel	ephor			
Ple Tha	ase add any addition ank you for taking the	al comments on a separate piece time to complete this questionna	of paper and attach it to this form.	
**A	prepaid, preaddress	ed envelope is included for your o	convenience.	

Thank you for asking for our Opinion.





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Manager, Post Office Operations 2901 Scott Futrell Dr



3. For which of the following do you leave your community? (Check all that apply.) Where do you go these services? Shopping Personal needs Banking Employment Social needs Social needs	the following do you leave your community? (Check all that apply.) Where do you go to obtain es?
3. For which of the following do you leave your community? (Check all that apply.) Where do you go these services? Shopping Personal needs Banking Banking Banking Social needs Social needs	the following do you leave your community? (Check all that apply.) Where do you go to obtain es?
3. For which of the following do you leave your community? (Check all that apply.) Where do you go these services? Shopping Personal needs Banking Employment Social needs Social needs	the following do you leave your community? (Check all that apply.) Where do you go to obtain es?
these services? Shopping Personal needs Banking Employment Social needs Social needs	eds
Personal needs Banking Employment Social needs	eds
Banking	
Employment Social needs	
Employment Social needs	
Do you currently use local businesses in the community?	
•	ntly use local businesses in the community?
Yes ☑ No □	Yes ☑ No □
If yes, would you continue to use them if the post office is discontinued?	you continue to use them if the post office is discontinued?
Ves \(\Bar{\text{No.} \Bar{\text{D}}}	Ves 🗆 Ne 🗆

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			<u>u</u>	
g. Sending Express Mail				
h. Buying stamp collecting material				9
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No 🖽	
b. Using postage meter	Ye	s 🗆	No 🔟	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🖽	No 🗆	
b. Using for school bus stop	Ye	es 🗌	No 🖟	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	es 🗌	No 🗹	
If yes, please explain:				
			-	······
d. Other	Ye	es 🗌	No 🗆	
If yes, please explain:				
· ·				





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2.	Do you pass anoth needs?	er post office during business hours	while traveling to or from work, shopping, or	for personal
		Yes 🗌	No 🖸	
	If yes, which office	s		10TE
3.	For which of the fo these services?	llowing do you leave your communit	/? (Check all that apply.) Where do you go	to obtain
	Shopping			
	Personal needs			
	Banking	_		
	Employment	∠		
	Social needs	_/		
4.	Do you currently us	se local businesses in the community		
		Yes [[No 🔲	
	If yes, would you co	ontinue to use them if the post office	is discontinued?	
		Yes □	No 🔼	
Nar	ne:			
	ase p			
Ado	iress			
Tele	epha			

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			\square	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			В	
g. Sending Express Mail				
h. Buying stamp collecting material				2
Other postal services:				
a. Making permit mailings	Y	es 🗌	No □∕	
b. Using postage meter	Y	es 🗌	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 🛮	
b. Using for school bus stop	Y	es 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	· Y	es 🗌	No 🗹	
If yes, please explain:				
d. Other	Y	′es □	No 🗌	
If yes, please explain:				
		<u> </u>		





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		Yes □	No 🗹	
	If yes, which offices			
3.	For which of the foll these services?	owing do you leave your comm	unity? (Check all that apply.) Where do you go	to obtain
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	e local businesses in the commu	unity?	
	•	Yes 📈	No 🗆	
	If yes, would you co	ntinue to use them if the post of	fice is discontinued?	
		Yes □	No 🎜	
	me: ase prin			
Add	dress: _			
Tel	ephone			

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following.	Dalle	Wookh	Monthly	Neve
Postal Services	Daily	Weekly —		Neve
a. Buying stamps			E	<u></u>
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail		T T		
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗆	
b. Using postage meter	Ye	s 🗌	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗆	
b. Using for school bus stop	Ye	es 🗌	No 🗆	
 c. Assisting senior citizens, persons with disabilities, etc. 	Υє	es 🗆	No 🗆	
If yes, please explain:	. -		<u> </u>	
				_ _
d. Other	Ye	es 🗹	No 🗆	
If yes, please explain:	ally u	re eximes	s mail and	





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2.	Do you pass another needs?	r post office during business ho	ours while traveling to or from work, shoppin	g, or for persona		
		Yes 🔽	No 🗆			
	If yes, which offices	So Pines				
3.	For which of the follothese services?	owing do you leave your comm	unity? (Check all that apply.) Where do you	u go to obtain		
	Shopping	a do line &	Budun			
	Personal needs	Y '	4	·		
	Banking	Ø a				
	Employment					
	Social needs	<u> </u>	lı			
ŀ.	Do you currently use	local businesses in the comm	unity?			
	•	Yes 🗹	No 🗆			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes 🗹	No 🔲			
Var ple	me: _ ase pri			<u> </u>		
Ado	iress:					
-ele	ephon					

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Daily	Weekly	Monthly	Never
			9
, 		. 🗖	
		_	
Ye	es 🗌	No 🗷	
Ye	es 🗌	No 😡	
Υє	es 🗌	No 🗹	
Ye	es 🗌	No 🗹	
Υ€	es 🗆	No 🗖	
		<u> </u>	
Ye	es 🗆	No 🔽	
<u></u>			





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2.	Do you pass anothe needs?	er post office during business hours w	hile traveling to or from work, shopping,	or for persona
		Yes	No X	
	If yes, which offices	3	*	<u> </u>
3.	For which of the foll these services?	lowing do you leave your community?	(Check all that apply.) Where do you	go to obtain
	Shopping	A Louis		
	Personal needs	□ Local	- Agent and Address of the Address o	
	Banking	- Local		
	Employment			<u>.</u>
	Social needs	□ Loco (
4.	Do you currently us	se local businesses in the community?		
		Yes	No □	
	If yes, would you co	ontinue to use them if the post office is	discontinued?	
		Yes	No X	
	me: ase p			
٩d٥	dress			-
Гel	epho			

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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	A			
b. Mailing letters	*			
c. Mailing parcels		F		
d. Picking up post office box mail	Ø			
e. Buying money orders				Æ
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		×		
g. Sending Express Mail		P		
h. Buying stamp collecting material				A
Other postal services:				
a. Making permit mailings	Υ	es 🗌	No K	
b. Using postage meter	Y	es 🗌	No Z	
Nonpostal Services			·	
Picking up government forms, such as tax forms	Y	es X	No 🗆	
b. Using for school bus stop	Y	'es □	No 🛛	
c. Assisting senior citizens, persons with disabilities, etc.	Y	′es □	No	
If yes, please explain:				
				<u> </u>
d. Other	Υ	′es □	No 🗌	
If yes, please explain:				





Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during bus	ness hours while traveling	to or from work, shopping, or for persona
	· ·	Yes ☑		No 🗆
	If yes, which offices	SouthERN)	PINES	
			·	
3.	For which of the follow these services?	wing do you leave you	r community? (Check all th	nat apply.) Where do you go to obtain
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently use	local businesses in th	/ e community?	
		Yes 🗖		No 🗌
	If yes, would you con	ntinue to use them if th	e post office is discontinued	d?
		Yes 🗹	·	No 🗌
Na	me:			
	ease print			, , , , , , , , , , , , , , , , , , , ,
Ad	dress: _			
Te	ephone			

 $[\]ensuremath{^{**}\!\mathsf{A}}$ prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services Daily** Weekly Monthly Never a. Buying stamps ◩ V b. Mailing letters c. Mailing parcels d. Picking up post office box mail V. -e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🔲 b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes No ⊡ If yes, please explain:

d. Other Yes	□ No □	
f yes, please explain:		





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another needs?	post office during business hou	rs while traveling to or from work, shopping, or for persona
		Yes □	No 🔀
	If yes, which offices		
3.	For which of the follow these services?	wing do you leave your commur	nity? (Check all that apply.) Where do you go to obtain
	Shopping	>	
	Personal needs		·
	Banking		
	Employment		
	Social needs	X	
4.	Do you currently use	local businesses in the commu	nity?
		Yes 🖎	No 🗆
	If yes, would you cor	ntinue to use them if the post off	ce is discontinued?
		Yes ॄ □	No 🕱
	me: ease prin		
Ad	dress: ,		
Те	lephone		e: <u>4-((-20/</u> /

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders 赵 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🔽 No 🔲 b. Using postage meter Yes No 🗵 **Nonpostal Services** a. Picking up government forms, such as tax forms No □ b. Using for school bus stop Yes c. Assisting senior citizens, persons with disabilities, etc. Yes □ If yes, please explain: ___ d. Other Yes No 🔲 If yes, please explain:



GARY WILLIFORD - LIBERTY MUTUAL PO BOX 2440 Pinehurst, NC 28370

Dear Postal Service Customer.

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothoneeds?	er post office during business hours v	while traveling to or from work, shopping, or for persona
		Yes	No 🗹
	If yes, which offices		
3.	For which of the fol these services?	lowing do you leave your community	? (Check all that apply.) Where do you go to obtain
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
4.	Do you currently us	se local businesses in the community	?
		Yes 🔽	No 🗆
	If yes, would you c	ontinue to use them if the post office	is discontinued?
		Yes 🔽	No 🗆
Na (nl	me:	ary Williford -	Liberty Mutual
Ad	dress:	o Box 2440 Pinc	hurst, NC 28370
		10 - 295 - 330Z Date:	
		nal comments on a separate piece o	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes □ a. Making permit mailings b. Using postage meter Yes **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes c. Assisting senior citizens, No ☑ persons with disabilities, etc. Yes If yes, please explain: d. Other Yes If yes, please explain:





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass anothe needs?	er post office during business hours while	e traveling to or from work,	shopping, or for personal
		Yes 🗌	No 🗷	
	If yes, which offices			
3.	For which of the foll these services?	owing do you leave your community? (0	- 0 "	re do you go to obtain
	Shopping	1 Timburat &)	o. Junes	· ··-
	Personal needs	- Rinehunst		
	Banking	- Pinehust		
	Employment	- Rinehurst		
	Social needs	- Rinehurst		
4.	Do you currently us	e local businesses in the community?		
		Yes 🗹	No 🗆	
	If yes, would you co	ontinue to use them if the post office is d	iscontinued?	
		Yes 🗹	No 🗌	
	me: ease (
Ad	dres			
T -	Same.			
ıе	lepho			

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	Ø			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		回		
g. Sending Express Mail			Ø	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗹	
b. Using postage meter	Ye	s 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗹	No 🗌	
b. Using for school bus stop	Ye	s 🗆	No 🗌	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗌	No 🗆	
If yes, please explain:				<u></u>
d. Other	Ye	s 🗌	No 🗌	
If yes, please explain:				



CHRIST CHURCH ANGLICAN PO BOX 605 Pinehurst, NC 28370

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



. Do you pass an needs?	other post office during business ho	ours while traveling to or from work, shopping, or f	for pers
	Yes 🗌	No 🗹	
If yes, which off	ices		
···			
. For which of the these services?		unity? (Check all that apply.) Where do you go to	o obtai
Shopping			
Personal needs			
Banking			
Employment			
Social needs			
. Do you currentl	y use local businesses in the comm		
	Yes [∕	NO 1 YES AND NO	
If ves. would vo	u continue to use them if the post of		
n you, nousa yo	Yes 17	No □	
0/1	_	🗀	
101110.	CHURCH ANGLICAN		
please print your nam	BOX 605, PINETHURST	NC 28370	
	(910)695-2605		
•	itional comments on a separate pied the time to complete this questionr	ce of paper and attach it to this form. naire.	
*A prepaid, preadd	ressed envelope is included for you	r convenience.	
THE CHURCH	H ONLY USES THE PIN	IEHURST POST OFFICE FOR	
MAILING			



Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				Ø
b. Mailing letters				Ø
c. Mailing parcels				卤
d. Picking up post office box mail		V		
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				⊄
g. Sending Express Mail				凶
h. Buying stamp collecting material				d
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗹	
b. Using postage meter	Ye	s 🔲	No ☑	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗹	
b. Using for school bus stop	Ye	s 🗆	No ☑	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🔲	No 🗹	
If yes, please explain:				
d. Other	Ye	s 🔲	No 🗹	د
If yes, please explain:				





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
			Yes 🗌	No 🗹	
	•				
3.		wing do y	ou leave your community?	(Check all that apply.) Where do you go to	o obtain
	these services?		ABER DEEN		
	Shopping Personal needs				
	Banking		PINE HVOST		
	Employment				
	Social needs	□			
4.	Do you currently use	local bus	inesses in the community?	?	
			Yes 🗹	No 🗆	
	If yes, would you cor	ntinue to u	se them if the post office is	s discontinued?	
		4.	Yes 🗌	No 💌	
	ame: ease print your nam				
Ad	dress:				
Те	lephone number:				

^{**}A prepaid, preaddressed envelope is included for your convenience.



Daily	Weekly	Monthly	Never
		₫	
V			
V			
	, <u> </u>		
	· 🗖	Ø	
			•
, Y	es 🗌	No 🔽	
Υ	es 🗌	No 😡	
Y	es 🗆	No 🖭	
Y	es 🗌	No 🗓	
ͺ * Υ	es 🗌	No 🖫	
			.
Y	es 🗌	No 🗌	





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CRAIG KINLAW
Manager, Post Office Operations

2901 Scott Futrell Dr



2.	2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?					
		Yes No I				
	If yes, which offices					
3.	these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain				
	Shopping	Juliky luining in the				
	Personal needs	- The state states and state				
	Banking	Sandhys, They have				
	Employment	- lury thing I need.				
	Social needs					
4.	Do you currently use	local businesses in the community?				
		Yes ₩ No □				
	If yes, would you con	tinue to use them if the post office is discontinued? Yes (With regret) No				
	me: ase print y					
Add	dress:					
Tel	ephone r	,				

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			ď	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail		. 🗆		
e. Buying money orders				D
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	es 🗌	No 🗹	
b. Using postage meter	Ye	es 🗌	No 🔽	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🗌	No 🔽	
b. Using for school bus stop	Ye	es 🗆	No 🔽	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 🔽	
If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	
		·		
d. Other	Ye	es 🗌	No 🗆	
If yes, please explain:				
			~	
THE THIRD				





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during busine	ess hours while	e traveling to or	from work	k, shopping, or	for personal
	If yes, which offices	Some Time	Southern	Pine P.] 0. or	the	
			<u> </u>	·		· · · · · · · · · · · · · · · · · · ·	
3.	For which of the follothese services?	owing do you leave your c	community? (Check all that a	pply.) Wh	ere do you go	to obtain
	Shopping	_			_		
	Personal needs	O					
	Banking						
	Employment	· 🗆					
	Social needs		<u>-</u> -			"	
4.	Do you currently us	e local businesses in the	community?				
		Yes 🗹		No			
	if yes, would you co	ontinue to use them if the p	post office is d	liscontinued?			
		Yes 🗹		No			
	me: > ease p					,	
Ad	dress						
Te	lephone number:		Date:	3~15.11			

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Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps			₫	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	区			
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 	ı,			
g. Sending Express Mail			Ø	
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	; 	No 🗹	
b. Using postage meter	Yes	; 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No ☑	
b. Using for school bus stop	Yes		No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	: 🗆	No 🖸	
If yes, please explain:	<u> </u>		* 1011	and the second s
d. Other	Yes		No 🗹	
If yes, please explain:			All 1.	





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2. Do you pass another post office during business hours while traveling to or from work, shopping, or needs?				
		Yes □	No 🖬	
	If yes, which offices			
3.	For which of the followhese services?		mmunity? (Check all that apply.) Where Pines Din Huis	
	Shopping	B South	elines pin Muss	1 H berder
	Personal needs			
	Banking	4		
	Employment			<u> </u>
	Social needs			
4.	Do you currently use	e local businesses in the co	ommunity?	
		Yes 🔲	No 🗌	
	If yes, would you cor	ntinue to use them if the po	ost office is discontinued?	
		Yes 🖳	No 🗌	
Naı (ple	me: ase p			
Add	dres			
Tel	epho			

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If yes, please explain: __

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 4 b. Mailing letters مسلنة c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🔲 No 🔲 b. Using postage meter Yes No 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🛂 No 🔲 b. Using for school bus stop Yes 🗌 No 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🖵 No 🔲 If yes, please explain: ___ d. Other Yes 🗌 No 🔲





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



Do you pass another post office during business hours while traveling to or from work, shopping, or for p needs?				
	e e e e e e e e e e	Yes 🗌	No 🚭	
	If yes, which offices			
3.	For which of the fol	lowing do you leave your communit	y? (Check all that apply.) Where do you go to obtain	
	Shopping	፟		
	Personal needs			
	Banking			
	Employment			
	Social needs			
4.	Do you currently us	e local businesses in the communi	y?	
		Yes 🚇	No 🗔	
	If yes, would you co	ontinue to use them if the post office	e is discontinued?	
		Yes □	No 🙋	
	m e : ase p			
Ad	dress			
Tel	epho			

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Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps		4.2		
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders				
 f. Obtaining special services, includin certified, registered mail, insured m delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Y	es 🗌	No 🗌	
b. Using postage meter	Y	es 🗌	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 👰	No 🗆	
b. Using for school bus stop	Y	es 🗌	No 🔃	
 Assisting senior citizens, persons with disabilities, etc. 	Y	es 🖺	No 🖸	
If yes, please explain:		·		
d. Other	Y	es 🗌	No 🗆	
If yes, please explain:				





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Sincerely,

CRAIG KINLAW
Manager, Post Office Operations

2901 Scott Futrell Dr Charlotte, NC, 28228-9980



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
		Yes	No 💇		
	If yes, which offices				
3.	For which of the followhese services?	wing do you leave your commun	ity? (Check all that apply.) Where do you go to obtain		
	Shopping	2			
	Personal needs	□			
	Banking	O			
	Employment				
	Social needs				
4.	Do you currently use	local businesses in the commun	ity?		
		Yes 🚭	No 🗆		
	If yes, would you con	tinue to use them if the post offic	e is discontinued?		
		Yes 🗹	No 🗆		
	me: ase prir				
Add	dress:				
Tel	ephone		21		

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never

i Ostai Oci vices	Duny	ricolay	monthly	
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels			Ø	
d. Picking up post office box mail	2			
e. Buying money orders				Ø
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	П			
g. Sending Express Mail	П		_	
h. Buying stamp collecting material				₽
Other postal services:				
a. Making permit mailings	Y	es 🗆	No 💽	
b. Using postage meter	Y	es 🗌	No 🐼	
Nonpostal Services				
Picking up government forms, such as tax forms	Y	es 🗆	No 💽	
b. Using for school bus stop	Y	es 🗌	No 😰	
c. Assisting senior citizens, persons with disabilities, etc.	Y	es 🗌	No 🙋	
If yes, please explain:				
<u></u>				
d. Other	Y	es 🗆	No 🗆	
If yes, please explain:				





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personanceds?				
		Yes 🗌	No. Z		
	If yes, which offices	S			
3.	For which of the fol		nity? (Check all that apply.) Where do you		
	Shopping	A			
	Personal needs	X			
	Banking	¥			
	Employment				
	Social needs	¥			
4.	Do you currently us	se local businesses in the commu	nity?		
		Yes	No 🗆		
	If yes, would you co	ontinue to use them if the post offi	ce is discontinued?		
*			No 🗌		
Na (ple					
Ad	dri				
Tel	er	Da	te: 4-1-11		

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			A	
b. Mailing letters		Ą		
c. Mailing parcels			Æ	
d. Picking up post office box mail	X			
e. Buying money orders				A
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	
g. Sending Express Mail				
h. Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 💢	
b. Using postage meter	Ye	s 🗌	No	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s X	No 🗆	
b. Using for school bus stop	Ye	s 🗆	NOX	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🛣	·
If yes, please explain:				
d. Other	Ye	s 🗆	No □	
If yes, please explain:				





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anothe needs?	r post office during busines	ss hours while traveling to or from work, shopping, or for person	al	
		Yes ₩	No 🗆		
	If yes, which offices	- Pinelus	No [
3.	For which of the foliothese services?	owing do you leave your co	ommunity? (Check all that apply.) Where do you go to obtain		
	Shopping	Met gall	r de alatin Charlatte Rabign Jone Lee, Nollage Bell Talbate		
	Personal needs				
	Banking				
	Employment	<u> </u>			
	Social needs	🖾			
4.	Do you currently use	local businesses in the co	ommunity?		
		Yes Ⅸ	No □		
	If yes, would you continue to use them if the post office is discontinued?				
		Yes 🗌	No 💢		
	me: _ ease pr				
Ad	dress:				
Tel	ephor		Date: 4-16-11		

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				Ä
b. Mailing letters				Ø
c. Mailing parcels				Ø
d. Picking up post office box mail	Á			
e. Buying money orders				Ø
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				K
g. Sending Express Mail				区
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔯	
b. Using postage meter		Yes 🗌	No 🔟	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗆	
b. Using for school bus stop		Yes 🗌	No 🗌	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No 🄼	
If yes, please explain:		·		
d. Other		Yes	No 🗆	
If yes, please explain:				
		21.7 ···		





Dear Postal Service Customer:

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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
		Yes 🗌	No 🗔		
	If yes, which offices			_ _	
3.	For which of the follothese services?	wing do you leave your community?	(Check all that apply.) Where do you go to	— obtain	
	Shopping	1 Olomated Village		_	
	Personal needs	W			
	Banking			_	
	Employment			_	
	Social needs			_	
4.	Do you currently use	local businesses in the community	?		
		Yes 🔽	No □		
	If yes, would you cor	ntinue to use them if the post office i	s discontinued?		
		Yes 🔽	No 🗆		
	ıme: ease r				
`					
Ad	ldres			_	
Te	lepho				

^{**}A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain: _

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Ø b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: Yes a. Making permit mailings b. Using postage meter Yes □ No 🗗 **Nonpostal Services** a. Picking up government Yes 🔟 forms, such as tax forms No 🔲 No 🗹 b. Using for school bus stop Yes c. Assisting senior citizens, Yes 🗹 persons with disabilities, etc. No 🔲 If yes, please explain: ___ d. Other Yes 🗌 No 🔲





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request
an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr



2.	Do you pass anothoneeds?	er post office during business ho	urs while traveling to or from work, shopp	ing, or for personal
	v - v	Yes □	No 🗆	
	If yes, which offices	s		
3.	For which of the fol these services?	lowing do you leave your commu	unity? (Check all that apply.) Where do y	rou go to obtain
	Shopping	©		
	Personal needs	74		
	Banking	∯		
	Employment			
	Social needs			
4.	Do you currently us	se local businesses in the comm	unity?	
		Yes 🔯	No 🗌	
	if yes, would you c	ontinue to use them if the post of	ffice is discontinued?	
		Yes 🗆 - mat	aure No [
(ple	nme: ease print idress: _			
Te	lephone			
Ple Th	ease add any additio ank you for taking th	nal comments on a separate pie e time to complete this question	ce of paper and attach it to this form. naire.	
**/	A prepaid, preaddres	sed envelope is included for you	r convenience.	
9	Love he	ed their mail	bot since . I	ane you old
an	nd et wo	uld be a great	I to the way on the	very top and more
ت	t en spi	to gathe feet &	hat it was on the capt it because it is people and bresen	would be mean
d	effecult to -	notify too man	up people and breven	
,	(2) D	leave keep the	N July - My	
	Ork	out you and	Tod Bless you	



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	K			
b. Mailing letters	i ×1.			
c. Mailing parcels	Þ			
d. Picking up post office box mail	DA DA			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	×			
g. Sending Express Mail	囡			
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 1 5 1	No 🗆	
b. Using postage meter	Ye	s 🗌	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🔲	No 🗌	
b. Using for school bus stop	Ye	s 🗌	No 🗌	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🗌	
If yes, please explain:		·	 	****
d. Other Yes No I				
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		187 % 5 %		





Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
generally require regular and effective postal services, and these will always be provided to the suspended Post Office
community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed
that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	needs?	r post office during business hours while traveling to or from work, shopping, or for personal					
	e ee	Yes □ No ☑					
	If yes, which offices						
3.	For which of the follo these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain					
	Shopping	✓ Lowes Grocery-Taylortown ✓ So. Pines, Aberdeen					
	Personal needs	So. Pines, Aberdeen					
	Banking						
	Employment						
	Social needs	V So. Pines, Aberdeen					
4.	Do you currently use	local businesses in the community?					
		Yes ☑ No □					
	If yes, would you continue to use them if the post office is discontinued?						
		Yes □ No ☑					
Nar (plea	me: ase prir						
Add	dress:						
Tele	ephone						

^{**}A prepaid, preaddressed envelope is included for your convenience.



	• • • • • • • • • • • • • • • • • • • •	Questionnan				
Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.						
Postal Services	Daily	Weekly	Monthly	Never		
a. Buying stamps						
b. Mailing letters	\square		Π,			
c. Mailing parcels						
d. Picking up post office box mail	lacktriangledown					
e. Buying money orders	ally					
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 						
g. Sending Express Mail				☑′		
h. Buying stamp collecting material						
Other postal services:			,			
a. Making permit mailings	Ye	s 🗌	No 🔽			
b. Using postage meter	Ye	s 🛚	No 🗹			
Nonpostal Services						
Picking up government forms, such as tax forms	Ye	s 🗆	No 🖳			
b. Using for school bus stop	Ye	s 🔲	No 🗹	*		
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🖾			
If yes, please explain:				<u> </u>		
			·			
d. Other	Ye	s 🗹	No 🗆			
If yes, please explain: The Pin	e hurs	st P.O.	is the c	enter of		
community activity see our neighbors	rinou	<u>x Villag</u>	<u>e. It is</u>	wherewe		
see our neighbors	and	triends,	110 15 W	here we		
find out about con an important part of our Village. T	nmwit	y events	, we thin	in that ii		
an important part	be in	e busine	ss and s	social Lorpus		
ot our village.	"E Jac	idinen i	TO DUILD T	The POIN		
Linehurst Jo. was	tauti	y and a	. mistake	. <u>+</u> +15		
Pinehurst So. was remote, impersona Village PO would	l and	INCOVA	Benient.	Closing out		
Village PO would	cowt	onna T	re mistak	re aireaay		





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

Proceeds in the second seco	nother post office during business ho	ours while traveling to or from work, shopping, or for personal
	Yes □	No 🗷
If yes, which of		
3. For which of the		unity? (Check all that apply.) Where do you go to obtain
Shopping		
Personal needs	D .	
Banking		
Employment		
Social needs	<u> </u>	
. Do you current	ly use local businesses in the comm	unity?
	Yes 💢	No 🗆
If yes, would yo	ou continue to use them if the post of	ffice is discontinued?
	Yes \square	No D
Name: please print your nam Address:		
Telephone number:	_	
	ittional comments on a separate pied g the time to complete this questionr	ce of paper and attach it to this form.
•	• •	

Don't close the Village Post Office. Closing it will be another nail in the coffin of our Village.



d. Other

If yes, please explain:

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. Weekly Monthly Never **Postal Services** Daily X a. Buying stamps X b. Mailing letters X c. Mailing parcels X d. Picking up post office box mail 区 e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature 区 confirmation X g. Sending Express Mail h. Buying stamp collecting X material Other postal services: a. Making permit mailings Yes 🔲 No 🗶 No 💢 b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government Yes 🔲 No 🔼 forms, such as tax forms Yes No 🔀 b. Using for school bus stop c. Assisting senior citizens, No Z Yes 🗌 persons with disabilities, etc. If yes, please explain: __

Yes 🗌

No 🗌





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for personal
		Yes ₽ No □
	If yes, which offices	main P.O.
3.	For which of the for these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	Town Cester Praymay
	Banking	
	Employment	
	Social needs	diviner once a month in 5.P.
4.	Do you currently us	se local businesses in the community?
		Yes @ No □
	If yes, would you c	ontinue to use them if the post office is discontinued?
		Yes @ No D. At the Paint.
	me: ease print	
Ad	dress: _	
Te	ephone	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters	<u> </u>			
c. Mailing parcels				
d. Picking up post office box mail	5			
e. Buying money orders				
 Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 	, 	П	Œ	-
		П		
g. Sending Express Mail	L	Ш		Ш
h. Buying stamp collecting material				3
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🔼	
b. Using postage meter	Ye	s 🗌	No 🕼	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🖪	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🖸	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 💹	No □	
If yes, please explain: We h	me a	. dusabl	ed 50r	Who
enjoys Doing to	, the	P.O. +	Desimb (perpla
				· · · · · · · · · · · · · · · · · · ·
d. Other	Ye	s 🚱 🐧	No 🔲	
If yes, please explain:	a por	ent pl	are or	<u> </u>
Kiendly nella	mil	the m	orning.	<u> </u>





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr

2. Do you pass anothe needs?	er post office during busines	ss hours while traveling to or from work, shopping, or for perso
	Yes 🗌	No 🎾
If yes, which offices	S	
3. For which of the fol these services?	llowing do you leave your co	ommunity? (Check all that apply.) Where do you go to obtain
Shopping		
Personal needs		
Banking		
Employment	<u> </u>	
Social needs		
4. Do you currently us	se local businesses in the c	ommunity?
	Yes 🗡	No □
lf yes, would you c	ontinue to use them if the p	ost office is discontinued?
	Yes ⊠	No 🗆
Name: (please prir		
Address:		,
Telephone number:		Date: 3/29///
Please add any additio Thank you for taking th	nal comments on a separat te time to complete this que	e piece of paper and attach it to this form. stionnaire.
**A prepaid, preaddres	sed envelope is included fo	r your convenience.
If A Busi	wess Is Losing	You cannot Spend Mare Th
TO BRING	It In Line.	You Cannot Spend Maze in
i / / .		
SL. LR.	Delivering M	mil on Monday, Wednesday,
Friday Onl	y. Do This I	mediately.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Ø Other postal services: a. Making permit mailings Yes No 🗹 b. Using postage meter Yes No 🎏 **Nonpostal Services** a. Picking up government forms, such as tax forms No □ Yes b. Using for school bus stop No 🔯 Yes c. Assisting senior citizens, No Œ persons with disabilities, etc. Yes If yes, please explain: __ No JZD d. Other Yes If yes, please explain: _





Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
generally require regular and effective postal services, and these will always be provided to the Village Station community.
There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers
will continue to use local businesses if the post office is discontinued.

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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for personal
		Yes No No
	If yes, which offices	I Live in the Village of Pinchurst
3.	For which of the following these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	U_Village
	Employment	
	Social needs	
4.	Do you currently use	e local businesses in the community?
		Yes X No 🗆
	If yes, would you cor	ntinue to use them if the post office is discontinued?
	·	Yes No No
	me:	
	dress:	
Tel	ephone n	

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps 沤 b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail. delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No X a. Making permit mailings Yes 🔲 b. Using postage meter No 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes_X No 🗌 b. Using for school bus stop Yes Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: _ d. Other I live in Old Town, to replace this historic's would hurt the local community especalled deuts + presidences. The Post office bring individuals to town. I would suggest you "INVOST" More in this bem. Increase hours - stoffing from ce -11 hours to accommodate more services and people's la otyle-This will improse your financial status. YM have to "INVOST" to Bring more business & Barrett





Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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Sincerely,

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr



2.	Do you pass another needs?	post office during business hours	while traveling to or from work, sh	opping, or for persona
		Yes 🗌	No 🔽	
	•			
3.	For which of the follow	wing do you leave your communit	y? (Check all that apply.) Where	do you go to obtain
	these services?	_		
	Shopping	V		<u>. </u>
	Personal needs			
	Banking			<u> </u>
	Employment			
	Social needs			
4.	Do you currently use	local businesses in the communi	ty?	
		Yes 🗹	No 🗆	/
	If yes, would you cor	ntinue to use them if the post offic	e is discontinued?	·
		Yes □	No 💆	
(ple	me:ease print y			
	dress: lephone r			· · ·

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Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps ₩. b. Mailing letters П c. Mailing parcels ſ**√** d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 1 AS NEEDED g. Sending Express Mail Buying stamp collecting material П Other postal services: a. Making permit mailings Yes 🗌 No 🔲 b. Using postage meter Yes No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes No □ b. Using for school bus stop Yes 🗌 No 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: _ d. Other Yes No 🗀 If yes, please explain: The main Post office is almost in aberdean at is for daily mail pick-up. when away for just over at home would not be safe. I book and go to the Post off

> office would also be more incovered unt b - Village acres - Revenunt Frace of





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Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



	needs?	r post office during business hou	<u> </u>	
		Yes	No 🗹	• •
	If yes, which offices			
3.	For which of the follothese services?	owing do you leave your commu	nity? (Check all that apply.) Where do y	ou go to obtain
	Shopping	Aperdeen	bern Pines	
	Personal needs	Aherdeen Swf	bern Wires	
	Banking			<u></u>
	Employment			·-
	Social needs	<u> </u>		
4.	Do you currently use	e local businesses in the commu	unity?	
		Yes 🗹	No 🗆	
	If yes, would you co	ntinue to use them if the post of	fice is discontinued?	
	-	Yes 🗌	No D	
		_		
	me: ease print your na		<u></u> ,	
Ad	dress:			<u></u>
			/	
Te	lephone numbe		<u>-</u>	
Ple Th	ank you for taking the	time to complete this questionr	'	
**#	A prepaid, preaddress	ed envelope is included for your Please do Illage Station	not close the Pine It is a soci p will severly	ehurst ral contr affect
	av	a us soft to		
	راء الم			



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never V a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes □ b. Using postage meter Yes 🗌 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🗌 b. Using for school bus stop Yes 🗌 c. Assisting senior citizens. persons with disabilities, etc. Yes No 🔽 If yes, please explain: ___ d. Other Yes 🗌 If yes, please explain: _





Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW Manager, Post Office Operations 2901 Scott Futrell Dr



needs?	·	No 🗐	
	Yes 🗌		
			_
		ty? (Check all that apply.) Where do you go to	
Shopping	<u> </u>		_
Personal needs			
Banking			
Employment			
Social needs			
Do you currently u	use local businesses in the commun	ity?	
	Yes 🗹	No □	
If yes, would you	continue to use them if the post offic	e is discontinued?	
	Yes	No 🗹	
Name: please p			
6.11			_
Address			

^{**}A prepaid, preaddressed envelope is included for your convenience.



 Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			Ø	
b. Mailing letters		Ø		
c. Mailing parcels			Ø	
d. Picking up post office box mail	Ø			
e. Buying money orders				
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				Ø
g. Sending Express Mail				Ø
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No 🛮	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗹	
If yes, please explain:				·
		·		·
			•	
d. Other	Yes		No 🗆	
lf yes, please explain:				
			-	

IT DISTURBS ME GREATLY THAT THE VILLAGE

FOR OFFICE MAY BE CLOSED. OUR MAIL HAS BEEN

CORING TO THIS ADDRESS FOR ALMOST JEARS. SO

BY THIS, YOU CAN ASSUME THAT WE ARE SENIOR CITIZENS.

NE HAVE Checks HAPT COME to US AT THIS
ADDRESS AND IT 13 SO CONVIENT TO TAKE THEM
A CROSS THE STREET TO THE BANK AND NEVER HAVE
TO BRING THEM HOME. (JUST A SHORT WALK FROM THE POSTOFFICE)

We ARE DOING less AND less DRIVING DUE NOT ONLY TO THE PRICE OF GAS BUT FOR OUR SAFETY AS Well AS THE GENERAL PUBLIC. MOVING OUR BOX OUT ON HUY 5 WOULD MEAN MORE DRIVING ON A HIGHWAY THAT IS VERY CROWED CROWDED. TRAFFIC BACKS UP E STOP LIGHTS FOR A GREAT DISTANCE AND THAT MEANS IT WOULD be very TIME CONSUMING.

There is no other business there on Hwy 5 THAT WE Support. Lowes Food is just about 1/2 mile from our Home AND NO STOP Lights to go THRU. ONLY A FEW TIMES A MONTH DO WE go OUT SIDE OF OUR VILLAGE FOR RESTAURANT OR OTHER Shopping.

We would beg THAT OUR BOXES COUld be MAINTAINED

AT THE PRESENT LOCATION. POSTAGE STAMPS ARE AVAILABLE

AT LOWES SO WE COULD GET ALONG NITHOUT WINDOW

SERVICE BUT IT WILL BE A GREAT HARDShip IF WE HAVE

TO GO AT LEAST 5 miles (ROUND TRIP) EVERY DAY FOR OUR

MAIL. PLEASE DON'T MAKE US DO THAT.



March 25, 2011

Dear PO Box Customer, Pinehurst Village Station, NC 28374:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374 with those at the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25**, **2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams
Kim Williams
Officer in Charge, Pinehurst NC

80 BLAKE BLVD PINEHURST NC 28374-9998





Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request
an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinchurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?				
		Yes 🗌	No 🔃		
	If yes, which offices				
3.	For which of the follo these services?	wing do you leave your community?	? (Check all that apply.) Where do you go to obtain	ı	
	Shopping				
	Personal needs	- Wal- mart	<i></i>		
	Banking	- Linebust 13/3	7]		
	Employment	Kilined	<u> </u>		
	Social needs	Doctars onl	<u>u</u>		
4.	Do you currently use	local businesses in the community	\mathcal{J}		
		Yes 🔽	No 🗆		
	If yes, would you con	ntinue to use them if the post office	is discontinued?		
		Vec 🗖	No ID		
	nme:				
Ad	ldress				
Te	elepho				

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps M b. Mailing letters П □ Sometimes c. Mailing parcels d. Picking up post office box mail □ Sometimes e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🗌 No **□** b. Using postage meter Yes 📝 No 🔲 **Nonpostal Services** a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No ₩ d. Other No 🔽 Yes if yes, please explain:





Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

• The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	Yes □ No ☑
•	If yes, which offices
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Personal needs M Swittlem Pines when recessory.
	Personal needs
	Banking
	Employment
	Social needs Doth, J.P. and Pinethoust,
4.	Do you currently use local businesses in the community?
	Yes Dulen fam No [
	If yes, would you continue to use them if the post office is discontinued?
	Yes No No
	me:ease prin
Ad	dress:
Te	lephone

^{**}A prepaid, preaddressed envelope is included for your convenience.



Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps Z b. Mailing letters c. Mailing parcels \Box 42 d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: a. Making permit mailings Yes 🔽 No 🔲 b. Using postage meter Yes 🗌 No □ **Nonpostal Services** a. Picking up government forms, such as tax forms Yes 🔯 No 🔲 b. Using for school bus stop Yes No 🕠 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗗 No 🔲 If yes, please explain: _ d. Other No 🔲





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for persona needs?					
		Yes	No 🗹			
	If yes, which offices		·			
3.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping	Whisp. Pines,	Eberdeen, Fagetleville, Raleigh			
	Personal needs	V some				
	Banking					
	Employment					
	Social needs					
4.	Do you currently use local businesses in the community?					
		Yes 🗹	No 🗆			
	If yes, would you continue to use them if the post office is discontinued?					
		Yes 🗹	No 🗆			
		0,				
	me:ease print yo					
Ad	dress:					
Те	lephone nu					

^{**}A prepaid, preaddressed envelope is included for your convenience.



1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps			Ð		
b. Mailing letters	Ø				
c. Mailing parcels		Z,			
d. Picking up post office box mail	Ø				
e. Buying money orders					
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail			□		
h. Buying stamp collecting material					
Other postal services:					
a. Making permit mailings	Ye	s 🗆	No 🗹		
b. Using postage meter	Ye	s 🗌	No 🗹		
Nonpostal Services					
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗹		
b. Using for school bus stop	Ye	s 🗌	No 🗹		
 c. Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗌	No 🗹		
If yes, please explain:					
d. Other		s 🗌	No 🗹		
If yes, please explain:					

Comments on consolidating post offices

- + I am concerned about the waiting lines for services, which are already long at both post offices, becoming twice as long if canadidation occurs.
 - 2. Likewise, parking probleme would double.
 - 3. Adding 3.8 miles (2×1.9) daily travel would add to the cost of fuel and car maintenance, and increase traffic on U.S. Rt 5.





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Sincerely,

CRAIG KINLAW

Manager, Post Office Operations 2901 Scott Futrell Dr



2.	Do you pass another needs? If yes, which offices	post office during business ho Yes Med	No No Airchthy Jour	nopping, or for personal				
3.	For which of the follow these services?	wing do you leave your comm	unity? (Check all that apply.) Where	do you go to obtain				
	Shopping							
	Personal needs							
	Banking							
	Employment							
	Social needs							
4.	Do you currently use local businesses in the community?							
		Yes	No □					
	If yes, would you continue to use them if the post office is discontinued?							
		Yes 💢	No 🗆	*, *				
Naı (ple	me: ase p							
Add	dress							
Tel	epho							

Lost \$650 due to being forced to hove of a loss that were made to mail a PO. Neumenous exospe evaluate of the listen a cardo that bridged and less maller and loss rotured to be loss at bond and loss mailing on a loss of wo such and so we have grave et in poison of the grave et in the grave of the cardo of the poison of the production of the grave at the production of the cardo of the cardo of the thing were the such as the cardo of the cardo o

^{**}A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

ollowing.				for each of the
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			×	
b. Mailing letters		×		
c. Mailing parcels		×		
d. Picking up post office box mail	X			
e. Buying money orders				×
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	
g. Sending Express Mail				×
h. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	; 🗆	No 💢	
b. Using postage meter	Yes	s 🗆	No 🔀	
Nonpostal Services			•	
Picking up government forms, such as tax forms	Yes	· 🗆	No 📐	
b. Using for school bus stop	Yes	; 	No 🔽	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	; 	No 🗽	
If yes, please explain:				<u>.</u>
		<u> </u>		
d. Other	Yes	: 🗆	No 🗌	
two please explain: the only	7602	on 7 de	stotle PO	is bear
aux baix a P	OBI	Stores.	t né por	d pail
elivery + package	ge p		ow Light	taniples
roue à reason ?	of st	equent	The TU.	
a prefer mail de	0	' / / / -	see next	· Ibiet



05/05/2011

MOORE COUNTY GENEOLOGICAL SOCIETY

PO BOX 1183 Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

CRAIG KINLAW
Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



2.	Do you pass anothe needs?	r post office during business h	ours while trav	eling to or from work, sho	opping, or for person
		Yes □		No 🗹	
	If yes, which offices		<u> </u>		
3.	For which of the follothese services?	owing do you leave your comn			
	Shopping	SOUTHERN FINE	<u> </u>		<u></u>
	Personal needs	Sourteen Pin	<u></u>		<u> </u>
	Banking	SOUTHERN TINE	x, Carzi	HAGE	
	Employment				
	Social needs	O			
4.	Do you currently us	e local businesses in the com	munity?		
		Yes		No 🗹	
	If yes, would you co	ontinue to use them if the post	office is discor	tinued?	
		Yes		No 🗆	
Na (pl	me: Moske Coo ease print your name)	MY GENEANDGICAL	Sociory		
Ac	dress: P.O. 3 × Z	1183 Pinaloresi	NC 283	74-1183	
Te	lephone number:(9	10)-947-2689	Date: 32	25-11	
Pi Th	ease add any addition ank you for taking the	nal comments on a separate p e time to complete this questio	iece of paper a nnaire.	nd attach it to this form.	
**	A prepaid, preaddress	sed envelope is included for yo	our convenienc	e.	
	We woon	HAVE NO PROSK	em win	t your conson	DATION
	OF PAISEX	otocation A +	+410 US	75 main OFFIC	c on
پ	HAKE BLUD.			- ', , , , , , , , , , , , , , , , , , ,	



Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following. **Postal Services** Daily Weekly Monthly Never a. Buying stamps b. Mailing letters c. Mailing parcels d. Picking up post office box mail e. Buying money orders f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation g. Sending Express Mail h. Buying stamp collecting material Other postal services: No 🗹 a. Making permit mailings Yes 🗌 b. Using postage meter Yes Nonpostal Services a. Picking up government forms, such as tax forms Yes b. Using for school bus stop Yes 🗌 c. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No 🗹 If yes, please explain: __ d. Other Yes 🗌 If yes, please explain: _



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority

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Sincerely.

CRAIG KINLAW

Manager, Post Office Operations

2901 Scott Futrell Dr

Charlotte, NC, 28228-9980



	Yes □	No 🗹	
If yes, which offices .			
For which of the follo these services?		ty? (Check all that apply.) Where	do you go to obtain
Shopping	M Lowes Food	, Harristeeter	
Personal needs			
Banking	WAY NO all IN	the village of Pin	<u>nehurst</u>
Employment	NO al IN	the village of Pineh	urst
Social needs	□ varies		
Do you currently use	e local businesses in the commun	ity?	
	Yes 🗹	No 🗖	
If ves, would you co	ntinue to use them if the post offic	ce is discontinued?	
	Yes 🗌	No 🗹	
	1 . 1		of Robert C. BArrett C
ame: llease print your name)		SON FOR UTTICE	of Machine Dance
ddress: P.O. J	Box 2409		
daress:	2101		
(w) elephone number: 9/	0-692-4292 Da	ite: 3/25/2°11	
lease add any addition	ai comments on a separate piece	e of paper and attach it to this form	1.
hank you for taking the	time to complete this questionna	ыге.	
*A prepaid, preaddress	ed envelope is included for your	convenience.	age of Pinchurst
I (work tok a busso	in the second	les comid
WE	send so man	wy priority mail surve must M hy a certain we ke 2 mail run ard to do this)	to such
So	much mail.	SUITUE MUST MA	date Sometimes
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WE	have to ma	the 2 mail	tido the village.
<i>(u</i>)	ould be VERITY	hard to do this	al stack of
Theo	, ARE SO SO MANY	Elderly people +	hat walk Each
doux -	to the village p	ost office, many d	ns. IT atide the village. hat walk Each o not drive, it consportation, and they es are nece secure county the bussinesse in fatoffice were to Cr Lindam The
2.47	l be UERY hard	For them to get to	CANIPORTURE SECURE
		たっぱん エートル サウベング	



Postal Customer Questionnaire

Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.
 Postal Services Daily Weekly Monthly Never
 a. Buying stamps

a. Buying stamps			V	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Buying money orders			Ü	M
 f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
g. Sending Express Mail				
h. Buying stamp collecting material				<u>P</u>
Other postal services:				
a. Making permit mailings	Yes 🗌	/	No 🗌	
b. Using postage meter	Yes 🗹	,	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🗌		No 🗹	
b. Using for school bus stop	Yes 🗌		No 🕡	
c. Assisting senior citizens, persons with disabilities, etc.	Yes □		No 🗹	
If yes, please explain:				
d. Other	Yes 🗌		No 🗆	
If yes, please explain:				

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the VILLAGE STATION Post Office on 03/25/2011. Additionally, during the survey period, questionnaires were available at the VILLAGE STATION Post Office to walk-in retail customers.

Number of Questionaires

Total questionnaires distributed	1291
Favorable to proposal	4
Unfavorable to proposal	89
Expressing no opinon	351
Total questionnaires received	444

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

Customer stated he wouldn't mind the change if he could retain his address.

You stated you wouldn't mind the change if your Post Office Box address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.

Concern (Favorable):

No Concern

Response:

Concern (No Opinion):

Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (No Opinion):

Customers were concerned how their address would be impacted pending the closure.

This move will have no impact on your mailing address, nor will you occur any additional costs for PO Box rentals, Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

Concern (No Opinion):

No Concern

Response:

Concern (No Opinion):

You were concerned about having to travel to another post office for service.

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Concern (No Opinion): You were concerned how your address would be impacted pending the closure.

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If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

Concern (UnFavorable):

Customers expressed a concern that service is convenient to the customers, why take it away.

You expressed concern that service is convenient to the customers, why take it away. The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost

Concern (UnFavorable):

Customers expressed concern over the long lines at the Pinehurst Main Post Office.

The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are fisted under "Locate a Post Office" at www.usps.com, Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

11. Customers expressed concern over the long lines at the Pinehurst Post Office.

The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

12. Customers expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Villiage Station

You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

Concern (UnFavorable):

13. Customers expressed concern that the Pinehurst Post Office was not convenient for the customers fiving in the Village

You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

Concern (UnFavorable):

14. Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

15. Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Village Station community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

17. Concern (UnFavorable): Customers were concerned about having to travel to another post office for service.

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Concern (UnFavorable):

Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carner service is beneficial to many senior citizens and those who face special challenges because the carner can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more

1385989 - 28374

Concern (UnFavorable):

You expressed a concern over the importance of the Village Station.

You expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

21. Concern (UnFavorable): You were concerned about having to travel to another post office for service

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Concern (UnFavorable):

You were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-809-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Nonpostal Concerns

The following nonpostal concerns were expressed

Docket: 1385989 - 28374 Item Nbr: 24 Page Nbr: 1



Postal Service Respresentive (Names and Titles):			Date: 05/03/2011 Time
		Place:	
This document may become	e a part of the official record that will be a	available for public viewing.	
Names of Customers Pres	sent:		
Name	Mailing Address (optional)	Zip Code	Phone Number

Docket: 1385989 - 28374 Item Nbr: 25 Page Nbr: 1

* NO COMMUNITY MEETING CONDUCTED

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns Nonpostal Concerns



05/03/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at NO COMMUNITY MEETING HELD on 01/01/1900 from to to answer questions and provide information about our service.

If you have any questions, you may contact Jacqueline Williams at (704) 424-4420.

Thank you for your assistance.

Sincerely,

DORIS REED

Manager, Post Office Operations

DOCKET NO. 27 Page 1 of 1

TEM NO. 27

PAGE

Was there a Petition Received for the consolidation of VILLAGE STATION?

If Yes, How many signatures?

If Yes, date received?

Yes 55 04/10/201 POST

ITEM NO. PAGE

PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

Thank you

date: 4-1-2011

mail to :

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIPCODE: 28370

PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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Thank you

date:

mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 283

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date: 04-01-11

mail to:

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DOCKET NO. 13 45989-1837Y
ITEM NO. 27
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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

sign: Volothy Akus

date: 4/1/11

mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

400RZIP CODE: 28370

PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

sign: LExhauson

date:

mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

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sign:

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2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

DOCKET NO. 13/59/91/8/77
ITEM NO. 27
PAGE 4

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Operations Program Support, Rm 210

2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE:

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sign: Carrie (welled date: 4/1/701/

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

four address: 283 fg

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28374

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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PLEASE KEEP BOTH OUR ITEM NO. PINEHURST POST OFFICES OPEN! PAGE They're not just offices; they're essential parts of our community! Thank you US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228 your address: 2870 here County PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN! They're not just offices; they're essential parts of our community! sign: Ishu (D) mail to: US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228 Moore County PLEASE KEEP BOTH OUR

PINEHURST POST OFFICES OPEN!

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Thank you date: Ap. 1 2011 mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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four address: 28 370

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date: 1, 2011

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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date: 3/31/11

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Your address: 2837

Moore County

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Thank you date:

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DOCKET NO.	1385984-28374
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sign: Roll W. Faster

date: 411 12011

Mail to:
US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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They're not just offices; they're essential parts of our community!

Thank you

sign:____

date: 3/31/11

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

gn: John C flore and date: 3/31/51

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

sign: Allan Allan

date: 3.31.11

mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE:

PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

Thank you

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Operations Program Support, Rm 210

2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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Thank you Wand Brow date: 4/1/2011

> US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

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US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

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date: April 1, 2011

US Postal Service, Mid Carolina District

Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

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PLEASE KEEP BOTH OUR PINEHURST POST OFFICES OPEN!

They're not just offices; they're essential parts of our community!

Thank you

sign: Tia Wallman

date: April 1 2011

mail to:

US Postal Service, Mid Carolina District Operations Program Support, Rm 210 2910 Scott Futrell Drive, Charlotte, NC 28228

your address

Moore County

Docket: 1385989-28374

Item Nbr: 28 Page Nbr: 1



MEMO TO THE RECORD 5/6/2011

There were no congressional received.

Tim Turner PO Review Investigator Docket: 1385989 - 28374 Item Nbr: 29 Page Nbr: 1

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
	Tell what we are doing and why.
YES	Is reason for discontinuance justified and documented in the record?
NA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
~	Last three fiscal years of revenue and revenue units.
~	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
YEC	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
MA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
/	Brief background of area, community government, population, etc.
~	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
NA	Was Post Office used as meeting place?
NO	Was Post Office a shelter for a bus stop?
YE1	Did the Post Office have a public bulletin board?
טע	Were government forms available at the Post Office?
<u> </u>	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
NONE	What is the historical value of the office?
NO	Is an address change necessary?
YES	Will the community identity be preserved?
H.6100 UP	What are the growth trends (flat, up, down)?
NO	Were any other nonpostal items identified?
Section III	Effect on Employees
YES	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Docket: 1385989 - 28374 Item Nbr: 29 Page Nbr: 2

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	\$
	Fringe benefits 33.5%	*
	Rental costs, excluding utilities	\$
	Total annual costs	<u>*</u>
	Less estimated cost of replacement service	
	Total annual savings	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers	
N A	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	TRANSPORTATION WOULD
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration	(if appropriate).
	List other factors as appropriate.	
n/t	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the clinecessary and an assessment of how those factors supporting the negative factors. In taking competing considerations into account, the degree of effective and regular service must be paramount.	need for change outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final det determination is made to discontinue the office, information on the a at that time.	
Checklist Completed By:	Y	
TIM TURNER	5/6/2011	
Investigative Coordinator	Date	
Reviewed and Certified By:		
TACKIE WWA	ms 56/2011	
District PO Review Coordinator	Date	· · · · · · · · · · · · · · · · · · ·



05/06/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the VILLAGE STATION Post Office Docket No. 1385989

This is to advise you that on 05/06/2011, I will post for public comment a proposal to close the VILLAGE STATION Post Office in MOORE, Congressional District No. 6th.

If you have any questions, please call JACQUELINE WILLIAMS District Review Coordinator at (704) 424-4420.

ANGELA CURTIS District Manager

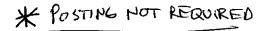
MID-CAROLINAS PFC District

and alak

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal





05/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of VILLAGE STATION Proposal Docket No. 1385989 - 28374

Please post the enclosed proposal to close the VILLAGE STATION Post Office in the lobby. The proposal must be posted in a prominent place from 05/06/2011 through close of business on 07/07/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (704) 424-4420.

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC District

Joule Lillen

Enclosures: PS Form 4920

Proposal Invitation for Comments

Comment Forms
Official Record

Date of Posting: 05/06/2011 * POSTING NOT REQUIRED

Date of Removal: 07/07/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CONSOLIDATE THE VILLAGE STATION, NC STATION AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE

To the customers of the Village Station Station:

The Postal Service is considering the consolidation of the Village Station Station for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/06/2011 through 07/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Village Station Station. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACQUELINE WILLIAMS 2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980

For more information, you may call JACQUELINE WILLIAMS at (704) 424-4420 or write to the above address.

Thank you for your assistance.

DORIS REED 2901 SCOTT FUTRELL DR **CHARLOTTE, NC 28228-9980** DOCKET NO 1385989-718.16

bage

PROPOSAL TO CLOSE THE VILLAGE STATION, NC STATION AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1385989 - 28374

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Village Station, NC Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The office is being studied for possible closing or consolidation due to the following reasons: The station is a candidate office identified for review under the Retail Optimization plan.

The Village Station Station, 10:00 to 14:30 Monday - Friday, Closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to post office box or general delivery customers and delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged transaction(s) accounting for minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$ 100 per committed transaction(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at NO COMMUNITY MEETING HELD to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 25, 2011, 1291 questionnaires were distributed to delivery customers of the Village Station Station. Questionnaires were also available over the counter for retail customers at the Village Station Station. 444 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 89 unfavorable, and 351 expressed no opinion.

A petition supporting the retention of the Village Station Station was received on April 10, 2011, with 55 signatures. If this proposal is implemented, delivery and retail services will be provided by the Pinehurst Post Office, an EAS-20 level office. Window service hours at the Pinehurst Post Office are from 08:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 794 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customer stated he wouldn't mind the change if he could retain his Concern: 1. address. The customer stated you wouldn't mind the change if your Post Office Box Response: address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. Customers expressed a concern that service is convenient to the Concern: customers, why take it away. The customer expressed concern that service is convenient to the Response: customers, why take it away. The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away. Customers expressed concern over the apparent lack of interest by the Concern: 3. Postal Service for the needs of the community The customer expressed a concern that the Postal Service exhibits a lack Response: of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers expressed concern over the long lines at the Pinehurst Main Concern: Post Office.

The Postal Service has a goal to keep customers wait time in line at 5

minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under

10. Concern:

"Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com. Customers expressed concern over the long lines at the Pinehurst Post 5. Concern: Office. The Postal Service has a goal to keep customers wait time in line at 5 Response: minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com. Customers expressed concern that the Pinehurst Post Office is not 6. Concern: convenient for the customers living in the Villiage Station community. The customer expressed concern that the Pinehurst Post Office is not Response: convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com. Customers expressed concern that the Pinehurst Post Office was not Concern: convenient for the customers living in the Village Station community. The customer expressed concern that the Pinehurst Post Office is not Response: convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com. Customers felt the loss of a post office would have a detrimental effect on Concern: 8 the business community The customer expressed a concern about the detrimental effect the loss Response: of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers felt the loss of a post office would have a detrimental effect on Concern: 9 the business community The customer expressed a concern about the detrimental effect the loss Response: of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Village Station community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post

office is discontinued.

for service

Customers were concerned about having to travel to another post office

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Customers were concerned about having to travel to another post office for service.

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned how their address would be impacted pending the closure.

This move will have no impact on your mailing address, nor will you occur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

You expressed a concern over the importance of the Village Station.

The customer expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

You were concerned about having to travel to another post office for service

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Response:

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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You were concerned how your address would be impacted pending the closure.

This move will have no impact on your mailing address, nor will you occur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a manager position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Village Station is an incorporated community located in Moore County. The community is administered politically by Town of Pinehurst. Police protection is provided by the Pinehurst Police Department. Fire protection is provided by the Pinehurst Fire Department. The community is comprised of retired people, commuters, self-employed, professionals, and those who work at local businesses, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: American Legion Post 350 Given Memorial Library Communities In Schools Of Moore County Men's Golf Assoc. Of Pinehurst Country Club Christ Church Pinehurst Elementary School Community Success Initiative Boy Scout Troop 7 Pinedrest High School PTSA The Village Chapel Moore County Geneological Assoc. Pinehurst Civic Group Friends Of The Given Library St. Paul Lutheran Pinehurst Hip & Knee Charitable Foundation Sandhills Alliance Church Church Women United Moore County Empty Stocking Fund MOAA, See Attachment . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Village Station Station will be available at the Pinehurst Post Office. Government forms normally provided by the Post Office will also be available at the Pinehurst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 66,643 with a breakdown as follows:

Clerk Savings \$
Fringe Benefits @ 33.5% \$
Annual Lease Costs +\$

Total Annual Costs \$
Less Annual Cost of Replacement Service -\$

Total Annual Savings \$

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Village Station, NC Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The Village Station Station provided delivery and retail service to route customers. The daily retail window transactions averaged to there are permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$ annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

Doris Reed	05/06/2011
DORIS REED Manager Post Office Operations	Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the VILLAGE STATION Post Office.

1.	Effect on Your Postal Services. Describ believe the proposal would have on the re	e any favorable or unfavorable effects you egularity or effectiveness of your postal services.
2.	Effect on Your Community. Please desc you believe the proposal would have on y	cribe any favorable or unfavorable effects that your community.
3.	Other Comments. Please provide any or Postal Service should consider in deciding	ther views or information that you believe the g whether to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing	Address	
City, Sta	te, and ZIP Code	Date



05/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/07/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACQUELINE WILLIAMS Post Office Review Coordinator 2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980

Japali Liller



A. Office					
	GE STATION	District:	State: NC MID-CAROLINAS PF	Zip Cod	de: <u>28374</u>
	AL METRO istrict: 6th	County:	Moore Moore		<u></u>
Congressional Di EAS Grade:	20	County.	Finance Number	366040	
Post Office:	Classified Station		Classified Branch		СРО 🔲
This form is a pla	ace holder for number 36.				
	NOT REQUIRED TO POS	T in	STATIONS		
•	·				
Prepared by:	Jacqueline Williams			Date:	05/06/201
Title:	MID-CAROLINAS PFC Post Office Review C	pordinator			
Tele No:	(704) 424-4420			Fax No:	(704) 424-4409

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 05/06/2011

Postal Customers of the Village station Station: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Village station Station, which was posted 05/06/2011 through 07/07/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Village station Station who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

OF DORIS REED

2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980



05/06/2011

* PLACE HOLDER | NOT POSTED

MEMO TO THE RECORD

SUBJECT: VILLAGE STATION

Docket Number 1385989 - 28374

The proposal to consolidate the VILLAGE STATION was posted with an "Invitation for Comments," at the VILLAGE STATION from 05/06/2011 through 06/07/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC District



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A, Office	2 .							
Name: Area:	VILLAGE CAPITAL sional Distri	MET		<u> </u>	District: County:	State: NC MID-CAROLINAS PF	Zip Cod	de: <u>28374</u>
EAS Gra		OL.	20		Bounty.	Finance Number	366040	
Post Off	ice:		Classified Station			Classified Branch		сро 🗍
This form	n is a place l	holde	er for number 39. There was not a	prematur	re appeal r	eceived.		
Prepare	ed by:	Jacq	queline Williams			1	Date:	05/06/2011
Title:	-	_	-CAROLINAS PFC Post Office Re	view Co	ordinator	<u> </u>		
Tele No) :	(704	4) 42 4-44 20			1	Fax No:	(704) 424-4409

Analysis of 60-Day Posting Comments

DOCKET NO.	1385989-2837
ITEM NO.	40
PAGE	

1.	Number	of Our	etion	aires

Total comments returned

Number of comments returned 0

Favorable comments 0

Unfavorabel comments 0

No opinon expressed 0

POST

Postal Concerns

The following postal concerns were expressed

Nonpostal Concerns

The following nonpostal concerns were expressed

Docket: 1385989-28374

Item Nbr: 41 Page Nbr: 1



MEMO TO THE RECORD 5/6/2011

There is no revised proposal

Tim Turner PO Review Investigator Docket: 1385989-28374

Item Nbr: 42 Page Nbr: 1



MEMO TO THE RECORD 5/6/2011

There was no revised 4920.

Tim Turner PO Review Investigator



05/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record VILLAGE STATION Docket Number 1385989 - 28374

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

ANGELA CURTIS District Manager

Confed and

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	VILLAGE STATION, NC, 28374-7501			
EAS Level:		20			
District:		MID-CAROLINAS PFC			
County:		Moore			
Congressiona	l District:	6th			
Proposal:		Close Consolidate			
Reason For P	ropsed:	1			
Alternate Sen	vice Proposed:	Independent Post Office			
Customers Af	fected:				
Post Office	Box:	1,291			
General Del	liverv:	0			
Rural Route	•	0			
	ontract Route (HCR):	0			
City Route:	mudot route (Flory).	0			
Intermediate	a Burst				
•		0			
Intermediate		0.			
Total numb	er of customers:	1,291			
Date	Action				
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.	· · · · · · · · · · · · · · · · · · ·			
01/01/1900	Postmaster vacancy occurred. Reason: 1				
	OlC: Career: 1 Noncareer: 0 Other Emplo	oyees: 0			
03/31/2011	District manager authorization to study. Questionnaires sent to customers. Number ser	- 4004 N D			
03/25/2011	Analysis: Favorable 4 Unfavorable 89 No C				
04/10/2011	Petition received. Number of signatures: 55				
	Concerns expressed:				
	Congressional inquiry received: No Concerns expressed:				
	None				
05/06/2011	Proposal and checklist sent to district for review				
05/06/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).				
05/06/2011	Proposal and invitation for comments posted and round-dated.				
	Proposal and invitation for comments removed	and round-dated.			
	Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0)			
None	Premature PRC appeal received.				
	Concerns expressed:				
05/06/2011	Updated PS Form 4920 completed (if necessar	γ).			
05/06/2011	Certification of the official record.	<u> </u>			
05/06/2011	District transmittal of official record to vice pres	ident, Delivery and Retail, and copy of transmittal letter to vice			
05/20/2011	president, Area Operations. Headquarters logged in official record (option e	ntry)			
	Record returned to district for additional consid-				
	Record returned as not warranted.				
	Final determination posted at affected office(s)	and round-dated.			
	Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement	ent form sent to Headquarters			
	No appeals letter received from Headquarters.	NATIONAL CONTROL PROGRAMMENTS.			
	Appeal to PRC received.				
	PRC opinion received on appeal: Affirmed: Remanded:	USPS Withdrawn:			
	Address management systems notified to upda				
	Discontinuance announced in Postal Bulletin No.: Effective date:				
Review Coordi	nator/person most familiar with the case:				
	JACQUELINE WILLIAMS	(704) 424 4420			
	Name/Title	(704) 424-4420 Telephone Number			
		·			
	JACQUELINE WILLIAMS District Post Office Review Coordinator	(704) 424-4420			
	Platfict Foat Office Keylew Coordinator	Telephone Number			



05/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Village Station Station.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jacqueline Williams, Post Office Review Coordinator, at (704) 424-4420 or DORIS REED Manager Post Office Operations.

ANGELA CURTIS DISTRICT MANAGER 2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980

angles/ with

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4K/P1385989.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, CAPITAL METRO Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the VILLAGE STATION was received by 05/20/2011. Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO.	138 5989-74374
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FINAL DETERMINATION TO CLOSE THE VILLAGE STATION, NC STATION AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1385989 - 28374

DOCKET NO.	1385989-28374
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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

The Postal Service is issuing the final determination to close the Pinehurst, NC Village Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The office was studied for possible closing or consolidation due to the following reasons: The station is a candidate office identified for review under the Retail Optimization plan.

The Village Station, provides service from 10:00 to 14:30 Monday - Friday, closed Saturday and lobby hours of 24 hr Monday - Friday and 24 hr on Saturday to 1,291 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 176 transactions accounting for 147 minutes of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$316,950 (827 revenue units) in FY 2008; \$320,509 (836 revenue units) in FY 2009; and \$361,599 (943 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 25, 2011, 1291 questionnaires were distributed to delivery customers of the Village Station. Questionnaires were also available over the counter for retail customers at the Village Station. 444 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 89 unfavorable, and 351 expressed no opinion.

A petition supporting the retention of the Village Station was received on April 10, 2011 with 55 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Pinehurst Post Office, an EAS-20 level office. Window service hours at the Pinehurst Post Office are from 08:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday.

The following postal concerns were expressed from questionnaires, on the petition, and on the congressional inquiry:

1. Concern:	Customer stated he wouldn't mind the change if he could retain his address.
Response:	This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.
2. Concern:	Customers expressed a concern that service is convenient to the customers, why take it away.
Response:	The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away.
3. Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. Concern:	Customers expressed concern over the long lines at the Pinehurst Post Office.
Response:	The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail

on-line at www.usps.com.

envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or

Customers expressed concern that the Pinehurst Post Office is not

convenient for the customers living in the Village Station community.

DOCKET NO. ITEM NO.

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Response:

We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

6. Concern:

Customers felt the loss of a post office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

7. Concern:

Customers were concerned about having to travel to another post office for service.

Response:

Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express and Priority Mail.

8. Concern:

Customers were concerned how their address would be impacted pending the closure.

Response:

This move will have no impact on your mailing address, nor will you occur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

Customers may also opt for street delivery. Street delivery will emanate from the Pinehurst Main Post Office.

9. Concern:

You expressed a concern over the importance of the Village Station.

Response:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

Some advantages of the proposal are:

- Carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- 4. Customers opting for carrier service will not have to pay post office box fees.
- 5. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by street delivery.
- Meeting the delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address if street delivery is elected. The community name will continue to be used in the new address. A carrier route address will be assigned.

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Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Village Station is an incorporated community located in Moore County. The community is administered politically by the Town of Pinehurst. Police protection is provided by the Pinehurst Police Department. Fire protection is provided by the Pinehurst Fire Department. The community is comprised of retired people, commuters, self-employed, professionals, those who work at local businesses, and those who commute to work at nearby communities.

There are multiple businesses and organizations in the community. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Village Station will be available at the Pinehurst Post Office. Government forms normally provided by the Post Office will also be available at the Pinehurst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 66,643 with a breakdown as follows:

Manager and/or Clerk Savings Fringe Benefits @ 33.5% Annual Lease Costs	\$ 49,920 \$ 16,723 + \$ 0
Total Annual Costs Less Annual Cost of Replacement Service	\$ 66,643 - \$ 0
Total Annual Savings	<u>\$ 66,643</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Pinehurst, NC Village Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The Village Station provided delivery and retail service to 1,291 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 176. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from street delivery, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$66,643 annually. A disadvantage to some will be in meeting the delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with street delivery carrier.

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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Village Station and advise them of the hours of operation and services available at the Pinehurst Post Office.

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date



06/08/2011

OFFICER-IN-CHARGE/POSTMASTER Village Station Station

SUBJECT: Letter of Instructions Regarding Posting of the Village Station Station Final Determination Docket No. 1385989 - 28374

Please post in the lobby the enclosed final determination to close the Village Station Station. The final determination must be posted in a prominent place from 06/08/2011 through close of business on 07/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 07/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (704) 424-4420.

Sincerely,

JACQUELINE WILLIAMS

Jacobi Lillen

POST OFFICE REVIEW COORDINATOR

2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980 Docket: 1385989-28374

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MEMO TO THE RECORD 7/6/2011

This serves as a placeholder for Item 49. In stations not required to post final determination.

Tim Turner PO Review Investigator

Postal Bulleting Post Office Change Announcement Form

Actual discontinuance date: 08/20/2011 Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: VILLAGE STATION, NC ZIP Code: 28374-7501 Finance no: 366040

County: Moore

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office ()

Classified Station (X) Branch ()

Community Post Office (CPO) ()

Coordinator name: JACQUELINE WILLIAMS

Telephone: (704) 424-4420

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: PINEHURST

ZIP Code: 28374-8449 Finance no: 1377572

County: Moore

Original name retained? Yes (X) No () New last line of customer address is:

PINEHURST NC,28374

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: MID-CAROLINAS PFC

Mailing instructions for independent Post Office discontinuance. When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this Postal Bulletin Post Office Change Announcement form

IO.
RICHARD RUDEZ
RETAIL OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA SW ROOM 6806
WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

^{*}Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



06/08/2011

DISTRICT MANAGER 2901 SCOTT FUTRELL DR CHARLOTTE, NC 28228-9980

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- VILLAGE STATION

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

kartilla.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, CAPITAL METRO Area